



## Service Manual

Split Type Air To Water Heat Pump

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## Product Data

### 1 Product Data

#### 1.1 Lineup

##### 1.1.1 Main Unit

| Series | Model            | Product Code | Cooling Capacity (kW) | Heating Capacity (kW) | Power Supply    | Refrigerant | Image   |   |
|--------|------------------|--------------|-----------------------|-----------------------|-----------------|-------------|---|---|
| R-Aqua | R-AQUA CGW 06 A1 | ER01001500   | 5.8                   | 6                     | 230VAC,<br>50Hz | R32         |  |  |
|        | R-AQUA CGW 10 A1 | ER01001750   | 8.5                   | 9.5                   |                 |             |  |   |

## 1.3 Product Features

### 1.3.1 General

It's a kind of integrated DC inverter unit that comprises cooling, heating and water heating functions, and up to 5.0 energy efficiency. It adopts R32 refrigerant and two-stage compressor. For heating, ambient temperature range is -25~35°C while the leaving water temperature range is 20~60°C.

The R-Aqua unit is designed specially for the European market where there is a demand for high-temperature water. Thanks to the dual-stage compression and enthalpy gain through gas injection, the heating energy efficiency at low temperature will rise up greatly with the leaving water temperature up to 60°C. The whole series of products strictly comply with EN14511, EUROVENT energy efficiency Class A and SCOP class A+++ (35°C), SCOP class A++ (55°C) with EN14825. Their COP can reach up to 5.0. This unit can realize space heating and sanitary hot water supply through terminal units, like the fan coil unit, floor coil and radiator. Environment-friendly refrigerant R32 is adopted for the unit, with ODP of 0 and quite low GWP (=675). Besides, the adopted heat pump technologies will reduce consumption of coal and other energy source and lower greatly CO<sub>2</sub> emission. Ranged from 4.0kW~9.5kW, it is widely applicable to small and medium-sized apartment, large-sized villa etc.

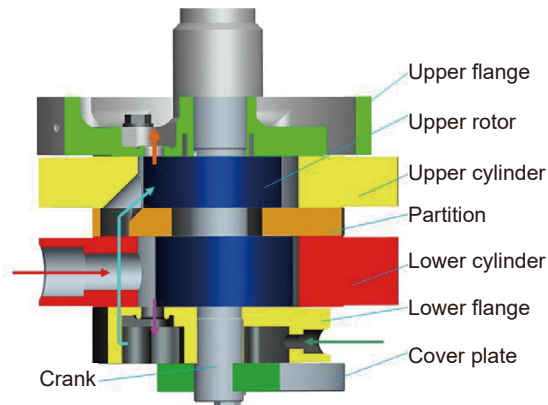
### 1.3.2 Features

- ◆ Wide Operation Range

Heating: -25~35°C; Cooling: 10~48°C; Water Heating: -25~45°C

- ◆ Unique Low-Temp Hi-heat Dual-stage Compressor

- (1) Under low-temperature conditions, compared with the conventional compressor, the dual-stage low-temp hi-heat compressor will generate less loss of heat capacity and get higher energy efficiency.
- (2) Floodback, high discharge temperature and other problems can be completely avoided under low-temp conditions and the compressor's reliability will be enhanced greatly.
- (3) Dual-stage compression, dual-stage throttling and intermediate enthalpy adding through gas injection will raise the leaving water temperature and improve the control accuracy.
- (4) Values of resistance to compressor status:  
4/6kW——UV/VW/UW:1.67±7%Ω  
8/10kW——UV/VW/UW:0.99±7%Ω



◆ High-efficiency Component(Inverter pump, Inverter fan, Plate heat exchanger)

- (1) The A-class high-efficiency inverter water pump which complies with the European ErP directive, can control the running frequency based on the actual load. Therefore, it can enhance the operation efficiency and control the water temperature more accurately.
- (2) The DC inverter fan can control the air volume accurately and make the system run more stably and save more energy.
- (3) The high-efficiency plate heat exchanger will improve the unit's performance largely.



- (4) The high-efficiency water pump will also improve the unit's performance largely.



◆ All-in-one Design

- (1) The unit can integrate with terminal units, like the radiator, floor heating device, FCU, water heating device, solar kit, gas furnace etc. Versatile functions can meet various kinds of demands from different users and enhance applicability of this product.
- (2) The all-in-one structure design can save more installation cost, reduce risks of refrigerant leak, and improve safety and reliability of the system.

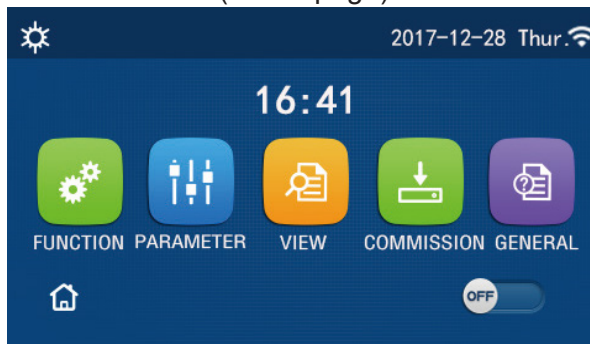
◆ Brand-new Controller

- (1) White appearance, exquisite design, and the wall-mounted design that facilitates installation.
- (2) Liquid crystal display and touch-screen operation.
- (3) The 12V JACK interface can supply power to the control separately and lengthen the communication distance.

(4) The remote monitoring interface can monitor the unit through the Modbus interface and be integrated into the BMS system.



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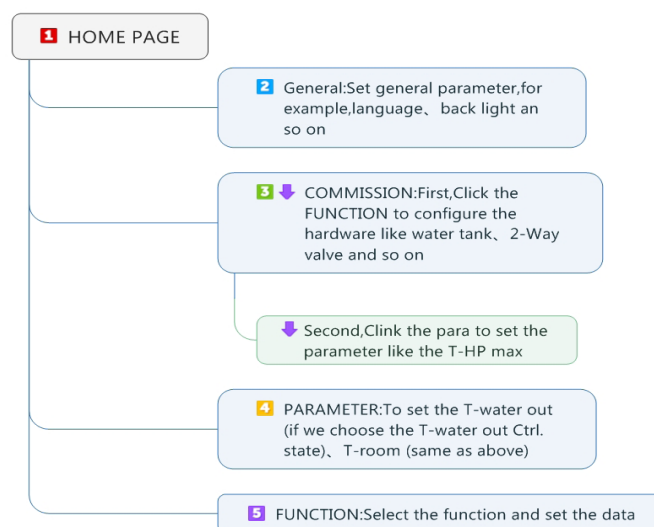


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◆ Smart Control, Powerful Function

- (1) The operating mode can be switched freely. Furthermore, based on different demands, the holiday mode, weather-dependent mode, quiet timer, temperature timer and floor commissioning can be activated.
- (2) Multiple protections can make this product much safer. The added electric heater will prevent the plate heat exchanger from being frosted owing to too low water temperature and resultantly extend the service life of the product and enhance its safety and reliability.
- (3) The newly developed smart defrosting control program, “do defrost when necessary; do not defrost when unnecessary; defrost more when it frosts heavily; defrost less when it frosts lightly”, can bring more comfortability, avoid inadequacy of heat supply and ensure sustainable heat supply for the users.

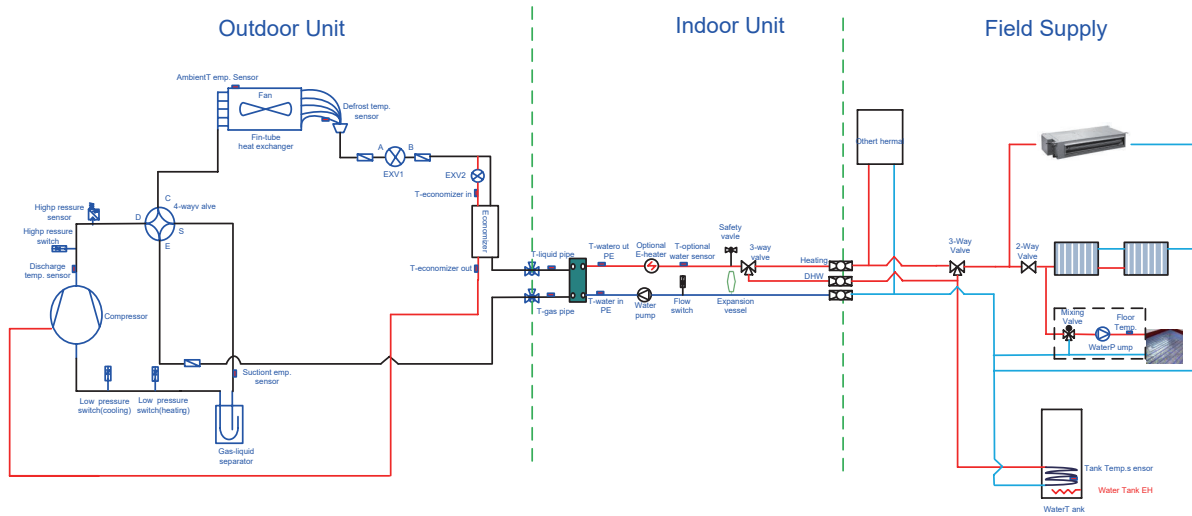
The flowchart with parameters to be set.





## 1.4 Operating Principle

### 1.4.1 Schematic Diagram



## 1.5 Technical Data

### 1.5.1 Parameter List

| R-AQUA CGW                   |                                |     | 4.0     | 6.0  | 8.0  | 8.0(H5) | 10   | 10 (H5) |
|------------------------------|--------------------------------|-----|---------|------|------|---------|------|---------|
| Capacity*1                   | Cooling (floor cooling)        | kW  | 3.8     | 5.8  | 7.0  | 7.0     | 8.5  | 8.5     |
|                              | Heating (floor heating)        | kW  | 4.0     | 6.0  | 8.0  | 8.0     | 9.5  | 9.5     |
| Power Input*1                | Cooling (floor cooling)        | kW  | 0.80    | 1.32 | 1.75 | 1.75    | 2.24 | 2.24    |
|                              | Heating (floor heating)        | kW  | 0.78    | 1.20 | 1.70 | 1.70    | 2.07 | 2.07    |
| EER*1 (floor cooling)        |                                | W/W | 4.75    | 4.4  | 4.0  | 4.0     | 3.8  | 3.8     |
| COP*1 (floor heating)        |                                | W/W | 5.1     | 5.0  | 4.7  | 4.7     | 4.6  | 4.6     |
| Capacity*2                   | Cooling (for Fan coil)         | kW  | 3.15    | 4.09 | 5.3  | 5.3     | 6.5  | 6.5     |
|                              | Heating (Fan coil or Radiator) | kW  | 4       | 5.9  | 8    | 8       | 9.5  | 9.5     |
| Power Input*2                | Cooling (for Fan coil)         | kW  | 0.92    | 1.28 | 1.73 | 1.73    | 2.27 | 2.27    |
|                              | Heating (Fan coil or Radiator) | kW  | 1.02    | 1.51 | 2.14 | 2.14    | 2.64 | 2.64    |
| EER*2 (for Fan coil)         |                                | W/W | 3.4     | 3.2  | 3.0  | 3.0     | 2.9  | 2.9     |
| COP*2 (Fan coil or Radiator) |                                | W/W | 3.9     | 3.9  | 3.7  | 3.7     | 3.6  | 3.6     |
| Refrigerant charge volume    |                                | kg  | 1.0     | 1.0  | 1.6  | 1.6     | 1.6  | 1.6     |
| Sanitary water temperature   |                                | °C  | 40~80°C |      |      |         |      |         |

| Model                   |          |       | R-AQUA CGW<br>04 OU A1 | R-AQUA CGW<br>06 OU A1 | R-AQUA CGW<br>08 OU A1 | R-AQUA CGW<br>10 OU A1 |
|-------------------------|----------|-------|------------------------|------------------------|------------------------|------------------------|
| Sound Pressure Level    | Cooling  | dB(A) | 52                     | 52                     | 55                     | 55                     |
|                         | Heating  | dB(A) | 52                     | 52                     | 55                     | 55                     |
| Dimensions (W×D×H)      | Outline  | mm    | 975×396×702            | 975×396×702            | 982×427×787            | 982×427×787            |
|                         | Packaged | mm    | 1028×458×830           | 1028×458×830           | 1097×478×937           | 1094×478×937           |
| Net weight/Gross weight |          | kg    | 55/65                  | 55/65                  | 82/92                  | 82/92                  |

| R-AQUA CGW              |          |       | 4.0    | 6.0     | 8.0     | 8.0(H5) | 10      | 10(H5)  |
|-------------------------|----------|-------|--------|---------|---------|---------|---------|---------|
| Sound Pressure Level    | Cooling  | dB(A) | 29     | 29      | 29      | 29      | 29      | 29      |
|                         | Heating  | dB(A) | 29     | 29      | 29      | 29      | 29      | 29      |
| Dimensions (W×D×H)      | Outline  | mm    | 460(W) | 460(W)  | 460(W)  | 460(W)  | 460(W)  | 460(W)  |
|                         |          |       | 318(D) | 318(D)  | 318(D)  | 318(D)  | 318(D)  | 318(D)  |
|                         |          |       | 860(H) | 860(H)  | 860(H)  | 860(H)  | 860(H)  | 860(H)  |
|                         | Packaged | mm    | 565(W) | 565(W)  | 565(W)  | 565(W)  | 565(W)  | 565(W)  |
|                         |          |       | 375(D) | 375(D)  | 375(D)  | 375(D)  | 375(D)  | 375(D)  |
|                         |          |       | 113(H) | 1130(H) | 1130(H) | 1130(H) | 1130(H) | 1130(H) |
| Net weight/Gross weight |          | kg    | 62/71  | 62/71   | 62/71   | 62/71   | 62/71   | 62/71   |

#### Notes

(a) “\*1” indicates the capacity and power input are tested based on the conditions below:

Cooling:

Indoor Water Temperature: 23°C/18°C; Outdoor Temperature: 35°CDB/24°CWB

Heating:

Indoor Water Temperature: 30°C/35°C; Outdoor Temperature: 7°CDB/6°CWB

(b) “\*2” indicates the capacity and power input are tested based on the conditions below:

Cooling:

Indoor Water Temperature: 12°C/7°C; Outdoor Temperature: 35°CDB/24°CWB

Heating:

Indoor Water Temperature: 40°C/45°C; Outdoor Temperature: 7°CDB/6°CWB

#### 1.5.2 Nominal Working Conditions

| Item          | Water Side               |                                | Heat Source/User Side     |                           |
|---------------|--------------------------|--------------------------------|---------------------------|---------------------------|
|               | Entering Water Temp (°C) | Leaving Water Temperature (°C) | Dry Bulb Temperature (°C) | Wet Bulb Temperature (°C) |
| FCU Cooling   | 12                       | 7                              | 35                        | —                         |
| FCU Heating   | 40                       | 45                             | 7                         | 6                         |
| Floor Cooling | 23                       | 18                             | 35                        | —                         |
| Floor Heating | 30                       | 35                             | 7                         | 6                         |
| Water Heating | 53                       | -                              | 7                         | 6                         |

#### 1.5.3 Operation Range

| Item          | Water Side                     | Heat Source/User Side                 |
|---------------|--------------------------------|---------------------------------------|
|               | Leaving Water Temperature (°C) | Environment Dry Bulb Temperature (°C) |
| Cooling       | 7~25                           | 10~48                                 |
| Heating       | 20~60                          | -25~35                                |
| Water Heating | 40~80 (Water Tank Temperature) | -25~45                                |

Note: when operating conditions are out of the range listed above, please contact CAIROX BELGIUM.

#### 1.5.4 Temperature sensor parameter

| Displayed Name | Inspection range(°C) | Nominal working datas |         |           | Remark                            |
|----------------|----------------------|-----------------------|---------|-----------|-----------------------------------|
|                |                      | Cooling               | Heating | Hot water |                                   |
| T-outdoor      | -30~150              | 8~50                  | -27~37  | -27~45    | temperature sensor resistance 15K |
| T-suction      | -30~150              | 5~30                  | -25~20  | -25~30    | temperature sensor resistance 20K |
| T-discharge    | -30~150              | 30~102                | 35~102  | 35~102    | temperature sensor resistance 50K |
| T-defrost      | -30~150              | 20~57                 | -25~30  | -25~40    | temperature sensor resistance 20K |
| T-water in PE  | -30~150              | 10~30                 | 20~55   | 20~55     | temperature sensor resistance 20K |

| Displayed Name        | Inspection range(°C) | Nominal working datas |         |           | Remark                            |
|-----------------------|----------------------|-----------------------|---------|-----------|-----------------------------------|
|                       |                      | Cooling               | Heating | Hot water |                                   |
| T-water out PE        | -30~150              | 5~25                  | 25~60   | 25~60     | temperature sensor resistance 20K |
| T-optional water Sen. | -30~150              | 5~25                  | 25~60   | 25~60     | temperature sensor resistance 50K |
| T-tank ctrl.          | -30~150              | /                     | /       | 10~80     | temperature sensor resistance 50K |
| T-floor debug         | -30~150              | /                     | 25~45   | /         | /                                 |
| Debug time            | -30~150              | /                     | 12~72   | /         | /                                 |
| T-liquid pipe         | -30~150              | 5~25                  | 20~57   | 20~57     | temperature sensor resistance 20K |
| T-gas pipe            | -30~150              | 30~102                | 35~102  | 35~102    | temperature sensor resistance 20K |
| T-economizer in       | -30~150              | no EVI under cooling  | -20~55  | -20~55    | temperature sensor resistance 20K |
| T-economizer out      | -30~150              | no EVI under cooling  | -20~55  | -20~55    | temperature sensor resistance 20K |
| T-remote room         | -30~150              | 18~30                 | 18~30   | 18~30     | /                                 |
| Dis. Pressure         | -40~70               | 25~60                 | 25~62   | 25~62     | /                                 |
| T-weather depend      | -30~150              | 7~25                  | 25~60   | /         | based on calculation              |

### 1.5.5 Electric Data

| Model               | Power Supply | Leakage Switch | Minimum Sectional Area of Earth Wire | Minimum Sectional Area of Power Supply Wire |
|---------------------|--------------|----------------|--------------------------------------|---|
|                     | V,Ph,Hz      | (A)            | (mm <sup>2</sup> )                   | (mm <sup>2</sup> )                          |
| R-AQUA CGW 04 UI A1 | 230V,~,50Hz  | 16             | 1.5                                  | 1.5   |
| R-AQUA CGW 04 OU A1 |              | 16             | 1.5                                  | 1.5   |
| R-AQUA CGW 06 UI A1 |              | 20             | 6.0                                  | 6.0   |
| R-AQUA CGW 08 UI A1 |              | 20             | 6.0                                  | 6.0   |
| R-AQUA CGW 06 OU A1 | 230V,~,50Hz  | 25             | 4.0                                  | 4.0   |
| R-AQUA CGW 08 OU A1 |              | 25             | 4.0                                  | 4.0   |
| R-AQUA CGW 10 OU A1 |              | 40             | 6.0                                  | 6.0   |
| R-AQUA CGW 10 UI A1 |              | 40             | 6.0                                  | 6.0   |

### Notes

- Leakage switch is necessary for additional installation. If circuit breakers with leakage protection are in use, action response time must be less than 0.1 second, leakage circuit must be 30mA.
- The above selected power cable diameters are determined based on assumption of distance from the distribution cabinet to the unit less than 75m. If cables are laid out in a distance of 75m to 150m, diameter of power cable must be increased to a further grade.
- The power supply must be of rated voltage of the unit and special electrical line for air-conditioning.
- All electrical installation shall be carried out by professional technicians in accordance with the local laws and regulations.
- Ensure safe grounding and the grounding wire shall be connected with the special grounding equipment of the building and must be installed by professional technicians.
- The specifications of the breaker and power cable listed in the table above are determined based on the maximum power (maximum amps) of the unit.
- The specifications of the power cable listed in the table above are applied to the conduit-guarded multi-wire copper cable (like, YJV XLPE insulated power cable) used at 40°C and resistible to 90°C (see IEC 60364-5-52). If the working condition changes, they should be modified according to the related national standard.

(h) The specifications of the breaker listed in the table above are applied to the breaker with the working temperature at 40°C. If the working condition changes, they should be modified according to the related national standard.

(i) A circuit breaker must be added to the fixed line. The circuit breaker is all-pole disconnected and the breaking distance of the contact is at least 3mm.

### 1.5.6 Capacity Correction

#### ◆ Cooling Capacity Correction

Computer of actual cooling capacity: actual cooling capacity = nominal cooling capacity x cooling capacity correction coefficient.

| Cooling Capacity Correction_4 |                   |      |      |      |      |      |      |      |      |
|-------------------------------|-------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C)             | Ambient Temp.(°C) |      |      |      |      |      |      |      |      |
|                               | 10                | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                             | 0.82              | 0.91 | 0.96 | 1.02 | 1.04 | 1.00 | 0.91 | 0.71 | 0.60 |
| 8                             | 0.84              | 0.93 | 0.98 | 1.04 | 1.06 | 1.02 | 0.93 | 0.72 | 0.61 |
| 9                             | 0.85              | 0.95 | 1.00 | 1.06 | 1.08 | 1.04 | 0.95 | 0.74 | 0.62 |
| 10                            | 0.87              | 0.96 | 1.02 | 1.08 | 1.10 | 1.06 | 0.96 | 0.75 | 0.63 |
| 11                            | 0.88              | 0.98 | 1.04 | 1.10 | 1.12 | 1.08 | 0.98 | 0.76 | 0.65 |
| 12                            | 0.90              | 1.00 | 1.06 | 1.12 | 1.13 | 1.10 | 1.00 | 0.78 | 0.66 |
| 13                            | 0.91              | 1.02 | 1.07 | 1.13 | 1.16 | 1.11 | 1.02 | 0.79 | 0.67 |
| 14                            | 0.93              | 1.03 | 1.09 | 1.15 | 1.18 | 1.13 | 1.03 | 0.80 | 0.68 |
| 15                            | 0.94              | 1.05 | 1.10 | 1.17 | 1.20 | 1.15 | 1.05 | 0.82 | 0.69 |
| 18                            | 0.99              | 1.11 | 1.16 | 1.24 | 1.26 | 1.21 | 1.11 | 0.86 | 0.72 |
| 20                            | 1.02              | 1.13 | 1.20 | 1.28 | 1.30 | 1.25 | 1.13 | 0.89 | 0.75 |
| 23                            | 1.07              | 1.18 | 1.25 | 1.33 | 1.36 | 1.31 | 1.18 | 0.93 | 0.78 |
| 25                            | 1.10              | 1.22 | 1.29 | 1.37 | 1.40 | 1.34 | 1.22 | 0.95 | 0.80 |

| Cooling Capacity Correction_6 |                    |      |      |      |      |      |      |      |      |
|-------------------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C)             | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                               | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                             | 0.82               | 0.91 | 0.96 | 1.02 | 1.04 | 1.00 | 0.91 | 0.71 | 0.60 |
| 8                             | 0.85               | 0.95 | 1.00 | 1.06 | 1.08 | 1.04 | 0.95 | 0.74 | 0.62 |
| 9                             | 0.89               | 0.98 | 1.03 | 1.09 | 1.11 | 1.07 | 0.98 | 0.77 | 0.65 |
| 10                            | 0.91               | 1.01 | 1.07 | 1.13 | 1.15 | 1.11 | 1.01 | 0.79 | 0.67 |
| 11                            | 0.94               | 1.05 | 1.10 | 1.17 | 1.20 | 1.15 | 1.05 | 0.81 | 0.69 |
| 12                            | 0.97               | 1.08 | 1.14 | 1.21 | 1.24 | 1.19 | 1.08 | 0.84 | 0.71 |
| 13                            | 1.01               | 1.12 | 1.17 | 1.25 | 1.27 | 1.22 | 1.12 | 0.87 | 0.73 |
| 14                            | 1.04               | 1.14 | 1.21 | 1.29 | 1.31 | 1.26 | 1.14 | 0.90 | 0.75 |
| 15                            | 1.06               | 1.18 | 1.25 | 1.33 | 1.35 | 1.30 | 1.18 | 0.92 | 0.78 |
| 18                            | 1.16               | 1.28 | 1.35 | 1.44 | 1.47 | 1.41 | 1.28 | 1.00 | 0.85 |
| 20                            | 1.21               | 1.35 | 1.43 | 1.51 | 1.54 | 1.48 | 1.35 | 1.06 | 0.89 |
| 23                            | 1.31               | 1.45 | 1.53 | 1.63 | 1.66 | 1.60 | 1.45 | 1.13 | 0.96 |
| 25                            | 1.37               | 1.52 | 1.60 | 1.70 | 1.74 | 1.67 | 1.52 | 1.19 | 1.00 |

| Cooling Capacity Correction_8 |                    |      |      |      |      |      |      |      |      |
|-------------------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C)             | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                               | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                             | 0.82               | 0.91 | 0.96 | 1.02 | 1.04 | 1.00 | 0.91 | 0.71 | 0.60 |
| 8                             | 0.85               | 0.94 | 0.99 | 1.05 | 1.07 | 1.03 | 0.94 | 0.73 | 0.62 |
| 9                             | 0.86               | 0.96 | 1.01 | 1.08 | 1.10 | 1.06 | 0.96 | 0.75 | 0.63 |
| 10                            | 0.89               | 0.99 | 1.04 | 1.11 | 1.13 | 1.09 | 0.99 | 0.77 | 0.65 |

| Cooling Capacity Correction_8 |                    |      |      |      |      |      |      |      |      |
|-------------------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C)             | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                               | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 11                            | 0.92               | 1.02 | 1.08 | 1.14 | 1.17 | 1.12 | 1.02 | 0.79 | 0.67 |
| 12                            | 0.94               | 1.05 | 1.11 | 1.18 | 1.19 | 1.15 | 1.05 | 0.82 | 0.69 |
| 13                            | 0.96               | 1.07 | 1.13 | 1.19 | 1.21 | 1.17 | 1.07 | 0.83 | 0.70 |
| 14                            | 0.99               | 1.10 | 1.15 | 1.22 | 1.25 | 1.20 | 1.10 | 0.85 | 0.72 |
| 15                            | 1.01               | 1.13 | 1.18 | 1.26 | 1.28 | 1.23 | 1.13 | 0.88 | 0.74 |
| 18                            | 1.09               | 1.20 | 1.27 | 1.35 | 1.37 | 1.32 | 1.20 | 0.94 | 0.80 |
| 20                            | 1.13               | 1.25 | 1.32 | 1.40 | 1.43 | 1.38 | 1.25 | 0.97 | 0.83 |
| 23                            | 1.21               | 1.34 | 1.41 | 1.49 | 1.52 | 1.47 | 1.34 | 1.04 | 0.88 |
| 25                            | 1.25               | 1.39 | 1.47 | 1.55 | 1.58 | 1.52 | 1.39 | 1.08 | 0.91 |

| Cooling Capacity Correction_10 |                    |      |      |      |      |      |      |      |      |
|--------------------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C)              | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                                | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                              | 0.82               | 0.91 | 0.96 | 1.02 | 1.04 | 1.00 | 0.91 | 0.71 | 0.60 |
| 8                              | 0.84               | 0.94 | 0.99 | 1.05 | 1.07 | 1.03 | 0.94 | 0.73 | 0.62 |
| 9                              | 0.87               | 0.96 | 1.01 | 1.08 | 1.10 | 1.06 | 0.96 | 0.76 | 0.63 |
| 10                             | 0.89               | 0.98 | 1.03 | 1.11 | 1.13 | 1.08 | 0.98 | 0.77 | 0.65 |
| 11                             | 0.91               | 1.01 | 1.07 | 1.13 | 1.16 | 1.11 | 1.01 | 0.78 | 0.67 |
| 12                             | 0.94               | 1.03 | 1.10 | 1.16 | 1.18 | 1.14 | 1.03 | 0.81 | 0.69 |
| 13                             | 0.96               | 1.06 | 1.13 | 1.19 | 1.21 | 1.17 | 1.06 | 0.83 | 0.70 |
| 14                             | 0.99               | 1.10 | 1.15 | 1.22 | 1.25 | 1.20 | 1.10 | 0.85 | 0.72 |
| 15                             | 1.01               | 1.12 | 1.18 | 1.26 | 1.28 | 1.23 | 1.12 | 0.88 | 0.74 |
| 18                             | 1.08               | 1.19 | 1.25 | 1.33 | 1.37 | 1.31 | 1.19 | 0.93 | 0.79 |
| 20                             | 1.13               | 1.25 | 1.32 | 1.40 | 1.43 | 1.37 | 1.25 | 0.97 | 0.82 |
| 23                             | 1.19               | 1.32 | 1.39 | 1.48 | 1.51 | 1.45 | 1.32 | 1.02 | 0.87 |
| 25                             | 1.23               | 1.37 | 1.44 | 1.54 | 1.57 | 1.51 | 1.37 | 1.07 |      |

◆ EER Correction

Computer of actual EER: actual EER = nominal EER x EER correction coefficient.

| EER Correction_4  |                    |      |      |      |      |      |      |      |      |
|-------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C) | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                   | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                 | 1.36               | 1.31 | 1.27 | 1.21 | 1.11 | 1.00 | 0.83 | 0.61 | 0.49 |
| 8                 | 1.40               | 1.35 | 1.31 | 1.25 | 1.14 | 1.03 | 0.85 | 0.63 | 0.51 |
| 9                 | 1.45               | 1.39 | 1.35 | 1.29 | 1.18 | 1.06 | 0.89 | 0.65 | 0.52 |
| 10                | 1.49               | 1.43 | 1.39 | 1.32 | 1.21 | 1.10 | 0.91 | 0.67 | 0.53 |
| 11                | 1.53               | 1.48 | 1.43 | 1.36 | 1.25 | 1.13 | 0.93 | 0.69 | 0.55 |
| 12                | 1.58               | 1.52 | 1.47 | 1.40 | 1.29 | 1.16 | 0.96 | 0.71 | 0.56 |
| 13                | 1.62               | 1.56 | 1.51 | 1.44 | 1.33 | 1.19 | 0.99 | 0.73 | 0.58 |
| 14                | 1.67               | 1.60 | 1.55 | 1.48 | 1.36 | 1.22 | 1.01 | 0.74 | 0.60 |
| 15                | 1.70               | 1.65 | 1.59 | 1.52 | 1.39 | 1.25 | 1.04 | 0.77 | 0.61 |
| 18                | 1.83               | 1.77 | 1.71 | 1.64 | 1.50 | 1.35 | 1.12 | 0.83 | 0.67 |
| 20                | 1.92               | 1.86 | 1.80 | 1.72 | 1.57 | 1.41 | 1.18 | 0.87 | 0.70 |
| 23                | 2.05               | 1.98 | 1.91 | 1.83 | 1.68 | 1.51 | 1.26 | 0.92 | 0.74 |
| 25                | 2.14               | 2.06 | 2.00 | 1.90 | 1.75 | 1.57 | 1.30 | 0.96 | 0.77 |

| EER Correction 6  |                    |      |      |      |      |      |      |      |      |
|-------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C) | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                   | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                 | 1.36               | 1.31 | 1.27 | 1.21 | 1.11 | 1.00 | 0.83 | 0.61 | 0.49 |
| 8                 | 1.40               | 1.35 | 1.31 | 1.25 | 1.14 | 1.03 | 0.86 | 0.63 | 0.51 |
| 9                 | 1.46               | 1.40 | 1.36 | 1.29 | 1.19 | 1.07 | 0.89 | 0.65 | 0.52 |
| 10                | 1.50               | 1.44 | 1.40 | 1.33 | 1.22 | 1.10 | 0.91 | 0.68 | 0.54 |
| 11                | 1.54               | 1.49 | 1.44 | 1.38 | 1.27 | 1.14 | 0.94 | 0.69 | 0.55 |
| 12                | 1.59               | 1.54 | 1.49 | 1.42 | 1.30 | 1.17 | 0.97 | 0.72 | 0.58 |
| 13                | 1.64               | 1.58 | 1.53 | 1.46 | 1.34 | 1.21 | 1.00 | 0.73 | 0.59 |
| 14                | 1.69               | 1.63 | 1.58 | 1.50 | 1.38 | 1.24 | 1.03 | 0.76 | 0.61 |
| 15                | 1.73               | 1.67 | 1.62 | 1.54 | 1.41 | 1.28 | 1.06 | 0.78 | 0.62 |
| 18                | 1.87               | 1.80 | 1.75 | 1.67 | 1.53 | 1.38 | 1.14 | 0.84 | 0.68 |
| 20                | 1.97               | 1.90 | 1.84 | 1.75 | 1.61 | 1.45 | 1.20 | 0.89 | 0.71 |
| 23                | 2.11               | 2.03 | 1.98 | 1.88 | 1.72 | 1.55 | 1.29 | 0.94 | 0.76 |
| 25                | 2.20               | 2.12 | 2.06 | 1.97 | 1.80 | 1.62 | 1.35 | 0.99 | 0.80 |

| EER Correction_8  |                    |      |      |      |      |      |      |      |      |
|-------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C) | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                   | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                 | 1.36               | 1.31 | 1.27 | 1.21 | 1.11 | 1.00 | 0.83 | 0.61 | 0.49 |
| 8                 | 1.39               | 1.34 | 1.31 | 1.24 | 1.14 | 1.03 | 0.85 | 0.62 | 0.50 |
| 9                 | 1.44               | 1.38 | 1.34 | 1.28 | 1.17 | 1.06 | 0.88 | 0.64 | 0.51 |
| 10                | 1.47               | 1.42 | 1.38 | 1.31 | 1.20 | 1.08 | 0.90 | 0.65 | 0.53 |
| 11                | 1.51               | 1.46 | 1.42 | 1.35 | 1.24 | 1.11 | 0.93 | 0.68 | 0.55 |
| 12                | 1.55               | 1.49 | 1.45 | 1.37 | 1.27 | 1.14 | 0.95 | 0.70 | 0.56 |
| 13                | 1.59               | 1.54 | 1.49 | 1.42 | 1.30 | 1.17 | 0.98 | 0.71 | 0.57 |
| 14                | 1.63               | 1.57 | 1.52 | 1.45 | 1.33 | 1.20 | 1.00 | 0.73 | 0.58 |
| 15                | 1.68               | 1.61 | 1.56 | 1.48 | 1.36 | 1.23 | 1.02 | 0.75 | 0.60 |
| 18                | 1.78               | 1.72 | 1.67 | 1.58 | 1.45 | 1.31 | 1.08 | 0.80 | 0.64 |
| 20                | 1.86               | 1.79 | 1.74 | 1.66 | 1.52 | 1.37 | 1.13 | 0.83 | 0.67 |
| 23                | 1.97               | 1.89 | 1.84 | 1.76 | 1.61 | 1.45 | 1.20 | 0.89 | 0.71 |
| 25                | 2.05               | 1.98 | 1.91 | 1.82 | 1.67 | 1.51 | 1.25 | 0.92 | 0.74 |

| EER Correction_10 |                    |      |      |      |      |      |      |      |      |
|-------------------|--------------------|------|------|------|------|------|------|------|------|
| Outflow Water(°C) | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |
|                   | 10                 | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 48   |
| 7                 | 1.36               | 1.31 | 1.27 | 1.21 | 1.11 | 1.00 | 0.83 | 0.61 | 0.49 |
| 8                 | 1.40               | 1.35 | 1.31 | 1.25 | 1.14 | 1.03 | 0.85 | 0.62 | 0.51 |
| 9                 | 1.45               | 1.40 | 1.35 | 1.29 | 1.18 | 1.06 | 0.88 | 0.65 | 0.53 |
| 10                | 1.48               | 1.43 | 1.38 | 1.33 | 1.21 | 1.09 | 0.90 | 0.67 | 0.53 |
| 11                | 1.52               | 1.47 | 1.42 | 1.35 | 1.25 | 1.12 | 0.93 | 0.68 | 0.55 |
| 12                | 1.56               | 1.50 | 1.46 | 1.39 | 1.28 | 1.15 | 0.95 | 0.70 | 0.56 |
| 13                | 1.61               | 1.55 | 1.50 | 1.43 | 1.32 | 1.18 | 0.99 | 0.73 | 0.58 |
| 14                | 1.64               | 1.58 | 1.54 | 1.47 | 1.34 | 1.21 | 1.01 | 0.74 | 0.60 |
| 15                | 1.69               | 1.62 | 1.57 | 1.50 | 1.37 | 1.24 | 1.03 | 0.75 | 0.61 |
| 18                | 1.81               | 1.75 | 1.69 | 1.61 | 1.48 | 1.33 | 1.10 | 0.81 | 0.65 |
| 20                | 1.90               | 1.82 | 1.78 | 1.69 | 1.55 | 1.39 | 1.16 | 0.85 | 0.69 |
| 23                | 2.01               | 1.93 | 1.88 | 1.79 | 1.64 | 1.48 | 1.22 | 0.90 | 0.72 |
| 25                | 2.09               | 2.02 | 1.95 | 1.86 | 1.71 | 1.54 | 1.28 | 0.94 | 0.76 |

◆ Heating Capacity Correction

Computer of actual heating capacity: actual heating capacity = nominal heating capacity x heating capacity correction coefficient.

| Heating Capacity Correction_4/8/10 |                    |      |      |      |      |      |      |      |      |      |      |      |      |      |
|------------------------------------|--------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Outflow Heated Water(°C)           | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |      |      |      |      |      |
|                                    | -25                | -20  | -15  | -10  | -7   | -2   | 2    | 7    | 10   | 15   | 20   | 25   | 30   | 35   |
| 25                                 | 0.43               | 0.52 | 0.62 | 0.71 | 0.76 | 0.85 | 0.94 | 0.92 | 0.95 | 1.00 | 0.99 | 0.90 | 0.79 | 0.62 |
| 30                                 | 0.42               | 0.51 | 0.60 | 0.69 | 0.74 | 0.82 | 0.91 | 0.97 | 1.00 | 1.06 | 1.05 | 0.95 | 0.83 | 0.65 |
| 35                                 | 0.41               | 0.48 | 0.56 | 0.65 | 0.70 | 0.78 | 0.85 | 1.00 | 1.03 | 1.09 | 1.08 | 0.98 | 0.86 | 0.67 |
| 40                                 | 0.41               | 0.48 | 0.56 | 0.65 | 0.70 | 0.78 | 0.85 | 1.00 | 1.03 | 1.09 | 1.08 | 0.98 | 0.86 | 0.67 |
| 45                                 | /                  | 0.48 | 0.56 | 0.65 | 0.70 | 0.78 | 0.85 | 1.00 | 1.03 | 1.09 | 1.08 | 0.98 | 0.86 | 0.67 |
| 50                                 | /                  | /    | 0.54 | 0.63 | 0.68 | 0.76 | 0.82 | 0.97 | 1.00 | 1.06 | 1.05 | 0.95 | 0.83 | 0.65 |
| 55                                 | /                  | /    | /    | 0.60 | 0.64 | 0.72 | 0.78 | 0.92 | 0.95 | 1.00 | 0.99 | 0.90 | 0.79 | 0.62 |
| 60                                 | /                  | /    | /    | /    | 0.61 | 0.68 | 0.74 | 0.87 | 0.90 | 0.95 | 0.94 | 0.85 | 0.75 | 0.58 |

| Heating Capacity Correction_6 |                    |      |      |      |      |      |      |      |      |      |      |      |      |      |
|-------------------------------|--------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Outflow Heated Water(°C)      | Ambient Temp.( °C) |      |      |      |      |      |      |      |      |      |      |      |      |      |
|                               | -25                | -20  | -15  | -10  | -7   | -2   | 2    | 7    | 10   | 15   | 20   | 25   | 30   | 35   |
| 25                            | 0.49               | 0.59 | 0.70 | 0.80 | 0.86 | 0.96 | 1.06 | 1.04 | 1.07 | 1.13 | 1.12 | 1.02 | 0.89 | 0.70 |
| 30                            | 0.45               | 0.54 | 0.64 | 0.73 | 0.79 | 0.87 | 0.97 | 1.03 | 1.06 | 1.12 | 1.11 | 1.01 | 0.89 | 0.69 |
| 35                            | 0.42               | 0.49 | 0.57 | 0.66 | 0.71 | 0.80 | 0.87 | 1.02 | 1.05 | 1.11 | 1.10 | 1.00 | 0.88 | 0.68 |
| 40                            | 0.41               | 0.48 | 0.57 | 0.66 | 0.71 | 0.79 | 0.86 | 1.01 | 1.04 | 1.10 | 1.09 | 0.99 | 0.87 | 0.68 |
| 45                            | /                  | 0.48 | 0.56 | 0.65 | 0.70 | 0.78 | 0.85 | 1.00 | 1.03 | 1.09 | 1.08 | 0.98 | 0.86 | 0.67 |
| 50                            | /                  | /    | 0.55 | 0.64 | 0.69 | 0.77 | 0.84 | 0.99 | 1.02 | 1.08 | 1.07 | 0.97 | 0.85 | 0.66 |
| 55                            | /                  | /    | /    | 0.64 | 0.69 | 0.76 | 0.83 | 0.98 | 1.01 | 1.07 | 1.06 | 0.96 | 0.84 | 0.66 |
| 60                            | /                  | /    | /    | /    | 0.68 | 0.76 | 0.82 | 0.97 | 1.00 | 1.06 | 1.05 | 0.95 | 0.83 | 0.65 |

◆ COP Correction

Computer of actual COP: actual COP = nominal COP x COP correction coefficient.

| COP Correction_4         |                   |      |      |      |      |      |      |      |      |      |      |      |      |      |
|--------------------------|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Outflow Heated Water(°C) | Ambient Temp.(°C) |      |      |      |      |      |      |      |      |      |      |      |      |      |
|                          | -25               | -20  | -15  | -10  | -7   | -2   | 2    | 7    | 10   | 15   | 20   | 25   | 30   | 35   |
| 25                       | 0.52              | 0.66 | 0.78 | 0.99 | 1.14 | 1.35 | 1.55 | 1.62 | 1.69 | 1.85 | 1.96 | 1.95 | 2.12 | 2.24 |
| 30                       | 0.42              | 0.54 | 0.64 | 0.83 | 0.96 | 1.13 | 1.33 | 1.47 | 1.56 | 1.67 | 1.78 | 1.78 | 1.92 | 2.06 |
| 35                       | 0.35              | 0.44 | 0.52 | 0.69 | 0.80 | 0.96 | 1.09 | 1.31 | 1.38 | 1.50 | 1.57 | 1.57 | 1.74 | 1.85 |
| 40                       | 0.30              | 0.40 | 0.48 | 0.62 | 0.71 | 0.87 | 1.01 | 1.16 | 1.22 | 1.33 | 1.39 | 1.38 | 1.53 | 1.63 |
| 45                       | /                 | 0.34 | 0.41 | 0.55 | 0.62 | 0.75 | 0.88 | 1.00 | 1.05 | 1.14 | 1.20 | 1.26 | 1.32 | 1.40 |
| 50                       | /                 | /    | 0.34 | 0.45 | 0.52 | 0.63 | 0.73 | 0.85 | 0.89 | 0.97 | 1.02 | 1.07 | 1.12 | 1.19 |
| 55                       | /                 | /    | /    | 0.36 | 0.42 | 0.51 | 0.59 | 0.69 | 0.72 | 0.79 | 0.83 | 0.87 | 0.91 | 0.97 |
| 60                       | /                 | /    | /    | /    | 0.33 | 0.39 | 0.45 | 0.54 | 0.56 | 0.59 | 0.63 | 0.66 | 0.69 | 0.74 |

