# SPLIT TYPE ROOM AIR CONDITIONER WALL MOUNTED type INVERTER

# SERVICE INSTRUCTION



Models	Models	Indoor unit	Outdoor unit
		AS*G07KGTA	AO*G07KGCA
		AS*G09KGTA	AO*G09KGCA
		AS*G12KGTA	AO*G12KGCA
		AS*G14KGTA	AO*G14KGCA
		RSG07KGTA	ROG07KGCA
		RSG09KGTA	ROG09KGCA
		RSG12KGTA	ROG12KGCA
		RSG14KGTA