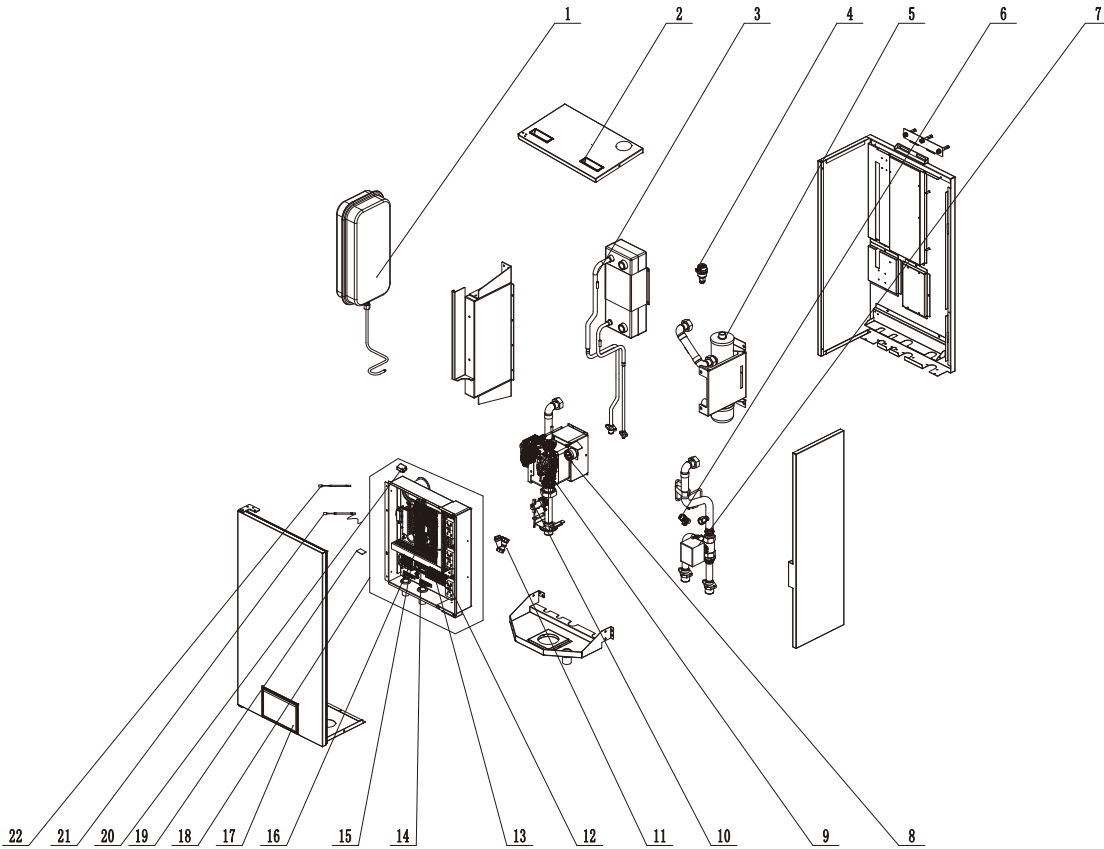
| COP Correction_6/10      |                   |      |      |      |      |      |      |      |      |      |      |      |      |      |
|--------------------------|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Outflow Heated Water(°C) | Ambient Temp.(°C) |      |      |      |      |      |      |      |      |      |      |      |      |      |
|                          | -25               | -20  | -15  | -10  | -7   | -2   | 2    | 7    | 10   | 15   | 20   | 25   | 30   | 35   |
| 25                       | 0.50              | 0.63 | 0.75 | 0.95 | 1.10 | 1.30 | 1.50 | 1.56 | 1.63 | 1.78 | 1.89 | 1.87 | 2.04 | 2.16 |
| 30                       | 0.40              | 0.52 | 0.62 | 0.80 | 0.93 | 1.10 | 1.28 | 1.42 | 1.51 | 1.61 | 1.72 | 1.72 | 1.86 | 1.99 |
| 35                       | 0.34              | 0.43 | 0.51 | 0.67 | 0.78 | 0.93 | 1.07 | 1.28 | 1.35 | 1.47 | 1.53 | 1.53 | 1.70 | 1.80 |
| 40                       | 0.29              | 0.39 | 0.47 | 0.61 | 0.70 | 0.85 | 1.00 | 1.14 | 1.20 | 1.30 | 1.37 | 1.36 | 1.50 | 1.60 |
| 45                       | /                 | 0.34 | 0.41 | 0.55 | 0.62 | 0.75 | 0.88 | 1.00 | 1.05 | 1.14 | 1.20 | 1.26 | 1.32 | 1.40 |
| 50                       | /                 | /    | 0.35 | 0.46 | 0.53 | 0.63 | 0.73 | 0.86 | 0.90 | 0.99 | 1.03 | 1.08 | 1.13 | 1.21 |
| 55                       | /                 | /    | /    | 0.38 | 0.44 | 0.53 | 0.62 | 0.72 | 0.76 | 0.82 | 0.87 | 0.90 | 0.95 | 1.02 |
| 60                       | /                 | /    | /    | /    | 0.35 | 0.42 | 0.49 | 0.58 | 0.60 | 0.64 | 0.67 | 0.71 | 0.74 | 0.79 |

| COP Correction_8         |                   |      |      |      |      |      |      |      |      |      |      |      |      |      |
|--------------------------|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Outflow Heated Water(°C) | Ambient Temp.(°C) |      |      |      |      |      |      |      |      |      |      |      |      |      |
|                          | -25               | -20  | -15  | -10  | -7   | -2   | 2    | 7    | 10   | 15   | 20   | 25   | 30   | 35   |
| 25                       | 0.49              | 0.62 | 0.73 | 0.93 | 1.08 | 1.27 | 1.46 | 1.53 | 1.59 | 1.74 | 1.84 | 1.83 | 1.99 | 2.11 |
| 30                       | 0.40              | 0.52 | 0.61 | 0.79 | 0.92 | 1.08 | 1.26 | 1.40 | 1.48 | 1.59 | 1.69 | 1.69 | 1.83 | 1.95 |
| 35                       | 0.33              | 0.42 | 0.50 | 0.66 | 0.77 | 0.92 | 1.05 | 1.26 | 1.33 | 1.44 | 1.50 | 1.50 | 1.67 | 1.77 |
| 40                       | 0.29              | 0.39 | 0.47 | 0.60 | 0.69 | 0.84 | 0.99 | 1.13 | 1.19 | 1.30 | 1.36 | 1.35 | 1.49 | 1.59 |
| 45                       | /                 | 0.34 | 0.41 | 0.55 | 0.62 | 0.75 | 0.88 | 1.00 | 1.05 | 1.14 | 1.20 | 1.26 | 1.32 | 1.40 |
| 50                       | /                 | /    | 0.35 | 0.47 | 0.53 | 0.64 | 0.74 | 0.87 | 0.91 | 1.00 | 1.05 | 1.10 | 1.15 | 1.23 |
| 55                       | /                 | /    | /    | 0.39 | 0.45 | 0.55 | 0.64 | 0.74 | 0.78 | 0.85 | 0.89 | 0.93 | 0.98 | 1.05 |
| 60                       | /                 | /    | /    | /    | 0.37 | 0.44 | 0.51 | 0.61 | 0.62 | 0.67 | 0.70 | 0.74 | 0.77 | 0.83 |



## 2 Explosive Views and Part Lists

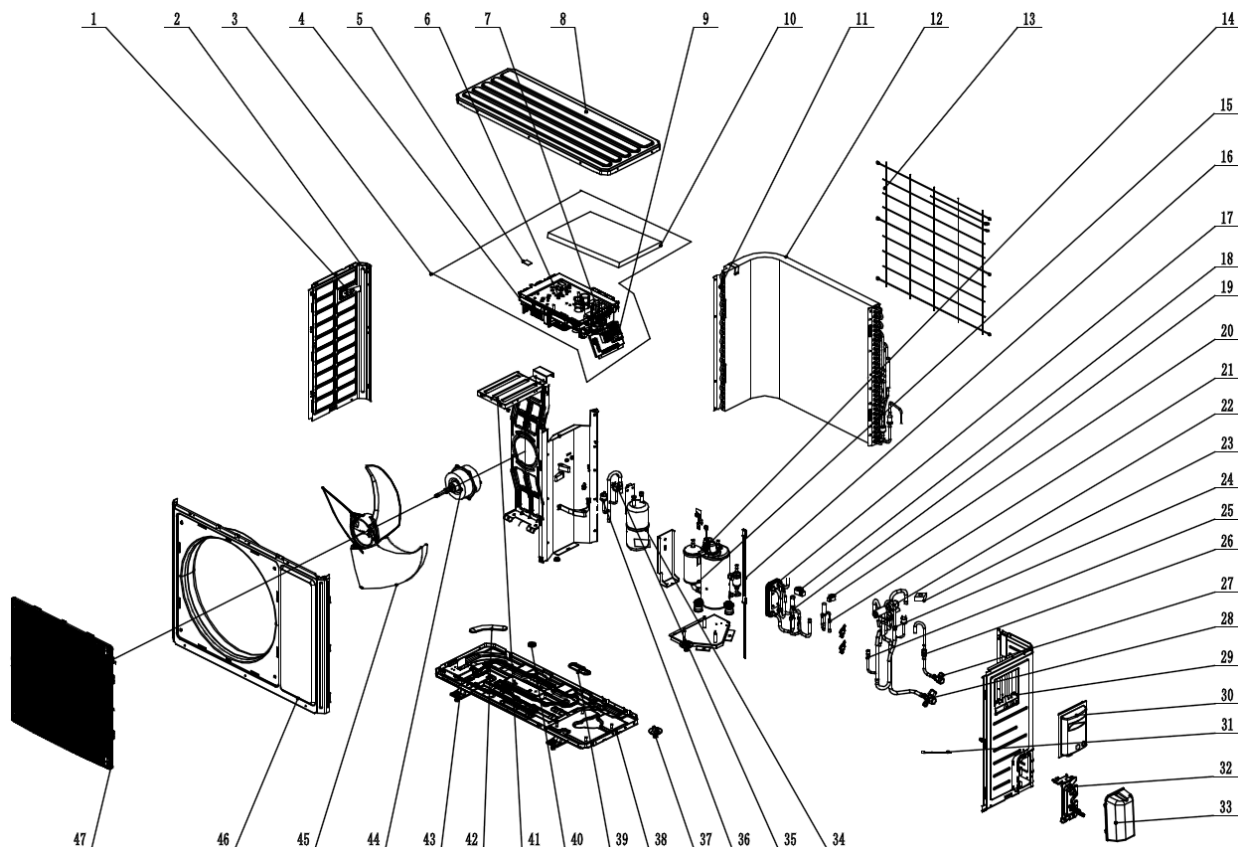
(1) R-AQUA CGW 04 UI A1, R-AQUA CGW 06 UI A1



Parts List of R-AQUA CGW 04 UI A1, R-AQUA CGW 06 UI A1

| No. | Name of part                       | Part Code      | Quantity |
|-----|------------------------------------|----------------|----------|
| 1   | Expansion Drum                     | 07422800004    | 1        |
| 2   | Handle                             | 26904100016    | 2        |
| 3   | Plate-type Heat Exchanger Sub-Assy | 030166060111   | 1        |
| 4   | Auto Air Outlet Valve              | 07108208       | 1        |
| 5   | Electric Heater                    | 32000406007502 | 1        |
| 6   | Relief Valve                       | 07382814       | 1        |
| 7   | Electric starter of water valve    | 4504800101     | 1        |
| 8   | Water Pressure Gauge               | 49028009       | 1        |
| 9   | Water Pump                         | 812007060062   | 1        |
| 10  | Steam current Switch               | 43001900000602 | 1        |
| 11  | Strainer                           | 035021000010   | 1        |
| 12  | Bipolar AC Contactor               | 44010221       | 3        |
| 13  | Terminal Board                     | 422000000010   | 1        |
| 14  | Terminal Board                     | 4220000000021  | 1        |
| 15  | Terminal Board                     | 4201005202     | 1        |
| 16  | Main Board                         | 300002060375   | 1        |
| 17  | Display Board                      | 300001060562   | 1        |
| 18  | Electric Box Assy                  | 100002066572   | 1        |
| 19  | Jumper                             | 4202021907     | 1        |
| 20  | Thermostat                         | 4504800201     | 1        |
| 21  | Sensor Sub-assy                    | 390002060102   | 1        |
| 22  | Temperature Sensor                 | 3900028312G    | 1        |

(2) R-AQUA CGW 04 OU A1, R-AQUA CGW 06 OU A1

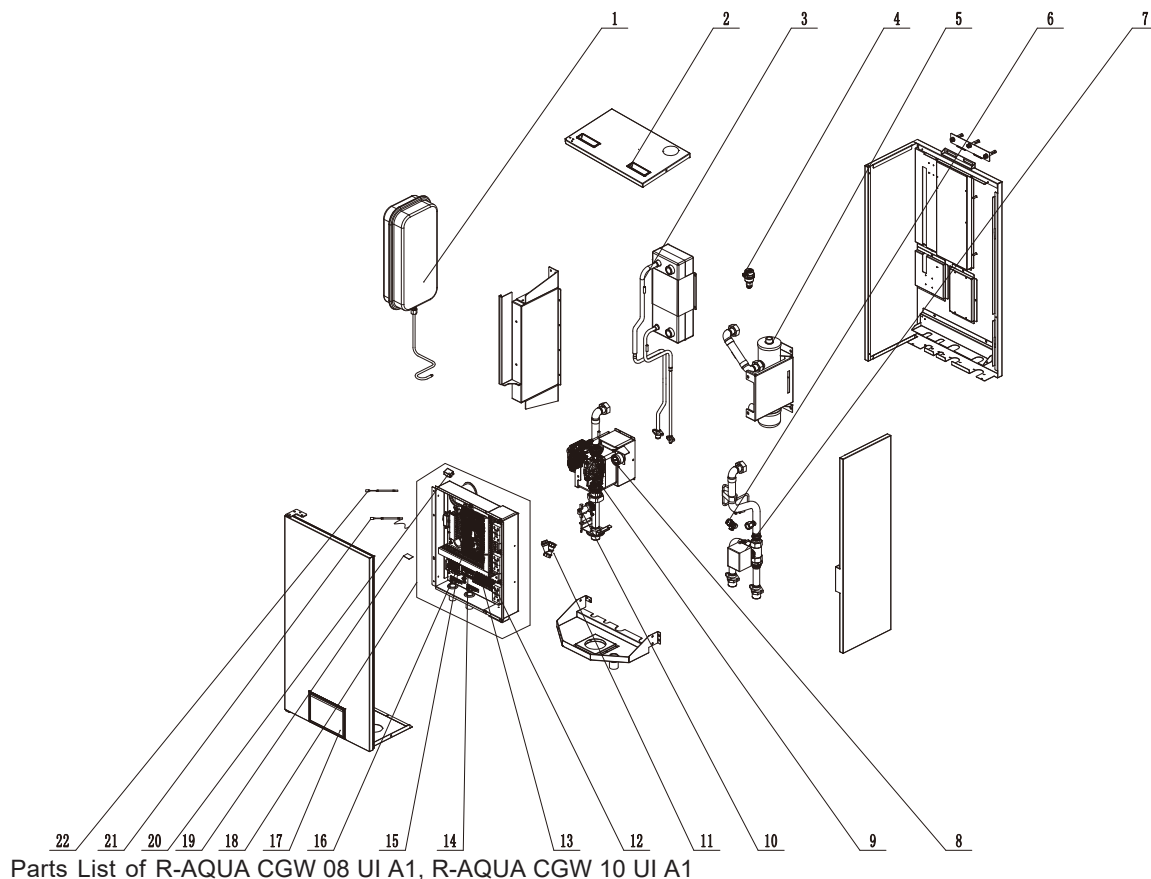


Parts List of R-AQUA CGW 04 OU A1, R-AQUA CGW 06 OU A1

| No. | Name of part                  | Part Code      | Quantity |
|-----|-------------------------------|----------------|----------|
| 1   | Handle                        | 26233053       | 1        |
| 2   | Left Side Plate               | 01305093P      | 1        |
| 3   | Electric Box Assy             | 100002066812   | 1        |
| 4   | Radiator                      | 4901521502     | 1        |
| 5   | Jumper                        | 4202021905     | 1        |
| 6   | Main Board                    | 300027060765   | 1        |
| 7   | Terminal Board                | 42000100000204 | 1        |
| 8   | Top Cover Sub-Assy            | 000051000017   | 1        |
| 9   | Communication Interface Board | 300014060062   | 1        |
| 10  | Electric Box Cover            | 20125002       | 1        |
| 11  | Supporting Board(Condenser)   | 01795010       | 1        |
| 12  | Condenser Assy                | 011002060786   | 1        |
| 13  | Rear Grill                    | 01473043       | 1        |
| 14  | Pressure Sensor               | 322101038      | 1        |
| 15  | Compressor and Fittings       | 009001000229   | 1        |
| 16  | Electrical Heater             | 7651300403     | 1        |
| 17  | Plate-type Heat Exchanger     | 010007060010   | 1        |
| 18  | Electric Expand Valve Fitting | 4304413222     | 1        |
| 19  | Electronic Expansion Valve    | 43042800008    | 1        |
| 20  | Electric Expand Valve Fitting | 07200200001209 | 1        |
| 21  | Electronic Expansion Valve    | 072009000017   | 1        |
| 22  | 4-Way Valve                   | 430004032      | 1        |
| 23  | Magnet Coil                   | 4300040045     | 1        |
| 24  | Pressure Protect Switch       | 460200062      | 1        |

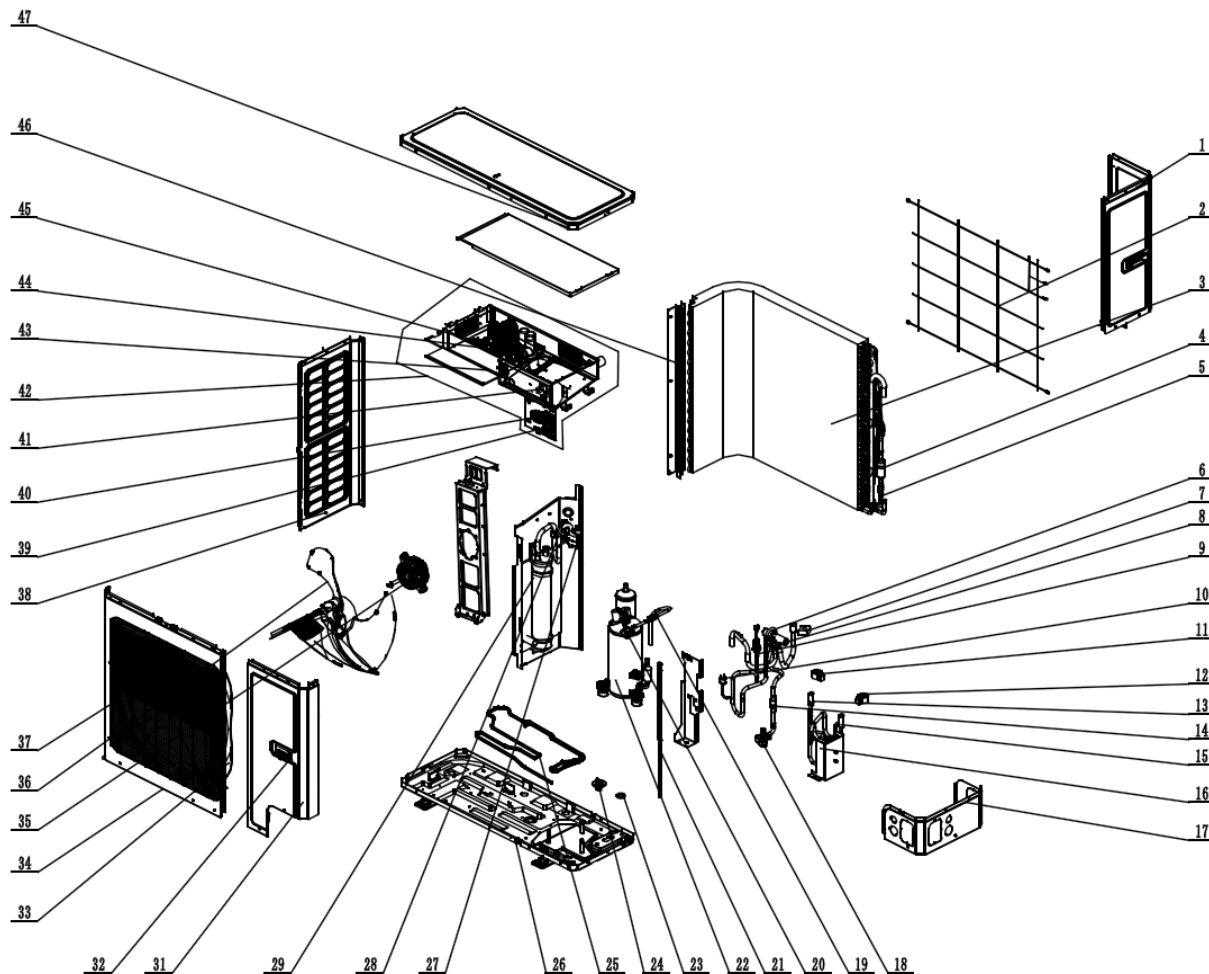
| No. | Name of part                | Part Code    | Quantity |
|-----|-----------------------------|--------------|----------|
| 25  | Nozzle for Adding Freon     | 06120012     | 1        |
| 26  | Strainer                    | 0721200102   | 1        |
| 27  | Cut-off valve 1/4(N)        | 07130239     | 1        |
| 28  | Cut-off valve 1/2(N)        | 071302392    | 1        |
| 29  | Right Side Plate Assy       | 0130329201   | 1        |
| 30  | Handle                      | 2623525404   | 1        |
| 31  | Sensor Sub-assy             | 390002060101 | 1        |
| 32  | Valve Support Sub-Assy      | 01705066     | 1        |
| 33  | Valve Cover                 | 22245002     | 1        |
| 34  | Gas-liquid Separator Assy   | 07225017     | 1        |
| 35  | Pressure Protect Switch     | 460200048    | 1        |
| 36  | Pressure Protect Switch     | 460200046    | 1        |
| 37  | Drainage Joint              | 06123401     | 1        |
| 38  | Chassis Sub-assy            | 000191060066 | 1        |
| 39  | Drainage hole Cap           | 76713068     | 1        |
| 40  | Drainage hole Cap           | 06813401     | 1        |
| 41  | Motor Support Sub-Assy      | 01705067     | 1        |
| 42  | Drainage hole Cap           | 76713033     | 1        |
| 43  | Electrical Heater (Chassis) | 7651000413   | 1        |
| 44  | Fan Motor                   | 1501506402   | 1        |
| 45  | Axial Flow Fan              | 10335008     | 1        |
| 46  | Front Panel Assy            | 01533058     | 1        |
| 47  | Front Grill                 | 22415010     | 1        |

(3) R-AQUA CGW 08 UI A1, R-AQUA CGW 10 UI A1



| No. | Name of part                       | Part Code   | Quantity |
|-----|------------------------------------|---|----------|
| 1   | Expansion Drum                     | 07422800004   | 1        |
| 2   | Handle                             | 26904100016   | 2        |
| 3   | Plate-type Heat Exchanger Sub-Assy | 030166060111  | 1        |
| 4   | Auto Air Outlet Valve              | 07108208  | 1        |
| 5   | Electric Heater                    | H series: 32000406006302<br>H5 series: 32000406007502 | 1        |
| 6   | Relief Valve                       | 07382814  | 1        |
| 7   | Electric starter of water valve    | 4504800101  | 1        |
| 8   | Water Pressure Gauge               | 49028009  | 1        |
| 9   | Water Pump                         | 812007060062  | 1        |
| 10  | Steam current Switch               | 43001900000602  | 1        |
| 11  | Strainer                           | 035021000010  | 1        |
| 12  | Bipolar AC Contactor               | 44010221  | 3        |
| 13  | Terminal Board                     | 422000000010  | 1        |
| 14  | Terminal Board                     | 422000000021  | 1        |
| 15  | Terminal Board                     | 4201005202  | 1        |
| 16  | Main Board                         | 300002060375  | 1        |
| 17  | Display Board                      | 300001060562  | 1        |
| 18  | Electric Box Assy                  | 100002066572  | 1        |
| 19  | Jumper                             | 4202021907  | 1        |
| 20  | Thermostat                         | 4504800201  | 1        |
| 21  | Sensor Sub-assy                    | 390002060102  | 1        |
| 22  | Temperature Sensor                 | 3900028312G   | 1        |

(4) R-AQUA CGW 08 OU A1, R-AQUA CGW 10 OU A1



Parts List of R-AQUA CGW 08 OU A1, R-AQUA CGW 10 OU A1

| No. | Name of part                  | Part Code      | Quantity |
|-----|-------------------------------|----------------|----------|
| 1   | Rear Side Plate               | 01314100045P   | 1        |
| 2   | Rear Grill                    | 01600100004101 | 1        |
| 3   | Condenser Assy                | 01122800090    | 1        |
| 4   | Silencer                      | 07245012       | 1        |
| 5   | Strainer                      | 0721212101     | 1        |
| 6   | 4-Way Valve Assy              | 030152060359   | 1        |
| 7   | Magnet Coil                   | 4300040029     | 1        |
| 8   | 4-way Valve                   | 4300008201     | 1        |
| 9   | Pressure Sensor               | 322101032      | 1        |
| 10  | Pressure Protect Switch       | 460200062      | 1        |
| 11  | Electric Expand Valve Fitting | 4304413208     | 1        |
| 12  | Electric Expand Valve Fitting | 4304413236     | 1        |
| 13  | Electronic Expansion Valve    | 072009000001   | 1        |
| 14  | Strainer                      | 0721200102     | 1        |
| 15  | Electronic Expansion Valve    | 43042800008    | 1        |
| 16  | Plate-type Heat Exchanger     | 010007060013   | 1        |
| 17  | Right Side Plate Sub-Assy     | 01314100109    | 1        |
| 18  | Cut off Valve                 | 07304100015    | 1        |
| 19  | Filter                        | 07224803       | 1        |
| 20  | Cut-off valve 1/4(N)          | 07130239       | 1        |
| 21  | Electric Heater(Compressor)   | 7651873215     | 1        |

| No. | Name of part                | Part Code      | Quantity |
|-----|-----------------------------|----------------|----------|
| 22  | Compressor and Fittings     | 009001000265   | 1        |
| 23  | Drainage hole Cap           | 06813401       | 3        |
| 24  | Drainage Joint              | 06123401       | 1        |
| 25  | Electrical Heater           | 765100049      | 1        |
| 26  | Chassis                     | 01284100101    | 1        |
| 27  | Pressure Protect Switch     | 460200048      | 1        |
| 28  | Pressure Protect Switch     | 460200046      | 1        |
| 29  | Gas-liquid Separator        | 035027000024   | 1        |
| 30  | Motor Support Sub-Assy      | 01804100309    | 1        |
| 31  | Front Side Plate            | 01314100044P   | 1        |
| 32  | Handle                      | 26235253       | 2        |
| 33  | Diversion Circle            | 10474100003    | 1        |
| 34  | Cabinet                     | 01514100007P   | 1        |
| 35  | BrushlessDCMotor            | 150104060013   | 1        |
| 36  | Axial Flow Fan              | 1043410000801  | 1        |
| 37  | Front Grill                 | 01572800003    | 1        |
| 38  | Left Side Plate             | 01314100043P   | 1        |
| 39  | Communication Board         | 300014060017   | 1        |
| 40  | Terminal Board              | 42200000001501 | 1        |
| 41  | Filter Board                | 300020000017   | 1        |
| 42  | Electric Box Assy           | 100002066654   | 1        |
| 43  | Radiator                    | 430034000014   | 1        |
| 44  | Main Board                  | 300027060442   | 1        |
| 45  | Main Board                  | 300027060253   | 1        |
| 46  | Supporting Strip(Condenser) | 01894100053    | 1        |
| 47  | Coping                      | 01264100027P   | 1        |

### 3 Supply Scope

S= Standard O= Optional F= Field Supplied

| Name                             | Standard | Optional | Field Supplied |
|----------------------------------|----------|----------|----------------|
| Owner's Manual for the Main Unit | √        | /        | /              |
| Owner's Manual for the Control   | √        | /        | /              |
| 2-way Valve                      | /        | /        | √              |
| 3-way Valve                      | √        | /        | /              |
| Remote Temperature Sensor        | √        | /        | /              |
| Wired Controller                 | √        | /        | /              |
| Communication Cable              | √        | /        | /              |
| Water Tank Temperature Sensor    | √        | /        | /              |
| Expansion Bolt                   | √        | /        | /              |
| Other thermal                    | /        | /        | √              |
| Optional Electric Heater         | √        | /        | /              |

| Name                             | Standard Part Code                          |
|----------------------------------|---|
| Owner's Manual for the Main Unit | 600005062359                                |
| Owner's Manual for the Control   | 600005060789                                |
| 3-way Valve                      | 4504800101(actuator)<br>072005000003(valve) |
| Remote Temperature Sensor        | 30261014                                    |
| Wired Controller                 | 300001060562                                |

| Name                          | Standard Part Code  |
|-------------------------------|---|
| Communication Cable           | 4003014308(between indoor and outdoor units)<br>400300412(between the display panel and the indoor unit)<br>40038006(between the indoor unit and the remote room temperature sensor)                              |
| Water Tank Temperature Sensor | 3900028316G   |
| Support hook                  | 012045060004P   |
| Expansion Bolt                | 70110066  |
| Optional Electric Heater      | 32000406007502(1.5+1.5kW): standard models R-AQUA CGW 04 UI A1, R-AQUA CGW 06 UI A1, R-AQUA CGW 08 UI A1, R-AQUA CGW 10 UI A1<br>32000406006302(3+3kW): standard models R-AQUA CGW 08 UI A1, R-AQUA CGW 10 UI A1. |

# Model Selection

## 1 General

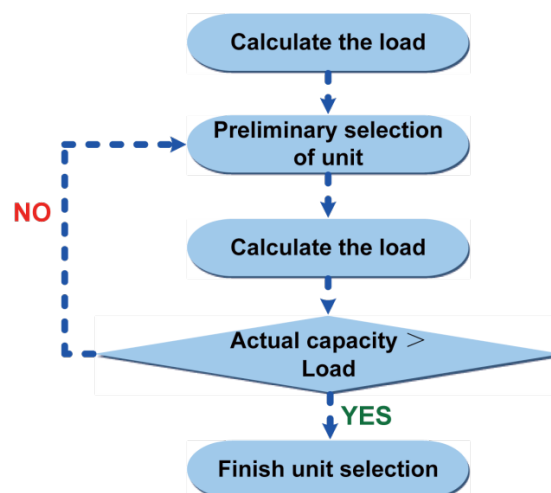
### 1.1 Power Supply

| Model         | Power Supply |
|---------------|--------------|
|               | V,Ph,Hz      |
| R-AQUA CGW A1 | 230VAC,50Hz  |

### 1.2 Operation Conditions

| Capacities and power inputs are based on the following conditions (floor heating /cooling ) |                                |
|---|--------------------------------|
| a. Cooling conditions   | b. Heating conditions          |
| Indoor Water Temp 23°C/18°C;  | Indoor Water Temp 30°C/35°C;   |
| Outdoor Air Temp 35°C DB/24°C WB  | Outdoor Air Temp 7°C DB/6°C WB |
| Capacities and power inputs are based on the following conditions (FCU or radiator)         |                                |
| a. Cooling conditions   | b. Heating conditions          |
| Indoor Water Temp 12°C/7°C;   | Indoor Water Temp 40°C/45°C;   |
| Outdoor Air Temp 35°C DB/24°C WB  | Outdoor Air Temp 7°C DB/6°C WB |

### 1.3 Flowchart of Model Selection



### 1.4 Design Principle

- (1) Cooling: capacity of the unit  $\geq$  cooling load of the air conditioning
- (2) Heating: capacity of the unit  $\geq$  max{ heating load, floor heating load, water heating load}
- (3) Water Tank: it should be selected based on the sanitary outfit or quantity of users. Each unit can accommodate only one water tank.



## 2 Selection of the Underfloor Coils

### 2.1 Calculation of Unit Load for Floor Heating

**Empirical Values of Floor Heating Load Per Square Meter**

| House W/m <sup>2</sup> |         |
|------------------------|---------|
| Dining Room            | 100~120 |
| Master Room            | 100~110 |
| Guest Room             | 110~130 |
| Study Room             | 90~110  |
| Villa W/m <sup>2</sup> |         |
| Dining Room            | 110~140 |
| Master Room            | 100~120 |
| Guest Room             | 100~130 |
| Study Room             | 100~120 |

**Notes:**

- (1) Villas whose load is generally larger than the houses should take the value between the middle and the maximum empirical values listed above.
- (2) The top layer whose load is generally larger than the middle or bottom layer should take the maximum empirical value.
- (3) The guest room whose load is generally much larger should take the value between the intermediate and the maximum empirical values listed above.
- (4) For those whose external walls or glass areas are large, it is recommended to take the load calculation.
- (5) The heating load for the bathroom is generally 500W/room.

### 2.2 Selection of Tube Spacing of the Underfloor Coils

Tube spacing of the underfloor coils which will directly affect heat dissipation of the floor depends on the tube material, indoor design temperature, supply water temperature and floor material.

**Heat Dissipation of Commonly Used Coils**

**(Tube material: PE-X, Indoor temperature:18°C, Average water temperature:45°C)**

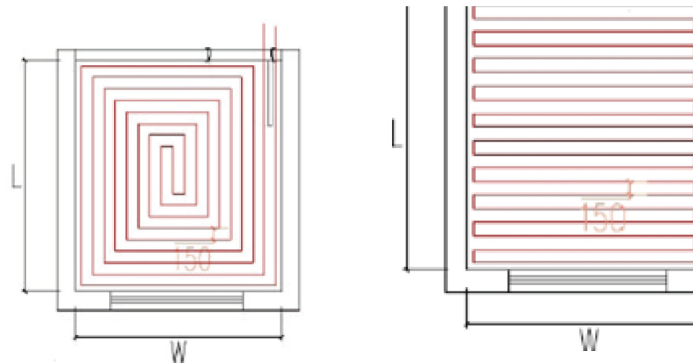
| Floor Material | Thermal Resistance<br>m <sup>2</sup> ·K/W | Tube Spacing<br>mm | Heat Dissipation<br>W/m <sup>2</sup> | Tube Spacing<br>mm | Heat<br>Dissipation<br>W/m <sup>2</sup> |
|----------------|---|--------------------|--------------------------------------|--------------------|---|
| Stone          | 0.02                                      | 200                | 147.0                                | 150                | 159.8                                   |
| Wood           | 0.075                                     | 200                | 111.2                                | 150                | 117.8                                   |

The dissipated heat of the floor coil is larger than the load for the floor heating system; however the deviation cannot be larger than 10%.

## 2.3 Selection of Loop Quantity of Coils for Each Room

### 2.3.1 Type of Underfloor Coils

When selecting underfloor coils, we should consider both their comfortability and heating capacity. The most commonly used coils are as shown below.



Square-shaped Coil (Recommended) U-shaped Coil

Length of coils is calculated as below:

Square-shaped coil:  $=L \times W / \text{tube spacing} = \text{area} / \text{tube spacing}$

U-shaped coil:  $=L - 1 + L \times W / \text{tube spacing} = L - 1 + \text{area} / \text{tube spacing}$

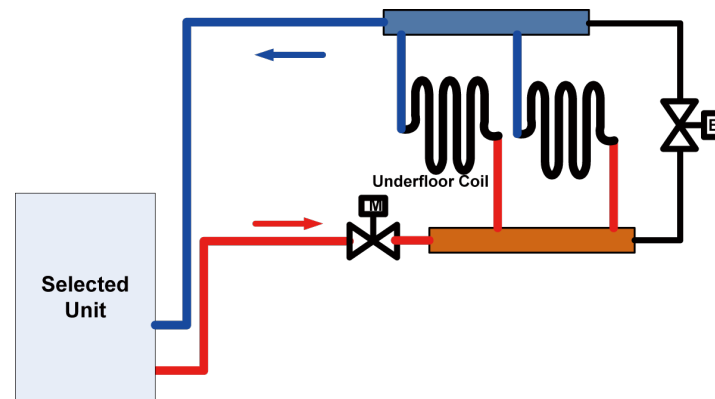
The reason why the square-shaped coils are recommended is because they can keep even temperature distribution. Special demand can be met by adjusting the tube spacing.

Distance from the room to the water manifold should be estimated according to the actual conditions of the project and generally should not exceed 30m.

### 2.3.2 Selection of Loop Quantity for Each Room

Length of a single loop should not exceed 100m. If so, it should be divided into multiple loops.

Area of a single loop = tube length  $\times$  tube spacing =  $100\text{m} \times 150\text{mm} = 15\text{m}^2$



Length of underfloor coils is recommended to be within 100m and length of each branch should be kept the same to the most extent.

## 3 Quantity and Location of the Water Manifold

The water manifold is a kind of device for distributing water for the water supply and return tubes.

### 3.1 Design Requirements on Loop Quantity for Circulation Water

- (1) One water manifold is allowed for at most 8 loops. When quantity of loops exceeds 12, then two water manifold should be used, or it will cause uneven water distribution.
- (2) The maximum flow rate of the water manifold should be less than 0.8m/s.
- (3) The inlet and outlet of each loop should be connected to the water manifold and the inner diameter of the water manifold should be or larger than that of the main water supply/return tube.

Calculation of loop quantity for circulation water can be done as per the formula below:

$$N=A/A1$$

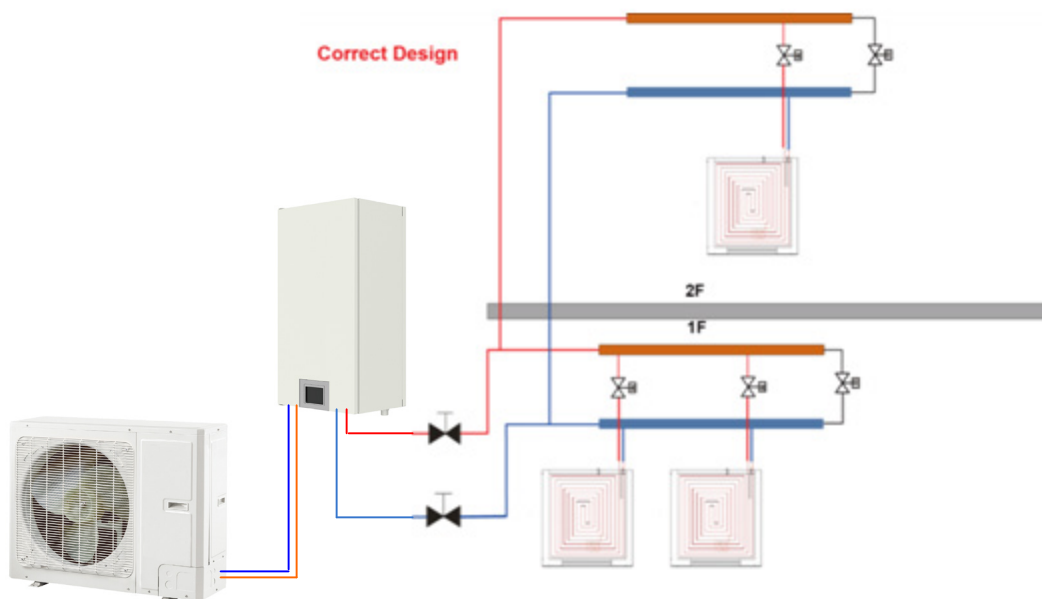
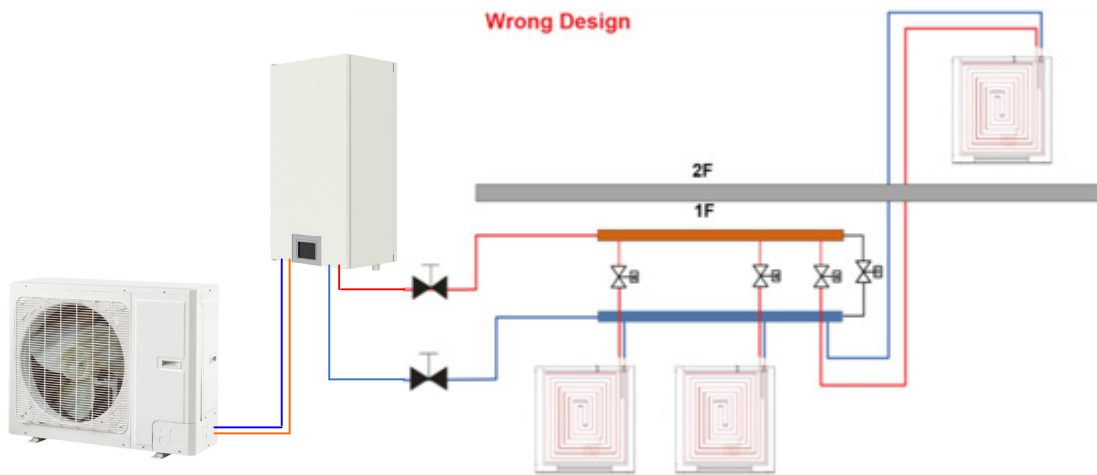
N—loop quantity

A— total floor heating area (unit: m<sup>2</sup>)

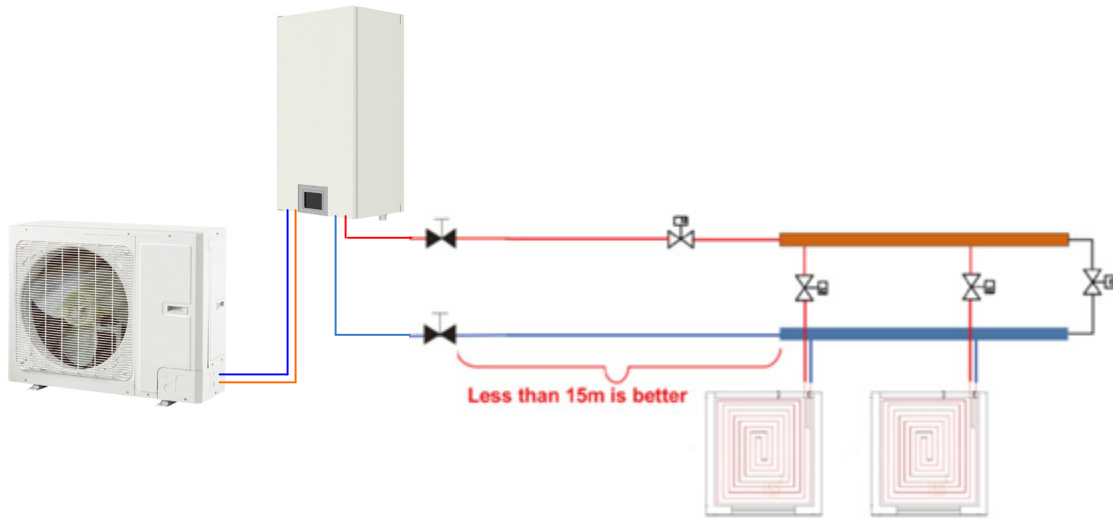
A1— floor heating area per single loop (unit: m<sup>2</sup>)

Example for how to calculating the floor heating area per single loop: when the tube length is 120m, and tube spacing is 200mm, then the floor heating area per single loop is 120×0.2=24m<sup>2</sup>.

(4) One water manifold cannot be used for different floors, or it would cause uneven water distribution.

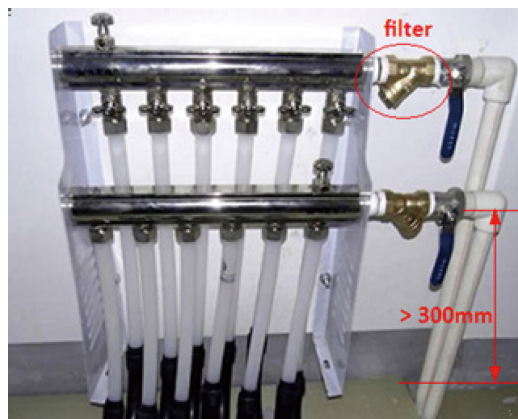


- (5) Distance between the unit and the water manifold should be within 15m. If the distance exceeds 20m, then it is required to calculate the hydraulic power.



### 3.2 Requirements on Installation of the Water Manifold

- (1) The water manifold should be installed on the wall or inside the special box. For housing constructions, it is generally installed in the kitchen.
- (2) The valve for the water manifold should be installed horizontally and keep a distance of at least 300mm to the ground.
- (3) The water supply valve should be installed upstream of the water manifold and the return valve should be installed downstream of the water manifold.
- (4) A filter is required upstream of the water manifold.



## 4 Section of FCU

### 4.1 FCU Type Selection

The air-water fan coil unit is optional for R-Aqua units.

### 4.2 Matching of Capacity

Load of the FCU is recommended to be between 70%~120% of the R-Aqua unit.

#### Notes

- (a) When load of the FCU is too small, the unit would start/stop frequently, which is adverse for oil return.
- (b) When load of the FCU is too large, the unit would always run under high frequency, which may bring about energy waste.

## 5.2 Volume Selection of the Water Tank

### 5.2.1 Selection Based on Water Consumption Per Capita

| Building Type | Unit                | Daily Water Consumption (L) | Water Temperature (°C) |
|---------------|---------------------|-----------------------------|------------------------|
| House         | Per person, Per day | 40~80                       | 60                     |
| Villa         | Per person, Per day | 70~110                      | 60                     |

### 5.2.2 Selection Based on Sanitary Utensils

| Utensil Type                               | Daily Water Consumption (L) | Water Temperature (°C) |
|--|-----------------------------|------------------------|
| Bathtub, Sprinkler system (with shower)    | 150                         | 40                     |
| Bathtub, Sprinkler system (without shower) | 125                         | 40                     |
| Shower                                     | 70~100                      | 37~40                  |
| Wash Basin                                 | 3                           | 30                     |

### 5.2.3 Selection of the Water Tank

Selection of the water tank should consider the flow rate of the shower head, duration of use per person and daily water consumption.

$$\text{Volume of the Water Tank} = \frac{t(\text{design temperature}) - t(\text{entering cold water temperature})}{t(\text{water tank temperature set point}) - t(\text{entering cold water temperature})} \cdot \text{consumption}$$

$$= \alpha \cdot \text{consumption}$$

t (design temperature): generally it is 60°C ;

t (entering cold water temperature): it differs for different regions;

t ( water tank temperature set point): it is the target heating temperature of the water tank.

α: correction factor

#### Empirical Values for Volume Correction of the Water Tank

| Flow Rate of the Shower Head (L/min) | Duration of Use (min/Person) |      |      |      |      |      |      |
|--------------------------------------|------------------------------|------|------|------|------|------|------|
|                                      |                              | 10   | 15   | 20   | 25   | 30   | 40   |
| 4                                    |                              | 0.48 | 0.71 | 0.94 | 1.18 | 1.42 | 1.89 |
| 6                                    |                              | 0.71 | 1.06 | 1.42 | 1.77 | 2.12 | 2.83 |
| 8                                    |                              | 0.95 | 1.42 | 1.89 | 2.36 | 2.83 | 3.77 |
| 10                                   |                              | 1.18 | 1.77 | 2.36 | 2.95 | 3.54 | 4.72 |
| 15                                   |                              | 1.76 | 2.65 | 3.54 | 4.42 | 5.31 | 7.08 |

Empirical values are worked out under conditions of 80L consumption (per day per person), 8L/min flow rate of the shower head, and 10 minutes use duration per person.

## 6 Examples for Model Selection

### 6.1 General Introduction to the Example Project

For a two-floor house, there is a master room and a bathroom for each floor and both of them require floor heating. Other rooms use the heat pump for heating in winter. The master room covers 28m<sup>2</sup> and the bathroom covers 12m<sup>2</sup>.

### 6.2 Heat Load Calculation

#### 6.2.1 Load Calculation of a Single Floor

| Room        | Area           | Heat Index (W/m <sup>2</sup> ) | Heat Load (W) |
|-------------|----------------|--------------------------------|---------------|
| Master Room | 28             | 82                             | 2296          |
| Bathroom    | 12             | 72                             | 900           |
| Total Load  | 2296+900=3196W |                                |               |

#### 6.2.2 Arrangement Design of the Underfloor System for A Single Floor

Assumed conditions: the floor is cement or ceramics, the normal external diameter of the heating pipe is 20mm, thickness of the stuffer is 50mm, thickness of PS foam insulation is 20mm, supply water temperature is 45°C, return water temperature is 35°C, indoor design temperature is 20°C.

$$\text{Average Temperature of the Heating Pipe} = (45+35)/2 = 40^\circ\text{C}$$

#### 6.2.3 Arrangement Design of the Underfloor System for the Bath Room

Heat load of the bath room is 900W, heat dissipation per unit area is 75W/m<sup>2</sup>, tube spacing of the heat pipe is 30mm, and heat loss is 25.4 W/m<sup>2</sup>, then the total heat loss is:

$$25.4 \times 12 = 304.8\text{W}$$

Based on the heat load listed in the table above, the heating load for the bathroom is:

$$900 + 304.8 = 1204.8\text{W}$$

According to the formula  $Q = C_p G \Delta T$ , the flow rate of the heating pipe for the bathroom is:

$$G = \frac{Q}{C_p \Delta T} = \frac{1.2048\text{kJ}/1/3600\text{h}}{4.186\text{kJ}/(\text{kg} \cdot ^\circ\text{C}) \times 1000\text{kg}/\text{m}^3 \times (45-35)^\circ\text{C}} = 0.104\text{m}^3/\text{h}$$

If the outer diameter of the heating pipe is 20mm and thickness is 2mm, then the minimum flow for the heating pipe is:

$$G = \pi/4 D^2 v = 3.14/4 * (20-2*2)^2 * 10^{-6} * 0.25 * 3600 = (0.18 \text{m}^3)/\text{h}$$

It can be seen that the arranged piping system for the bathroom does not meet the technical requirement and need to be combined with the master room.

#### 6.2.4 Arrangement Design of the Underfloor System for the Master and Bath Rooms

According to the calculation results, the total heat load for the master and bath rooms is 3196W, heat dissipation per unit area is 82W/m<sup>2</sup>, tube spacing of the heating pipe is 300mm, and heat loss is 25.4 W/m<sup>2</sup>, then the total heat loss is:

$$3196 + 1016 = 4212 \text{W}$$

According to the formula  $Q = CpG\Delta T$ , the flow rate is

$$G = \frac{Q}{Cp\Delta T} = \frac{4.212 \text{kJ}/(1/3600 \text{h})}{4.186 \text{kJ}/(\text{kg} \cdot \text{C}) * 1000 \text{kg}/\text{m}^3 * (45-35) \text{C}} = 0.3622 \text{m}^3/\text{h} > 0.18 \text{m}^3/\text{h}$$

Loop quantity is  $0.3622/0.18 = 2.012$  and the round-off number is 2.

#### 6.2.5 Check

- ◆ Check for the flow rate

$$\frac{0.3622/2}{3.14 * 0.008^2 * 3600} = 0.2503 \text{m/s}$$

Floor rate of each loop is within 0.25~0.5m/s and the system can run stably.

- ◆ Check for the tube length

When the average tube spacing is 30mm, the required length of the heating pipe per square meter is 3.5m, length of total coils is  $3.5 * 40 = 140$  and length for each loop is  $140/2 = 70$ .

It can be seen that the length for each loop is less than 120m and it meets the design requirement.

- ◆ Check for the ground average temperature

$$t_p = t_n + 9.82 * (q_x/100) \cdot 0.969 = 20 + 9.82 * (82/100) \cdot 0.969 = 28^\circ\text{C}$$

#### Upper Limits and Average Floor Temperature

| Average Floor Temperature |                     |                     |
|---------------------------|---------------------|---------------------|
| Area                      | Average Temperature | Maximum Temperature |
| Long-term Dwelling Area   | 24~26               | 28                  |
| Short-term Dwelling Area  | 28~30               | 32                  |
| Nobody Area               | 35~40               | 42                  |

#### 6.3 Model Selection

Heat demand for a single layer: 3196W

Heat loss for a single layer: 1016W

Total heat load for a single layer: 4212W

Total heat load of the building: 8424W

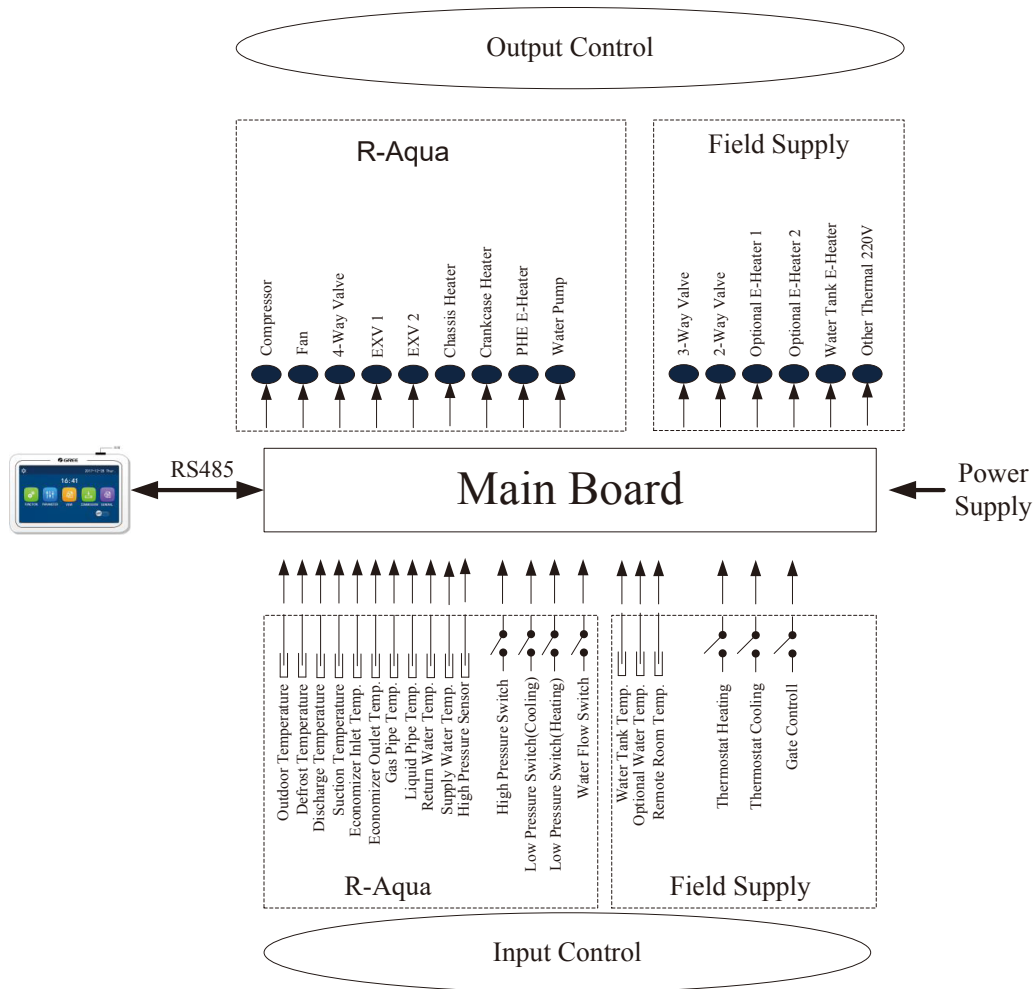
Capacity of the main unit should be larger than 8424W, so we can select: R-AQUA CGW 10 UI A1

# Control

## 1 Integral Control Concept

### 1.1 Control Principle Diagram

- ◆ Control Diagram



- (1) The outdoor temperature is detected by the sensor installed at fins of the finned heat exchanger, which is mainly used to control the initialization steps of the fan and the electrostatic expansion valve and also limit the maximum running frequency of the compressor. When this sensor fails, the main board will detect it and deliver this error message to the controller and then the unit will fail to start up or shut down.
- (2) The defrost temperature is detected by the sensor installed at the defrosting pipes of the finned heat exchanger, which is mainly used to control defrosting. When this sensor fails at the heating or water heating mode, the compressor will stop and this error will be displayed at the controller. When it fails at the cooling mode, the compressor continues to run but this error will be displayed at the controller.
- (3) The discharge temperature is detected by the sensor installed at the discharge pipe of the compressor, which is mainly used for high discharge temperature protection. When this sensor fails, this error will be displayed at the controller, all loads except the water pump of the solar system and the electric heater of the water tank will stop. Then, the main unit will resume normal running when this error is eliminated.
- (4) The suction temperature is detected by the sensor installed at the suction pipe of the compressor, which is mainly used to control superheating degree. When this sensor fails, this error will be displayed at the controller, all loads except the water pump of the solar system and the electric heater of the water tank will stop. Then, the main unit will resume normal running when this error is eliminated.



- (5) The temperature sensor at the economizer is used to detect the temperature of the economizer after throttling via the electrostatic expansion 2. Under the Heating or Hot Water mode, this sensor and that at the economizer outlet both are used to control the opening angle of the electrostatic expansion valve 2. Under the Cooling mode, the electrostatic expansion valve 2 is fully closed.
- (6) The temperature sensor at the economizer outlet is used to detect the temperature of the outlet of the economizer. Under the Heating or Hot Water mode, this sensor and that at the economiser inlet both are used to control the opening angle of the electrostatic expansion valve 2. Under the Cooling mode, the electrostatic expansion valve 2 is fully closed.
- (7) The high pressure is detected by the sensor installed at the discharge pipe of the compressor, the low pressure is detected by the sensor installed at the suction pipe of the compressor, and the enhanced vapor injection pressure is detected by the sensor installed at the enhanced vapor injection pipe. The first one is mainly used for high pressure protection, the second one is mainly used to control defrosting, freeze protection and superheating degree, and all of three are used to together to control the intermediate pressure ratio of the compressor. When any of these sensors fails, it will be displayed at the controller, all loads except the water pump of the solar system and the electric heater of the water tank will stop. Among them, the water pump will stop 120 seconds later than the compressor. Then, the main unit will resume normal running when this error is eliminated.

| Component                     | Range               |
|-------------------------------|---------------------|
| High pressure sensor          | 4.5/3.8MPa(gauge)   |
| Low pressure switch (cooling) | 0.45/0.55MPa(gauge) |
| Low pressure switch (heating) | 0.1/0.2 MPa(gauge)  |

- (8) The return water temperature of the plate heat exchanger is detected by the sensor installed at the inlet pipe of the plate heat exchanger, which is mainly used for freeze protection. When this sensor fails, this error will be displayed at the controller but the unit will resume normal operation.
- (9) The supply water temperature of the plate heat exchanger is detected by the sensor installed at the outlet pipe of the plate heat exchanger, which is mainly used for freeze protection at the water side. When this sensor fails, this error will be displayed at the controller and the unit will continues to operate.
- (10) The optional water temperature is detected by the sensor installed at the outlet pipe of the optional E-heater, which is mainly used to control the supply water temperature. When this sensor fails, this error will be displayed at the controller, all loads except the electric heater of the water tank will stop (the 2-way electric and 3-way electric valves will be closed).
- (11) The temperature sensor for the vapor line is used to detect the temperature of the vapor refrigerant line. Under the Cooling mode, it and that for the liquid line together are used to control the opening angle of the electronic expansion valve 1.
- (12) The temperature sensor for the liquid line is used to detect the temperature of the liquid refrigerant line. Under the Cooling mode, it and that for the vapor line together are used to control the opening angle of the electronic expansion valve 1.
- (13) The hi-pressure switch is used to judge the system pressure. When the pressure is too high, this switch will disconnect and the unit will shut down.
- (14) The flow switch of the main unit is mainly used to judge the water flow. When the flow rate is too low, this switch will be disconnected; all loads except the water tank heater and the water pump of the solar system will stop. This error will be displayed at the controller and will be unrecoverable. The unit can restart only when it is repowered on and this error does not be displayed again.

Items from 1~14 listed above are control parameters input by the main unit.

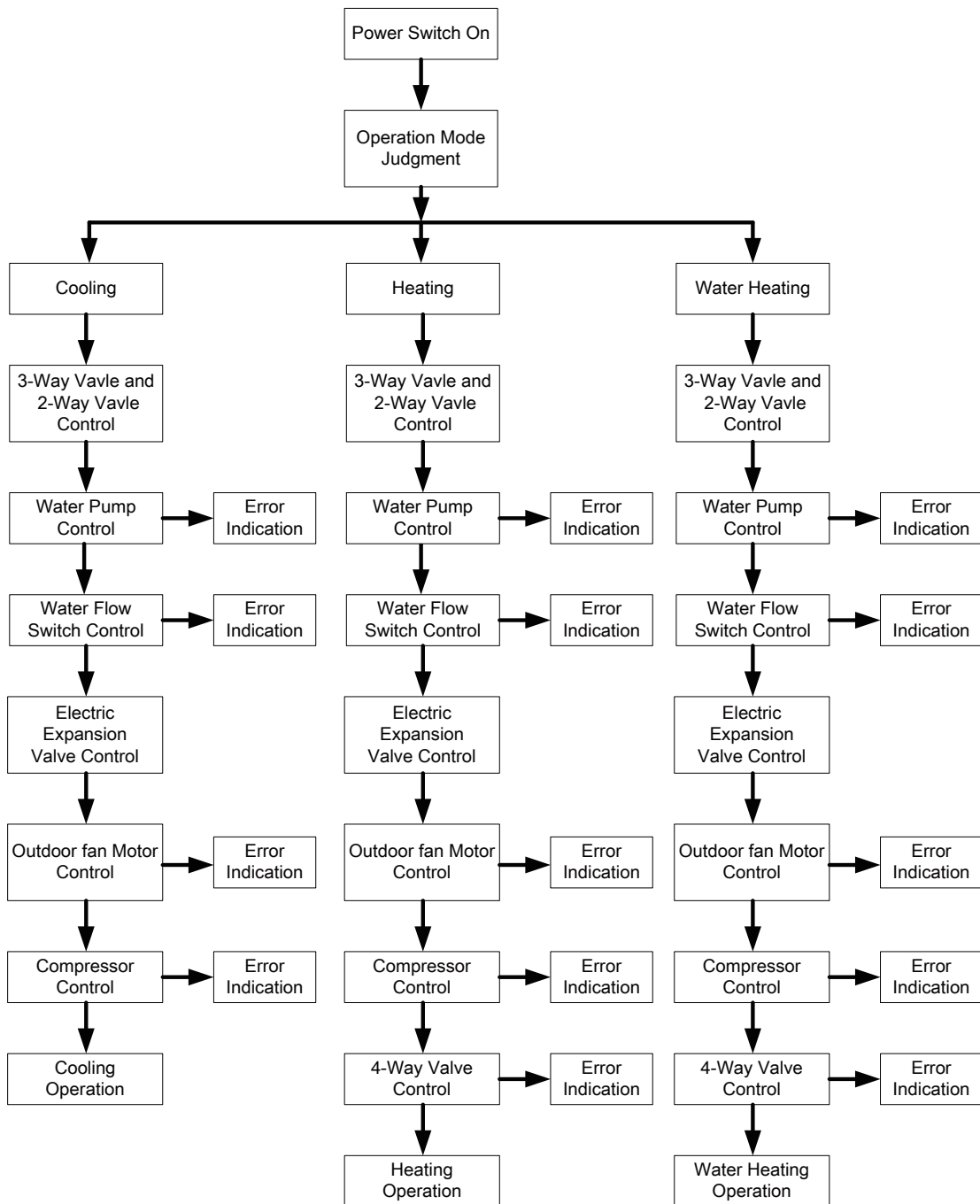
- (15) The water tank temperature is detected by sensors immersed inside the water tank. These sensors can be divided into two groups. Group 1 is used to control the water tank temperature and group 2 is used to display the water tank temperature. When group 1 fails at the heating mode, this error will be displayed at

the controller, and all loads except the water pump of the main unit will stop. When group 2 fails, this error also will be displayed at the controller but the unit continues normal operation.

- (16) The leaving and entering water temperature of the solar panel and also the solar panel temperature are detected by sensors installed at the inlet pipe, outlet pipe and solar panel of the solar system respectively. These sensors are mainly used to control the water pump of the hot water of the solar system. When the entering water temperature sensor fails, this error will be displayed at the controller and the unit continues normal operation. When other two sensors fail, this error also will be displayed at the controller and the water pump of the solar system will stop.
- (17) The remote room temperature is detected by the sensor installed at the room, which is mainly used to control the input capacity of the compressor through room temperature setting. When the main unit is controlled through the room temperature and this sensor fails, all loads except the water pump of the solar system and the electric heater of the water tank will stop. However, when the main unit is controlled through the leaving water temperature, if this sensor fails, this error will be displayed but the main unit will resume normal operation.
- (18) Only when the control function of the thermostat has been activated through the wired controller, then the thermostat can switch run modes among cooling, heating and shutdown, otherwise, the unit will run as per the run mode set by the wired controller.
- (19) The gate control function can be set to be "On" or "Off" at the function setting page of the wired controller. When this function has been activated and it is detected that the gate control card has been drawn out, the unit will shut down and will tell any key operation of the controller is invalid. Then, if it is detected that the gate control card has been inserted in, the unit will resume normal operation.
- (20) The flow switch of the solar system is mainly used to judge the water flow. When the flow rate is too low, the flow switch will disconnect and immediately the water pump of the solar system will stop. This error will be displayed at the controller and is unrecoverable. When this error is cleared, upon power on again, the unit will restart.

Items 15~ 20 are control parameters input by the field installed equipment.

## 1.2 Control Flowchart



## 2 Main Control Logics

### 2.1 Cooling

#### 2.1.1 Control to the Compressor

When the unit is controlled by the leaving water temperature, the compressor operating frequency will be adjusted according to the temperature difference in direct proportion. (Temperature difference= actual leaving water temperature-leaving water temperature set point).

#### 2.1.2 Freeze Protection

When it is detected that the leaving water temperature of the plate heat exchanger is lower than the freeze protection temperature, the compressor will drop its operating frequency until it reaches the minimum operating frequency. Then if it is still detected that the leaving water temperature is lower than the freeze protection temperature, the main unit will stop as per the shutdown frequency but the water pump keeps normal operation.

When it is detected that the leaving water temperature of the plate heat exchanger is equal to or larger than the freeze protection withdrawing temperature, freeze protection will stop. At this point, once the compressor has stopped for three minutes and conditions for startup have been satisfied, the compressor will run for cooling.

## **2.2 Heating**

### **2.2.1 Control to the Compressor**

When the unit is controlled by the leaving water temperature, the operating frequency of the compressor will be adjusted by the temperature difference in the way that it increases as the temperature difference goes up and it decreases as the temperature difference goes down. When the compressor reaches the minimum frequency but the temperature frequency is still quite large, the unit will shut down (temperature difference= actual leaving water temperature-leaving water temperature set point).

### **2.2.2 Over-temperature Protection**

When the compressor is running and it is detected that the leaving water temperature of the auxiliary electric heater is higher than the over-temperature protection temperature, the compressor will lower its frequency to the minimal. Then if it is still detected that the leaving water temperature of the auxiliary electric heater is higher than the over-temperature protection temperature, all loads except the water pump of the main unit and the 4-way valve will stop. Over-temperature protection will stop until the leaving water temperature of the auxiliary electric heater is lower than the over-temperature withdrawing temperature. After that, the unit will resume normal operation.

### **2.2.3 Control to the Optional Electric Heater**

When the Optional electric heater is deactivated through the wired controller, it will never come into operation. When it is activated, it will run based on the outdoor temperature.

## **2.3 Water Heating**

Water heating can be achieved by either the solar system or the main unit (heat pump).

### **2.3.1 Water Heating by the Main Unit**

- (1) When the outdoor temperature is out of the operation range, the compressor will not start, and water heating will be done by the water tank heater.
- (2) When the outdoor temperature is within the operation range, water heating will be done by the main unit. The output frequency of the compressor will be adjusted by the difference between the water tank temperature set point and the actual water tank temperature.
- (3) Control to the Water Tank Electric Heater
  - when the water tank temperature set point is lower than the maximum value of the water heating range of the main unit, the auxiliary electric heater of the main unit will run depending on the temperature difference, and the water tank keeps shut-down.
  - when the water tank temperature set point is higher than the maximum value of the water heating range of the main unit but the actual water tank temperature is lower than the maximum value of the water heating range of the main unit, the auxiliary electric heater of the main unit will run depending on the temperature difference. If the actual water tank temperature is higher than the maximum value of the water heating range of the main unit, the water tank heater will start. At any time, only one between the auxiliary electric heater and the water tank heater is allowed to run.
- (4) Over-temperature Protection for Water Heating

When the compressor is running, if it is detected that the leaving water temperature of the auxiliary electric heater of the main unit is higher than the over-temperature protection temperature, the compressor will lower its operating frequency until it reaches the minimal operating frequency. At this point, if it is still detected that leaving water temperature is still lower than the over-temperature protection, all loads except the water pump of the main unit and the 4-way valve will stop. Over-temperature protection will exit when the leaving water temperature is lower than the over-temperature protection temperature. Then, the main unit will resume normal operation.

### **2.3.2 Water Heating by the Solar System**

When the solar water heating system is equipped but temperature difference value (it is the difference of solar panel temperature and the actual water tank temperature) for startup is not reached, the water pump of the solar system will not start. When the temperature difference value is reached, the water pump will start. However, when it is detected that the water tank temperature reaches the set point, or the entering/leaving water temperature difference of the solar panel is too small, then this water pump will stop running.

### **2.4 Shutdown**

There are three kinds of shutdown conditions: normal shutdown, shutdown with some error, shutdown for protection

Shutdown sequence: for normal shutdown, the compressor lowers its frequency firstly to the minimum value, while for shutdown with some error or for protection, the compressor will stop directly. Then, the electronic expansion valve turns to the maximum opening angle; the fan stops after the compressor has stopped; the water pump of the main unit stops after the compressor has stopped; the electronic expansion valve turns the maximum opening angle to the fixed opening angle.

During shutdown under the heating and water heating modes, the 4-way valve will be powered off after the compressor has stopped.

For shutdown owing to some error (except the communication error) or protection, the 4-way valve will keep the power-on status.

For shutdown owing to communication between the unit and the wired controller, the 4-way valve will be powered off some timer later.

For shutdown with some error or for protection, the electrostatic expansion valve will keep the maximum opening angle.

### **2.5 Control to the Compressor**

When the unit is controlled by the leaving water temperature, the output frequency of the compressor is adjusted by the difference between the actual water temperature and the leaving water temperature set point. When the unit is controlled by the room temperature, the output frequency of the compressor is adjusted by the difference between the actual room temperature and the room temperature set point.

### **2.6 Control to the Fan**

Under the cooling mode, the operating frequency of the fan is adjusted according to pressure at the high pressure side. Under the heating or water heating mode, the operating frequency of the fan is adjusted according to the pressure at the low pressure side. During defrosting, the fan stops and resumes operation when defrosting ends up.

### **2.7 Control to the 4-way Valve**

The 4-way valve always keeps on under the cooling mode and will off after the compressor starts up under the heating or water heating mode. When the unit comes into defrosting, the 4-way valve will be on and resume the off status when defrosting ends up. For shutdown under the heating mode, the 4-way valve will be closed after the compressor stops.

### **2.8 Control to the Water Pump**

The water pump firstly will run at the initialized speed and then adjust the speed according to the entering/leaving water temperature difference. When the temperature difference is large, the fan runs at the high speed. When the temperature difference is small, the fan runs at the low speed.

### **2.9 Control the Electronic Expansion Valve**

There are two electronic expansion valves for two-stage throttling control. The opening angle of the first-stage electronic expansion valve is adjusted based on the ratio of readings of the high-pressure sensor, low-pressure sensor and enthalpy-adding sensor. The opening angle of the second-stage is adjusted based on the suction superheating degree.

## 2.10 Protection Control

### (1) Compressor Low-pressure Protection

When it is detected continuously that pressure at the low side is too low, then low-pressure protection will occur and this error will be displayed at the controller, all loads act as per the shutdown sequence. This error is unrecoverable and can be cleared unless repowered on.

### (2) High Discharge Temperature Protection

When it is detected continuously that the discharge temperature is higher than the recoverable temperature, the electrostatic expansion valve will turn to the maximum opening angle with large step until the discharge temperature is lower than the recoverable temperature. However, if this condition remains, the compressor will restrict the frequency output or lower its frequency three times. At any time, if it is detected that the discharge temperature is higher than the set point for protection for three seconds, the compressor will stop and the unit comes into high discharge temperature protection.

### (3) Compressor Hi-pressure Protection

In any case, when it is detected that the high-pressure switch acts, the unit will come into high-pressure protection three seconds later. This protection is unrecoverable.

### (4) Flow Switch Protection

In any case, when it is detected that the flow switch of the main unit disconnects, then all loads except the water pump of the solar system and the auxiliary electric heater of the water tank will stop. This protection is unrecoverable. The unit is allowed to be restart only after this error is cleared and the unit is repowered on.

### (5) Communication Error

When the indoor unit main board or drive board does not receive correctly any data from the unit main board, all loads will stop.

## 3. Control Panel

### 3.1 General



(This picture is just for reference)

This display panel uses the capacitor touch screen for input operation. The valid touching area indicates the black rectangle when the display panel lights off.

This control panel is of high sensitivity and will response to unexpected click by the foreign matters on the display panel. Therefore, please keep it clean during operation.

This is a generous-purpose controller, whose control functions might not be completely the same as those of the actually purchased. As the control program will update, the control function will also be updated.

### 3.1.1 Home Page

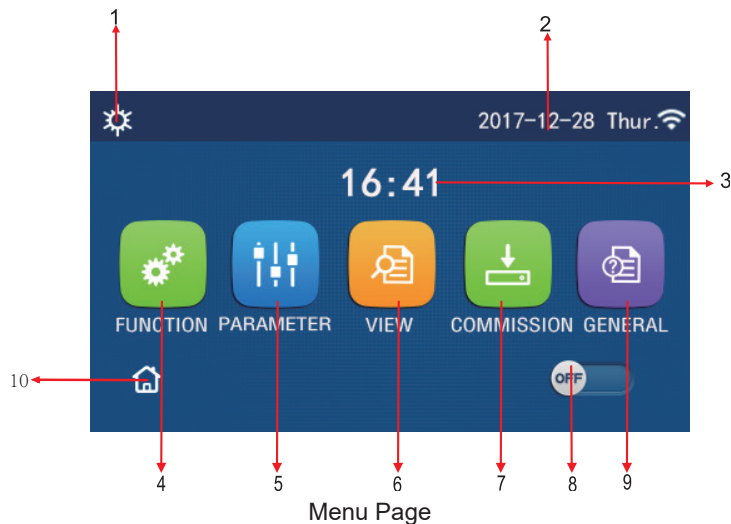


| Icon | Description                            | Icon | Description   |
|------|--|------|---|
|      | Space heating                          |      | Outdoor temperature   |
|      | Space cooling                          |      | Leaving water temperature of the main unit, leaving water temperature of the auxiliary electric heater, remote room temperature |
|      | Water heating                          |      | Error   |
|      | Menu                                   |      | Card out/Failed disinfection  |
|      | Switchover between cooling and heating |      | ON/OFF  |

[Notes]





















- The ON/OFF icon will turn to green when the control is turned on.
- When the control mode is “**Room temperature**”, the temperature displayed at the upper right corner indicates the remote room temperature; when the control mode is “**leaving water temperature**”, it indicates the leaving water temperature of the auxiliary electric heater under the water heating mode, or the leaving water temperature of the main unit under the cooling/heating mode or combined modes.
- Under the combined modes, the temperature set point is for space heating or cooling. Only under the water heating mode, it is for water heating.
- It will go back automatically to the homepage when there is no any operation in ten minutes.

### 3.1.2 Menu Page



Above the menu, the corresponding icon will be displayed based on the mode and status of the controller.

| No | Item                     | Description   |
|----|--------------------------|---|
| 1  | Current mode             | Current mode  |
| 2  | Data                     | Current data  |
| 3  | Time                     | Current time  |
| 4  | Function setting         | Go to the user setting page.  |
| 5  | Parameter setting        | Go to the parameter setting page.   |
| 6  | Parameter viewing        | Go to the parameter viewing page.   |
| 7  | Commissioning parameters | Go to the commissioning parameter setting page.   |
| 8  | ON/OFF                   | It is used to turn on or off the unit. "OFF" indicates the unit has turned off and "ON" indicates the unit has turned on. When there is failure-level error, this button will turn to <b>OFF</b> once the unit is automatically turned off. |
| 9  | General setting          | Go to the general parameter setting page.   |
| 10 | Homepage                 | Back to the home page.  |

| Icon  | Description         | Icon  | Description               |
|---|---------------------|---|---------------------------|
|    | Heating             |    | Floor commissioning       |
|   | Cooling             |   | Floor commissioning error |
|  | Hot water           |  | Card out                  |
|  | Heating + Hot water |  | Defrosting                |
|  | Hot water + Heating |  | Holiday                   |
|  | Cooling + Hot water |  | WiFi                      |
|  | Hot water + Cooling |  | Back                      |
|  | Quiet               |  | Menu page                 |
|  | Sanitation          |  | Save                      |
|  | Emergency           |  | Error                     |

[Notes]

- The "Cooling" mode is unavailable to the heating only unit.
- The "Hot water" mode is unavailable to the heating only unit.
- The "Heating + Hot water" ("Hot water" takes the priority) is unavailable to the mini chiller.
- The "Hot water + Heating" ("Heating" takes the priority) is unavailable to the mini chiller.
- The "Cooling + Hot water" ("Hot water" takes the priority) is unavailable to the mini chiller.
- The "Hot water + Cooling" ("Cooling" takes the priority) is unavailable to the mini chiller.
- The "Sanitation" function is unavailable to the mini chiller.





Error Icon

### 3.1.3 Backlight

Among the general setting page, when “**Back light**” is set to “**Energy save**”, the display panel will light off when there is no operation in 5 minutes. However, it will light on again by touching any valid area.

When “**Back light**” is set to “**Lighted**”, the display panel will be kept lighting on.

It is suggested to set it to “**Energy save**” so as to extend its service life.

## 3.2 Operation Instructions

### 3.2.1 ON/OFF

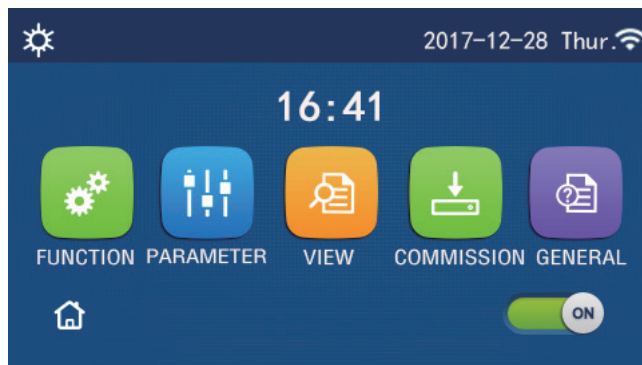
[Operation Instructions]

At the menu page, by touching ON/OFF, the unit will be turned on/off.

[Notes]

- It is defaulted to be OFF upon first power-on.
- ON/OFF operation will be memorized by setting “**On/Off Memory**” to be “**On**” at the “**GENERAL.**” setting page.

That is, in case of power failure the unit will resume running upon power recovery. Once “**On/off Memory**” is set to be “**Off**”, in case of power failure the unit will keep “**Off**” upon power recovery.

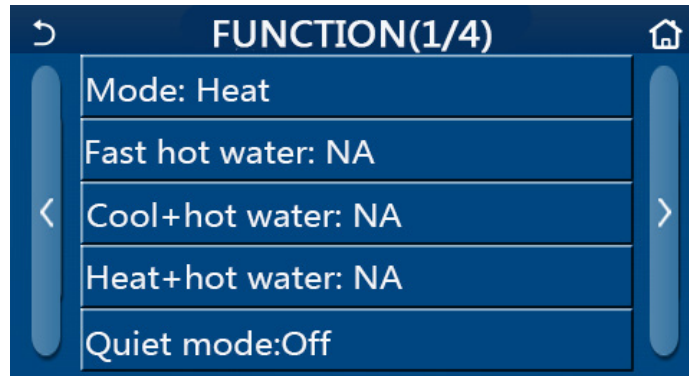


ON Page

### 3.2.2 Function Setting

[Operation Instructions]

1. At the menu page, by touching “FUNCTION”, it will go to the function setting page as shown in the figure below.



FUNCTION Setting Page

2. At the function setting page, by touching the page turning key, it will access to the last or next page. When setting is finished, by touching the menu page icon, it will directly back to the menu page; by touching the back icon, it will back to the upper menu.

3. At the function setting page, by pressing the desired function, it will access to the corresponding setting page of this option.

4. At the function setting page of some function option, by touching “OK”, this setting will be saved; by touching the “CANCEL” key, this setting will be canceled.

[Notes]

- At the function setting page with setting of any function changed, if the function is set to be memorized upon power failure, this setting will be saved automatically and memorized upon next power-on.

- When there is submenu for the selected function option, by pressing it the control will go directly the setting page of the submenu.

- “NA” will be displayed for unavailable functions of the heating only units and mini chillers. When setting these functions, the controller will tell setting of this parameter is unallowed.

Function Setting

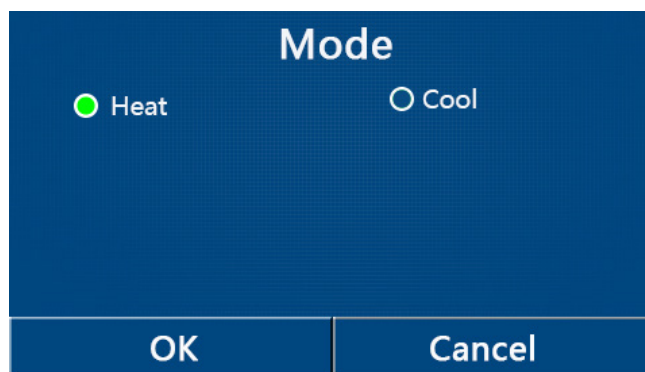
| No | Item             | Range            | Default   | Remarks  |
|----|------------------|------------------|-----------|--|
| 1  | Mode             | Cool             | Heat      | 1. When the water tank is unavailable, then only “Cool” and “Heat” are available.<br>2. For the heating only unit, only “Heat” mode, “Hot water”, and “Heat + hot water” are available.<br>3. It is defaulted to be “Heat” for the heat pumps and heating only units and “Cool” for mini chillers. |
|    |                  | Heat             |           |  |
|    |                  | Hot water        |           |  |
|    |                  | Cool + Hot water |           |  |
|    |                  | Heat + Hot water |           |  |
| 2  | Fast hot water   | On/Off           | Off       | 1. When the water tank is unavailable, it will be reserved.  |
| 3  | Cool + hot water | Cool/Hot water   | Hot water | 1. When the water tank is available, it will be defaulted to be “Hot water”; when unavailable, it will be reserved.  |
| 4  | Heat + hot water | Heat/Hot water   | Hot water | 1. When the water tank is available, it will be defaulted to be “Hot water”; when unavailable it will be reserved.   |
| 5  | Quiet mode       | On/Off           | Off       | /  |
| 6  | Quiet timer      | On/Off           | Off       | /  |
| 7  | Weather depend   | On/Off           | Off       | /  |

| No | Item            | Range  | Default | Remarks   |
|----|-----------------|--------|---------|---|
| 8  | Weekly timer    | On/Off | Off     | /   |
| 9  | Holiday release | On/Off | Off     |   |
| 10 | Disinfection    | On/Off | Off     | When the water tank is unavailable, it will be reserved. The disinfection date ranges from Monday to Sunday. Saturday is defaulted. 23:00. The disinfection time ranges from 00:00~23:00. 23:00 is defaulted. |
| 11 | Clock timer     | On/Off | Off     | /   |
| 12 | Temp. timer     | On/Off | Off     | /   |
| 13 | Emergen. mode   | On/Off | Off     | /   |
| 14 | Holiday mode    | On/Off | Off     | /   |
| 15 | Preset mode     | On/Off | Off     | /   |
| 16 | Error reset     | /      | /       | Some error can be cleared only when it has been reset manually.   |
| 17 | WiFi reset      |        |         | It is used to reset the WiFi.   |
| 18 | Reset           | /      | /       | It is used to reset all user parameter setting.   |

### 3.2.2.1 Mode

[Operation Instructions]

At the function setting page with the unit turned off, by touching **"Mode"**, it will go to the mode setting page, where desired mode can be selected. Then by touching **"OK"** this setting will be saved and the display panel will back to the function setting page.



[Notes]

- The default mode is **"Heat"** upon first power-on.
- Mode setting is allowed only when the unit is turned off, otherwise a dialog box will pop up, saying "Please turn off the system first!"
- When the water tank is unavailable, only **"Heat"** and **"Cool"** mode are allowed.
- When the water tank is available, **"Cool"**, **"Heat"**, **"Hot water"**, **"Cool+ Hot water"**, and **"Heat+ Hot water"** are allowed.
- For the heat pump, the **"Cool"** mode is allowed; for the heating only unit, **"Cool+ Hot water"** and **"Cool"** are unallowable.
- This setting can be memorized upon power failure.

### 3.2.2.2 Fast Hot Water

[Operation Instructions]

At the function setting page with the unit turned off, by touching “**Fast hot water**”, the display panel will go to the corresponding setting page, where desired option can be selected. Then by pressing “**OK**” this setting will be saved and the display panel will back to the function setting page.

[Notes]

●This function can be set to “**On**” only when the water tank is available. When the water tank is unavailable, this function will be reserved.

- It will be memorized upon power failure.
- This function is unavailable to mini chillers.

### 3.2.2.3 Cool + Hot water

[Operation Instructions]

At the function setting page with the unit turned off, by touching “**Cool + hot water**”, the display panel will go to the corresponding setting page, where desired option can be selected. Then by pressing “**OK**” this setting will be saved and the display panel will back to the function setting page.

[Notes]

●When the water tank is unavailable, it will be reserved; when it is unavailable, the default priority will be given to “**How water**”.

- It will be memorized upon power failure.
- This function is unavailable to mini chillers.

### 3.2.2.4 Heat + Hot water

[Operation Instructions]

At the function setting page with the unit turned off, by touching “**Heat + hot water**”, the display panel will go to the corresponding setting page, where desired option can be selected. Then by pressing “**OK**” this setting will be saved and the display panel will back to the function setting page.

[Notes]

●When the water tank is unavailable, it will be reserved; when it is unavailable, the default priority will be given to “**Hot water**”.

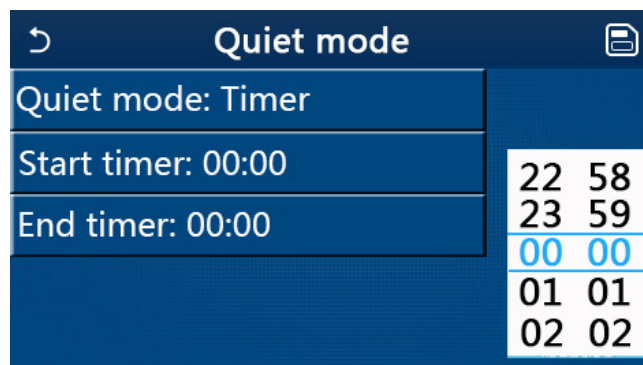
- It will be memorized upon power failure.
- This function is unavailable to the heating only unit and the mini chiller.

### 3.2.2.5 Quiet Mode

[Operation Instructions]

At the function setting page with the unit turned off, by touching “**Quiet mode**”, there will be a choice box, where “**Quiet mode**” can be set to “**On**”, “**Off**”, or “**Timer**”.

When it is set to “**Timer**”, it is also required to set the “**Start timer**” and “**End timer**”. Unless otherwise stated, otherwise time setting is all the same.



Timer for Quite Mode

This setting will be saved by touching the corner at the upper right corner.

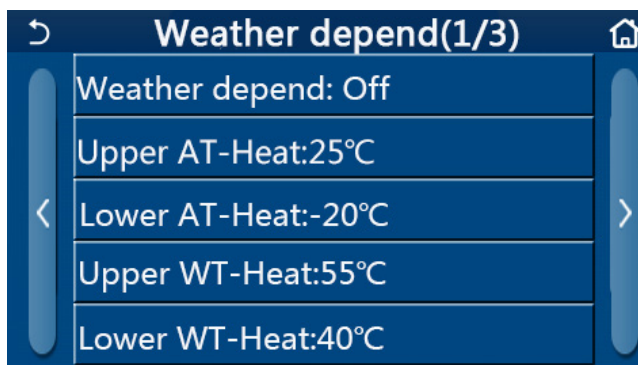
[Notes]

- It can be set under both ON and OFF statuses, but will work only when the main unit is turned on.
- When it is set to “On”, it will automatically back to “Off” when the main unit is turned off; while it is set to “Timer”, this setting will remain when the main unit is turned off and can only be canceled manually.
- It will be memorized upon power failure.

### 3.2.2.6 Weather Depend

[Operation Instructions]

At the function setting page, by touching “Weather depend”, there will be a choice box, where it is able to set it to “On” or “Off”, and also it is able to set the weather-dependent temperature.



Page of the Weather Depend

[Notes]

- When “Weather depend” has been activated; it cannot be deactivated by ON/OFF operation.
- It is available to find the weather-dependent target temperature at the parameter viewing pages.
- When this function has been activated, it is still allowed to set the room temperature, however, this setting becomes valid only when “Weather depend” has been deactivated.
- This function can be set to “On” no matter the unit is turned on or off, but works only when the unit is turned on.
- It works under the “Cool” or “Heat” mode. Under the “Cool +Hot water” or “Heat +Hot water” modes, it works only when the current mode is “Cool” or “Heat”. Under the “Hot water” mode, it doesn’t work.
- Temperature setting relative to the cooling mode is unallowed to the heating only unit.
- It will be memorized upon power failure.
- When the set point of “Upper WT-Heat”/ “Upper WT-Cool” is lower than that of the “Lower WT-Heat”/ “Lower WT-Cool”, or “Lower WT-Heat”/ “Lower WT-Cool” is higher than “Upper WT-Heat”/ “Upper WT-Cool”, a window will pop up, saying “Enter wrong!”, and then resetting is required.

### 3.2.2.7 Weekly Timer

[Operation Instructions]

1. At the function setting page, by touching “Weekly timer”, it will go to the setting page as shown below.



2. At the **“Weekly timer”** setting page, as shown in the figure below, the weekly timer can be set to **“On”** or **“Off”**.

3. At the **“Weekly timer”** setting page, by touching the desired day (Monday~Sunday) it will access to the setting page of this option.

4. At the weekday setting page, it is able to set the timer to **“Valid”** or **“Invalid”**. Also, it is able to set three timing periods, each of which can be set to **“Valid”** or **“Invalid”**.

5. Then, by touching the **“Save”** icon, this setting will be saved.

[Notes]

- Three periods can be set for each day. The start time should be earlier than the end time for each period, otherwise this setting will be invalid. In the same way, the latter should be earlier than the former.

- When the weekly timer has been activated, the display panel will act based on the current mode and temperature setting.

- Timer setting for the weekday

**“Valid”** it indicates this setting works only when **“Weekly timer”** has been activated, unaffected by the holiday mode.

**“Invalid”** indicates this setting does not work even though the **“Weekly timer”** has been activated.

- When both **“Weekly timer”** and **“Holiday release”** have been activated, setting of **“Weekly timer”** is invalid. Only when **“Holiday release”** has been deactivated, setting of **“Weekly timer”** works.

- The priority sequence for timer setting from high to low is **“Temperature timer”**, **“Clock timer”**, **“Preset mode”** and **“Weekly timer”**. Setting with lower priority sequence is allowed but does not work when setting with higher priority has been activated. However, it will work when the setting with higher priority has been deactivated.

- It will be memorized upon power failure.

### 3.2.2.8 Holiday Release

[Operation Instructions]

At the function setting page, by touching “Holiday release”, it will go to the corresponding setting page, where it can be set to **“On”** or **“Off”**.

[Notes]

- When this function has been activated, at the **“Weekly timer”** setting page, some week day can be set to **“Holiday release”**. In this case, the setting of the **“Weekly timer”** at this day is invalid unless it has been manually set to **“Valid”**.

- It will be memorized upon power failure.

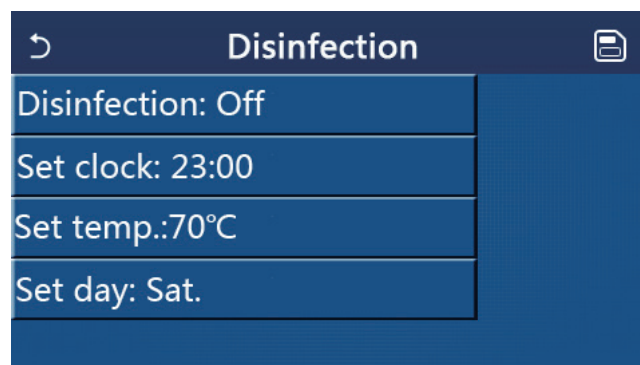
### 3.2.2.9 Disinfection

[Operation Instructions]

1. At the function setting page, access to **“Disinfection”** setting page.

2. At the **“Disinfection”** setting page, it can select the disinfection clock, disinfection temperature and disinfection week and the corresponding setting page will pop up at the right side.

3. Then, this setting will be saved by touching the **“Save”** icon.



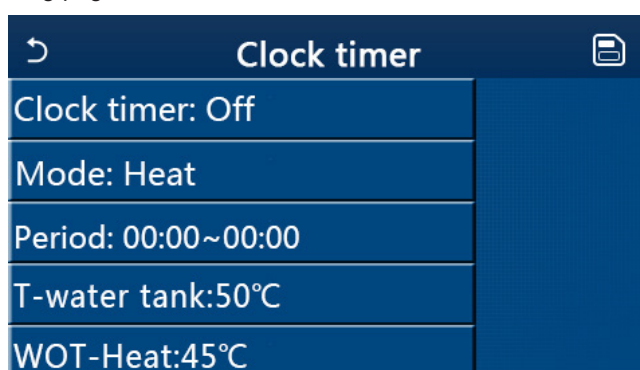
[Notes]

- This function is unavailable to mini chillers.
- This setting can be activated only when “Water tank” is set to “With”. When “Water tank” is set to “Without”, this function will be deactivated.
- This setting can be done no matter if the unit is turned on or off.
- When “Emergen.mode”, “Holiday mode”, “Floor debug”, “Manual defrost”, or “Refri. recovery” has been activated, this function cannot be activated at the same time. When “Disinfection” has been activated, “Emergen.mode”, “Holiday mode”, “Floor debug”, “Manual defrost”, or “Refri. recovery” setting will fail and a window will pop up, saying “Please disable the disinfect mode!”
- “Disinfection” can be activated no matter if the unit is turned on or off. This mode will take priority over the “Hot water” mode.
- When disinfection operation fails, the display panel will tell “Disinfection fail!”. Then, by pressing OK it will be cleared.
- When “Disinfection” has been activated, if communication error with the indoor unit or malfunction of the water tank heater occurs, it will automatically quit.
- It will be memorized upon power failure.

### 3.2.2.10 Clock Timer

[Operation Instructions]

1. At the function setting page, access to the “Clock timer” setting page.
2. At the “Clock timer” setting page, it can be set to “On” or “Off”.



3. The option “Mode” is used to time the desired mode; “WOT-Heat” and “T-water tank” is used to set the corresponding water temperature; “Period” is used to for time setting. After that, by touching the “Save” icon, all settings will be saved.



[Notes]

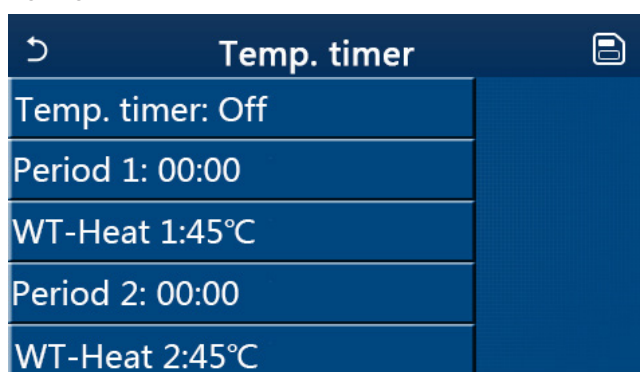
- When “Clock timer” has been set and “Hot water” mode is involved, in this case, if “Water tank” is changed to “Without”, “Hot water” will be automatically switched to “Heat”, and “Cool/Heat + Hot water” will be switched to “Cool/Heat”.
- When “Weekly timer” and “Clock timer” have been set at the same time, the priority will be given to the former.

- When the water tank is available, “Heat”, “Cool”, “Hot”, “Heat + Hot water”, and “Cool + Hot water” are allowed; however, when the water tank is unavailable, only “Heat” and “Cool” are allowed.
- When the end time is earlier than the start time, this setting is invalid.
- Water tank temperature can be set only when “Hot water” is involved in the operation mode.
- The setting of “Clock timer” only works once. If this setting is needed again, it should be set again.
- It will be deactivated when the unit is turned on manually.
- When “Weather depend” has been activated and the mode for “Clock timer” is set to “Hot water”, “Weather depend” will be deactivated when the setting mode has been switched.
- This function will be memorized upon power failure.

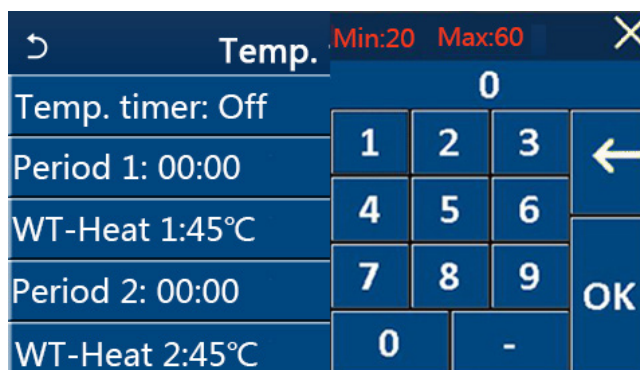
### 3.2.2.11 Temp. Timer

At the function setting page, access to the “Temp.timer” setting page.

At the “Temp.timer” setting page, it can be set to “On” or “Off”.



Select “Period 1”/“Period 2” and a window will pop up, where time period can be set. Then select “WT-Heat1/WT-Cool 1/2” and also a window will pop up where temperature can be set.



[Notes]

- When “Weekly timer”, “Preset mode”, “Clock timer” “Temp. timer” have been set at the same time, then the latter takes the priority.
- This setting is valid only when the unit is turned on.
- Under the “Cool” or “Cool+Hot water” mode, the setting targets at “WT-Cool”; while under the “Heat” or “Heat+Hot water” mode, the setting targets at “WT-Heat”.
- When start time of period 2 is the same as that of period 1, then the former takes prevalence.
- “Temp.timer” is judged based on timer.
- During this setting, when temperature is set manually, then this setting will take prevalence.
- Under the “Hot water” mode, this function will be reserved.
- This function will be memorized upon power failure.

### 3.2.2.12 Emergen. Mode

[Operation Instructions]

- 1.At the function setting page, set the mode to “Heat” or “Hot water”.



2. At the function setting page, select “Emergen.mode” and set it to “On” or “Off”.

3. When “**Emergen.mode**” has activated, the corresponding icon will appear at the upper side of the menu page.

4. When the mode is not set to “**Heat**” or “**Hot water**”, the display panel will tell “**Wrong running mode!**”

[Notes]

- The emergency mode is allowed on conditions that there is some error or protection and the compressor has stopped at least for three minutes. If the error or protection has not been recovered, the unit can access to the emergency mode through the wired controller (when the unit is off).

- Under the emergency mode, “**Hot water**” or “**Heat**” cannot be performed at the same time.

- When the running mode is set to “**Heat**”, if “**Other thermal**” or “**Optional E-Heater**” is set to “**Without**”, the unit will fail to access to the “**Emergen. mode**”.

- When the unit performs “**Heat**” under “**Emergen. mode**” and the controller detects “**HP-Water Switch**”, “**Auxi. heater 1**”, “**Auxi. heater 1**”, and “**Temp-AHLW**”, this mode will quit at once. In the same way, when errors mentioned above occur, “**Emergen. mode**” cannot be activated.

- When the unit performs “**Hot water**” under “**Emergen. mode**” and the controller detects “**Auxi.-WTH**”, this mode will quit at once. In the same way, when errors mentioned above occur, “**Emergen. mode**” cannot be activated.

- When this function has been activated, “**Weekly timer**”, “**Preset mode**”, “**Clock timer**”, and “**Temp timer**” will be deactivated. Beside “**On/Off**”, “**Mode**”, “**Quiet mode**”, “**Weekly timer**”, “**Preset mode**”, “**Clock timer**”, and “**Temp timer**” operation are unavailable.

- Under “**Emergen. mode**”, the thermostat does not work.

- This function can be activated only when the unit is turned off. If dosing so with the unit keeping “**On**”, a window will pop up, saying “**Please turn off the system first!**”.

- “**Floor debug**”, “**Disinfection**”, and “**Holiday mode**” cannot be activated at the same with this function. When doing so, a window will pop up, saying “**Please disable the emergen. mode!**”.

- Upon power failure, “**Emergen. mode**” will back to “**Off**”.

### 3.2.2.13 Holiday Mode

[Operation Instructions]

At the function setting page, select “**Holiday mode**” and set it to “**On**” or “**Off**”.

[Notes]

- This function can be activated only when the unit has been turned off, otherwise a prompt dialog box will pop up, saying “**Please turn off the system frist!**”.

- When “**Holiday mode**” has been activated, the operation mode will automatically switch to “**Heat**”. Mode setting and “**On/Off**” operation through the controller will be unavailable.

- When “**Holiday mode**” has been activated, the controller will automatically deactivate the “**Weekly timer**” and “**Preset mode**” and “**Clock timer**” and “**Temp.timer**”.

- Under the “**Holiday mode**”, when the unit is under the control of room temperature, the set point (room temperature for heating) should be set to 10°C; when it is under the control of leaving water temperature, the set point (leaving water temperature for heating) should be 30°C.

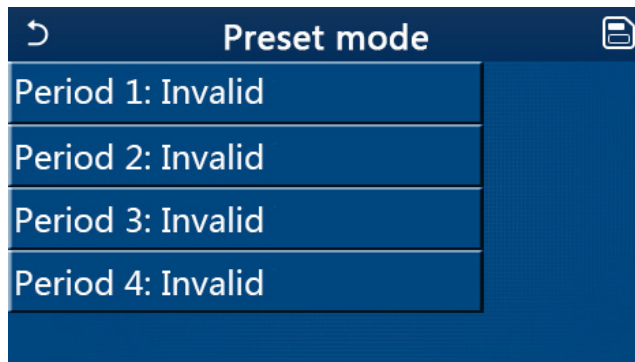
- When this function has been activated, “**Floor debug**”, “**Emergen.mode**”, “**Disinfection**”, “**Manual defrost**”, “**Preset mode**”, “**Weekly timer**”, “**Clock timer**”, and “**Temp.timer**” cannot be activated at the same time, meanwhile a window will pop up, saying “**Please disable the holiday mode!**”.

- This function will be memorized upon power failure.

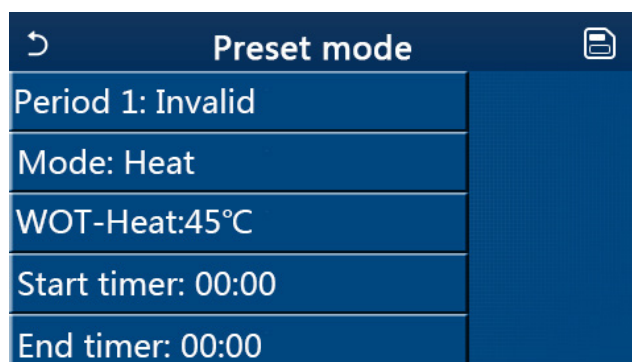
### 3.2.2.14 Preset Mode

[Operation Instructions]

At the function setting page, select “**Preset mode**” and go to the corresponding setting page.



At the time period setting page, each time period can be set to “**Valid**” or “**Invalid**”.



The option “**Mode**” is used to preset the mode; “**WOT-Heat**” is used to set the leaving cold/hot water temperature; “**Start timer**”/“**End timer**” is used to for time setting. After that, by touching the “**Save**” icon, all settings will be saved.

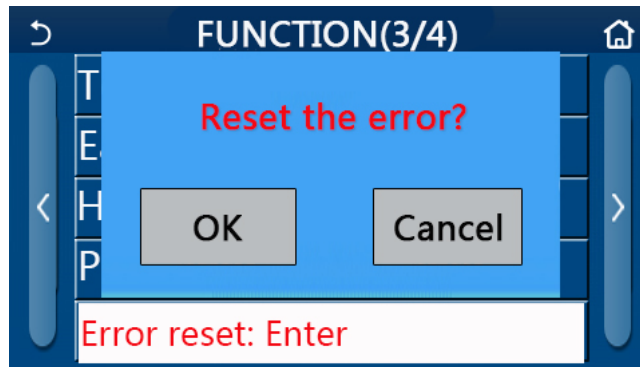
[Notes]

- When “**Preset mode**” has been set to “**Hot water**” and “**Water tank**” is to set to “**Without**”, the preset “**Hot water**” mode will be automatically switched to “**Heat**”.
- When “**Weekly timer**” and “**Preset mode**” both have been set, priority will be given to the latter.
- When the water tank is available, the preset mode can be “**Heat**”, “**Cool**”, or “**Hot water**”; however, when the water tank is unavailable, the preset mode can only be “**Heat**” or “**Cool**”.
- “**Start timer**” should be earlier than “**End timer**”, otherwise a dialog will pop up, saying “**time setting wrong**”.
- The setting for “**Preset mode**” will works until it has been canceled manually.
- When “**Start timer**” is reached, the unit will perform the preset mode. In this case, mode and temperature setting are still allowed but will not be saved to the preset mode. When “**End timer**” is reached, the unit will perform OFF operation.
  - This function will be memorized upon power failure.
  - When “**Weather depend**” has been activated and the mode for “**Preset mode**” is set to “**Hot water**”, “**Weather depend**” will be deactivated when the setting mode has been switched.

### 3.2.2.15 Error Reset

[Operation Instructions]

At the function setting page, by touching “**Error reset**”, a choice box will pop up, where by touching “**OK**” the error will be reset and by touching “**Cancel**” the error will not be reset.



[Notes]

- It can be performed only when the unit is turned off.

### 3.2.2.16 WiFi Reset

[Operation Instructions]

At the function setting page, by touching “WiFi”, a choice box will pop up, where by touching “OK”, the WiFi setting will be reset, and by touching “Cancel” the choice box will quit and WiFi will not be reset.

### 3.2.2.17 Reset

[Operation Instructions]

At the function setting page, by touching “Reset”, a choice box will pop up, where by touching “OK” all user parameter settings will be reset and by touching “Cancel” it will back to the function setting page.

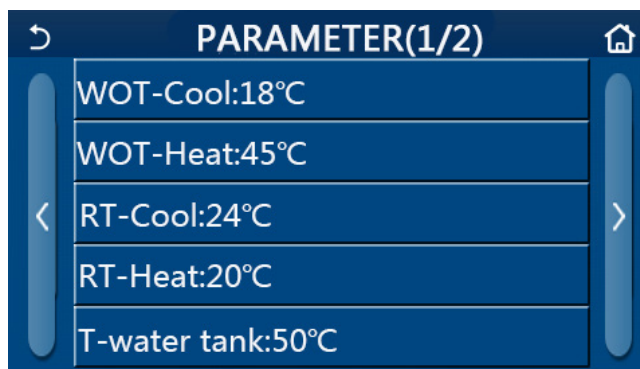
[Notes]

- This function is allowed only when the unit has turned off.
- This function is valid for “Temp. timer”, “Clock timer”, “Preset mode”, “Weekly timer”, and “Weather depend”.

### 3.2.3 User Parameter Setting

[Operation Instructions]

1. At the menu page, by touching “PARAMETER”, it will back to the parameter setting page, as shown in the figure below.



Parameter Setting Page

2. At the menu setting page, by touching the page turning keys, it is able to switch to the page where the desired parameter is.

3. After that, this setting will be saved by touching “OK” and then the unit will run based on this setting. While this setting will give up by touching “Cancel”.

[Notes]

For parameters with different defaults under different conditions, when conditions changes, the default value also will change as the corresponding condition changes.

All parameters will be memorized upon power failure.

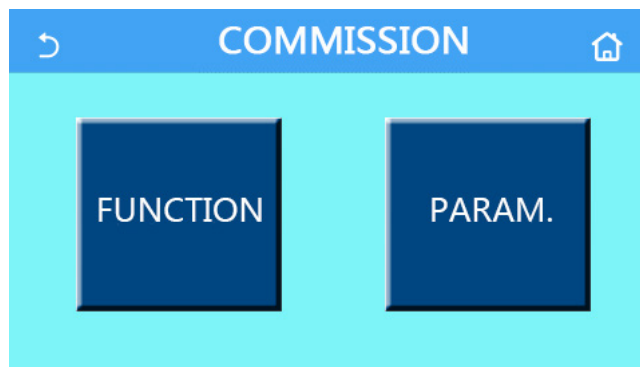
### Parameter Setting

| No | Full Name  | Displayed Name        | Range   | Range     | Default     | Remarks                           |
|----|--|-----------------------|---------|-----------|-------------|-----------------------------------|
|    |  |                       | (°C)    | (°F)      |             |                                   |
| 1  | Leaving water temperature for cooling(T1)                              | WOT-Cool              | 7~25°C  | 45~77°F   | 18 C /64°F  | Unavailable to heating only units |
| 2  | Leaving water temperature for heating (T2)                             | WOT-Heat              | 20~60°C | 68~140°F  | 45 C /113°F | High-temp series units            |
|    |  |                       | 20~55°C | 68~131°F  | 45°C/113°F  | Normal-temp series units          |
| 3  | Room temperature for cooling (T3)                                      | RT-Cool               | 18~30°C | 64~86°F   | 24°C/75°F   | Unavailable to heating only units |
| 4  | Room temperature for heating (T4)                                      | RT-Heat               | 18~30°C | 64~86°F   | 20°C/68°F   | /                                 |
| 5  | Water tank temperature(T5)   | T-water tank          | 40~80°C | 104~176°F | 50°C/122°F  | Unavailable to mini chillers      |
| 6  | Leaving water temperature difference for cooling ( $\Delta t1$ )       | $\Delta T$ -Cool      | 2~10°C  | 36~50°F   | 5°C/41°F    | Unavailable to mini chillers      |
| 7  | Leaving water temperature difference for heating ( $\Delta t2$ )       | $\Delta T$ -Heat      | 2~10°C  | 36~50°F   | 10°C/50°F   | /                                 |
| 8  | Leaving water temperature difference for water heating ( $\Delta t3$ ) | $\Delta T$ -hot water | 2~8°C   | 36~46°F   | 5°C/41°F    | Unavailable to mini chillers      |
| 9  | Room temperature control difference ( $\Delta t4$ )                    | $\Delta T$ -Room temp | 1~5°C   | 34~41°F   | 2°C/36°F    | /                                 |

### 3.2.4 Commissioning Parameter Setting

[Operation Instructions]

1. At the menu page, by touching “**Commission**”, it will access to the commissioning parameter page, where the left side is for the function setting and the right side is for the parameter setting, as shown in the figure below.



[Notes]

- At the commissioning parameter setting page, when the state of any function changes, the system will automatically save this change and this change will remain upon power failure.
- Do not modify any commissioning parameter except the approved qualified servicemen, as it would cause adverse effects to the unit.

### Commissioning Function Setting

| No. | Item              | Range                         | Default     | Description  |
|-----|-------------------|-------------------------------|-------------|--|
| 1   | Ctrl. state       | T-water out/T-room            | T-water out | When “ <b>Remote sensor</b> ” is set to “ <b>With</b> ”, it can be set to “ <b>T-room</b> ”.   |
| 2   | 2-Way valve       | Cool 2-Way valve, On/Off      | Off         | It will decide the status of the 2-way valve under the “ <b>Cool</b> ” and “ <b>Cool + Hot water</b> ” modes. Under “Cool” or “Cool + Hot water” mode, the status of the 2-way valve depends on this setting. This setting is unavailable to heating only units. |
|     |                   | Heat 2-Way valve, On/Off      | On          | It will decide the status of the 2-way valve under the “ <b>Heat</b> ” and “ <b>Heat + Hot water</b> ” modes   |
| 5   | Solar setting     | With/Without                  | Without     | When the water tank is unavailable, this setting will be reserved.<br>When it is set to “ <b>With</b> ”, the solar kitting will work on its own.<br>When it is set to “ <b>Without</b> ”, hot water by the solar kitting is unavailable.                         |
| 6   | Water tank        | With/Without                  | Without     | Unavailable to mini chillers.  |
| 7   | Thermostat        | Without/Air/Air+ hot water    | Without     | This setting cannot be interchanged between “ <b>Air</b> ” and “ <b>Air+ hot water</b> ” directly but via “Without” this option  |
|     |                   | On/Off                        | Off         | This setting is available to mini chillers.  |
| 8   | Other thermal     | With/Without                  | Without     | /  |
| 9   | Optional E-Heater | Off/1/2                       | Off         | /  |
| 10  | Remote sensor     | With/Without                  | Without     | When it set to “Without”, and the “Ctrl. state” will be defaulted to be “T-water out”.   |
| 11  | Air removal       | On/Off                        | Off         | /  |
| 12  | Floor debug       | On/Off                        | Off         | /  |
| 13  | Manual defrost    | On/Off                        | Off         | /  |
| 14  | Force mode        | Off/Force-cool/Force-heat     | Off         | “Force-cool” is unavailable to heating only units.   |
| 15  | Tank heater       | Logic 1/Logic 2               | Logic 1     | 1. This setting is allowed when the water tank is available and the unit is OFF.<br>2. Unavailable to mini chillers.   |
| 16  | Gate-Ctrl.        | On/Off                        | Off         | /  |
| 17  | C/P limit         | Off/Current limit/Power limit | Off         | Current limit: it ranges from 0 to 50A and the default is 16A.<br>Power limit: it ranges from 0.0 to 10.0kW and the default is 3.0kW.  |
| 18  | Address           | [1-125] [127-253]             | 1           | /  |
| 19  | Refri. recovery   | On/Off                        | Off         | /  |
| 20  | Gate-Ctrl memory  | On/Off                        | Off         | /  |

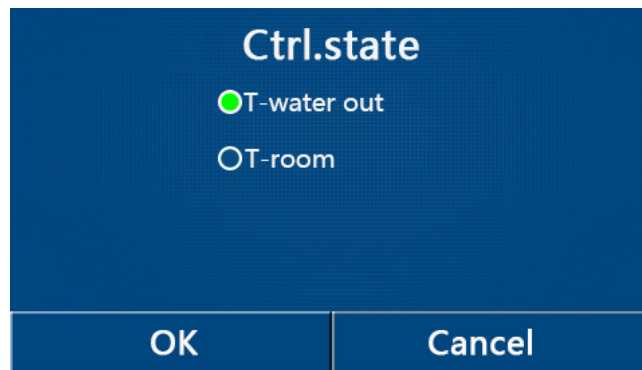
### Commissioning Parameters Setting

| No | Item          | Range   |           | Default                   | Remark |
|----|---------------|---------|-----------|---------------------------|--------|
| 1  | T-HP max      | 40~55°C | 104~131°F | 50°C/122°F                |        |
| 2  | Cool run time | 1~10min |           | 3min<br>[2-way valve Off] |        |
|    |               |         |           | 5min<br>[2-way valve On]  |        |
| 3  | Heat run time | 1~10min |           | 3min<br>[2-way valve Off] |        |
|    |               |         |           | 5min<br>[2-way valve On]  |        |

#### 3.2.4.1 Ctrl. state

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Ctrl. state**”, it can be set to “**T-water out**” or “**T-room**”



[Notes]

- When “**Remote sensor**” is set to “**With**”, this setting can be set to “**T-water out**” or “**T-room**”. When “**Remote sensor**” is set to “**Without**”, this setting can only be set to “**T-water out**”.
- This setting will be memorized upon power failure.

#### 3.2.4.2 2-Way valve

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Cool 2-Way valve**” or “**Heat 2-Way valve**”, the control panel will access to the corresponding setting page.

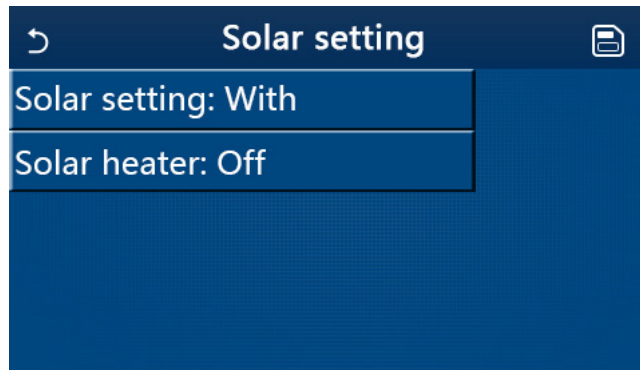
[Notes]

- This setting is unavailable to heating only units.
- Under “**Cool**”, or “**Cool + Hot water**” mode, “**Cool 2-Way valve**” will decide the status of the 2-way valve; while under “**Heat**” or “**Heat + Hot water**”, “**Heat 2-Way valve**” will decide the status of the 2-way valve.
- It will be memorized upon power failure.

#### 3.2.4.3 Solar Setting

[Operation Instructions]

- 1.This setting is unavailable to mini chillers.
- 2.At the commissioning parameter setting page, by touching “**Solar setting**”, the control panel will access to its submenu page.
- 3.At the submenu page, “**Solar setting**” can be set to “**With**” or “**Without**”.
- 4.At the submenu page, the “**Solar heater**” can be set to “**On**” or “**Off**”.



Solar Setting

[Notes]

- This setting can be done no matter if the unit is turned on or off.
- This setting is allowed only when the water tank is available. When the water tank is unavailable, this setting will be reserved.
- It will be memorized upon power failure.

#### 3.2.4.4 Water Tank

[Operation Instructions]

At the commissioning parameter setting page, by touching **“Water tank”**, the control panel will access to the corresponding setting page, where **“Water tank”** can be set to **“With”** or **“Without”**.

[Notes]

- This setting will be memorized upon power failure.
- This setting will become valid only when the unit is turned off.

#### 3.2.4.5 Thermostat

[Operation Instructions]

1. At the commissioning parameter setting page, by touching **“Thermostat”**, the control panel will access to the corresponding setting page.

2. At the **“Thermostat”** setting page, it can be set to **“Air”**, **“Without”** or **“Air + hot water”**. When it is set to **“Air”** or **“Air + hot water”**, the unit will run based on the mode set by the thermostat; when it is set to **“Without”**, the unit will run based on the mode set by the control panel. For mini chillers, it can be set to **“On”** or **“Off”**.

3. For mini chillers, it can be set to **“On”** or **“Off”**.



[Notes]

- When **“Water tank”** is set to **“Without”**, the **“Air + hot water”** mode is unavailable.
- When **“Floor debug”** and **“Emergen.mode”** have activated, function of the thermostat will be invalid.
- When **“Thermostat”** is set to **“Air”** or **“Air + hot water”**, **“Temp.timer”** will be deactivated automatically and the unit will run based on the mode set by the thermostat. Meanwhile, mode setting and On/Off operation by the control panel will be ineffective.
- When **“Thermostat”** is set to **“Air”**, the unit will run based on the setting of the thermostat.
- When **“Thermostat”** is set to **“Air + hot water”**, when the thermostat is turned off, the unit can still perform the

“**Hot water**” mode. In this case, the ON/OFF icon at the homepage does not indicate the running status of the unit. Running parameters are available at the parameter viewing pages.

- When “**Thermostat**” is set to “**Air + hot water**”, operation priority can be set by the control panel (see Section 2.2.3 and 2.2.4 for more details.)

- The status of the thermostat can be changed only when the unit is turned off.

- When it has been activated, “**Floor debug**”, “**Air removal**”, and “**Emergen.mode**” are not allowed to be activated.

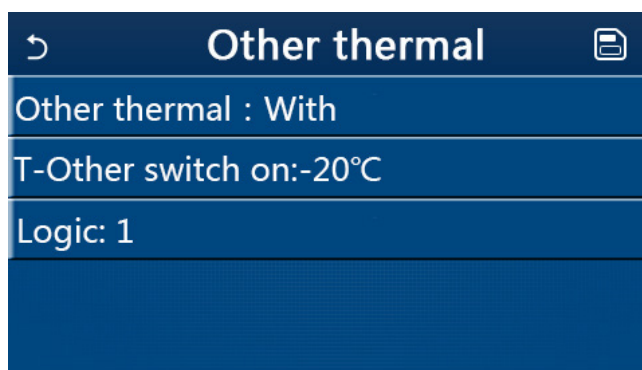
- This setting will be memorized upon power failure.

### 3.2.4.6 Other Thermal

[Operation Instructions]

1.At the commissioning parameter setting page, by touching “**Other thermal**”, the control panel will access to the corresponding setting page.

2.At the “**Other thermal**” setting page, “**Other thermal**” can be set to “**With**” or “**Without**”, “**T-Other switch on**” can be set to the desired value. When “**Other thermal**” is set to “**With**”, it is allowed to set the operating mode for the backup thermal source.



[Notes]

- This setting will be memorized upon power failure.

- There are three working logics for it.

Logic 1

1.The set point of other thermal should be equal to that of “**WOT-Heat**” in “**Heat**” mode and “**Heat + hot water**” mode; The set point should be the smaller one between “**T-Water tank**” +5°C and 60°C in “**Hot water**” mode.

2.The water pump for other thermal must be always active under the “**Heat**” mode.

3.Under the “**Heat**” mode, the 2-way valve will be controlled based on the setting of the control panel. During heating operation, the water pump of the heat pump unit will be stopped; however, during standby status, the water pump will start but the other thermal will stop.

Under the “**Hot water**” mode, the 3-way valve will switch to the water tank, the water pump of the heat pump will always stop but the other thermal will start.

Under the “**Heat + Hot water**” mode, the other thermal only works for space heating, and the electric heater of the water tank works for water heating. In this case, the 2-way valve is controlled based on the setting of the control panel, and the 3-way valve will always stop. During heating operation, the water pump of the heat pump unit will be stopped; however, during standby status, the water pump will start.

**Logic 2**

1.The set point of other thermal should be equal to that of “**WOT-Heat**” and both are or lower than 60°C in “**Heat**” mode and “**Heat + hot water**” mode; The set point should be the smaller one between “**T-Water tank**” +5°C and 60°C in “**Hot water**” mode.

2.The water pump for other thermal must be always active under the “**Heat**” mode.

3.Under the “**Heat**” mode, the 2-way valve will be controlled based on the setting of the control panel. During heating operation, the water pump of the heat pump unit will be stopped; however, during standby status, the water pump will start but the other thermal will stop.



Under the “**Hot water**” mode, the 3-way valve will switch to the water tank, the water pump of the heat pump will always stop but the other thermal will start.

Under the “**Heat + Hot water**” mode (“**Heat**” takes the priority), the other thermal only works for space heating, and the electric heater of the water tank works for water heating. In this case, the 2-way valve is controlled based on the setting of the control panel, and the 3-way valve will always stop. During heating operation, the water pump of the heat pump unit will be stopped; however, during standby status, the water pump will start.

Under the “**Heat + Hot water**” mode (“**Hot water**” takes the priority), the other thermal works for space heating and water heating. The other thermal will work for water heating firstly, after reached “**T-water tank**”, it will turn to space heating mode.

### Logic 3

The heat pump will only send a signal to other thermal, but all the logic of control must be “**stand alone**”.

| Other Thermal Control |            |                |               |               |  |
|-----------------------|------------|----------------|---------------|---------------|--|
| No.                   | Product    | Mode           | Remark        |               | Required accessories   |
| Logic 1               | Monobloc   | Heat           | /             | Available     | RT5 temperature sensor                                       |
|                       |            | Hot water      | /             | Available     | Extra 3-way valve, water tank sensor                         |
|                       |            | Heat+Hot water | /             | Available     | RT5 temperature sensor, water tank sensor                    |
|                       | Split      | Heat           | /             | Available     | RT5 temperature sensor                                       |
|                       |            | Hot water      | /             | Available     | Extra 3-way valve, water tank sensor                         |
|                       |            | Heat+Hot water | /             | Available     | RT5 temperature sensor, water tank sensor                    |
|                       | All in One | Heat           | /             | Available     | RT5 temperature sensor                                       |
|                       |            | Hot water      | /             | Not available | /  |
|                       |            | Heat+Hot water | /             | Available     | RT5 temperature sensor, water tank sensor                    |
| Logic 2               | Monobloc   | Heat           | /             | Available     | RT5 temperature sensor                                       |
|                       |            | Hot water      | /             | Available     | Extra 3-way valve, water tank sensor                         |
|                       |            | Heat+Hot water | /             | Available     | Extra 3-way valve, RT5 temperature sensor, Water tank sensor |
|                       | Split      | Heat           | /             | Available     | RT5 temperature sensor                                       |
|                       |            | Hot water      | /             | Available     | Extra 3-way valve, water tank sensor                         |
|                       |            | Heat+Hot water | /             | Available     | Extra 3-way valve, RT5 temperature sensor, water tank sensor |
|                       | All in One | Heat           | /             | Available     | RT5 temperature sensor                                       |
|                       |            | Hot water      | /             | Not available | /  |
|                       |            | Heat+Hot water | Priority=Heat | Available     | RT5 temperature sensor                                       |
| Priority=Hot water    |            |                | Not available | /             |  |
| Logic 3               | Monobloc   | Heat           | /             | Available     | /  |
|                       |            | Hot water      | /             | Available     | /  |
|                       |            | Heat+Hot water | /             | Available     | /  |
|                       | Split      | Heat           | /             | Available     | /  |
|                       |            | Hot water      | /             | Available     | /  |
|                       |            | Heat+Hot water | /             | Available     | /  |
|                       | All in One | Heat           | /             | Available     | /  |
|                       |            | Hot water      | /             | Available     | /  |
|                       |            | Heat+Hot water | /             | Available     | /  |

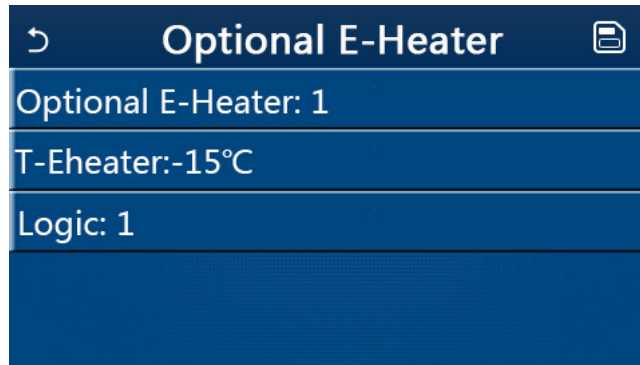
### 3.2.4.7 Optional E-Heater

[Operation Instructions]

1. At the commissioning parameter setting page, by touching “**Optional E-Heater**”, the control panel will access to the corresponding setting page.

2. At the “**Optional E-Heater**” setting page, it can be set to “**1**”, “**2**” or “**Off**”.

3. This setting is used to compare with the ambient temperature. Different comparison results are for different status of the optional electric heater.



[Notes]

- This setting will be memorized upon power failure.
- Neither “**Other thermal**” or “**Optional E-Heater**” can be activated at the same time.
- There are two working logics for “**Optional E-heater**”.

Logic 1: the heat pump and the optional electric heater cannot be started at the same time.

Logic 2: the heat pump and the optional electric heater can be started at the same time when the ambient temperature is lower than T-Eheater.

- Optional E-Heater and water tank heater won't be started together.

### 3.2.4.8 Remote Sensor

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Remote sensor**”, the control panel will access to the corresponding setting page, where it can be set to “**With**” or “**Without**”.

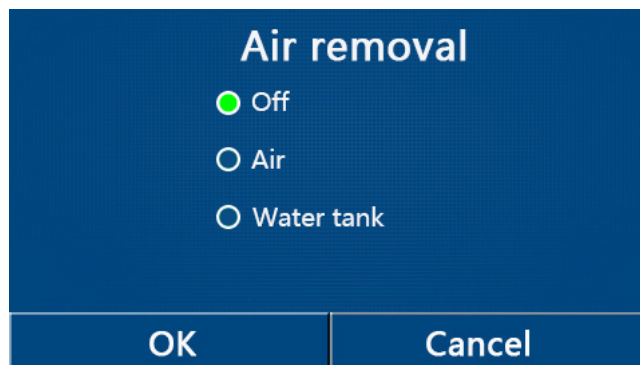
[Notes]

- This setting will be memorized upon power failure.
- Only when “**Remote sensor**” is set to “**With**”, the “**Ctrl. State**” can be set to “**T-room**”.

### 3.2.4.9 Air Removal

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Air removal**”, the control panel will access to the corresponding setting page, where it can be set to “**On**” or “**Off**”.



[Notes]

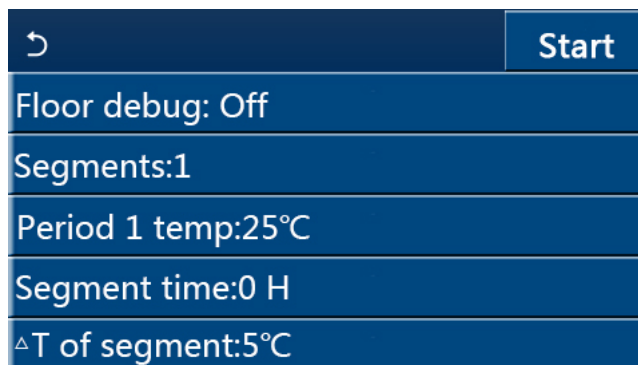
- This setting will be memorized upon power failure.

●This setting can be done only when the unit is turned off. And when it is set to “On”, the unit is not allowed to be turned on.

### 3.2.4.10 Floor Debug

[Operation Instructions]

1.At the commissioning parameter setting page, by touching “Floor debug”, the control panel will access to the corresponding setting page.



2.At the setting page, “Floor debug”, “Segments”, “Period 1 temp”, “Segment time”, and “ΔT of segment” can be set.

| No. | Full Name                              | Displayed Name | Range               | Default       | Accuracy |
|-----|--|----------------|---------------------|---------------|----------|
| 1   | Floor debug switch                     | Floor debug    | On/Off              | Off           | /        |
| 2   | Quantity of segments                   | Segments       | 1~10                | 1             | 1        |
| 3   | Temperature of the first segment       | Period 1 temp  | 25~35°C/<br>77~95°F | 25°C/<br>77°F | 1°C      |
| 4   | Duration of each segment               | Segment time   | 12~72 hours         | 0             | 12 hours |
| 5   | Temperature difference of each segment | ΔT of segment  | 2~10°C/<br>36~50°F  | 5°C/<br>41°F  | 1°C      |

3.When this setting is finished, by pressing “Start” this setting will be saved and start working, and by pressing “Stop” the function will halt.

[Notes]

●This function can be activated only when the unit is turned off. When it is done with the unit keeping “On”, a window will pop up, saying “Please turn off the system first!”.

●When this function has been activated, “On/Off” operation will be deactivated. By pressing On/Off , a window will pop up, saying “Please disable the floor debug!”.

●When “Floor debug” has been activated; “Weekly timer”, “Clock Timer”, “Temp timer” and “Preset mode” will be deactivated.

●“Emergen. mode”, “Disinfection”, “Holiday mode”, “Manual defrost”, “Forced mode” and “Refri. recovery” cannot be activated at the same time with “Floor debug”. If doing so, a window will pop up, saying “Please disable the floor debug!”.

●Upon power failure, “Floor debug” will back to “Off” and the runtime will be zeroed.

●When “Floor debug” has been activated, “T-floor debug” and “Debug time” can be viewed.

●When “Floor debug” has been activated and works normally; the corresponding icon will be displayed at the upper side of the menu page.

●Before activating “Floor debug”, make sure “Segment time” of each segment is not zero. If so, a window will pop up, saying “Segment time wrong!” In this case, “Floor debug” is allowed to be activated only when “Segment time” has changed.

### 3.2.4.11 Manual Defrost

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Manual defrost**”, the control panel will access to the corresponding setting page.

[Notes]

- This setting will not be memorized upon power failure.
- This setting can be set only when the unit has turned off. When this function has been activated, ON operation is un-allowed.
- Defrosting will quit when the defrosting temperature goes to 20 °C or the defrosting duration is equal to 10 minutes.

### 3.2.4.12 Force Mode

[Operation Instructions]

1. At the commissioning parameter setting page, by touching “**Force mode**”, the control panel will access to the corresponding setting page.

2. At the “**Force mode**” setting page, it can be set to “**Force-cool**”, “**Force-heat**”, and “**Off**”. When it is set to “**Force-cool**” or “**Force-heat**”, the control panel will directly go back to the menu page and response to any touching operation except the ON/OFF operation, with a window popping up, saying “**The force-mode is running!**”. In this case, by touching ON/OFF, “**Force mode**” will quit.

[Notes]

- This function is allowed only when the unit has just repowered and not turned on. For the unit which once has been put into operation, this function is unavailable, alerting “**Wrong operation!**”.
- It will not be memorized upon power failure.

### 3.2.4.13 Gate-Ctrl.

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Gate-Ctrl.**”, the control panel will access to the corresponding setting page.

[Notes]

- When “**Gate-Ctrl.**” has been activated; the display panel will detect the card state. When the card has inserted, the unit will run normally. When the card is drawn out, the controller will turn off the unit at once and back to the homepage. In this case, all touching operation become ineffective, and a prompt dialog box will pop up. The unit will resume normal operation until the card has inserted back and the ON/OFF status of the control panel will resume to that before the card is drawn out.
- This setting will be memorized upon power failure.

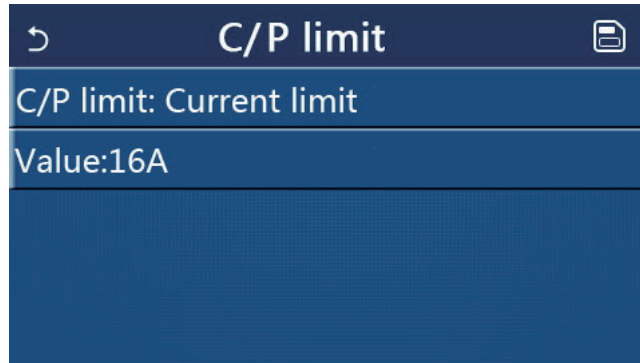
### 3.2.4.14 Current Limit/ Power Limit

[Operation Instructions]

1. At the commissioning parameter setting page, by touching “**C/P limit**”, it can be set to “**Off**”, “**Current limit**” or “**Power limit**”.

2. When it is set it “**Off**”, current limit and power limit both cannot be set. When it is set to “**Current limit**” or “**Power limit**”, they can be set.

3. After that, this setting will be saved by touching the “**Save**” icon.



[Notes]

- This setting will be memorized upon power failure.

#### 3.2.4.15 Address

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Current limit**”, it can be set the address.

[Notes]

- It is used to set the address of the control panel for being integrated to the centralized control system.
- This setting will be memorized upon power failure.
- The setting range is 1~125 and 127~253.
- The defaulted address is 1 upon first power-on.

#### 3.2.4.16 Refrigerant Recovery

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Refri. recovery**”, it will access to the refrigerant recovery page.

When “**Refri. recovery**” is set to “**On**”, the control panel will go back to the home page. At this time, any touch operation except ON/OFF will get no response, with a prompt dialog box popping up, saying “**The refrigerant recovery is running!**” By touching ON/OFF, refrigerant recovery will quit.

[Notes]

- This function is allowed only when the unit has just repowered and not turned on. For the unit which once has been put into operation, this function is unavailable, alerting “**Wrong operation**”.
- This function will not be memorized upon power failure.

#### 3.2.4.17 Control Logic of the Water Tank Heater

[Operation Instructions]

At the commissioning parameter setting page, by touching “**Tank heater**”, it will access to the setting page of control logic for the water tank heater.

[Notes]

- “Reserved” will be displayed when the water tank is unavailable.
- This setting can be done only when the unit is off.
- This function can be memorized upon power failure.
- Logic 1: NEVER allowed the Unit’s Compressor and the Water Tank Electric Heater or the Optional Electric Heater to work at the same time.

• Logic 2: While Heating/ Cooling + Hot water mode (Hot Water priority)  $T_{set} \geq THP_{max} + \Delta T_{hot\ water} + 2$ , when water tank temperature reach  $THP_{max}$ , the water tank EH will be ON and start to do hot water, at the same time, the compressor will turn to heating/cooling mode, water tank EH and Compressor will be ON together.

### 3.2.4.18 Gate Control Memory

[Operation Instructions]

At the commissioning parameter setting page, by touching "**Gate-Ctrl Memory**", it will access to the setting page.

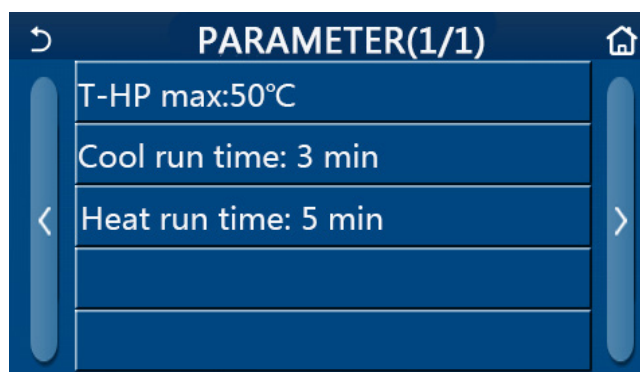
[Notes]

- When it is enabled, "**Gate-Ctrl**" will be memorized upon power failure.
- When it is disabled, "**Gate-Ctrl**" will not be memorized upon power failure.

### 3.2.4.19 Parameter Setting

[Operation Instructions]

At the commissioning parameter setting page, by touching "**PARAM.**", it will access to the pages as shown below.



Page of Commissioning Parameters

At this page, select the desired option and then go to the corresponding page.

After that, by pressing "**OK**", this setting will be saved and then the unit will run based on this setting; or by pressing "**Cancel**", this setting will not be saved and quit.

| No | Full Name     | Display Name  | Range   |           | Default                   | Remark   |
|----|---------------|---------------|---------|-----------|---------------------------|--|
| 1  | T-HP max      | T-HP max      | 40~55 C | 104~131°F | 50 C /122°F               | It is unavailable to mini chillers.  |
| 2  | Cool run time | Cool run time | 1~10min |           | 3min<br>[2-way valve Off] | When " <b>Cool run time</b> " has expired and temperature difference keeps at the standby zone, the unit will stop.It is unavailable to mini chillers. |
|    |               |               |         |           | 5min<br>[2-way valve On]  |  |
| 3  | Heat run time | Heat run time | 1~10min |           | 3min<br>[2-way valve Off] | When " <b>Heat run time</b> " has expired and temperature difference keeps at the standby zone, the unit will stop.                                    |
|    |               |               |         |           | 5min<br>[2-way valve On]  |  |

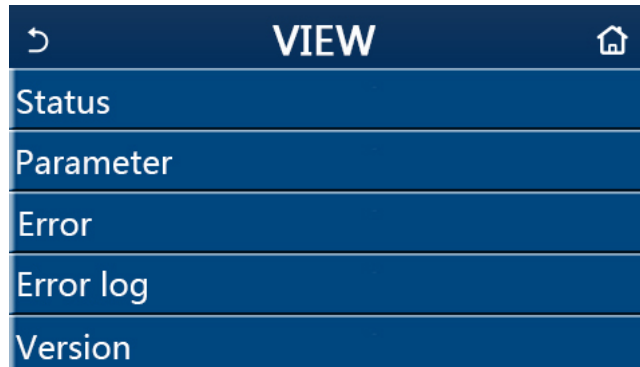
[Notes]

- For parameters with different defaults at different conditions, once the current condition changes, the corresponding default also will change.
- All parameters at this page will be memorized upon power failure.

### 3.2.5 Viewing

[Operation Instructions]

1. At the menu page, by touching “VIEW”, the control panel will go to the sub-menu page as shown in the figure below.

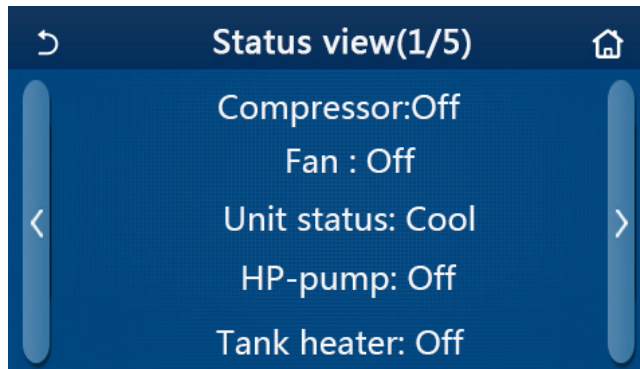


VIEW Page

#### 3.2.5.1 Status Viewing

[Operation Instructions]

1. At the “VIEW” page, by touching “Status”, it is able to view status of the unit, as shown in the figure below.



Status View Page  
Viewable Status

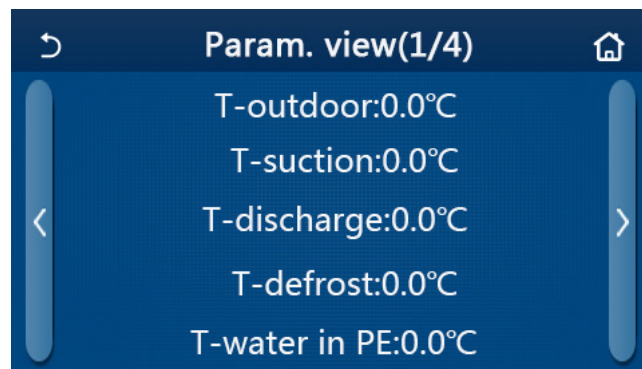
| No | Full Name                                 | Displayed Name | Status                  | Remarks   |
|----|---|----------------|-------------------------|---|
| 1  | Status of the compressor                  | Compressor     | On/Off                  | /   |
| 2  | Status of the fan                         | Fan            | On/Off                  | /   |
| 3  | Status of the unit                        | Unit status    | Cool/Heat/Hot water/Off | “Cool” is unavailable to the heating only unit. |
| 4  | Status of the water pump                  | HP-pump        | On/Off                  | /   |
| 5  | Status of the water tank heater           | Tank heater    | On/Off                  | “NA” for mini chillers                          |
| 6  | Status of the 3-way valve 1               | 3-way valve 1  | NA                      | /   |
| 7  | Status of the 3-way valve 2               | 3-way valve 2  | On/Off                  | “NA” for mini chillers                          |
| 8  | Status of the compressor crankcase heater | Crankc. heater | On/Off                  | /   |
| 9  | Status of the heater 1 for the main unit  | HP-heater 1    | On/Off                  | /   |
| 10 | Status of the heater 2 for the main unit  | HP-heater 2    | On/Off                  | /   |
| 11 | Status of the Chassis heater              | Chassis heater | On/Off                  | /   |
| 12 | Status of the heat exchanger heater       | Plate heater   | On/Off                  | /   |
| 13 | Status for the system defrosting          | Defrost        | On/Off                  | /   |
| 14 | Status of the system oil return           | Oil return     | On/Off                  | /   |
| 15 | Status of the thermostat                  | Thermostat     | Off/Cool/Heat           | “Cool” is unavailable to the heating only unit. |

| No | Full Name                      | Displayed Name | Status                | Remarks |
|----|--------------------------------|----------------|-----------------------|---------|
| 16 | Status of other thermal source | Other thermal  | On/Off                | /       |
| 17 | Status of the 2-way valve      | 2-way valve    | On/Off                | /       |
| 18 | Status of antifreeze           | HP-Antifree    | On/Off                | /       |
| 19 | Status of the door guard       | Gate-Ctrl.     | Card in/Card out      | /       |
| 20 | Status of the 4-way valve      | 4-way valve    | On/Off                | /       |
| 21 | Status of disinfection         | Disinfection   | Off/Running/Done/Fail | /       |
| 22 | Status of the flow switch      | Flow switch    | On/Off                | /       |

### 3.2.5.2 Parameter Viewing

[Operation Instructions]

1. At the “VIEW” page, by touching “Parameter”, it is able to view each parameter of the unit, as shown in the figure below.



Parameter View Page  
Viewable Parameters

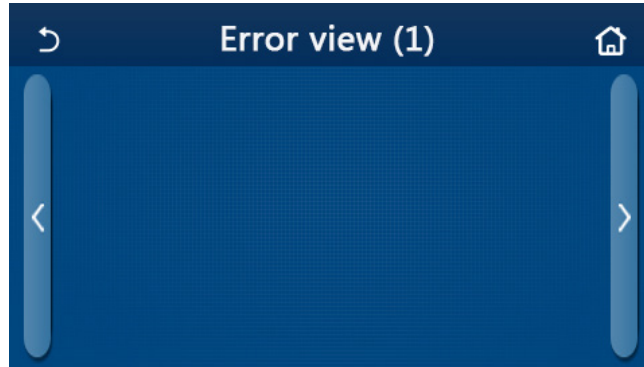
| No. | Full Name   | Displayed Name        | Remarks                |
|-----|---|-----------------------|------------------------|
| 1   | Environmental temperature                                   | T-outdoor             | /                      |
| 2   | Suction temperature   | T-suction             | /                      |
| 3   | Discharge temperature                                       | T-discharge           | /                      |
| 4   | Defrosting temperature                                      | T-defrost             | /                      |
| 5   | Entering water temperature of the plate type heat exchanger | T-water in PE         | /                      |
| 6   | Leaving water temperature of the plate type heat exchanger  | T-water out PE        | /                      |
| 7   | Leaving water temperature of the auxiliary heater           | T-optional water Sen. | /                      |
| 8   | Water tank temperature                                      | T-tank ctrl.          | /                      |
| 9   | Floor debug target temperature                              | T-floor debug         | /                      |
| 10  | Floor debug runtime   | Debug time            | /                      |
| 11  | Liquid line temperature                                     | T-liquid pipe         | /                      |
| 12  | Vapor line temperature                                      | T-gas pipe            | /                      |
| 13  | Economizer inlet temperature                                | T-economizer in       | /                      |
| 14  | Economizer outlet temperature                               | T-economizer out      | /                      |
| 15  | Remote room temperature                                     | T-remote room         | “NA” for mini chillers |
| 16  | Discharge pressure  | Dis. pressure         | /                      |
| 17  | Weather-dependent target temperature                        | T-weather depend      | /                      |



### 3.2.5.3 Error Viewing

[Operation Instructions]

At the “VIEW” page, by touching “Error”, it is able to view errors of the unit, as shown in the figure below.



Error View Page

[Notes]

- The control panel can display real-time errors. And at these pages, all errors will be listed here.
- Each page displays at most 5 pieces of errors. Others can be viewed by touching the page turning keys.

#### Error List

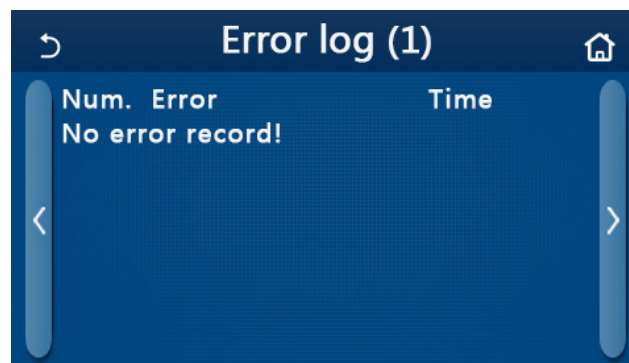
| No | Full Name   | Displayed Name   |
|----|---|------------------|
| 1  | Ambient temperature sensor error  | Ambient sensor   |
| 2  | Defrosting temperature sensor error   | Defrost sensor   |
| 3  | Discharge temperature sensor error  | Discharge sensor |
| 4  | Suction temperature sensor error  | Suction sensor   |
| 5  | Economizer inlet temperature sensor   | Econ. in sens.   |
| 6  | Economizer outlet temperature sensor  | Econ. out sens.  |
| 7  | Fan error   | Outdoor fan      |
| 8  | High pressure protection  | High pressure    |
| 9  | Low pressure protection   | Low pressure     |
| 10 | High discharge protection   | Hi-discharge     |
| 11 | Capacity DIP switch error   | Capacity DIP     |
| 12 | Communication error between the outdoor and indoor main boards                            | ODU-IDU Com.     |
| 13 | Communication error between the outdoor main board and the drive board                    | Drive-main com.  |
| 14 | Communication error between the display panel and indoor main board                       | IDU Com.         |
| 15 | High pressure sensor error  | HI-pre. sens.    |
| 16 | Leaving water temperature sensor error for the plate type heat exchanger of the heat pump | Temp-HELW        |
| 17 | Leaving water temperature sensor error for the auxiliary electric heat of the heat pump   | Temp-AHLW        |
| 18 | Entering water temperature sensor error of the plate type heat exchanger of the heat pump | Temp-HEEW        |
| 19 | Water tank temperature sensor error ("NA" for mini chillers)                              | Tank sens.       |
| 20 | Remote room temperature sensor error  | T-Remote Air     |
| 21 | Protection for the flow switch of the heat pump   | HP-Water Switch  |
| 22 | Welding protection to the auxiliary electric heater 1 of the heat pump                    | Auxi. heater 1   |
| 23 | Welding protection to the auxiliary electric heater 2 of the heat pump                    | Auxi. heater 2   |
| 24 | Welding protection to the water tank electric heater                                      | Auxi. -WTH       |

| No | Full Name  | Displayed Name   |
|----|--|------------------|
| 25 | DC bus under-voltage or voltage drop error   | DC under-vol.    |
| 26 | DC bus over-voltage  | DC over-vol.     |
| 27 | AC current protection (input side)   | AC curr. pro.    |
| 28 | IPM defective  | IPM defective    |
| 29 | PFC defective  | PFC defective    |
| 30 | Start failure  | Start failure    |
| 31 | Phase loss   | Phase loss       |
| 32 | Jumper cap error   | Jumper cap error |
| 33 | Driver resetting   | Driver reset     |
| 34 | Compressor overcurrent   | Com. over-cur.   |
| 35 | Overspeed  | Overspeed        |
| 36 | Current sensing circuit error or current sensor error  | Current sen.     |
| 37 | Desynchronization  | Desynchronize    |
| 38 | Compressor stalling  | Comp. stalling   |
| 39 | Radiator or IPM or PFC over-temperature  | Overtemp.-mod.   |
| 40 | Radiator or IPM or PFC temperature sensor error  | T-mod. sensor    |
| 41 | Charging circuit error   | Charge circuit   |
| 42 | AC input voltage error   | AC voltage       |
| 43 | Ambient temperature sensor error at the drive board  | Temp-driver      |
| 44 | AC contactor protection or input over-zero error   | AC contactor     |
| 45 | Temperature drift protection   | Temp. drift      |
| 46 | Sensor connection protection ( the current sensor fails to be connected with the corresponding phase U and or phase V) | Sensor con.      |
| 47 | Communication error between the display panel and the outdoor unit   | ODU Com.         |
| 48 | Refrigerant vapor line temperature sensor error  | Temp RGL         |
| 49 | Refrigerant liquid line temperature sensor error   | Temp RLL         |
| 50 | 4-way valve error  | 4-way valve      |

#### 3.2.5.4 Error Log

[Operation Instructions]

At the **"VIEW"** page, by touching **"Error log"**, the control panel will go to the error log page, where it is able to view error records.



[Notes]:

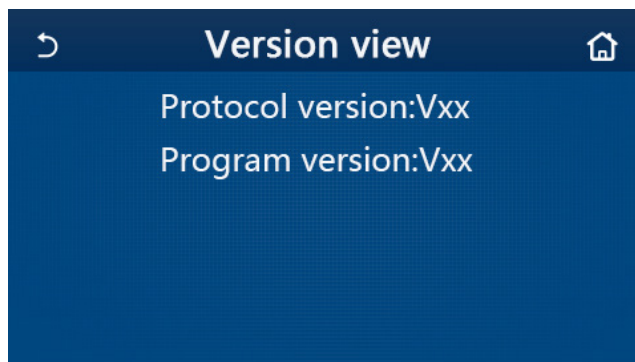
- The error log can accommodate up to 20 pieces of error. Name and occurrence time are available for each error.

- When error log exceeds 20, the latest will supersede the earliest.

### 3.2.5.5 Version Viewing

[Operation Instructions]

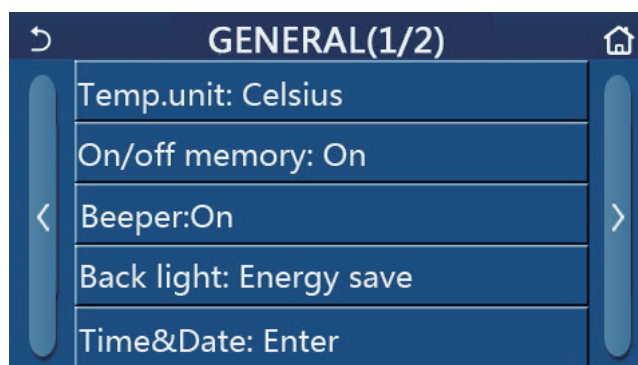
At the “VIEW” page, by touching “Version”, the control panel will go to the version view page, where it is able to view both the program version and protocol version.



### 3.2.6 General Setting

[Operation Instructions]

1.At the menu page, by touching “GENERAL”, the control panel will go to the setting page, as shown in the figure below, where it is able to set “Temp.unit”, “On/off memory”, “Beeper”, “Back light”, “Time & Date” and “Language”.



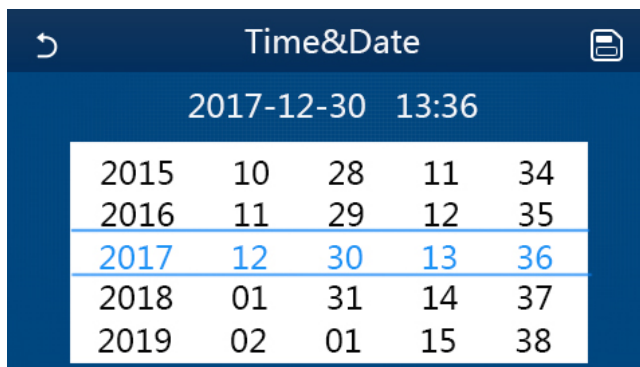
General Setting Page  
General Settings

| No | Item          | Range   | Default     | Remarks  |
|----|---------------|---|-------------|--|
| 1  | Temp. unit    | °C/°F   | °C          | /  |
| 2  | On/Off memory | On/Off  | On          | /  |
| 3  | Beeper        | Enter   | On          | /  |
| 4  | Back light    | Lighted/Energy save   | Energy save | “Lighted”: the control panel will always light on.<br>“Energy save”: When there is no touching operation in 5 minutes, the control panel will be lighted off automatically, but will be lighted on again once there is any touching operation. |
| 5  | Time&Data     | Enter   | /           | /  |
| 6  | Language      | Italiano/English/Español/<br>Nederlands/Français/<br>Deutsch/Български/Polски/<br>Türkçe/Magyar/Lietuvių/<br>Hrvatski/Čeština | English     | /  |
| 7  | WiFi          | On/Off  | On          | /  |

### 3.2.6.1 Clock Setting

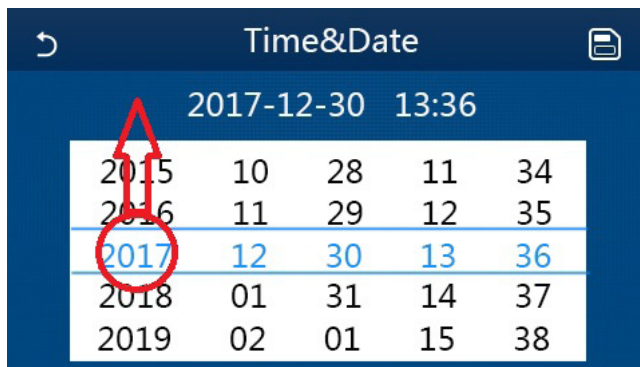
[Operation Instructions]

1. At the “GENERAL” setting page, by touching “Time&Data”, it will go to the setting page as shown in the figure below.



Time&Data Page

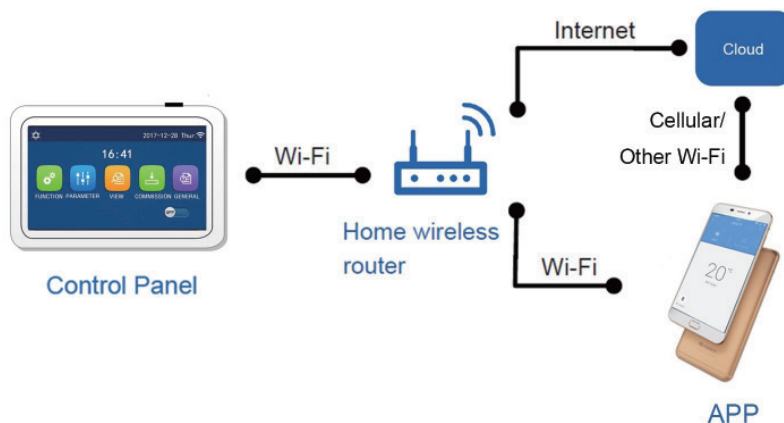
2. The mouse roller can change the date and time value. After it, by touching the “Save” icon, this setting will be saved and directly displayed; while by touching the “Back” icon, this setting will give up and the control panel will directly go back to the “GENERAL” setting page.



Time&Data Page

### 3.3 Intelligent Control

As shown in the figure below, remote control via a smart phone is available for the control panel.



[Notes]:

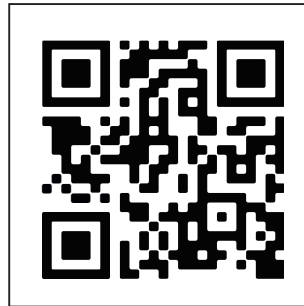
- Make sure the smart phone or tablet computer adopts standard Android or iOS operation system. For detailed version, please refer to the APP.
- The Wi-Fi function doesn't support Chinese Wi-Fi network name.
- The devices can be connected and controlled only in Wi-Fi and 4G hotspot modes.
- Software operation interface is universal and its control functions may not be completely corresponding to the

unit. Software operation interface may vary along with APP upgrading or different operation system. Please refer to the actual program.

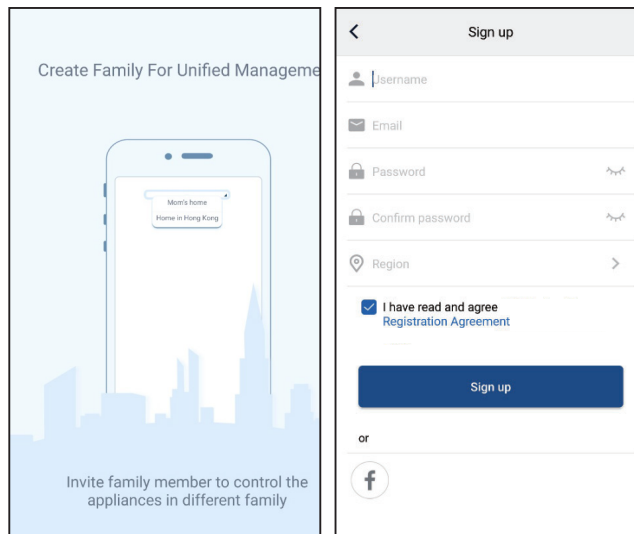
### 3.3.1 Install APP

[Operation Instructions]

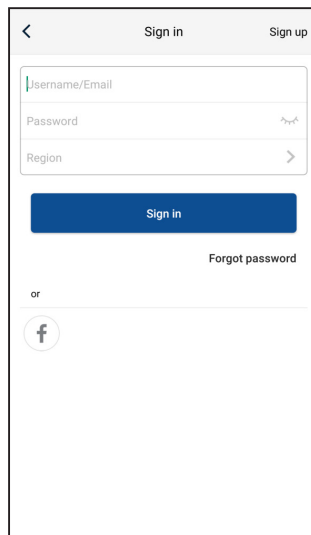
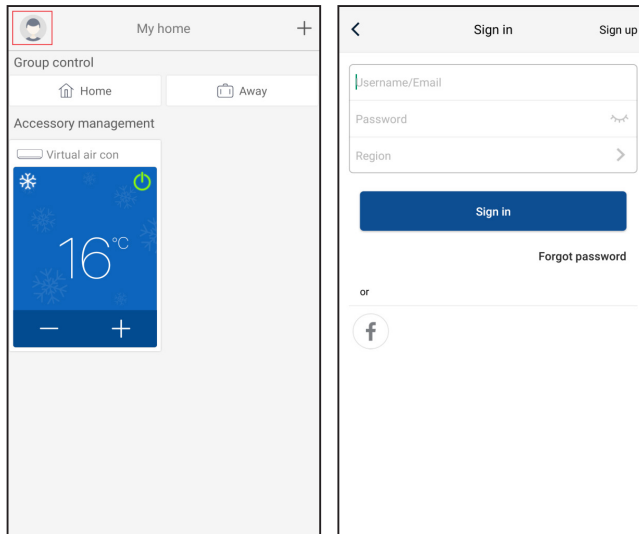
1. Scan the following QR code with your smart phone to download and install APP directly.



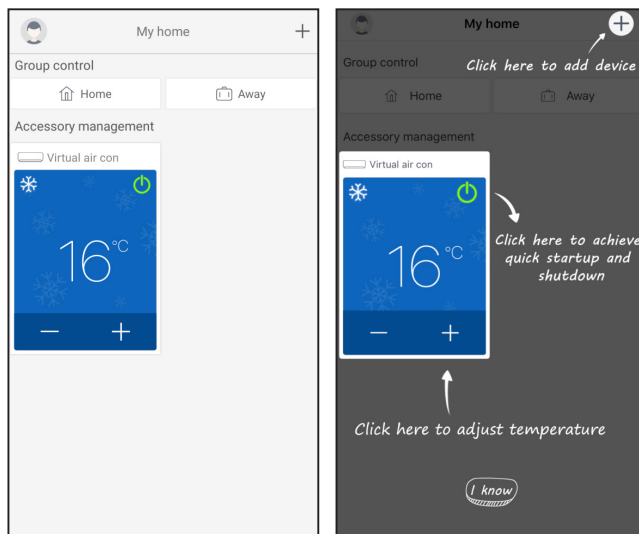
2. Open APP and click “**Sign up**” for registration.

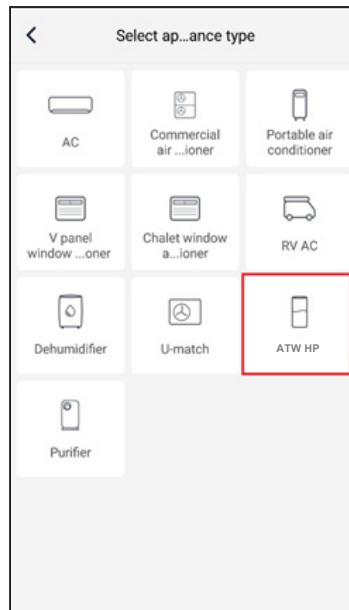


3. Except sign at the prompt interface, you can also enter the homepage and click the profile picture at the left upper corner to sign in.

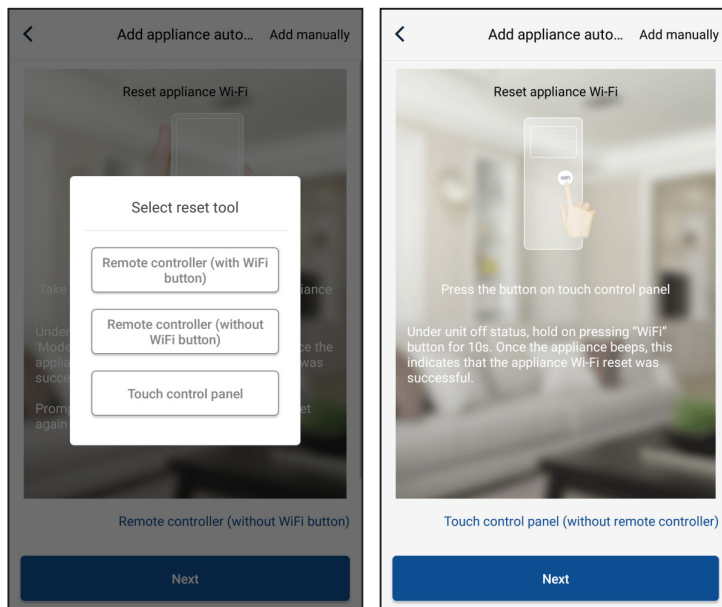


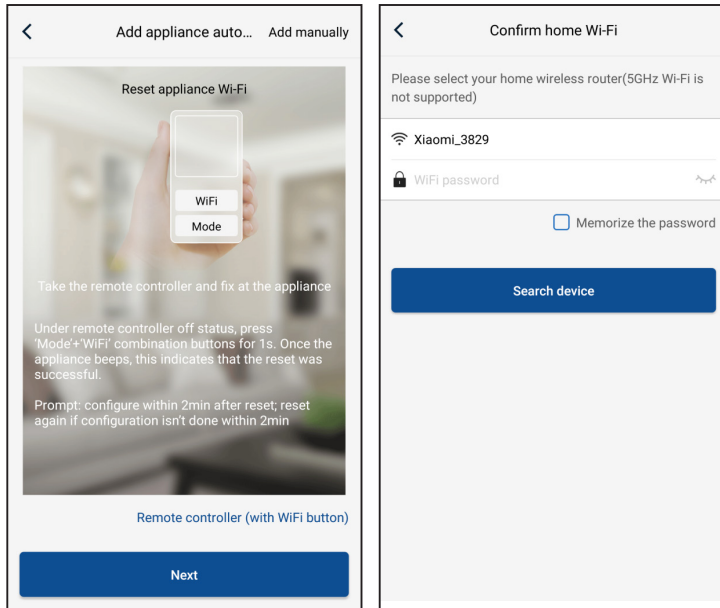
4. Click "+" at the right upper corner of homepage to add device.



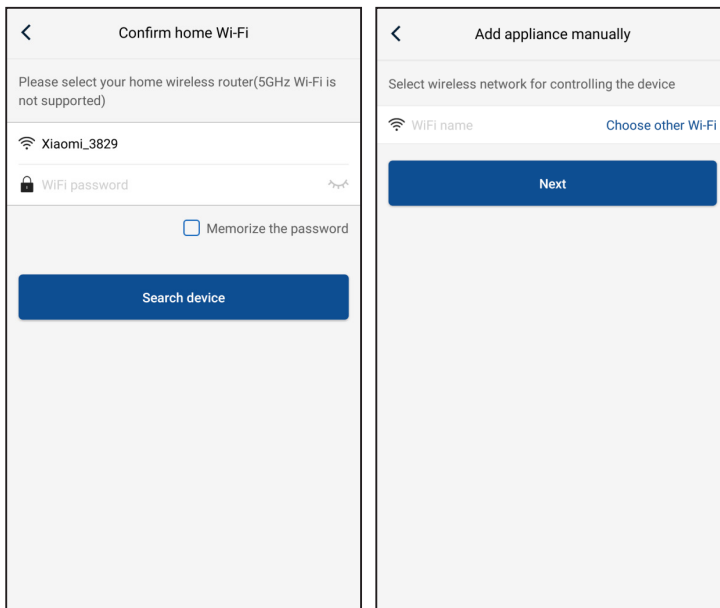


The APP interface will provide relevant operation instructions.



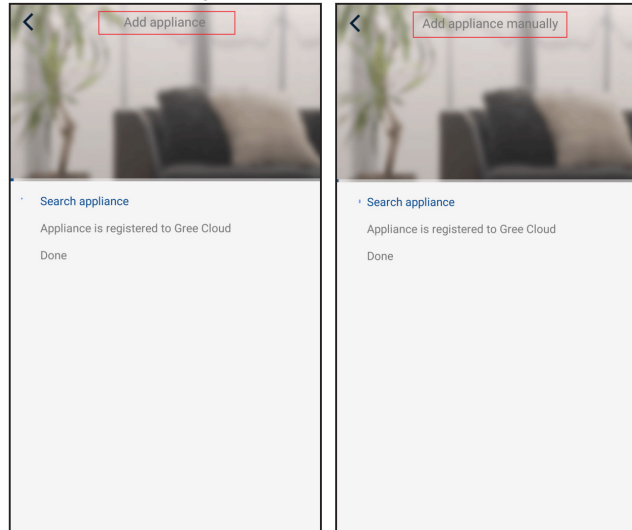


Reset the air conditioner (refer to the operation instructions in APP interface) and click “**Next**” to add home appliance automatically (Wi-Fi password shall be input). Or after setting and energizing the air conditioner, click “**Add appliance manually**” at the right upper corner to select the wireless network for controlling the device. Then confirm family Wi-Fi and arrange configuration.



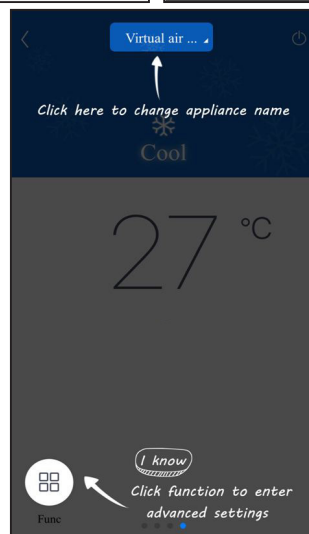
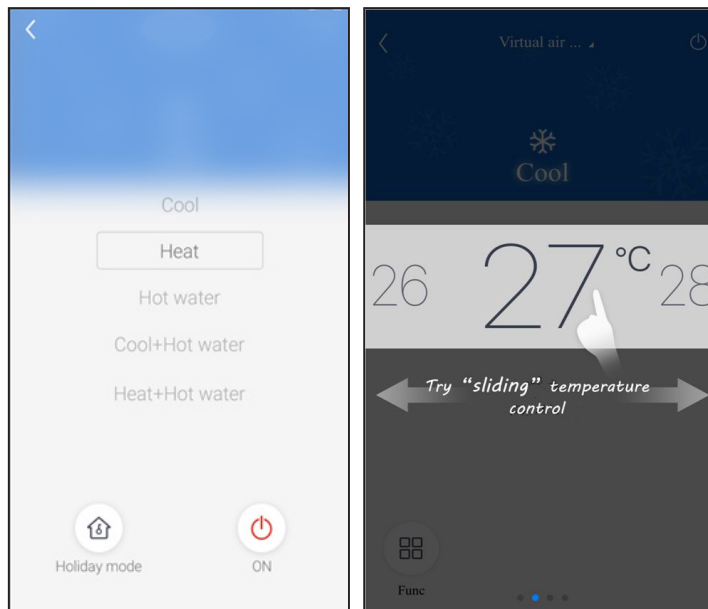


After accomplishing device reset and filling correct information, search device and arrange configuration.

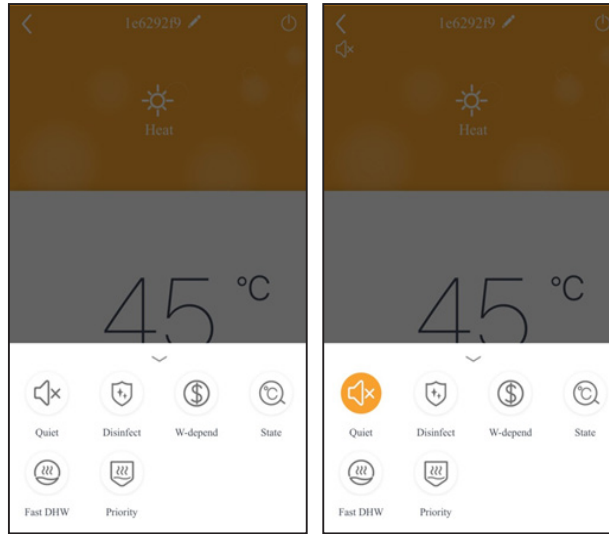


### 3.3.2 Setting of Main Functions

1. Set mode and temperature.

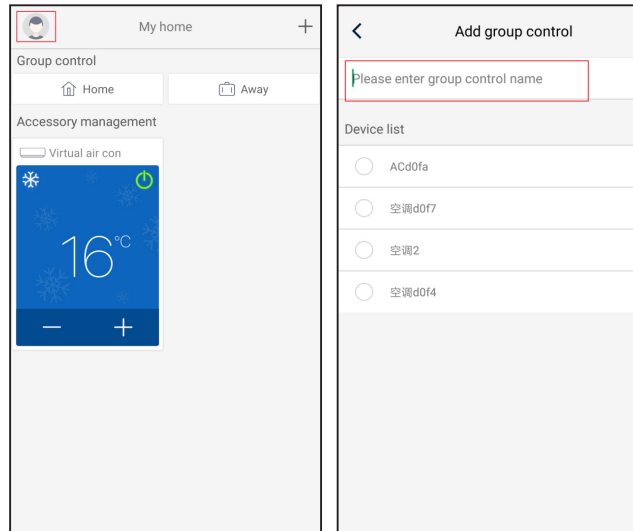


2. Click Func at the left lower corner in device operation interface to enter advanced settings.



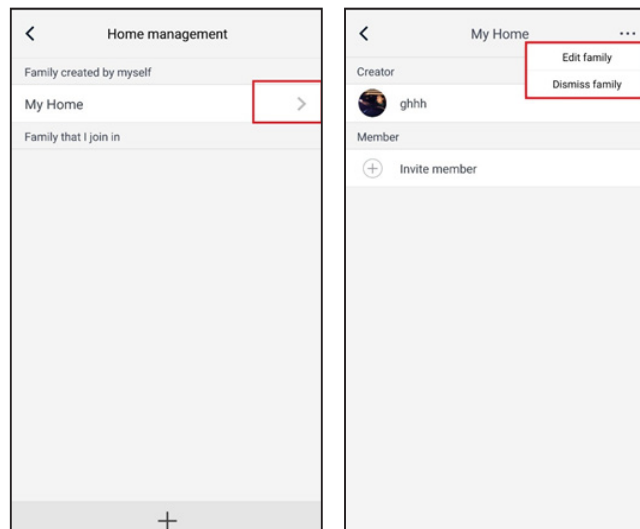
### 3.3.3 Setting of Other Functions

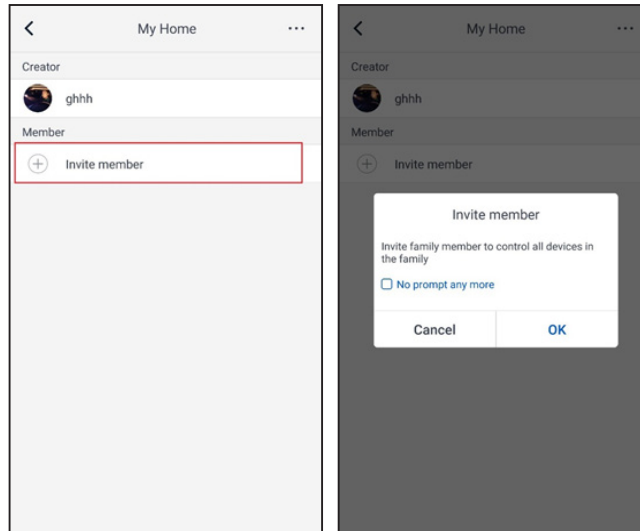
Click the profile picture at the left upper corner of homepage and set each function in the following menu.



#### 3.3.3.1 Home management

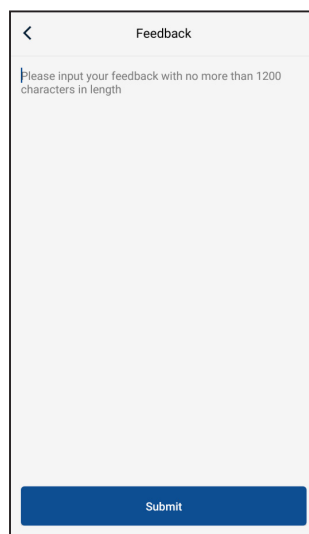
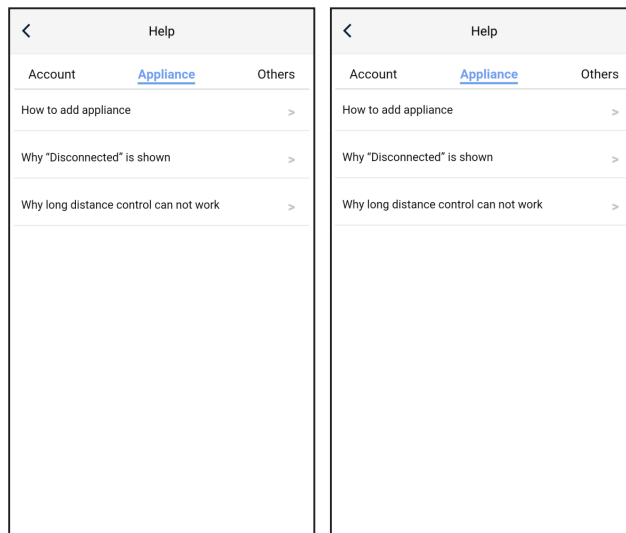
Click **“Home management”** to create or manage family. You can also add family members according to the registered account.





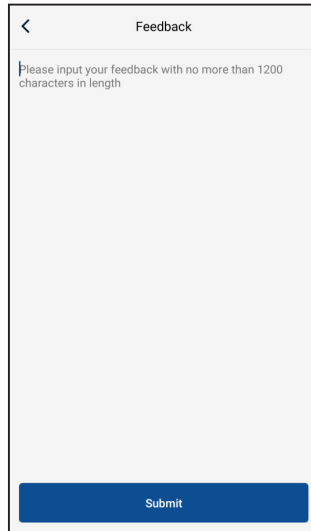
### 3.3.3.2 Help

Click "Help" and view the operation instructions of the APP.



### 3.3.3 Feedback

Click "**Feedback**" to submit feedback.



A screenshot of a mobile application's feedback form. The form has a white background with a thin black border. At the top left is a back arrow icon, and at the top center is the title "Feedback". Below the title is a text input field with a light gray background and a thin border. The text inside the field reads: "Please input your feedback with no more than 1200 characters in length". At the bottom of the form is a solid blue button with the word "Submit" written in white text.

## UNIT INSTALLATION

### 1. Installation Guides

#### WARNING

- Installation should be performed by CAIROX BELGIUM appointed servicemen, or improper installation would lead to unusual operation, water leakage, electric shock or fire hazard.
- The unit should be installed on the foundation which is capable of supporting the unit, or the unit would fall off or even lead to personal injury.
- All electric installation should be done by electrician in accordance with local laws and regulations, as well as the User's Manual and this Service Manual. Besides, the special power lines should be used, as any improper line would lead to electric shock or fire hazard.
- All electric lines should be safe and secured reliably. Be sure the terminal board and electric lines will not be affected by any external force, or it would lead to fire hazard.
- The electric lines should run properly to make the cover of the electric box secured tightly, or it would cause the terminal board overheated or cause electric shock or fire hazard.
- Cut off the power supply before touching any electric element.

#### CAUTION

- The unit should be grounded properly and the ground line is not allowed to connect with the gas line, water line, lightning rod or phone line.
- The breaker should be installed, or it would lead to electric shock.
- The drain pipe should be installed in accordance with the User's Manual and this Service Manual to ensure free drainage, and the drain pipe should be insulated against condensation. Once the drain pipe is installed improperly, it would lead to water leak which then will damp the ceiling and furniture.
- Do not place the unit where there is oil fog, like kitchen, or the plastic would be aged, broken off or the polluted evaporator would lead to water leak and poor performance.
- Do not place the unit where there is corrosive gas (like sulfur dioxide), or the corroded copper tubes or welded joint would lead to refrigerant leakage.
- Do not place the unit where there is inflammable gas, carbon fiber, inflammable dust or volatile combustible, as they would lead to fire hazard.

#### SAFETY

- Always use safety outfits at the construction site.
- No smoking and no drunken operation are allowed at the construction site.
- Wear no gloves and tighten the cuff when operating the machinery and electrical equipment. Do not maintain it during operation.
- Use the abrasive-disk cutter and stand at the side of the rotating abrasive disk.
- Clean the opening when installing the riser pipe, and then cover it tightly. Do not throw down any material.
- The use of the electric and gas welders should be approved firstly. Once used, a fire extinguisher should be prepared and a service man should be there always. There should be no inflammable and explosive substances around the welding site.
- A platform should be set up when working high above the ground.

#### 1.1 Installation Position






- (1) Avoid direct sunshine.
- (2) Must be installed on a firm and solid support.
- (3) Ensure the hanger rod, ceiling and building structure have sufficient strength to support the weight of air conditioner unit.
- (4) Avoid placing the unit under window or between two constructions, hence to prevent normal operating noise from entering the room.
- (5) Air flow at inlet and outlet shall not be blocked.
- (6) Install at a well-ventilated place, so that the machine can absorb and discharge sufficient air.

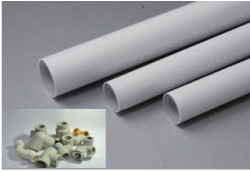

- (7) Do not install at a place where inflammable or explosive goods exist or a place subject to severe dust, salty fog and polluted air.
- (8) Drainage pipe is easy to connect out.
- (9) Do not install at a place where inflammable or explosive goods exist or inflammable or explosive gas might leak.
- (10) Do not install at a place subject to corrosive gas, severe dust, salty fog, smoke or heavy moisture.

### 1.2 Matters Need Attention





- (1) The installation of unit must be in accordance with national and local safety codes.
- (2) Installation quality will directly affect the normal use of air conditioner unit. The user is prohibited from installation by himself. Please contact your dealer after buying this machine. Professional installation workers will provide installation and test services according to installation manual.
- (3) Do not connect to power until all installation work is completed.

## 2 Field Supplied Pipes and Valves

| Name           | Picture   | Usage   |
|----------------|---|---|
| Water Filter   |   | It is used to remove foreign matters in the waterway.   |
| 2-way Valve    |  | It is used to switch waterways between underfloor system and the FCU.   |
| 3-way Valve    |  | It is used to switch waterways of hot water inside the water tank and circulation water inside the main unit. |
| Bypass Valve   |  | It is used to balance the water pressure.   |
| Water manifold |  | It is used to distribute water.   |

|                            |   |   |
|----------------------------|---|---|
| <p>Pipe and Pipe Joint</p> |  | <p>It is used to connect the water pipes.</p>             |
| <p>Cut-off Valve</p>       |  | <p>It is used to cut off or get through the waterway.</p> |

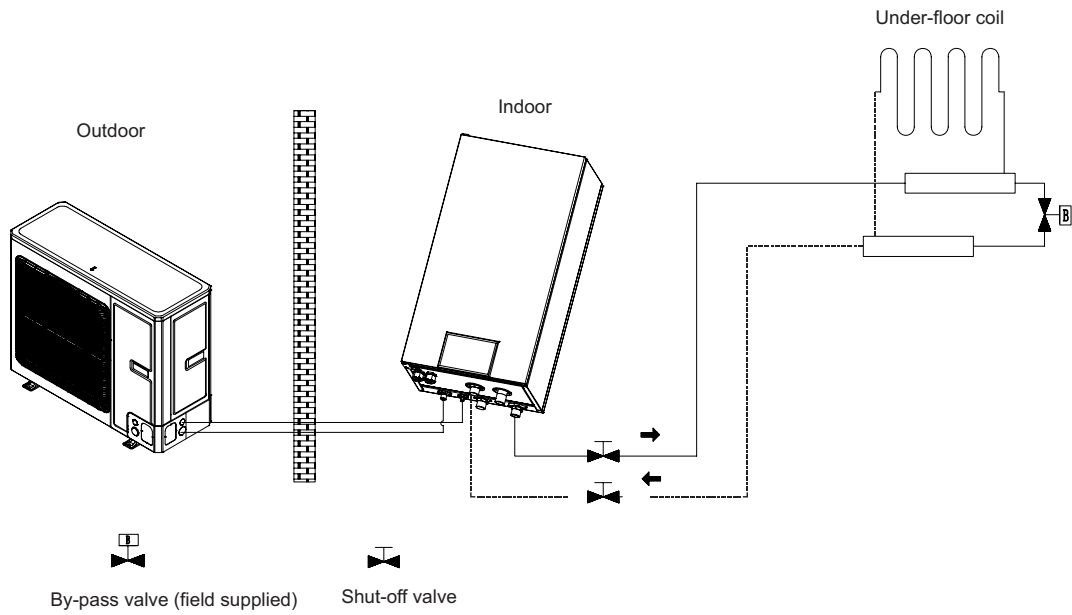
### 3 Service Tools

| Name                | Picture  |
|---------------------|--|
| <p>Spanner</p>      |   |
| <p>Screw Driver</p> |  |
| <p>Pliers</p>       |  |
| <p>Tube Tongs</p>   |  |

## 4 Installation Instructions

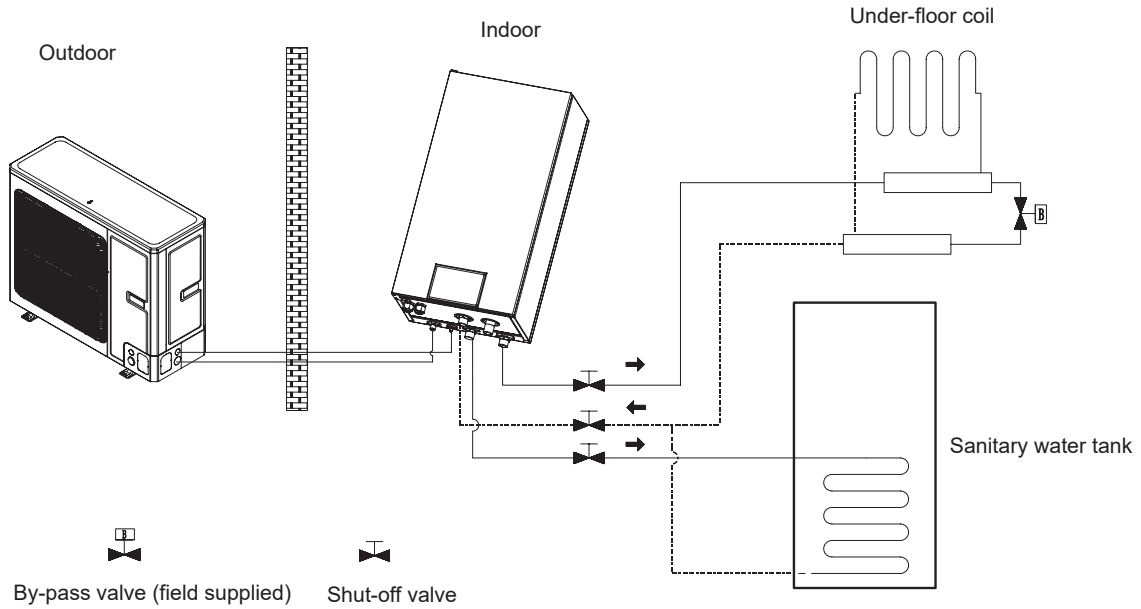
### 4.1 Installation Examples

#### CASE 1: Connecting Under-floor Coil for Heating and Cooling



Note: the bypass valve must be installed to secure enough water flow rate, and should be installed at the collector.

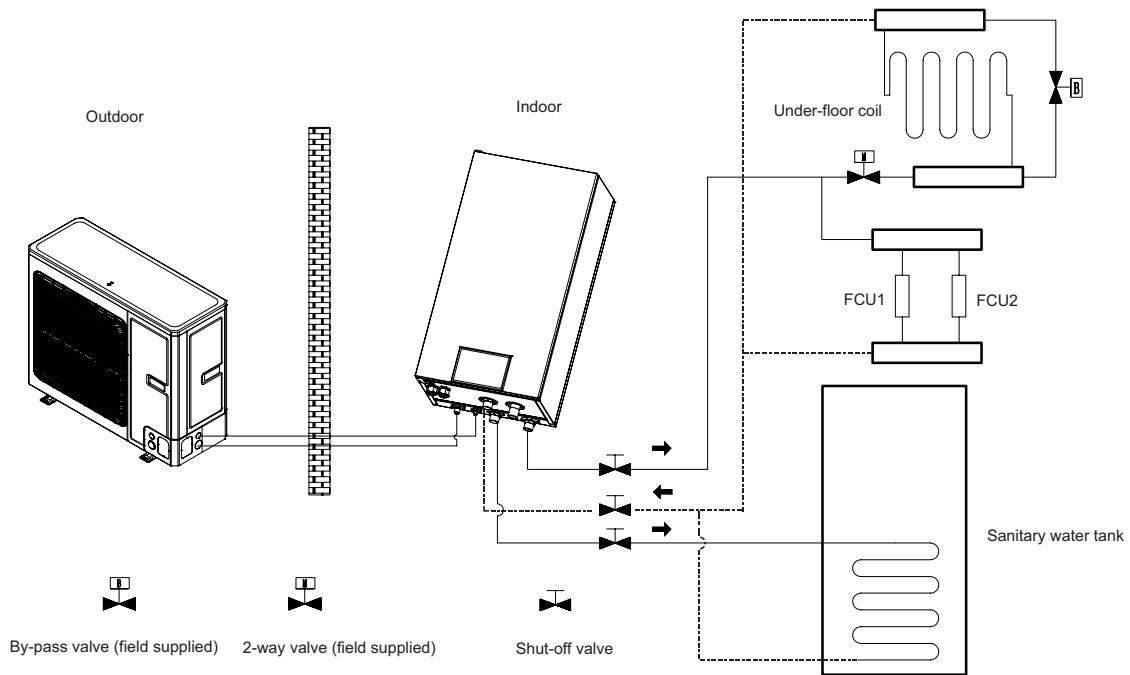
#### CASE 2: Connecting Sanitary Water Tank and under floor coil



Note: sanitary water tank should be equipped with internal electric heater to secure enough heat energy in the very cold days.



### CASE 3: Connecting Sanitary Water Tank, Under-floor Coil and FCU



#### Notes

- (a) The two-way valve is very important to prevent dew condensation on the floor and FCU while cooling mode
- (b) Sanitary water tank should be equipped with internal electric heater to secure enough heat energy in the very cold days.

#### 4.2 Pre-Installation

- (1) Installation of the unit must be in accordance with national and local safety codes.
- (2) Installation quality will directly affect the normal use of the air conditioner unit. The user is prohibited from installation by himself. Please contact your dealer after buying this machine. Professional installation workers will provide installation and test services according to the installation manual.
- (3) Do not connect to power supply until all installation work is completed.

#### 4.3 Selection of Installation Location

- (1) The outdoor unit must be installed on a firm and solid support.
- (2) Avoid placing the outdoor unit under window or between two constructions, hence to prevent normal operating noise from entering the room.
- (3) Air flow at inlet and outlet shall not be blocked.
- (4) Install at a well-ventilated place, so that the machine can absorb and discharge sufficient air.
- (5) Do not install at a place where inflammable or explosive goods exist or a place subject to severe dust, salty fog and polluted air.

## 4.4 Installation of Outdoor Unit

### 4.4.1 Instruction to installation

- (1) Installation of the unit must be in accordance with national and local safety codes.
- (2) Installation quality will directly affect the normal use of the air conditioner unit. The user is prohibited from installation. Please contact your dealer after buying this machine. Professional installation workers will provide installation and test services according to installation manual.
- (3) Do not connect to power until all installation work is completed.

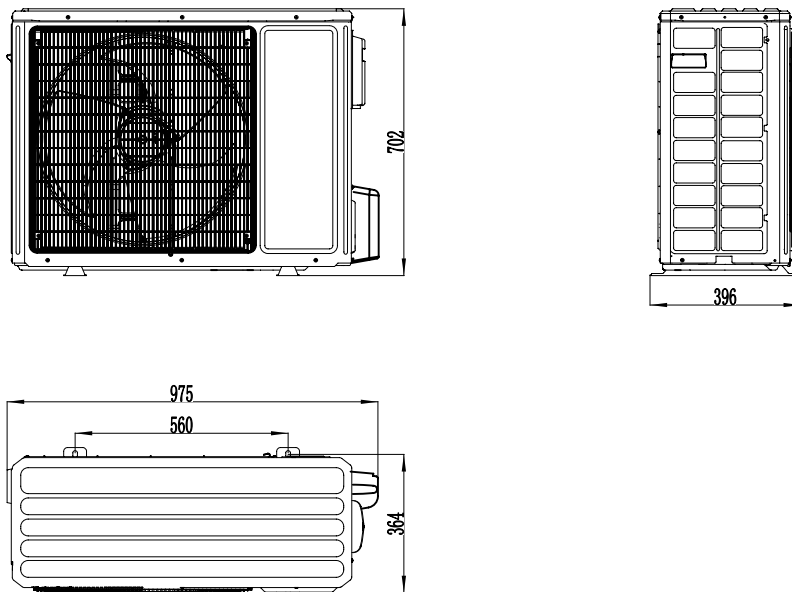
### 4.4.2 Installation of outdoor unit

- (1) Outdoor unit must be installed on a firm and solid support.
- (2) Outdoor unit shall be installed close to the indoor unit, hence to minimize the length and bends of cooling pipe.
- (3) Avoid placing the outdoor unit under window or between two constructions, hence to prevent normal operating noise from entering the room.
- (4) Air flow at inlet and outlet shall not be blocked.
- (5) Install at a well-ventilated place, so that the machine can absorb and discharge sufficient air.
- (6) Do not install at a place where flammable or explosive goods exist or a place subject to severe dust, salty fog and polluted air.

### 4.4.3 Outline dimension of outdoor unit

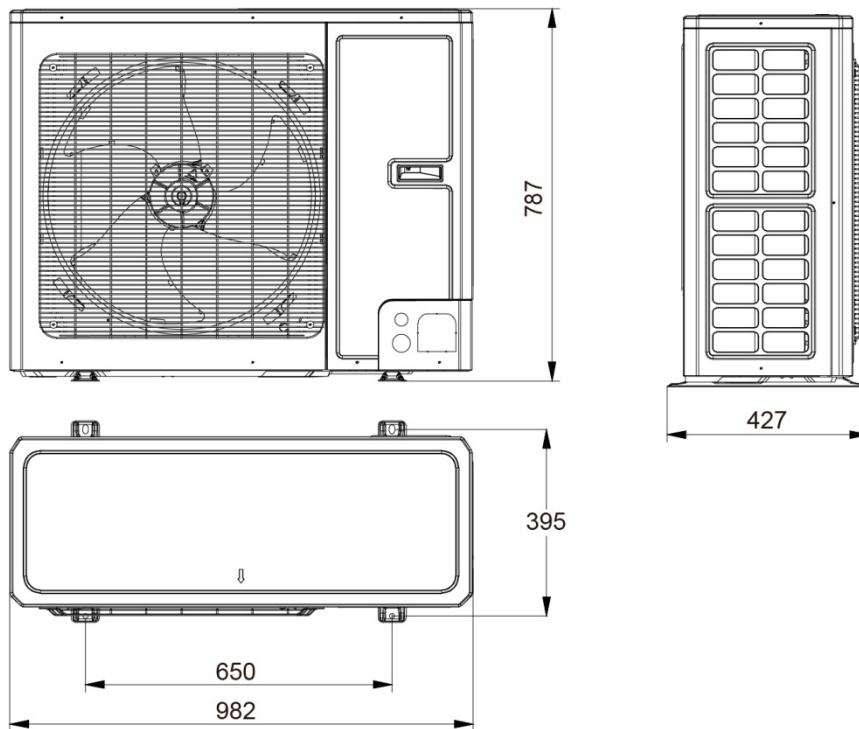
- (1) R-AQUA CGW 04 OU A1, R-AQUA CGW 06 OU A1

Unit:mm



(2) R-AQUA CGW 08 OU A1, R-AQUA CGW 10 OU A1

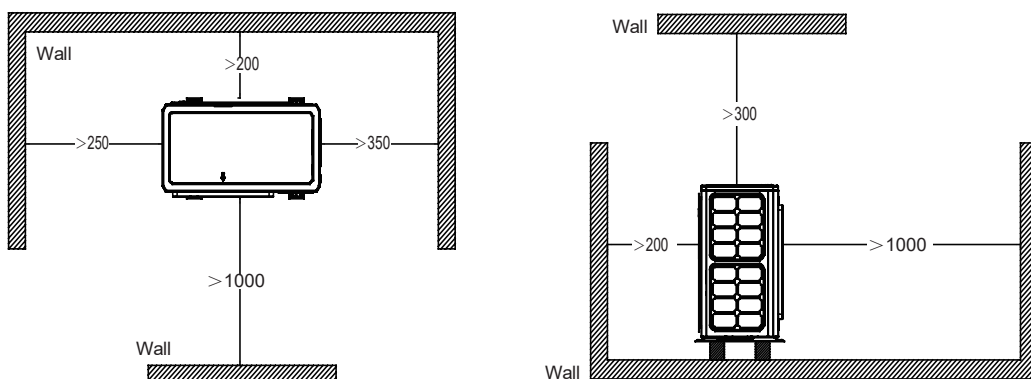
Unit:mm



Description:

| No. | Name                      |     | Remarks                                  |
|-----|---------------------------|-----|--|
| 1   | Liquid-side Service Valve | 1/4 | R-AQUA CGW 04-06-08-10                   |
| 2   | Gas-side Service Valve    | 1/2 |  |
| 3   | Handle                    |     | Used to cover or uncover the front casew |
| 4   | Air discharge Grill       |     | /  |

#### 4.4.4 Space requirements for installation

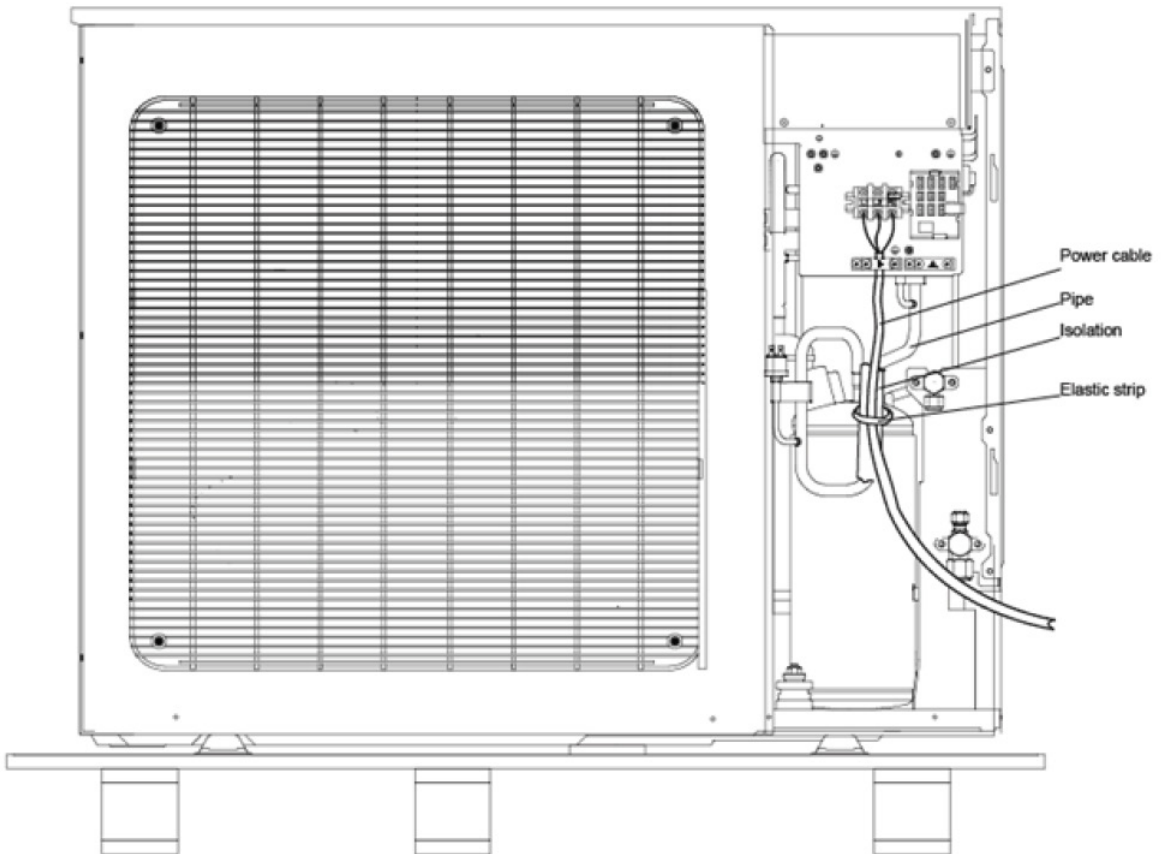
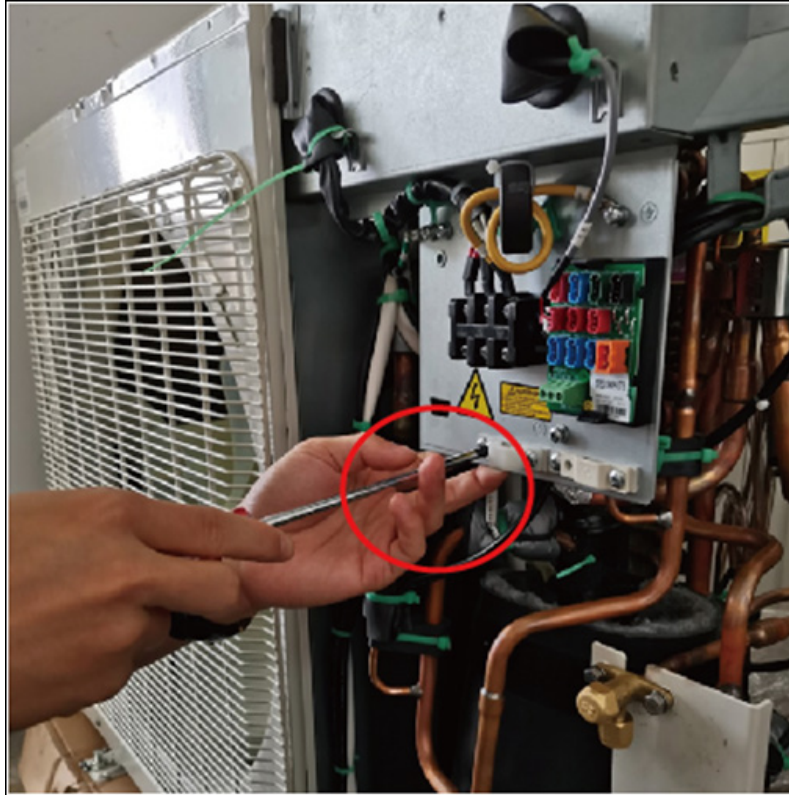


#### 4.4.5 Precautions on installation of outdoor unit

- (1) When moving outdoor unit, it is necessary to adopt 2 pieces of long enough rope to hand the unit from 4 directions. Included angle between the rope when hanging and moving must be 40° below to prevent center of the unit from moving.
- (2) Adopt M12 bolts components to tighten feet and under frame when installing.
- (3) Outdoor unit should be installed on concrete base that is 10cm height.
- (4) Requirements on installation space dimension of unit's bodies are shown in following drawing.

(5) Outdoor unit must be lifted by using designated lifting hole. Take care to protect the unit during lift. To avoid rusting, do not knock the metal parts.

Note: when release and refix the screw of the clasper, should use your hand to support the panel. And then, after connected power cable, please ensure using the elastic trip of accessory to tighten with the pipe.



#### 4.4.6 Safety operation of flammable refrigerant

◆ Qualification requirement for installation and maintenance man

All the work personnel who are engaging in the refrigeration system should have got the valid certification awarded by the authoritative organization and the qualification for dealing with the refrigeration system recognized by this industry.

If it needs other technician to maintain and repair the appliance, they should be supervised by the person who bears the qualification for using the flammable refrigerant. It can only be repaired by the method suggested by the equipment's manufacturer.

◆ Installation notes

The unit is not allowed to use in a room that has running fire (such as firesource, working coal gas ware, operating heater).

It is not allowed to drill hole or burn the connection pipe.

The unit must be installed in a room that is larger than the minimum room area. The minimum room area is shown on the nameplate or following table.

Leak test is a must after installation.

| Minimum room area (m <sup>2</sup> ) | Charge amount(kg) | ≤1.2 | 1.3  | 1.4  | 1.5  | 1.6 | 1.7  | 1.8  | 1.9  | 2    | 2.1  | 2.2  | 2.3  | 2.4  | 2.5  |
|-------------------------------------|-------------------|------|------|------|------|-----|------|------|------|------|------|------|------|------|------|
|                                     | floor location    | /    | 14.5 | 16.8 | 19.3 | 22  | 24.8 | 27.8 | 31   | 34.3 | 37.8 | 41.5 | 45.4 | 49.4 | 53.6 |
|                                     | window mounted    | /    | 5.2  | 6.1  | 7    | 7.9 | 8.9  | 10   | 11.2 | 12.4 | 13.6 | 15   | 16.3 | 17.8 | 19.3 |
|                                     | wall mounted      | /    | 1.6  | 1.9  | 2.1  | 2.4 | 2.8  | 3.1  | 3.4  | 3.8  | 4.2  | 4.6  | 5    | 5.5  | 6    |
|                                     | ceiling mounted   | /    | 1.1  | 1.3  | 1.4  | 1.6 | 1.8  | 2.1  | 2.3  | 2.6  | 2.8  | 3.1  | 3.4  | 3.7  | 4    |

Maintenance notes

(1) Check whether the maintenance area or the room area meet the requirement.

- It's only allowed to be operated in the rooms that meet the requirement.

(2) Check whether the maintenance area is well-ventilated.

- The continuous ventilation status should be kept during the operation process.

(3) Check whether there is fire source or potential fire source in the maintenance area.

- The naked flame is prohibited in the maintenance area; and the "no smoking" warning board should be hanged.

(4) Check whether the appliance mark is in good condition.

- Replace the vague or damaged warning mark.

◆ Welding

If you should cut or weld the refrigerant system pipes in the process of maintaining, please follow the steps as below:

(a) Shut down the unit and cut off power supply

(b) Recover the refrigerant

(c) Vacuuming

(d) Clean it with N2 gas

(e) Cutting or welding

(f) Carry back to the service spot for welding

The refrigerant should be recycled into the specialized storage tank.

Make sure that there isn't any naked flame near the outlet of the vacuum pump and it's well-ventilated.

◆ Filling the refrigerant

(1) Use the refrigerant filling appliances specialized for R32. Make sure that different kinds of refrigerant won't contaminate with each other.

(2) The refrigerant tank should be kept upright at the time of charging refrigerant.

(3) Stick the label on the system after filling is finished (or haven't finished).

(4) Don't overfilling.

(5) After filling is finished, please do the leakage detection before trial run; another time of leak detection should be done when it's removed.

◆ Safety instructions for transportation and storage

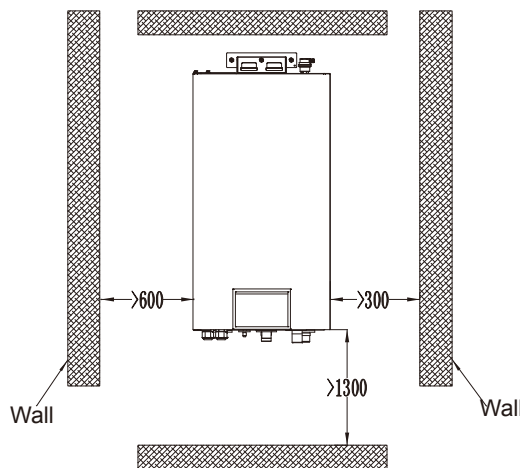
- (1) Please use the flammable gas detector to check before unload and open the container.
- (2) No fire source and smoking.
- (3) Comply with the local rules and laws.

## 4.5 Installation of Indoor Unit

### 4.5.1 Select installation location of indoor unit

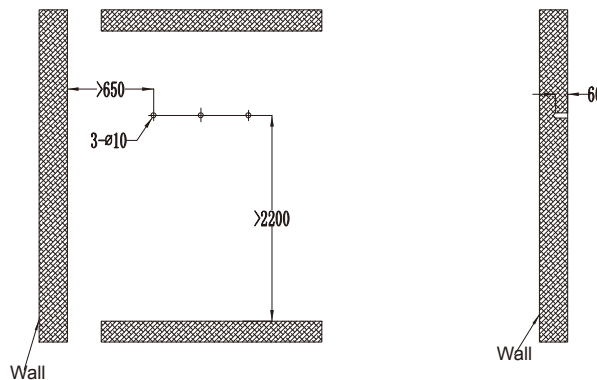
- (1) Avoid direct sunshine.
- (2) Ensure the hanger rod, ceiling and building structure have sufficient strength to support the weight of air conditioner unit.
- (3) Drainage pipe is easy to connect out.
- (4) Indoor and outdoor connection pipes are easy to go outdoors.
- (5) Do not install at a place where inflammable or explosive goods exist or inflammable or explosive gas might leak.
- (6) Do not install at a place subject to corrosive gas, severe dust, salty fog, smoke or heavy moisture.

### 4.5.2 Space requirements for installation

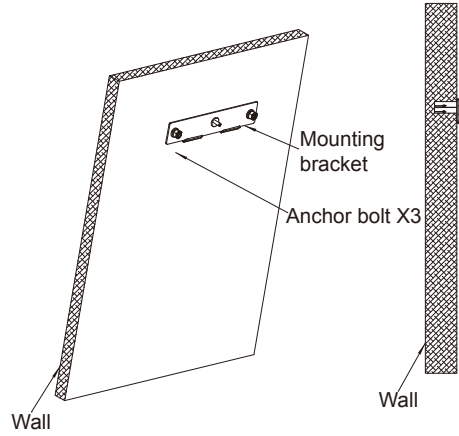


### 4.5.3 Install process of indoor unit

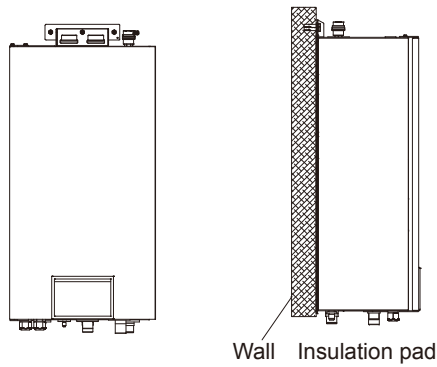
Step1: Drill holes on the wall in the following drawing.



Step2: Install expansion bolts and forecasted pannel.



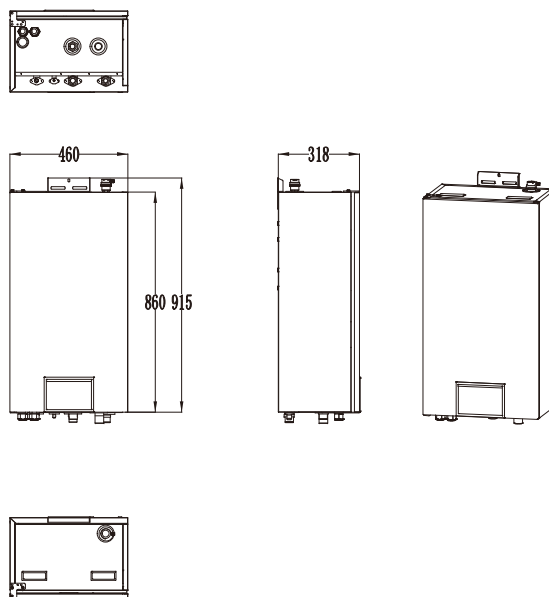
Step3: Attaching indoor unit to the wall.



**Notes**

- (a) While lifting the indoor unit, at least two persons should be joined. Weight of the indoor unit is more than 50kg.
- (b) The indoor unit must be installed vertically to the ground and fastened securely.
- (c) Before commissioning, the dust-proof cap of the automatic relief valve must be loosened, other than entirely being removed away, and it can be tightened in case that it leaks.

**4.5.4 Outline dimension of indoor unit**



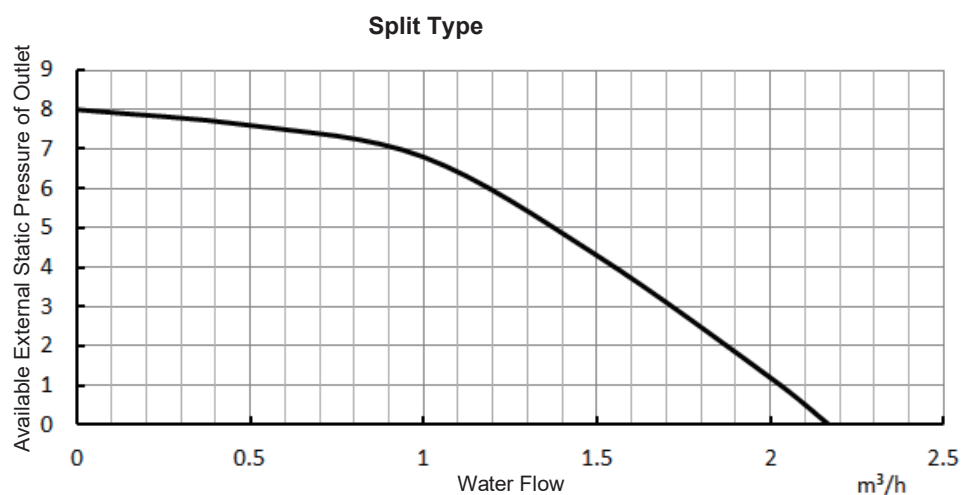
Unit: inch

| No. | Name                 | Remarks    |                        |
|-----|----------------------|------------|------------------------|
| 1   | Leaving Water Pipe   | 1"Male BSP |                        |
| 2   | Returning Water Pipe | 1"Male BSP |                        |
| 3   | Gas-side Pipe        | 1/2        | R-AQUA CGW 04-06-08-10 |
| 4   | Liquid-side Pipe     | 1/4        |                        |

#### 4.5.5 Precautions on installation of indoor unit

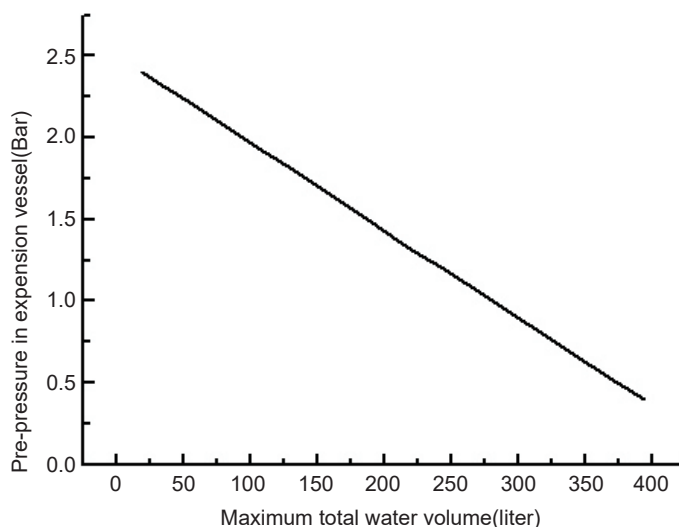
- (1) Indoor unit shall be vertically mounted on the wall of the room with expansion bolt.
- (2) Keep the indoor unit away from heat sources like heat sink and so on in the room as much as possible.
- (3) Keep the indoor unit as close as possible to outdoor unit. Level distance between connection pipes cannot exceed 20m(4.0~6.0kW) or 25m (8.0~10kW) and vertical distance cannot exceed 15m.

#### 4.5.6 Available External Static Pressure of Outlet



Note: see the curve above for the maximum external static pressure. The water pump is of variable frequency. And during operation, the water pump will adjust its output based on the actual load.

#### 4.5.7 Water volume and expansion vessel pressure



#### Notes

- (a) The expansion vessel is 10 liter and 1bar pre-pressurized;



- (b) Total water volume of 230 liter is default; if total water is changed because of installation condition, the prepressure should be adjusted to secure proper operation. If the indoor unit is located at the highest position, adjustment is not required;
- (c) Minimum total water volume is 20 liter;
- (d) To adjust pre-pressure, use nitrogen gas by certificated installer.
- (e) For the reliability of system defrosting, the minimum water capacity requirement is 5L/kW, that is, the 10kW unit has a minimum water capacity of 50L.

**4.5.8 The method of calculating the charging pressure of expansion vessel**

The method of calculating the charging pressure of expansion vessel needed to be adjusted is as follows. During installation, if the volume of water system has changed, please check if the pre-set pressure of the expansion vessel needs to be adjusted according to the following formula:

$$P_g = (H/10 + 0.3) \text{Bar}$$

(H ---the difference between installing location of indoor unit and the highest spot of water system.)

Ensure that the volume of water system is lower than the maximum volume required in the above figure. If it exceeds the range, the expansion vessel does not meet the installing requirement.

| Installation height <sup>1</sup> difference | Water volume   |  |
|---|--|--|
|   | ≤230L  | >230L  |
| <7 m  | Adjustment is not necessary  | 1. Pre-set pressure needs to be adjusted according to the above formula.<br>2. Check if the water volume is lower than the maximum water volume. (with help of the above figure) |
| > 7 m                                       | 1. Pre-set pressure needs to be adjusted according to the above formula.<br>2. Check if the water volume is lower than the maximum water volume. (with help of the above figure) | The expansion vessel is too small and adjustment is not available. Please install additional expansion vessel at the external water circuit.                                     |

**Notes**

(a) Installation height difference: the difference between installing location of indoor unit and the highest spot of water system; if the indoor unit is located at the highest point of the installation, the installation height difference is considered 0m.

**Example 1:** The 10kW unit is installed 5m below the highest spot of water system and the total volume of the water system is 230L.

Referring to the above figure, it is not necessary to adjust the pressure of the expansion vessel.

**Example 2:** The unit is installed on the highest spot of the water system and the total water volume is 300L.

(b) As the volume of water system is higher than 230L, it is necessary to adjust the pressure of the expansion vessel be lower.

(c) The formula of calculating pressure:  $P_g = (H/10 + 0.3) = (6/10 + 0.3) = 0.9 \text{ Bar}$

(d) The maximum volume of the water system is about 300L. As the actual volume of the water system is 300L, the expansion vessel meets the installing requirement.

(e) Adjust the pre-set pressure of the expansion vessel from 1.0Bar to 0.9Bar.

**4.5.9 Selection of expansion vessel**

Formula:

$$V = \frac{C \cdot e}{1 - \frac{1 + p_1}{1 + p_2}}$$

V--- Volume of expansion vessel

C--- Total water volume

P1--- Pre-set pressure of expansion vessel

P2-- The highest pressure during running of the system (that is the action pressure of safety valve.)

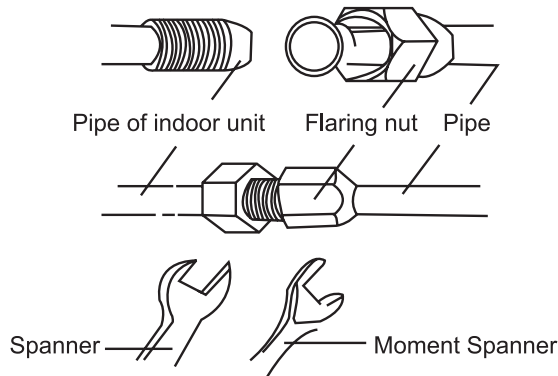
e---The expansion factor of water (the difference between the expansion factor of the original water temperature and that of highest water temperature.)

| Water expansion factor in different temperature |                    |
|---|--------------------|
| Temperature                                     | Expansion factor e |
| 0   | 0.00013            |
| 4   | 0                  |
| 10  | 0.00027            |
| 20  | 0.00177            |
| 30  | 0.00435            |
| 40  | 0.00782            |
| 45  | 0.0099             |
| 50  | 0.0121             |
| 55  | 0.0145             |
| 60  | 0.0171             |
| 65  | 0.0198             |
| 70  | 0.0227             |
| 75  | 0.0258             |
| 80  | 0.029              |
| 85  | 0.0324             |
| 90  | 0.0359             |
| 95  | 0.0396             |
| 100   | 0.0434             |

## 4.6 Connection of Pipeline

### 4.6.1 Connection of outlet pipe for indoor & outdoor unit

- (1) Align the expansion end of copper pipe with the center of threaded joint. Tighten the flaring nuts with your hands.
- (2) Tighten the flaring nuts with torque wrench until you hear a “click”.
- (3) Bend of fitting pipe shall not be too low; otherwise the fitting pipe might crack. Please use pipe bender when bending the fitting pipe.
- (4) When connecting outdoor and indoor unit, never pull the big and small joint of indoor unit with force, so as to prevent the tubes of indoor unit from cracking and causing leakage.
- (5) Connecting pipe shall be supported by a rack without transmitting its weight to other units.

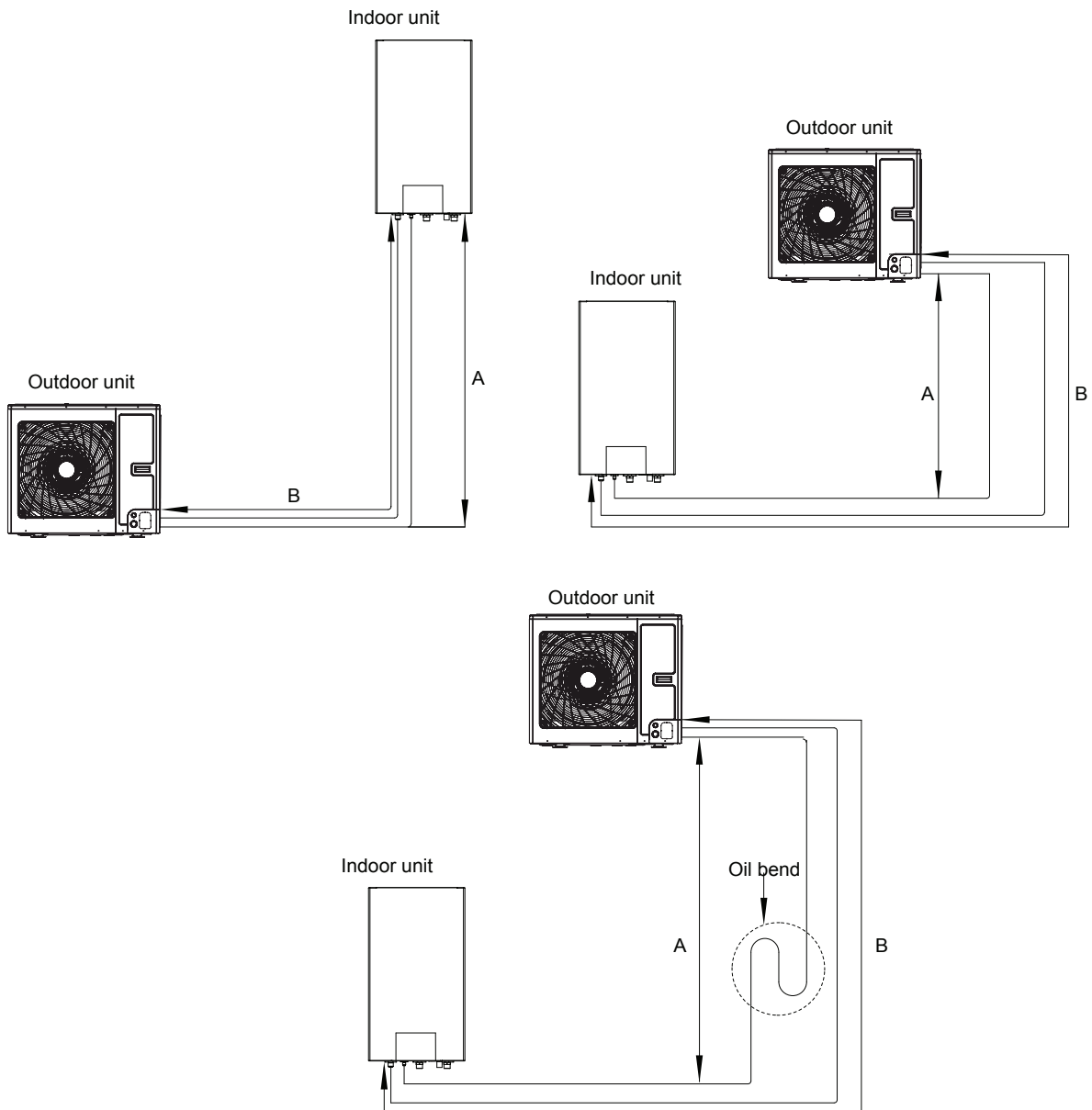
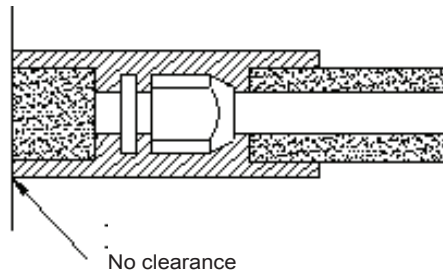


### 4.6.2 Installation of protective layer on connection pipe

- (1) To avoid condensate dew or water leakage on connecting pipe, the air pipe and liquid pipe must be wrapped with heat preservation material and adhesive pipe for insulation from the air.
- (2) The joints on indoor unit and outdoor unit must be wrapped with heat preservation materials and have no clearance against the wall surface of indoor unit and outdoor unit.

(3) Wrap the pipe with tapes.

- Use the adhesive tape to wrap the connecting pipe and cable into one bundle. To prevent condensate water from overflowing out of the drainpipe, the drainpipe shall be separated from connecting pipe and cable.
- Wrap the heat preservation tape so that each ring of tape shall press half of the previous ring.
- Fix the wrapped pipe onto the wall with pipe clamp.
- Do not wrap the protective tape too tightly, as this will decrease the heat insulation performance.
- After completing the protection work and wrapping the pipe properly, close the wall holes with sealing materials.



| Model               | Pipe size<br>(Diameter:Φ) |        | Length B |      | Elevation A |      | Additional<br>refrigerant |
|---------------------|---------------------------|--------|----------|------|-------------|------|---------------------------|
|                     | Gas                       | Liquid | Standard | Max. | Standard    | Max. |                           |
| R-AQUA CGW 04 UI A1 | 1/2"                      | 1/4"   | 5m       | 20m  | 0m          | 15m  | 16g/m                     |
| R-AQUA CGW 06 UI A1 | 1/2"                      | 1/4"   | 5m       | 20m  | 0m          | 15m  | 16g/m                     |
| R-AQUA CGW 08 UI A1 | 1/2"                      | 1/4"   | 5m       | 25m  | 0m          | 15m  | 16g/m                     |
| R-AQUA CGW 10 UI A1 | 1/2"                      | 1/4"   | 5m       | 25m  | 0m          | 15m  | 16g/m                     |

### Notes

(a) No additional charge of the refrigerant is need when the pipe length is less than 10m, if the pipe length is longer than 10m, additional charge of the refrigerant is needed according to the table.

(b) Example: If 10kW model is installed at a distance of 25m,  $(25-10) \times 16 = 240\text{g}$  refrigerant should be added. Rated capacity is based on standard pipe length and maximum allowable length is based on the product reliability in the operation. Oil trap should be installed every 5-7 meters when the location of outdoor unit is higher than indoor unit.

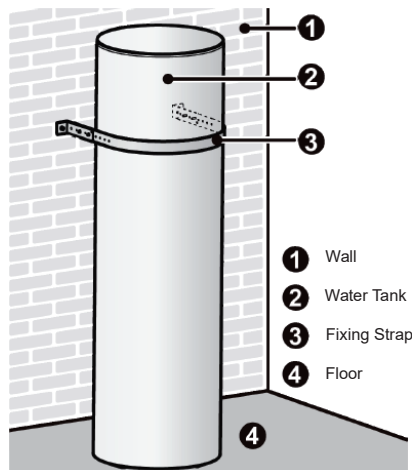
(c) Each 90° elbow is approximately equal to a tube length of 0.5 meters.

## 4.7 Installation of Water Tank

### 4.7.1 Installation measure

The insulated water tank should be installed and keep levelly within 5m and vertically within 3m from the indoor unit. It can be installed in the room.

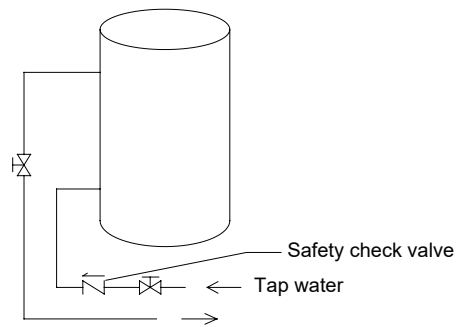
Standing water tank must be installed vertically with the bottom on the ground, never suspended. Installation place must be firm enough and the water tank should be fixed on the wall with bolts to avoid vibration, as shown in the following figure. Weight capacity of water tank during installation should also be considered.



The minimum clearance from the water tank to combustibile surface must be 500mm.

There should be water pipe, hot water joint and floor drain near the water tank in favor of water replenishment, hot water supply and drainage of water tank.

Connection of inlet/outlet waterway: Connect the safety check valve attached with the unit (with the arrow on it pointing at the water tank) with the water inlet of water tank with PPR pipe according to the following figure, sealing with unsintered tape. The other end of the safety check valve should connect with tap water joint. Connect the hot water pipe and water outlet of water tank with PPR pipe.



Note: for safe use of water, water outlet/inlet of water tank must connect with a certain length of PPR pipe,  $L \geq 70 \times R^2$  (cm, R is inside radius of the pipe). Moreover, heat preservation should be conducted and metal pipe cannot be used. For the first use, water tank must be full of water before the power is on.

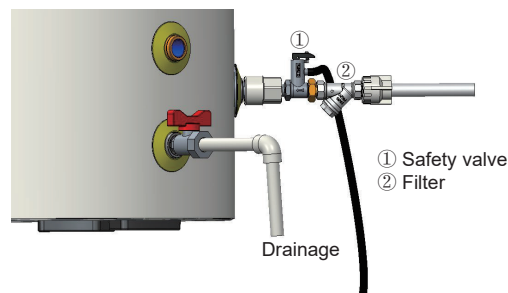
**Notes**

- (a) Distance between indoor unit and water tank should not exceed 5m levelly and 3m vertically. If higher, please contact with us. Water tank on lower and main unit on higher side is recommended.
- (b) Prepare the materials according to the above joints dimension. If cut-off valve is installed outside the room, PPR pipe is recommended to avoid freeze damage.
- (c) Waterway pipelines can't be installed until water heater unit is fixed. Do not let dust and other sundries enter into pipeline system during installation of connection pipes.
- (d) After connection of all waterway pipelines, perform leakage test firstly. After that, perform heat preservation of waterway system; meanwhile, pay more attention to valves and pipe joints. Ensure enough thickness of insulated cotton. If necessary, install heating device for pipeline to prevent the pipeline from freezing.
- (e) Hot water supplied from insulated water tank depends on pressure of water tap, so there must be supply of tap water.
- (f) During using, the cut-off valve of cooling water inlet of water tank should be kept normally on.

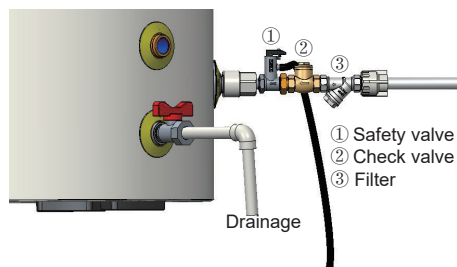
◆ Installation of the Water Tank Safety Valve

Pressure of the water tank will gradually increase during heating and a safety valve is required to discharge some water for pressure relief. If not or installed incorrectly, it would make the water tank to expand, to be deformed, to be damaged or even lead to personal injury. The arrow → of the water tank safety valve shall point toward the water tank. No cut-off valve or check valve is required between the safety valve and the water tank, as the safety valve would fail to work. The safety valve requires the drain hose for installation and should be securely fastened. The drain hose should be led naturally downward into the floor drain without any convex bow, intertwist or fold. Extra length of the drain hose inside the floor drain should be cut away in case of poor drainage or water freeze under low atmospheric temperature. The recommended action pressure for the safety valve is 0.7Mpa, the same as that for the water tank. Do comply with this requirement for section of the safety valve; otherwise the water tank would fail to work normally.

The drain pipe should go downwards and be connected with the floor drain. Its outlet should be lower than the bottom of the water tank. A cutoff valve is required for the drain pipe and should be installed where it is convenient for operation.

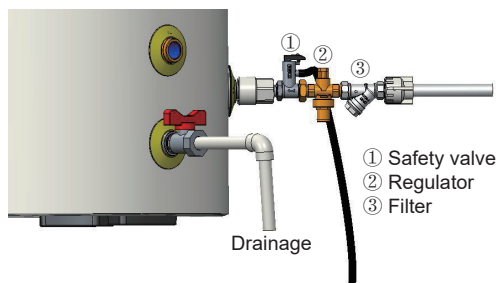


**Installation Mode 1 of the Tap Water Safety Valve (Inlet Water Pressure =0.1~0.5MPa)**



**Installation Mode 2 of the Tap Water Valve (Inlet Water Pressure <0.1MPa)**

The safety valve is bypass installed in the installation mode 2. A check valve is required at the tap water pipe and installed horizontally with the valve cap vertically upwards and the arrow direction at the valve body the same as the water flow.



**Installation Mode 3 of the Tap Water Safety Valve (Inlet Water Pressure >0.5MPa)**

A pressure maintaining valve is required in the installation mode 3 to make sure the water tank pressure keep within 0.3~0.5MPa. The arrow direction of the pressure maintaining valve should be the same as the water flow.

Note: the filter, safety valve, check valve, pressure maintaining valve, cut-off valve and hose for installation are not delivered with the main unit and should be prepared by the client.

## 4.8 Requirements on water quality

| Item                                 | Parametric value | Unit  |
|--------------------------------------|------------------|-------|
| pH( 25°C)                            | 6.8~8.0          | /     |
| Cloudy                               | < 1              | NTU   |
| Chloride                             | < 50             | mg/L  |
| Fluoride                             | < 1              | mg/L  |
| Iron                                 | < 0.3            | mg/L  |
| Sulphate                             | < 50             | mg/L  |
| SiO <sub>2</sub>                     | < 30             | mg/L  |
| Hardness(count CaCO <sub>3</sub> )   | < 70             | mg/L  |
| Nitrate(count N)                     | < 10             | mg/L  |
| Conductance(25°C)                    | < 300            | µs/cm |
| Ammonia (count N)                    | < 0.5            | mg/L  |
| Alkalinity(count CaCO <sub>3</sub> ) | < 50             | mg/L  |
| Sulfid                               | Undetectable     | mg/L  |
| Oxygen consumption                   | < 3              | mg/L  |
| Natrium                              | < 150            | mg/L  |

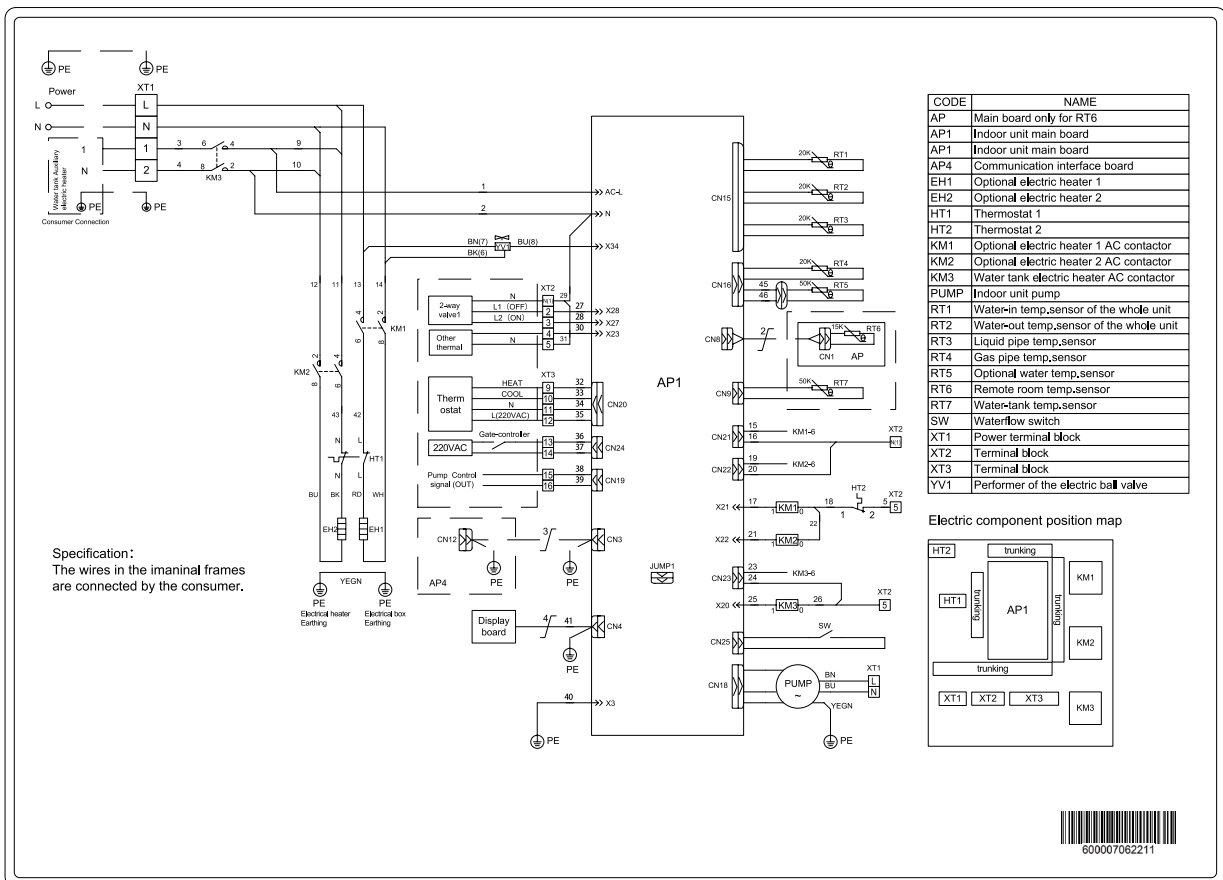
Note: when circulation water fails to meet requirements listed in the table above, please add anti-scale composition to keep the unit always in normal operation.

## 4.9 Electric Wiring

### (1) Wiring diagram

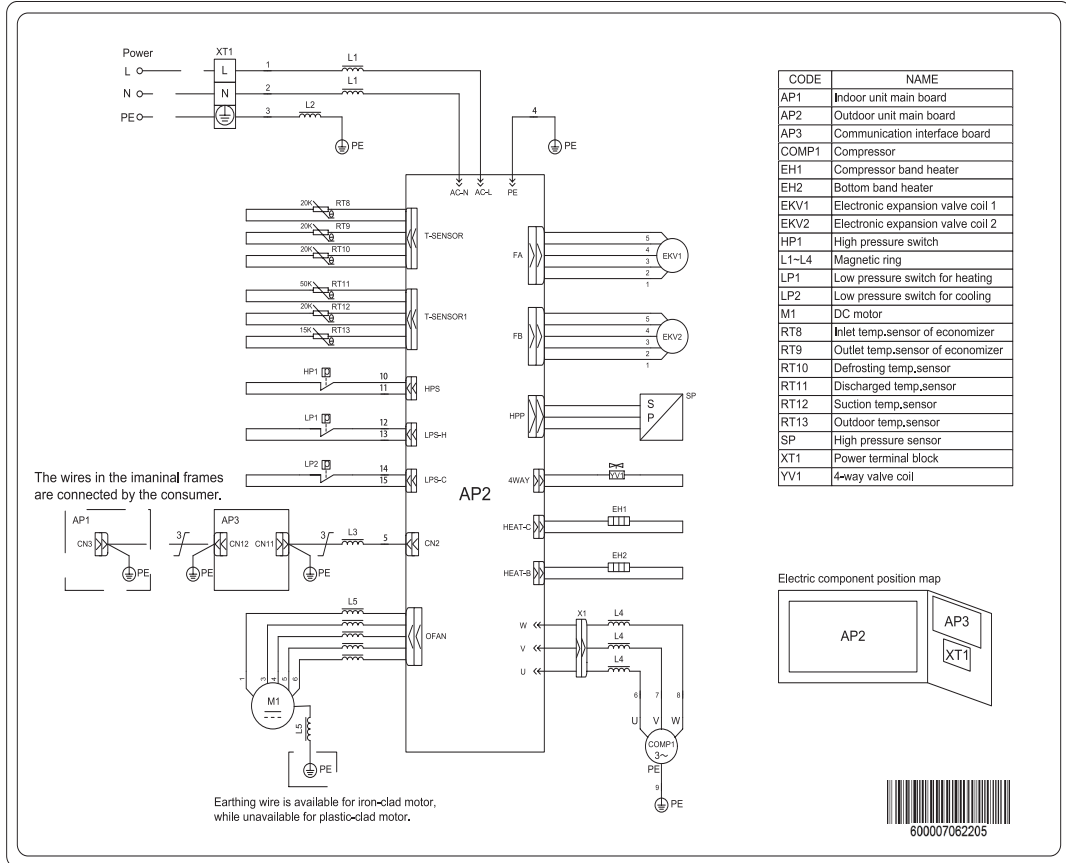
Wiring diagrams stuck to the unit always prevails.

- ◆ R-AQUA CGW 04 UI A1,R-AQUA CGW 06 UI A1,R-AQUA CGW 08 UI A1,R-AQUA CGW 10 UI A1

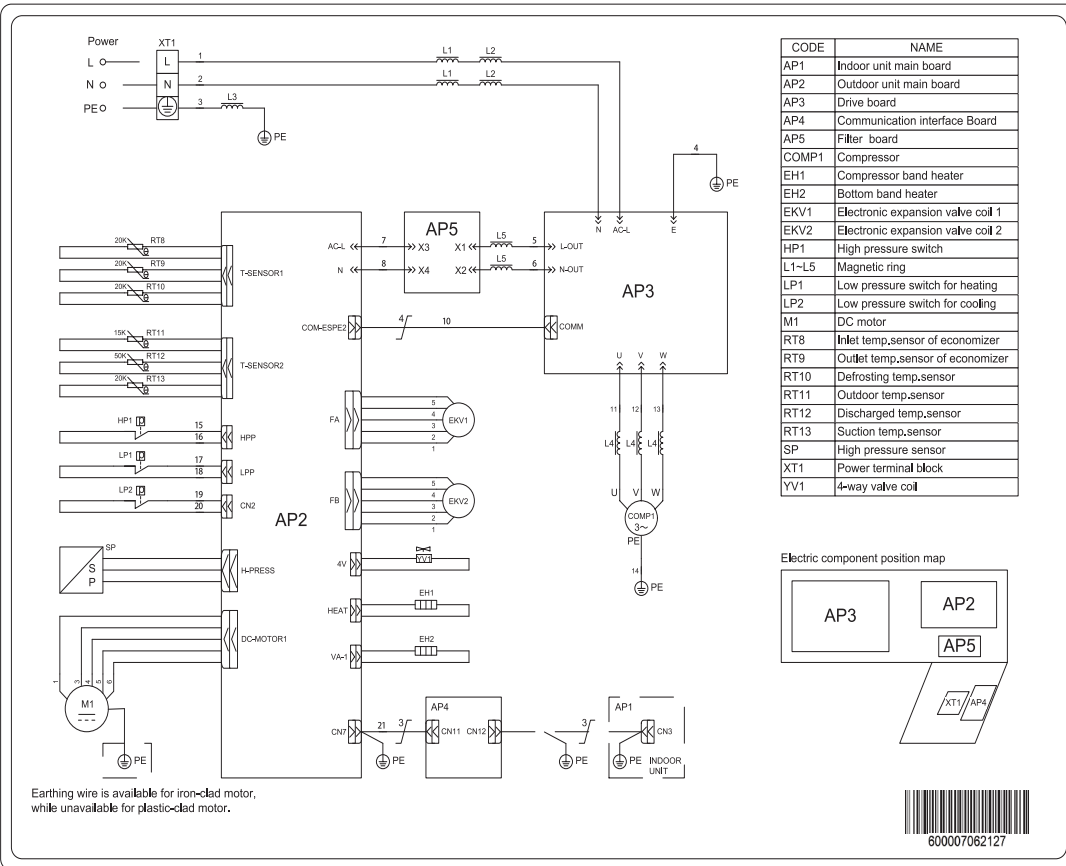




◆ R-AQUA CGW 04 OU A1,R-AQUA CGW 06 OU A1

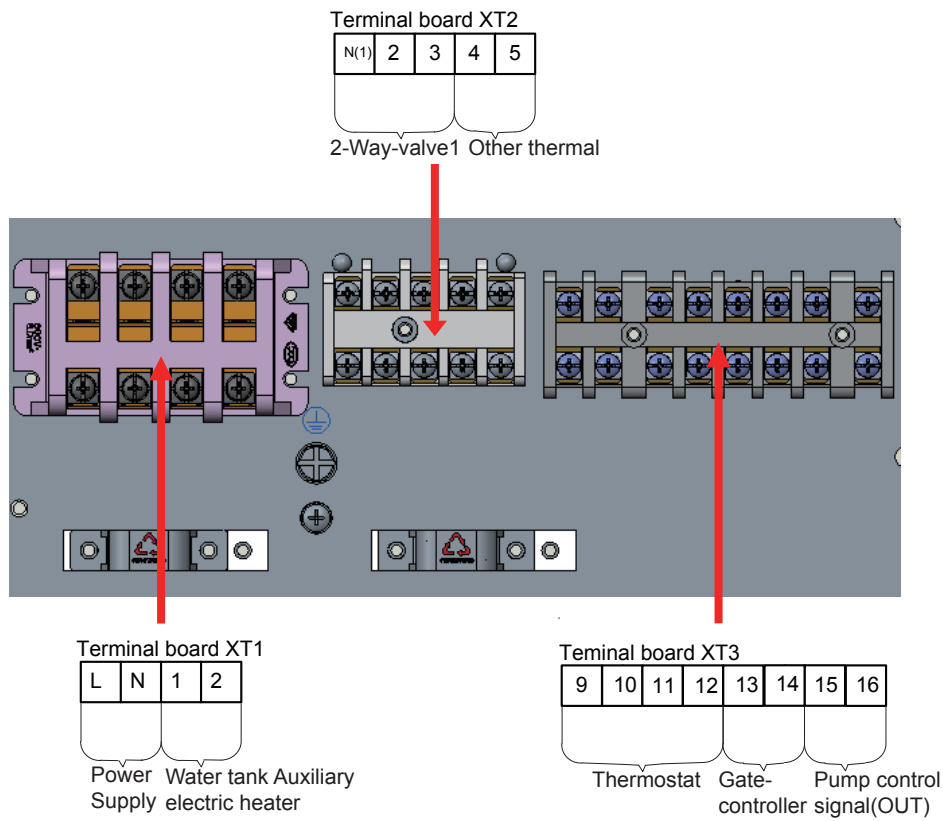


◆ R-AQUA CGW 08 OU A1,R-AQUA CGW 10 OU A1



## 4.10 Wiring of the Terminal Board

- ◆ R-AQUA CGW 04 UI A1, R-AQUA CGW 06 UI A1, R-AQUA CGW 08 UI A1, R-AQUA CGW 10 UI A1



## 4.11 Wiring of the 2-Way Valve

The 2-way valve 1 is required to control water flow for cooling or heating operation. The role of 2-way valve 1 is to cut off water flow into the underfloor loop when the fan coil unit is equipped for cooling operation.

### General Information

| Type      | Power       | Operating Mode     | Supported |
|-----------|-------------|--------------------|-----------|
| NO 2-wire | 230VAC 50Hz | Closing water flow | Yes       |
|           |             | Opening water flow | Yes       |
| NC 2-wire | 230VAC 50Hz | Closing water flow | Yes       |
|           |             | Opening water flow | Yes       |

(1) Normally Open type. When electric power is NOT supplied, the valve is open. (When electric power is supplied, the valve is closed.)

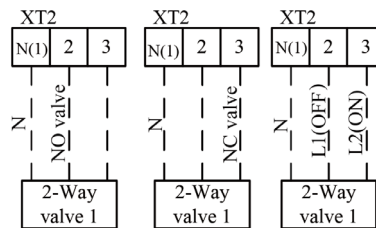
(2) Normally Closed type. When electric power is NOT supplied, the valve is closed. (When electric power is supplied, the valve is open.)

### How to Wire 2-Way Valve:

Follow steps below to wire the 2-way valve.

Step 1. Uncover the front cover of the unit and open the control box.

Step 2. Find the terminal block and connect wires as below.



### WARNING

- (1) Normally Open type should be connected to wire (OFF) and wire (N) for valve closing in cooling mode.
  - (2) Normally Closed type should be connected to wire (ON) and wire (N) for valve closing in cooling mode.
- (ON): Live signal (for Normally Open type) from PCB to 2-way valve  
(OFF): Live signal (for Normally Closed type) from PCB to 2-way valve  
(N): Neutral signal from PCB to 2-way valve

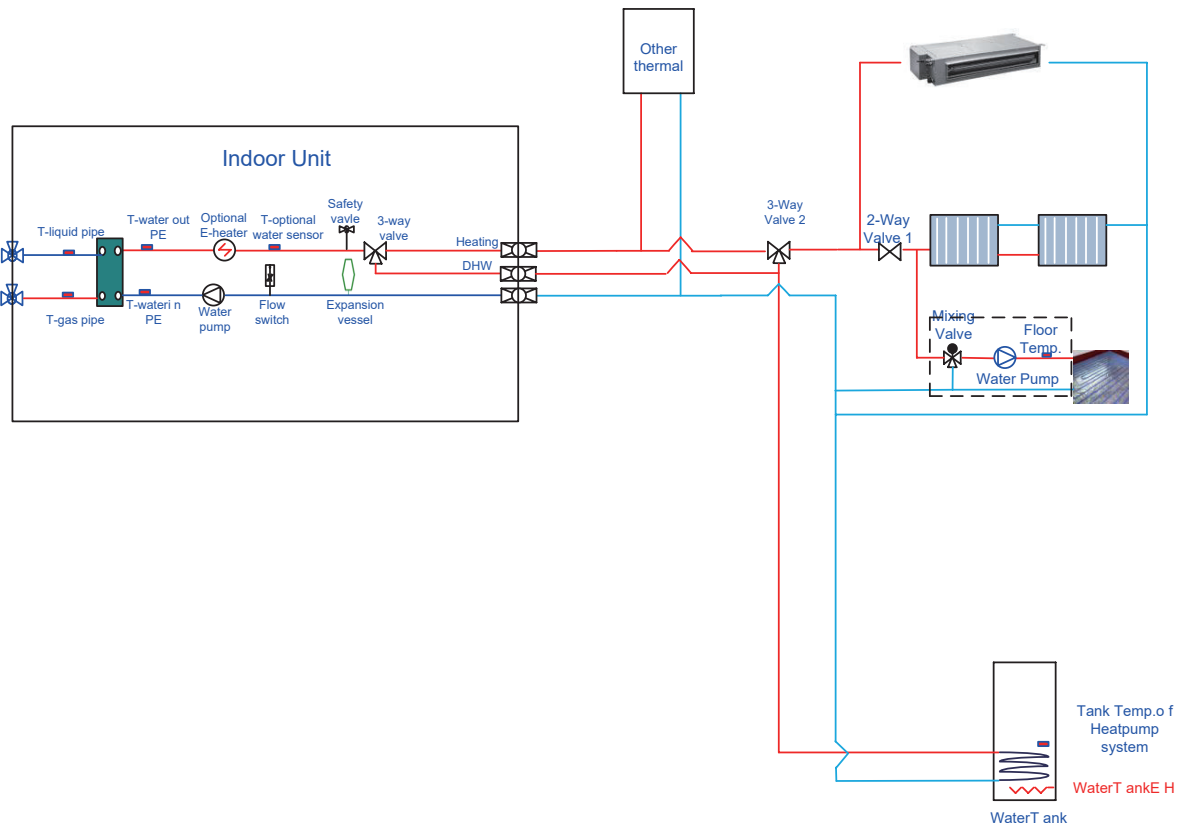
## 4.12 Wiring of Other Thermal

Other thermal is allowed for the equipment and controlled in such a way that the mainboard will output 230V when outdoor temperature is lower than the set point for startup of the aother thermaluxiliary heat source.

Note: Other thermal and Optional Electric Heater CANNOT be installed at the same time.

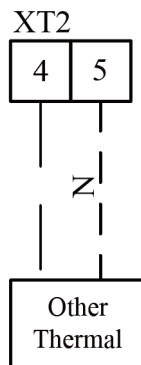
### Step 1. Other thermal installation

Other thermal should be installed with monobloc unit parallel. Moreover, an accessory called optional water temperature sensor(5 meter length) shall be installed at the same time.

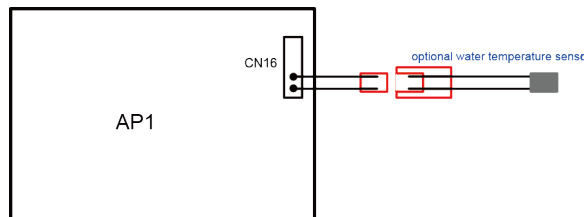


Step 2. Electric wiring work

Other thermal L and N connect to XT2~4,5.

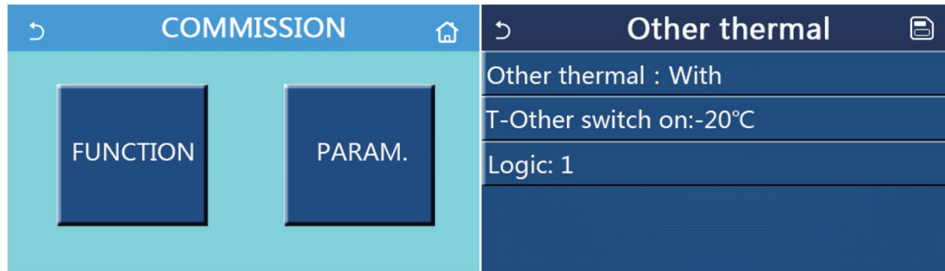


Optional water temperature sensor is connected to AP1 CN16.



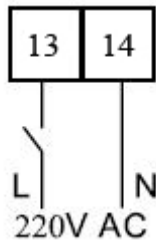
Step 3. Wired controller setting

Other thermal should be selected "with" if necessarily from COMMISSION → FUNCTION, then set switch on (outdoor) temperature and control logic(1/2/3).



### 4.13 Wiring of the Gate-Controller

If there is gate control function, installation guide follow as:



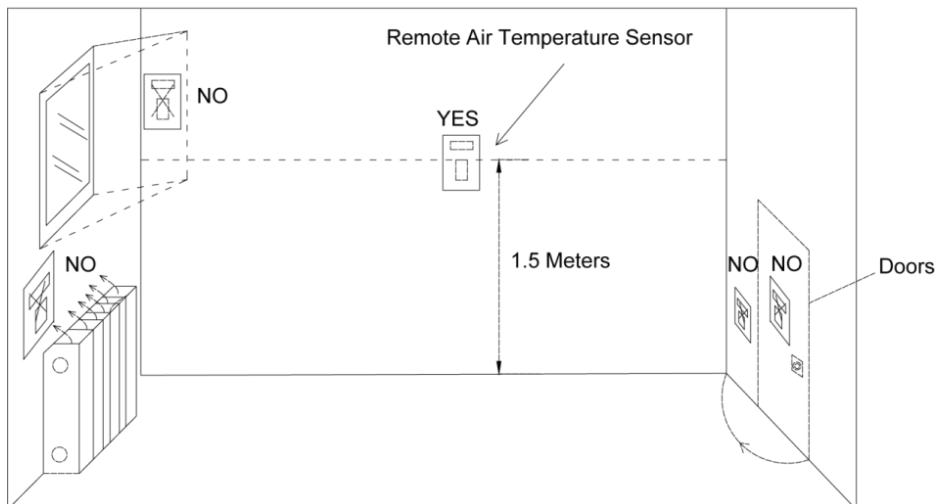
### 4.14 Wiring of the Remote Air Temperature Sensor

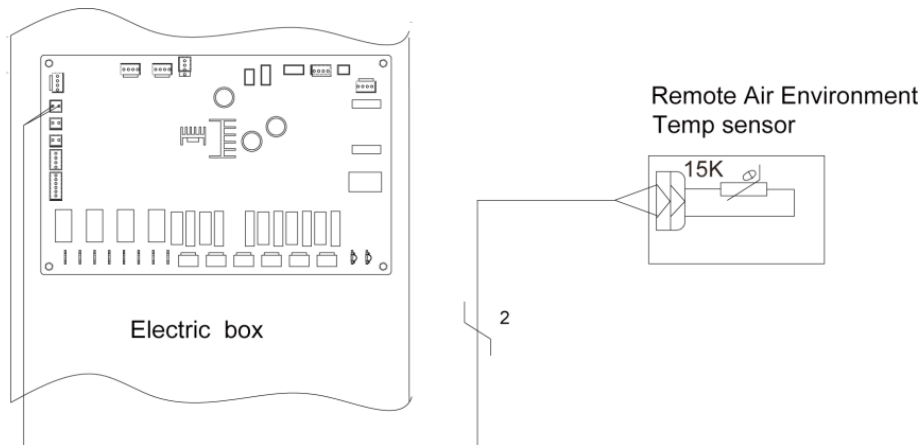


Front side



Back side



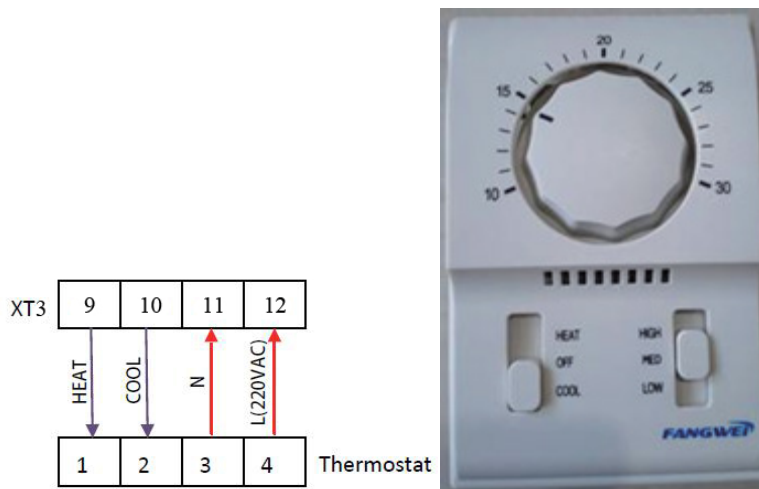


**Notes:**

- (a) Distance between the indoor unit and the remote air temperature sensor should be less than 15m due to length of the connection cable of remote air temperature sensor;
- (b) Height from floor is approximately 1.5m;
- (c) Remote air temperature sensor cannot be located where the area may be hidden when door is open;
- (d) Remote air temperature sensor cannot be located where external thermal influence may be applied;
- (e) Remote air temperature sensor should be installed where space heating is mainly applied;
- (f) After the remote air temperature sensor is installed, it should be set to “With” through the wired controller so as to set the remote air temperature to the control point.

**4.15 Wiring of the Thermostat**

Installation of the thermostat is very similar to that of the remote air temperature sensor.



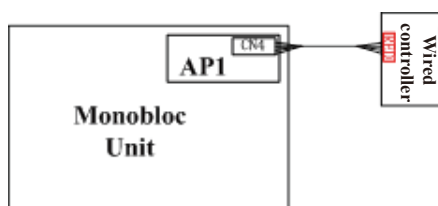
**How to Wire Thermostat**

- (1) Uncover the front cover of indoor unit and open the control box ;
- (2) Identify the power specification of the thermostat, it is 230V, find terminal block XT4 as NO.23~26;
- (3) If it is the heating/cooling thermostat, please connect wire as per the figure above.

**⚠ CAUTION**

- (d) 220V power supply can be provided to the thermostat by the heat pump.
- (e) Setting temperature by the thermostat(heating or cooling) should be within the temperature range of the product ;
- (f) For other constrains, please refer to previous pages about the remote air temperature sensor;
- (g) Do not connect external electric loads. Wire 220V AC should be used only for the electric thermostat;
- (h) Never connect external electric loads such as valves, fan coil units, etc. If connected, the mainboard of the unit can be seriously damaged;
- (i) Installation of the thermostat is very similar to that of the remote air temperature sensor.

**4.16 Wiring of the Control**



Notes: the wired controller can be connected to the terminal of AP1 CN4 with the four-wire communication cable.

## 5 Commissioning and Trial Run

### 5.1 Check before startup

For safety of users and unit, the unit must be started up for check before debugging. The procedures are as below:

| The following items shall be performed by qualified maintenance personnel.  |  |                          |
|---|--|--------------------------|
| Confirm together with the sales engineer, dealer, installing contractor and users for the following items finished or to be finished. |  |                          |
| No.   | Confirmation of Installation   | √                        |
| 1   | Ensure the veracity of the contents . If not, commissioning will be refused.   | <input type="checkbox"/> |
| 2   | Is there written notice in which service items are shown in respect of unqualified installation?   | <input type="checkbox"/> |
| 3   | Are Application for Installation and Commissioning list filled together?   | <input type="checkbox"/> |
| No.   | Pre-check  | √                        |
| 1   | Is appearance of the unit and internal pipeline system in good condition during conveying, carrying or installation?   | <input type="checkbox"/> |
| 2   | Check the accessories attached with the unit for quantity, package and so on.  | <input type="checkbox"/> |
| 3   | Make sure there is drawings in terms of electricity, control, design of pipeline and so on.  | <input type="checkbox"/> |
| 4   | Check if installation of the unit is stable enough and there is enough space for operation and service.  | <input type="checkbox"/> |
| 5   | Completely test refrigerant pressure of each unit and perform leakage detection of the unit.   | <input type="checkbox"/> |
| 6   | Is the water tank installed stably and supported securely when the water tank is full?   | <input type="checkbox"/> |
| 7   | Are heat insulating measures for the water tank, outlet/inlet pipes and water replenishing pipe proper?  | <input type="checkbox"/> |
| 8   | Are the nilometer of water tank, water temperature indicator, controller, manometer, pressure relief valve and automatic discharge valve etc. installed and operated properly?   | <input type="checkbox"/> |
| 9   | Does power supply accord with the nameplate? Do power cords conform to applicable requirements?  | <input type="checkbox"/> |
| 10  | Is power supply and control wiring connected properly according to wiring diagram? Is earthing safe? Is each terminal stable?  | <input type="checkbox"/> |
| 11  | Are connection pipe, water pump, manometer, thermometer, valve etc. are installed properly?  | <input type="checkbox"/> |
| 12  | Is each valve in the system open or closed according to requirements?  | <input type="checkbox"/> |
| 13  | Confirm that the users and inspection personnel of Part A are at site.   | <input type="checkbox"/> |
| 14  | Is Installation Check-up Table completed and signed by the installation contractor?  | <input type="checkbox"/> |
| Attention: If there is any item marked with ×, please notify the contractor. Items listed above are just for reference.               |  |                          |
| Confirmed Items after pre-checking  | <b>General Evaluation: Commissioning</b> <input type="checkbox"/> <b>Service</b> <input type="checkbox"/>  |                          |
|   | Judge the following items (if there is not any filling, qualification will be regarded.)   |                          |
|   | a: Power supply and electric control system      b: Loading calculation  |                          |
|   | c: Heating problems of Unit                                  d: Noise problem  |                          |
|   | e: Pipeline problem    f: Others   |                          |
|   | Normal commissioning work can't be performed unless all installation items are qualified. If there is any problem, it must be solved firstly. The installer will be responsible for all costs for delay of commissioning and re-commissioning incurred by any problem which is not solved immediately. |                          |
|   | Submit schedule of service reports to installer.   |                          |
|   | Is the written service report which should be signed after communication provided to installer?  |                          |
|   | Yes ( )      No ( )  |                          |



## 5.2 Trial run

Trial run is to test whether the unit can run normally via preoperation. If the unit cannot run normally, find and solve problems until the trial run is satisfactory. All inspections must meet the requirements before performing the trial run. Trial run should follow the content and steps of the table below:

| The following procedure should be executed by experience and qualified maintenance personnel.   |  |
|---|--|
| No.   | Start up the pretest procedure   |
| Notice: before test, ensure that all power must be cut off, including the far- end power switch, otherwise, it may cause casualty.  |  |
| 1   | Ensure that the compressor of the unit is preheated for 8h.  |
| ⚠ Caution: heat the lubricating oil at least 8h in advance to prevent refrigerant from mixing with the lubricating oil, which may cause damage to the compressor when starting up the unit. |  |
| 2   | Check whether the phase sequence of the main power supply is correct. If not, correct the phase sequence firstly.                        |
| ⚠ Recheck the phase sequence before start-up to avoid reverse rotation of the compressor which may damage the unit.   |  |
| 3   | Apply the universal electric meter to measure the insulation resistance between each outdoor phase and earth as well as between phases.  |
| ⚠ Caution: defective earthing may cause electric shock.   |  |
| No.   | Ready to start   |
| 1   | Cut off all temporary power supply, resume all the insurance and check the electricity for the last time.                                |
|   | Check the power supply and voltage of the control circuit; _____V must be $\pm 10\%$ within the range of rated operating power.          |
| No.   | Start up the unit  |
| 1   | Check all the conditions needed to start up the unit: operation mode, required load etc.   |
| 2   | Start up the unit, and observe the operation of compressor, electric expanding valve, fan motor and water pump etc.                      |
|   | Note: the unit will be damaged under abnormal running state. Do not operate the unit in states of high pressure and high current.        |
| Others:   |  |
| Items for acceptance after commissioning  | Estimation or suggestion on the general running situation: good, modify  |
|   | Identify the potential problem (When no problem has been pointed out, it indicates the unit is in good condition.)                       |
|   | a. problem of power supply and electric control system:<br>b. problem of load calculation:   |
|   | c. outdoor refrigerant system:<br>d. noise problem:  |
|   | e. problem of indoor and piping system:<br>h. other problems:  |
|   | During operation, it is needed to charge for the maintenance due to non-quality problems such as incorrect installation and maintenance. |
|   | <b>Acceptance</b>  |
| Is the user trained as required? Please sign. Yes( ) No( )  |  |

# TEST OPERATION & TROUBLESHOOTING & MAINTENANCE

## 1 Precheck

### 1.1 Check for Wiring

#### ⚠ NOTE

- Do not check for the power supply unless proper checkout equipment has prepared and preventive measures have been taken, otherwise it would lead to severe injury.

- (1) Are sizes of connection lines and the air switch proper?
- (2) Does wiring comply with relative standards and electric codes?
- (3) Is there any incorrect wiring?
- (4) Does each contact work properly?
- (5) Is the power supply and insulation proper?
- (6) Are initial set points of control and protective elements satisfied?

### 1.2 Check for the Water System

- (1) Are water inlet and outlet directions correct?
- (2) Is the water piping cleaned? Are there foreign matters at the pipe joints? Is the water quality satisfied?
- (3) Is insulation of water pipes in good condition?
- (4) Does exhaust valve of the water system work properly?
- (5) Instructions for Water Makeup and Air Removal

Note: once the air vent cap has not been loosened before operation for removing air at top of the auxiliary electric heater, it would work without enough water.

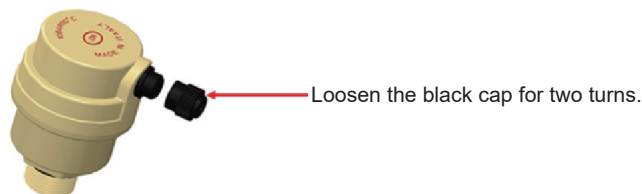
#### ⚠ NOTE

- Once the air vent cap has not been loosened before operation for removing air at top of the auxiliary electric heater, it would work without enough water.

Air removal steps are stated below.

Step 1: connect water pipes and loosen the automatic relief valve.

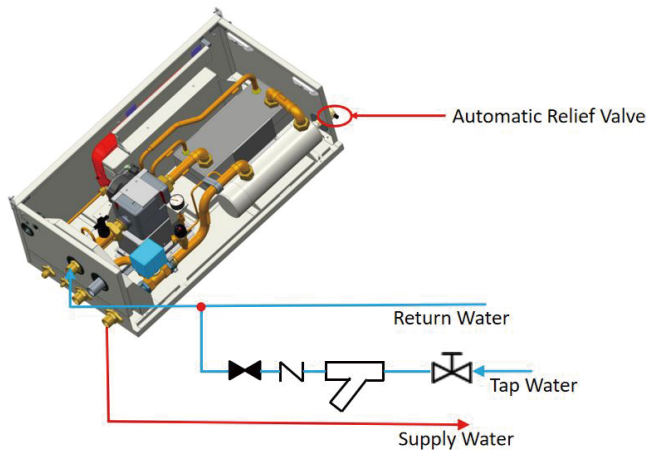
Step 2: open the cut-off valve at the water makeup pipe and make up water from the tap water pipe until the water pressure gage reads 2.0~2.5bar.



#### ◆ Requirements for Water Makeup

Make up water from the tap water pipe to the return water pipe and meanwhile open the air vent cap until the water system is full and no air is trapped.

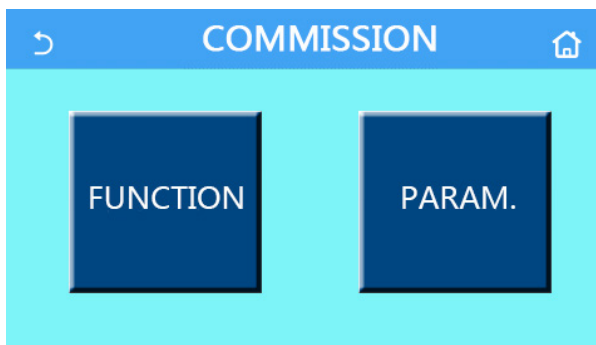
The gage pressure requirement for makeup water is 2.0~2.5bar. Do not let it exceed 3bar, as it would affect adversely pipes and pipe connectors and lead to water leak. Also do not let it too low, as water shortage would trigger protection for the flow switch and then the unit would fail to run normally. When water pressure is lower than 1.0bar, pressurize it to the required pressure.



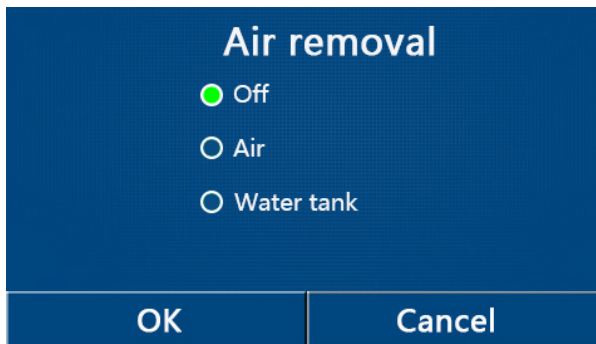
◆ Instructions for Air Removal through the Control Panel

The control panel allows air removal operation for the water system as stated below.

- (1) At the menu page, select “COMMISSION” and go to the setting as shown below, with option “FUNCTION” at left and “PARAM.” at right.



- (2) At the “PARAM.” page, select “Air removal” and go to the setting page as shown below, with options “Off”, “Air” and “Water tank” available.



- (3) Check pipe connectors and welding spots for water leak during water making-up.
- (4) Please note that water pressure of makeup water should be higher than 2bar. Once the tapping water pressure is lower than this requirement, please use the booster pump to pressurize it.

### 1.3 Check for the Communication System

When the unit is powered on, check for the communication system, including: communication between AP1 and AP2, between the wired controller and the main board. When there is unusual communication, this error will be displayed at the wired controller. Then, check out the cause according to the displayed error. See the figure below for wiring of the communication system.

### 1.4 Trial Run

Start the unit when there is no any problem for wiring and piping. After startup, check for the electrostatic expansion valve, water pump, fan, and compressor to see if they work normally. When there is any error, solve it

according to the troubleshooting flowchart covered in this manual. However, if the troubleshooting flowchart is still unhelpful, please contact CAIROX BELGIUM sales distributor.

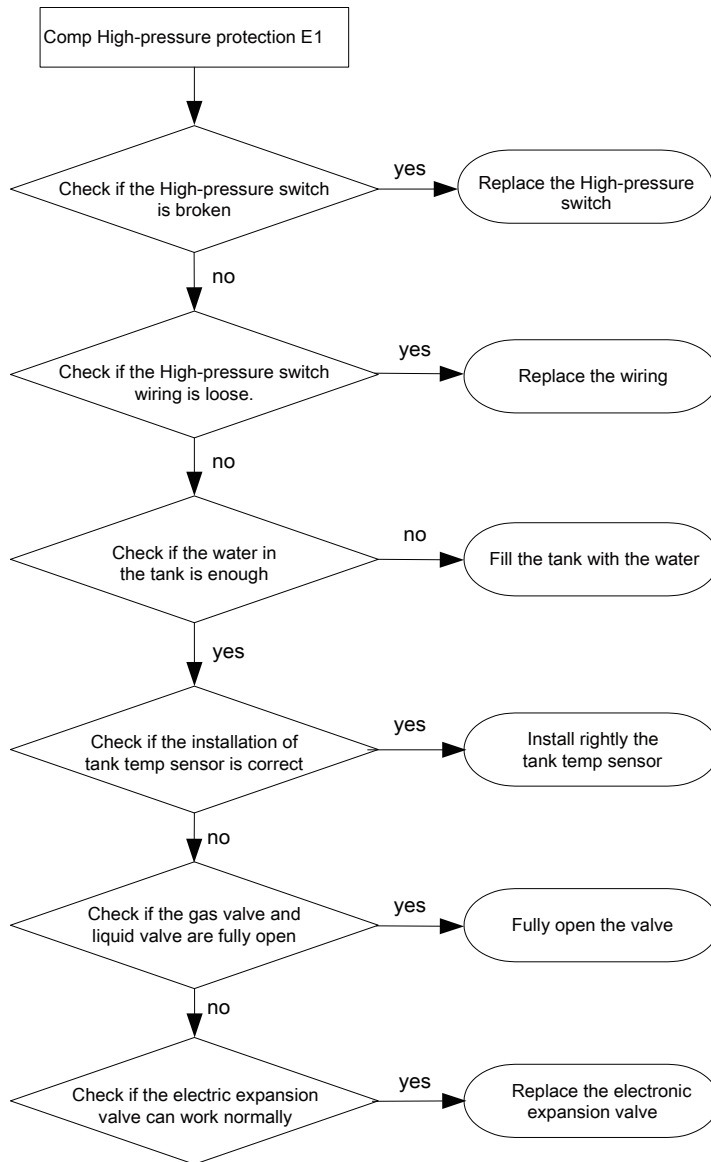
## 2 Error Code List

| No. | Full Name   | Displayed Name   | Error Code                                    |
|-----|---|------------------|---|
| 1   | Ambient temperature sensor error  | Ambient sensor   | F4  |
| 2   | Defrosting temperature sensor error   | Defrost sensor   | d6  |
| 3   | Discharge temperature sensor error  | Discharge sensor | F7  |
| 4   | Suction temperature sensor error  | Suction sensor   | F5  |
| 5   | Economizer inlet temperature sensor   | Econ. in sens.   | F2  |
| 6   | Economizer outlet temperature sensor  | Econ. out sens.  | F6  |
| 7   | Fan error   | Outdoor fan      | EF  |
| 8   | High pressure protection  | High pressure    | E1  |
| 9   | Low pressure protection   | Low pressure     | E3  |
| 10  | High discharge protection   | Hi-discharge     | E4  |
| 11  | Capacity DIP switch error   | Capacity DIP     | c5  |
| 12  | Communication error between the outdoor and indoor main boards                            | ODU-IDU Com.     | E6  |
| 13  | Communication error between the outdoor main board and the drive board                    | Drive-main com.  | P6  |
| 14  | Communication error between the display panel and indoor main board                       | IDU Com.         | E6  |
| 15  | High pressure sensor error  | HI-pre. sens.    | Fc  |
| 16  | Leaving water temperature sensor error for the plate type heat exchanger of the heat pump | Temp-HELW        | F9  |
| 17  | Leaving water temperature sensor error for the auxiliary electric heat of the heat pump   | Temp-AHLW        | dH  |
| 18  | Entering water temperature sensor error of the plate type heat exchanger of the heat pump | Temp-HEEW        | No error code but displayed on control pannel |
| 19  | Water tank temperature sensor error ("NA" for mini chillers)                              | Tank sens.       | FE  |
| 20  | Remote room temperature sensor error  | T-Remote Air     | F3  |
| 21  | Protection for the flow switch of the heat pump   | HP-Water Switch  | Ec  |
| 22  | Welding protection to the auxiliary electric heater 1 of the heat pump                    | Auxi. heater 1   | EH  |
| 23  | Welding protection to the auxiliary electric heater 2 of the heat pump                    | Auxi. heater 2   | EH  |
| 24  | Welding protection to the water tank electric heater                                      | Auxi. -WTH       | EH  |
| 25  | DC bus under-voltage or voltage drop error  | DC under-vol.    | PL  |
| 26  | DC bus over-voltage   | DC over-vol.     | PH  |
| 27  | AC current protection (input side)  | AC curr. pro.    | PA  |
| 28  | IPM defective   | IPM defective    | H5  |
| 29  | PFC defective   | PFC defective    | Hc  |
| 30  | Start failure   | Start failure    | Lc  |
| 31  | Phase loss  | Phase loss       | Ld  |
| 32  | Jumper cap error  | Jumper cap error | c5  |
| 33  | Driver resetting  | Driver reset     | P0  |
| 34  | Compressor overcurrent  | Com. over-cur.   | P5  |
| 35  | Overspeed   | Overspeed        | LF  |

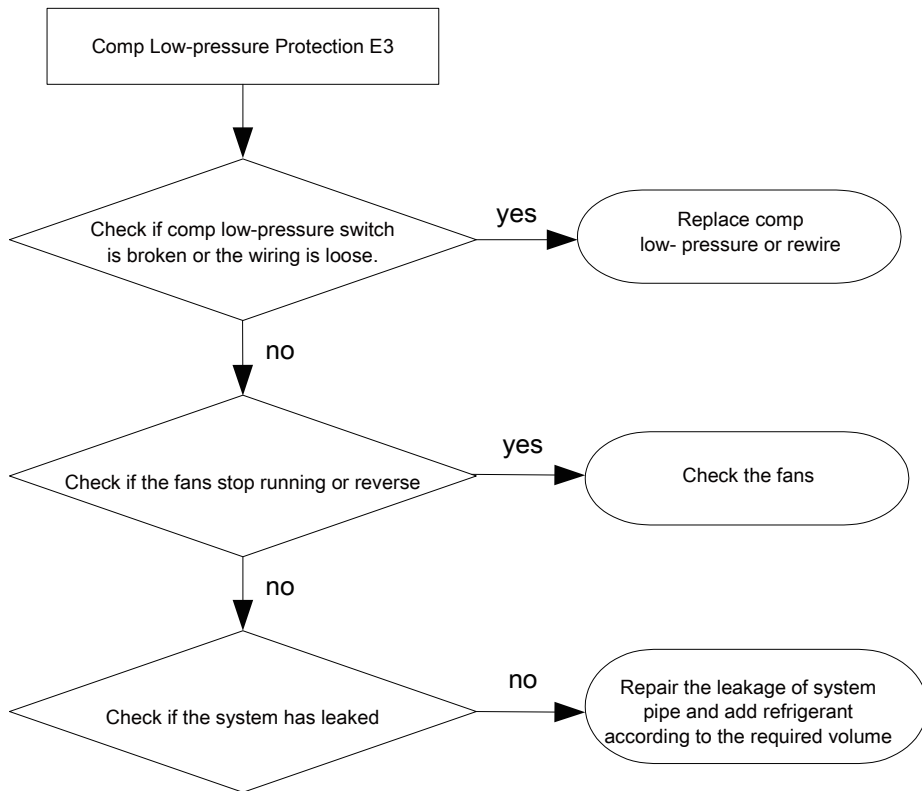
| No. | Full Name  | Displayed Name | Error Code |
|-----|--|----------------|------------|
| 36  | Current sensing circuit error or current sensor error  | Current sen.   | Pc         |
| 37  | Desynchronization  | Desynchronize  | H7         |
| 38  | Compressor stalling  | Comp. stalling | LE         |
| 39  | Radiator or IPM or PFC over-temperature  | Overtemp.-mod. | P8         |
| 40  | Radiator or IPM or PFC temperature sensor error  | T-mod. sensor  | P7         |
| 41  | Charging circuit error   | Charge circuit | Pu         |
| 42  | AC input voltage error   | AC voltage     | PP         |
| 43  | Ambient temperature sensor error at the drive board  | Temp-driver    | PF         |
| 44  | AC contactor protection or input over-zero error   | AC contactor   | P9         |
| 45  | Temperature drift protection   | Temp. drift    | PE         |
| 46  | Sensor connection protection ( the current sensor fails to be connected with the corresponding phase U and or phase V) | Sensor con.    | Pd         |
| 47  | Communication error between the display panel and the outdoor unit   | ODU Com.       | E6         |
| 48  | Refrigerant vapor line temperature sensor error  | Temp RGL       | F0         |
| 49  | Refrigerant liquid line temperature sensor error   | Temp RLL       | F1         |
| 50  | 4-way valve error  | 4-way valve    | U7         |

### 3 Flow Chart of Troubleshooting

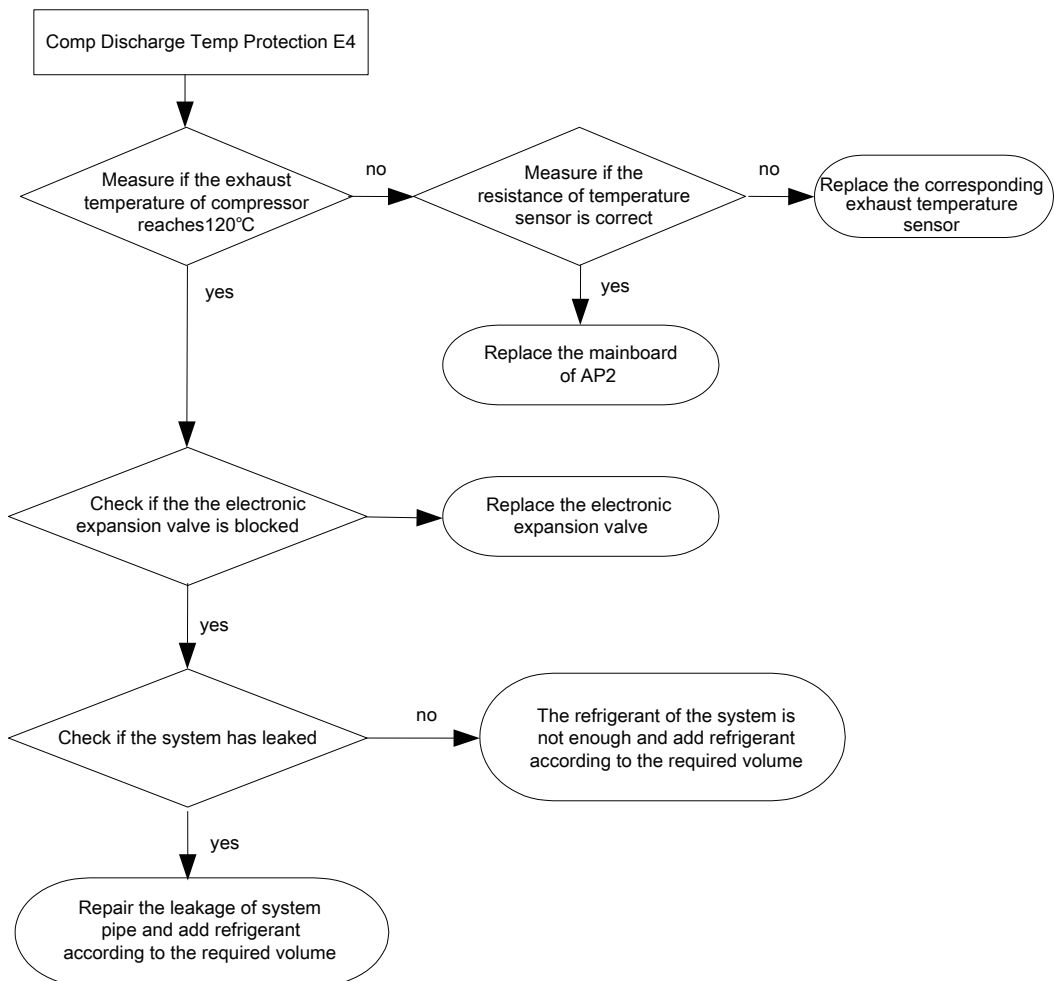
#### 3.1 Compressor High-pressure Protection E1



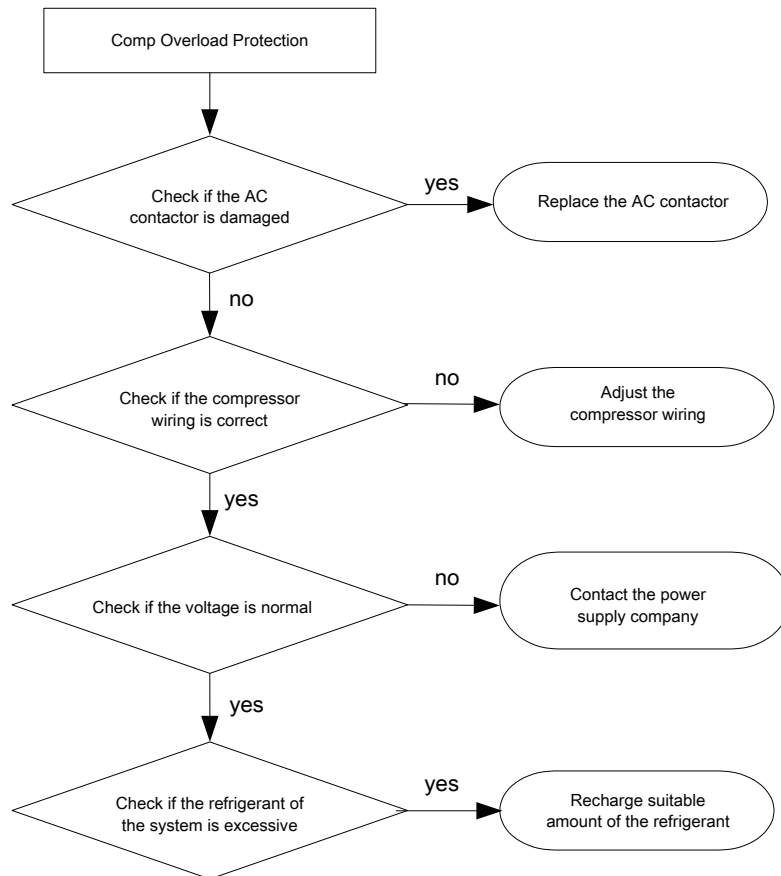
### 3.2 Compressor Low- pressure Protection E3



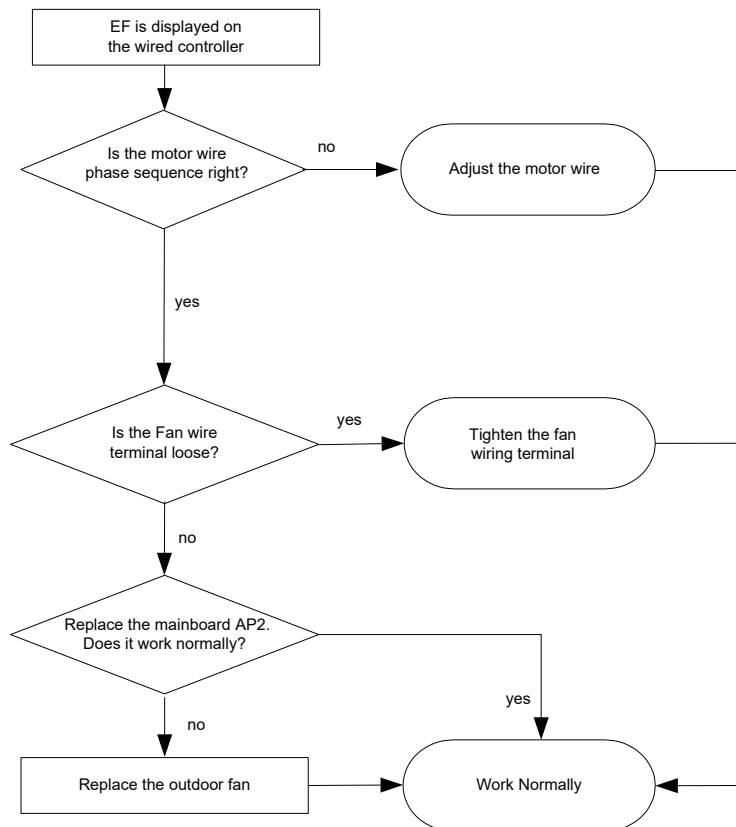
### 3.3 Compressor Discharge Temp Protection E4



### 3.4 Overload Protection of Compressor or Driver Error

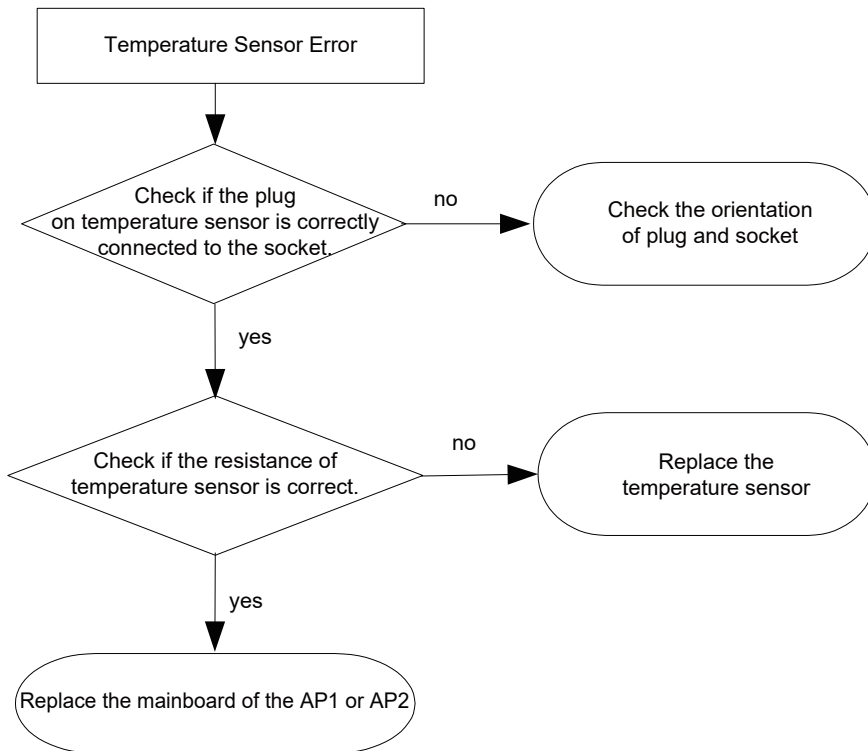


### 3.5 DC Fan Error EF

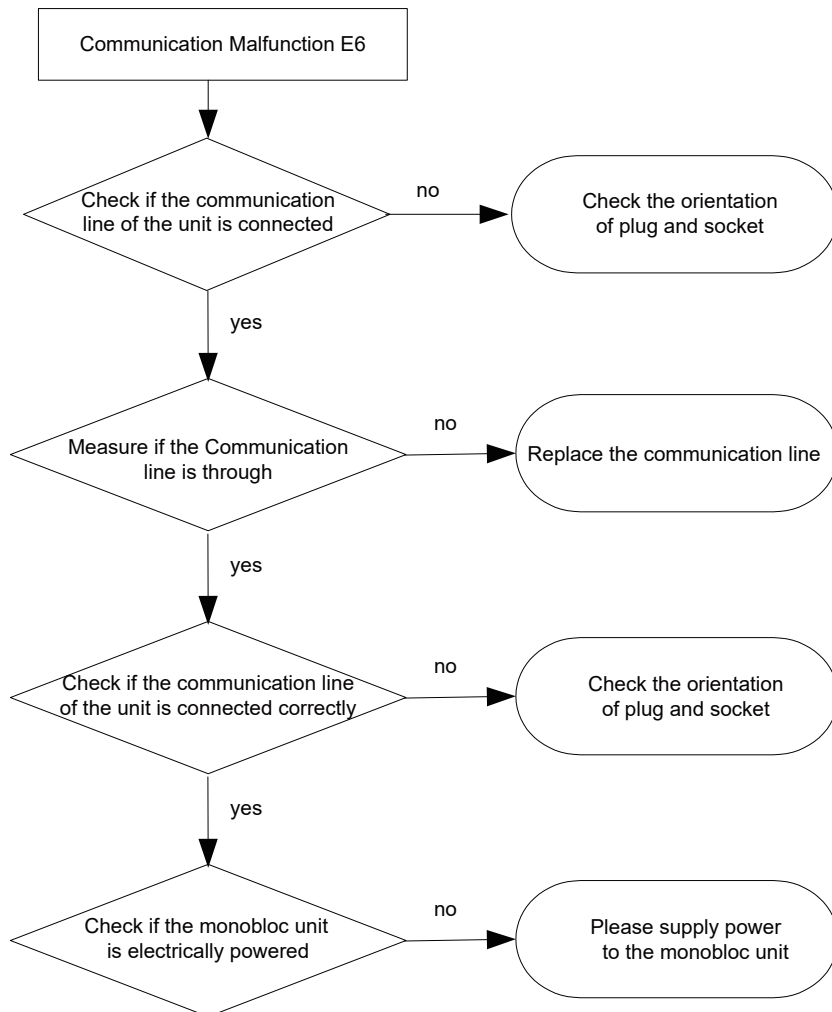




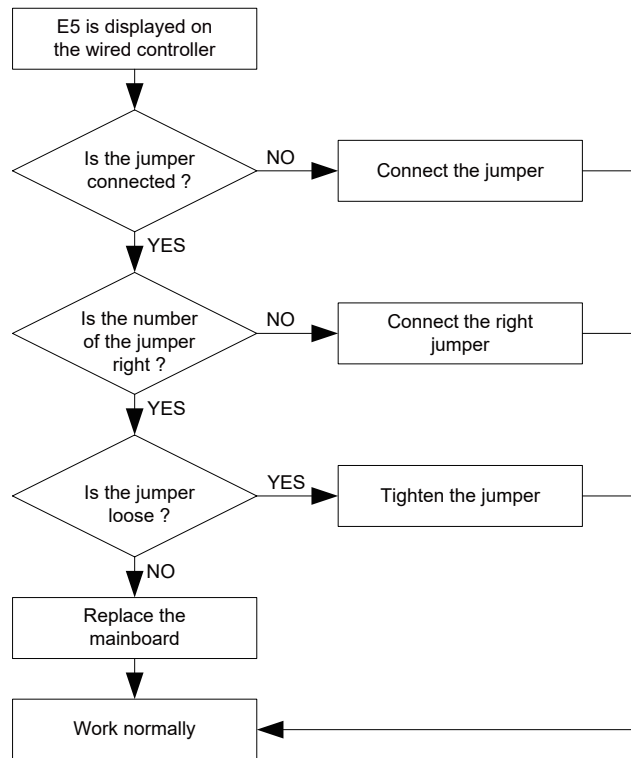
### 3.6 Temperature Sensor Error



### 3.7 Communication Malfunction E6



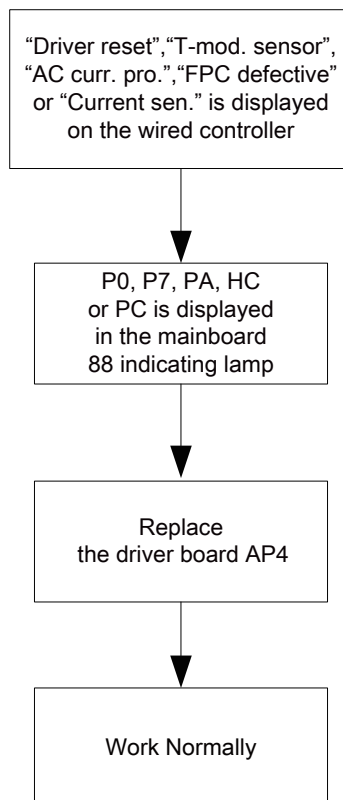
### 3.8 Capacity Switch Error (Code:"C5")



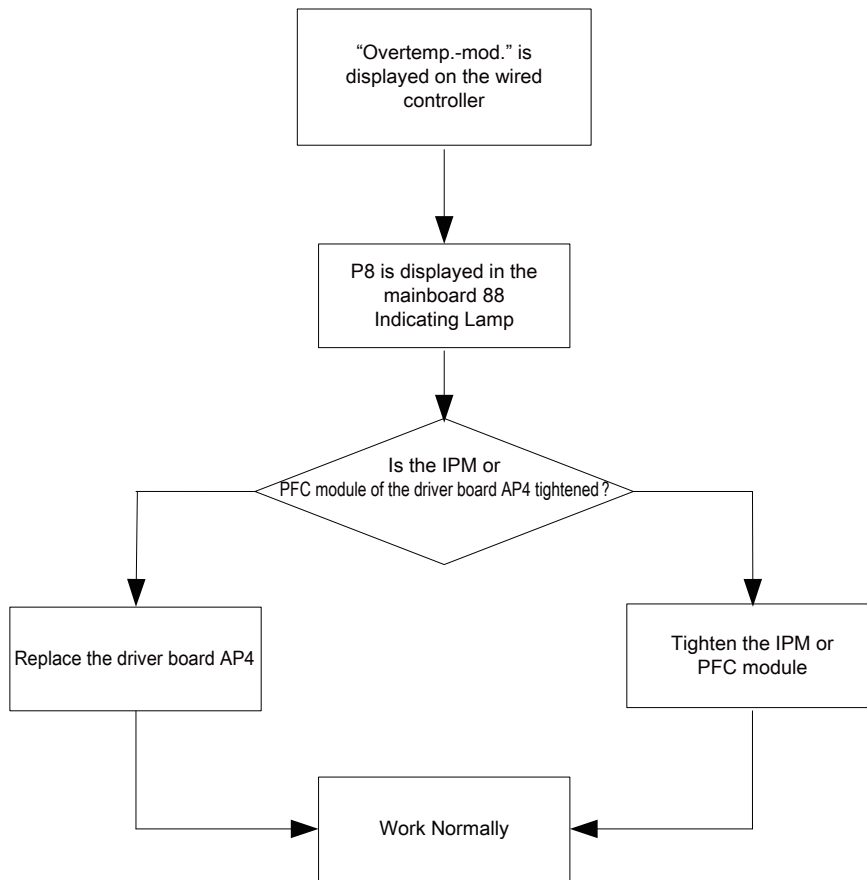
## 4 Diagnosis of Drive

### 4.1 Diagnosis Flowchart of Drive of Single-phase Unit and Three-phase Unit

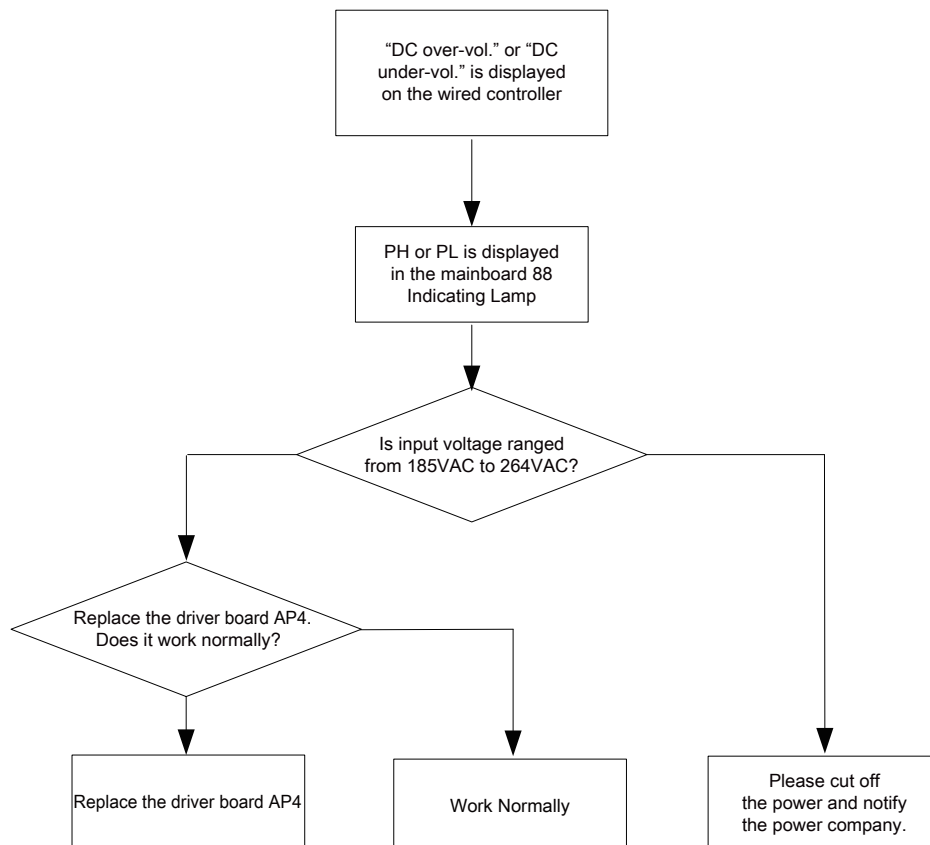
- ◆ Drive Module Reset(Code:"P0") ; IPM or PFC Temperature Sensor Error(Code:"P7") ; AC Current Protection (Input Side)(Code:"PA"); Current Sense Circuit Error(code:"PC"); PFC Protection(Code:"HC")



◆ IPM or PFC Over-temperature Protection(Code:"P8")

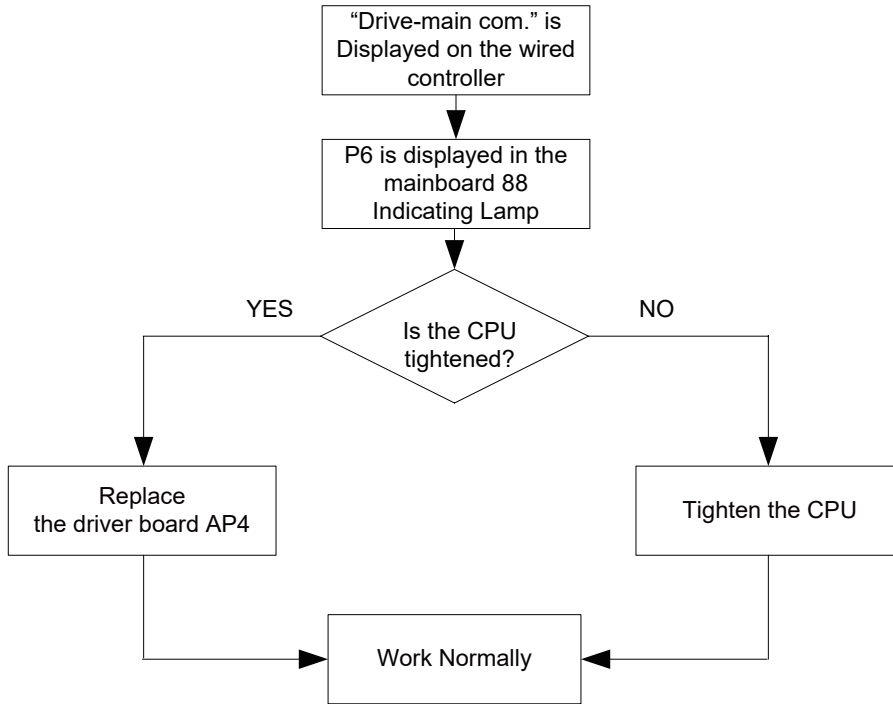


◆ DC Busbar Over-voltage Protection(Code:"PH") ; DC Busbar Under-voltage Protection (Code:"PL")

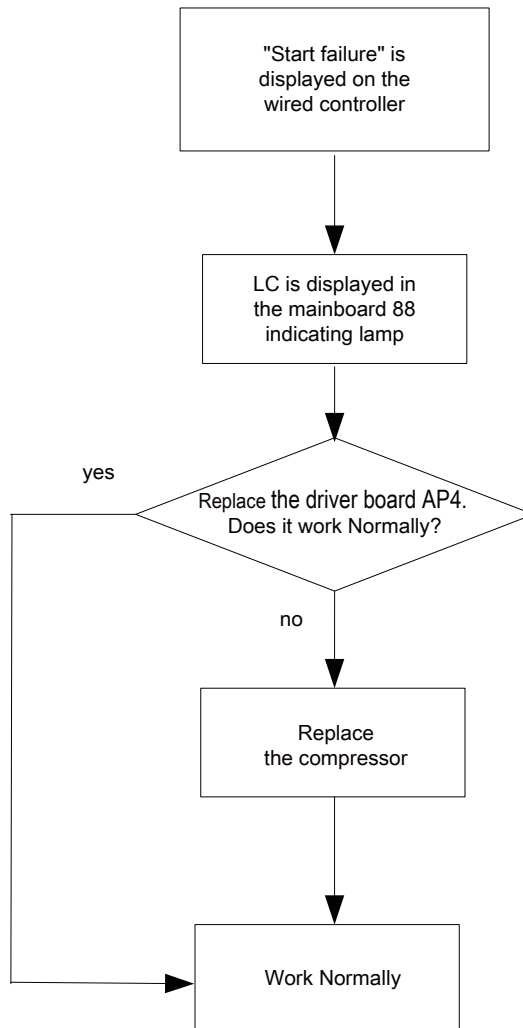


Note: three-phase input voltage is in the range from 320VAC to 475VAC.

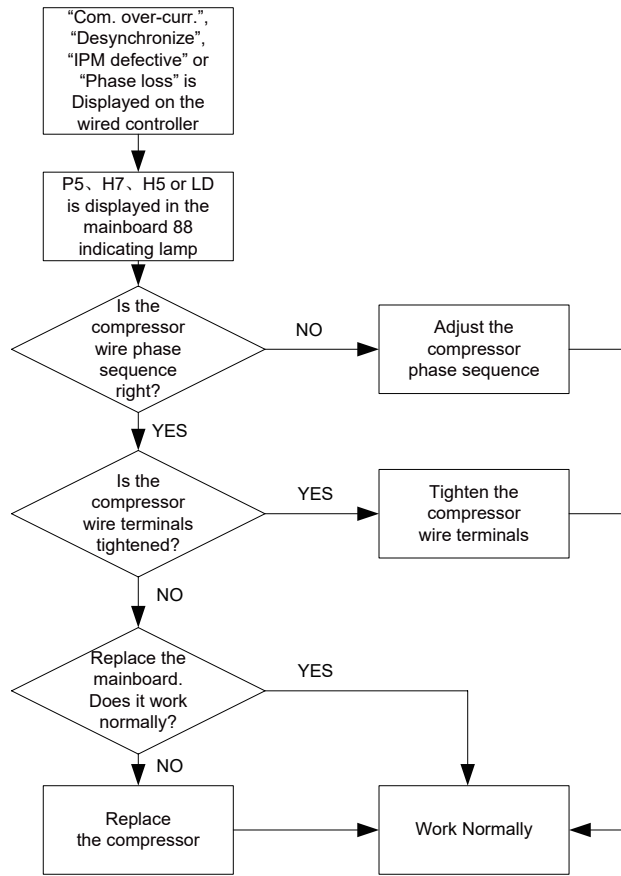
◆ Drive-to-main-control Communication Error(Code:"P6")



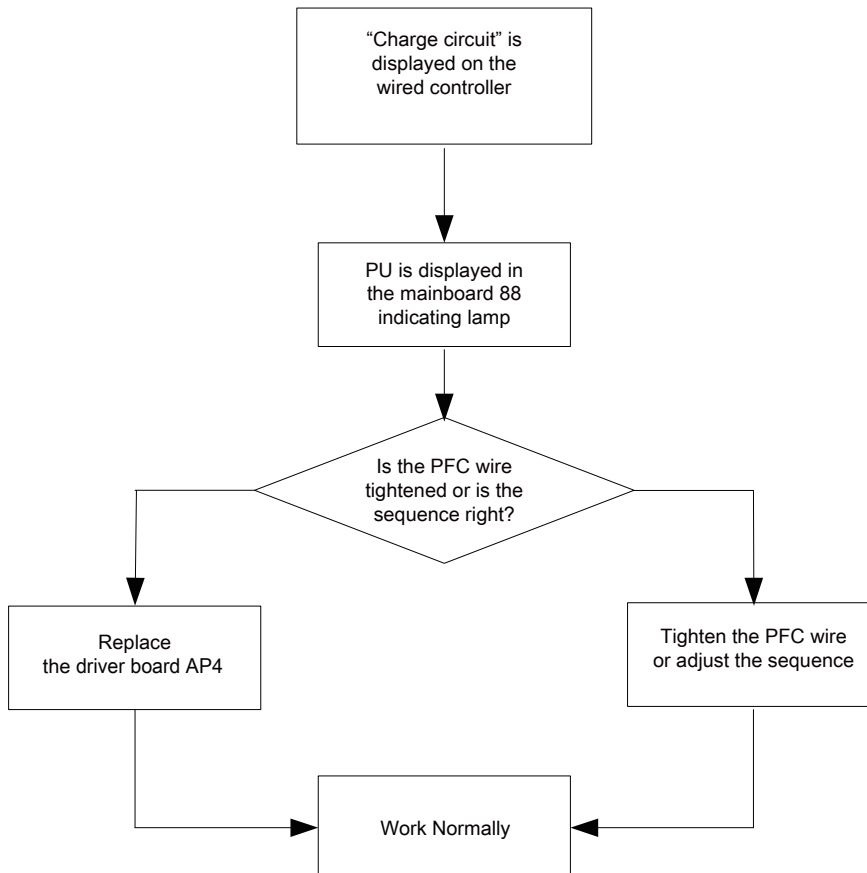
◆ Compressor Startup Failure(code:"LC")



◆ Compressor Current Protection (Code:"P5"); Compressor Motor Desynchronizing (Code:"H7"); IPM Protection (Code:"H5"); Phase Loss (Code:"LD")



◆ Charging Circuit Error(Code:"PU")



## 5 Daily Maintenance and Repair

### 5.1 Daily Maintenance

In order to avoid damage of unit, all protecting devices in the unit have been set before packaging and delivering. so the user should never adjust or remove them.

For the first startup of the unit or next startup of unit after long-period stop (above 1 day) by cutting off the power, please electrify the unit in advance to preheat the unit for more than 8hr

Never put sundries on the unit and accessories. Keep dry, clean and ventilated around the unit.

Remove the dust accumulated on the condenser fin timely to ensure performance of unit and to avoid stop of unit for protection.

In order to avoid protection or damage of unit caused by blockage of water system, clean the filter in water system periodically and frequently check water replenishing device.

In order to ensure anti-freezing protection, never cut off the power if ambient temperature is below zero in winter.

In order to avoid frost crack of the unit, water in the unit and pipeline system should be drained regularly. In addition, open the end cap of water tank for drainage.

Never frequently make the unit on/off and close manual valve of water system during operation of unit by users.

Ensure frequently check the working condition of each part to see if there is oil stain at pipeline joint and charge valve to avoid leakage of refrigerant.

If users are not able to handle the malfunction of the unit, please timely contact with authorized service center of company.

#### NOTE

The water pressure gage is installed in returning water line in the indoor unit, Please adjust the hydraulics system pressure according to next item:

- (1) If the pressure is less than 0.5 bar, please recharge the water immediately;
- (2) When recharging, the hydraulics system pressure should be not more than 2.5 Bar.







### 5.2 Troubleshooting






| Malfunctions  | Reasons   | Troubleshooting   |
|---|---|---|
| Compressor does not start up                          | <ol style="list-style-type: none"> <li>1.Power supply has problem.</li> <li>2.Connection wire is loose.</li> <li>3.Malfunction of mainboard.</li> <li>4.Malfunction of compressor.</li> </ol> | <ol style="list-style-type: none"> <li>1.Phase sequence is reverse.</li> <li>2.Check out and re-fix.</li> <li>3.Find out the reasons and repair.</li> <li>4.Replace compressor.</li> </ol>  |
| Heavy noise of fan                                    | <ol style="list-style-type: none"> <li>1.Fixing bolt of fan is loose.</li> <li>2.Fan blade touches shell or grill.</li> <li>3.Operation of fan is unreliable.</li> </ol>                      | <ol style="list-style-type: none"> <li>1.Re-fix fixing bolt of fan.</li> <li>2.Find out the reasons and adjust.</li> <li>3.Replace fan.</li> </ol>  |
| Heavy noise of compressor                             | <ol style="list-style-type: none"> <li>1.Liquid slugging happens when liquid refrigerant enters into compressor.</li> <li>2.Internal parts in compressor are broken.</li> </ol>               | <ol style="list-style-type: none"> <li>1.Check if expansion valve is failure and temp. sensor is loose. If that, repair it.</li> <li>2.Replace compressor.</li> </ol>   |
| Water pump does not run or runs abnormally            | <ol style="list-style-type: none"> <li>1.Malfunction of power supply or terminal.</li> <li>2.Malfunction of relay.</li> <li>3.There is air in water pipe.</li> </ol>                          | <ol style="list-style-type: none"> <li>1.Find out the reasons and repair.</li> <li>2.Replace relay.</li> <li>3.Evacuate.</li> </ol>   |
| Compressor starts or stops frequently                 | <ol style="list-style-type: none"> <li>1.Poor or excess refrigerant.</li> <li>2.Poor circulation of water system.</li> <li>3.Low load.</li> </ol>   | <ol style="list-style-type: none"> <li>1.Discharge or add part of refrigerant.</li> <li>2.Water system is blocked or there is air in it. Check water pump, valve and pipeline. Clean water filter or evacuate.</li> <li>3.Adjust the load or add accumulating devices.</li> </ol> |
| The unit does not heat although compressor is running | <ol style="list-style-type: none"> <li>1.Leakage of refrigerant.</li> <li>2.Malfunction of compressor.</li> </ol>   | <ol style="list-style-type: none"> <li>1.Repair by leakage detection and add refrigerant.</li> <li>2.Replace compressor.</li> </ol>   |

| Malfunctions                         | Reasons  | Troubleshooting  |
|--------------------------------------|--|--|
| Poor efficiency of hot water heating | 1.Poor heat insulation of water system.<br>2.Poor heat exchange of evaporator.<br>3.Poor refrigerant of unit.<br>4.ockage of heat exchanger at water side. | 1.Enhance heat insulation efficiency of the system.<br>2.Check if air in or out of unit is normal and clean evaporator of the unit.<br>3.Check if refrigerant of unit leaks.<br>4.Clean or replace heat exchanger. |

### 5.3 Repair

#### 5.3.1 Key Components

| Picture   | Name                       | Function   |
|---|----------------------------|--|
|    | Compressor                 | It is the heart of the cooling system, mainly used to turn the low-temperature, low-pressure refrigerant vapor to high-temperature high-pressure vapor and then discharge it to the evaporator. The two-stage enthalpy-adding compressor is adopted herein, which can improve the heating performance of the unit largely. |
|    | Electronic Expansion Valve | It is one of four main components and used to turn the hi-pressure liquid refrigerant to low-temperature, low-pressure vapor-liquid mixture and adjust the refrigerant flow rate entering the evaporator.  |
|   | Gas-liquid Separator       | It is installed at the side of the suction line, and used to prevent liquid refrigerant entering the compressor, otherwise, the wet compression or the liquid slugging may occur.  |
|  | 4-way Valve                | It is used to switch flow direction of refrigerant and then realize switchover between cooling and heating. It also can be used for defrosting through the counterflow.  |
|  | Plate Heat Exchanger       | It is the water-refrigerant plate type heat exchanger, used to liquefy the high-temperature high-pressure vapor refrigerant or evaporate the low-temperature low pressure liquid refrigerant. Heat of condensation is taken away by circulation water and heat for evaporation is supplied also by circulation water.      |
|  | Water Pump                 | It is the power equipment for water circulation.   |

| Picture   | Name             | Function   |
|---|------------------|--|
|    | Expansion Vessel | It is used to keep stable pressure of the water system. The tank is charged with a certain volume of nitrogen which is separated from the water side with a gasbag. When pressure of the water side exceeds the nitrogen pressure, the gasbag will expand and water enters into the tank so as to lower the pressure of the water system. In contract, when pressure of the water system goes down, nitrogen in the tank will expel water out to the water system. |
|    | Flow Switch      | It is used to prevent the heat exchanger from being frozen owing to reduced water flow rate. When the flow rate goes down to the point at which the flow switch will act, the switch will trip off and the unit will raise an alarm and shut down.   |
|    | Economizer       | It is used in heating mode and water heating mode but NOT used in cooling mode. On one side, it can increase the subcooling before EXV, and on the other side it can improve efficiency in heating circuit.  |
|    | Safety Valve     | It is used to prevent the pressure of circulation water from increasing unusually. When the pressure is larger than the set point (0.3MPa), this valve will open to relieve water pressure.  |
|  | Exhaust Valve    | It is used to expel air trapped inside the water system to make sure normal operation of the system. It is usually installed at the highest point of the system.   |

### 5.3.2 Charging and Discharging of Refrigerant

The unit has been charged with refrigerant before delivery. Overcharging or undercharging will cause the compressor to run improperly or be damaged. When refrigerant is required to be charged or discharged for installation, maintenance and other reasons, please follow steps below and nominal charged volume on the nameplate.

Discharging: remove metal sheets of the outer casing, connect a hose to the check valve on outdoor unit and then discharge refrigerant:

#### ⚠ NOTE

- Discharge is allowed unless the unit has been stopped. (Cut off the power and repower it 1 minutes later)
- Protective measures should be taken during discharging to avoid frost bites.
- When discharging is finished, if vacuuming cannot be done immediately, remove the hose to avoid air or foreign matters entering the unit.
- Vacuuming: when discharging is finished, use hoses to connect the charging valve, manometer and vacuum pump to vacuum the unit.
- When vacuuming is finished, pressure inside the unit should be kept lower than 80Pa for at least 30 minutes to make sure there is no leak. Either charging valve 1 or charging valve 2 can be used for vacuuming.
- When vacuuming is finished and it is certain that there is no leak, charging can be done.

#### ◆ Leak Detection Methods

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants.

Electronic leak detector shall be used to detect flammable refrigerant, but the sensitivity may not be adequate, or may need re-calibration (Detection equipment shall be calibrated in a refrigerant-free area).



Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used.

Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25% maximum) is confirmed.

Leak detection fluids are suitable for use with most refrigerant but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed / extinguished. If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

Note: before and during operation, use an appropriate refrigerant leak detector to monitor the operation area and make sure the technicians can be well aware of any potential or actual leakage of inflammable gas. Make sure the leak detecting device is applicable to inflammable refrigerant. For example, it should be free of sparks, completely sealed and safe in nature.

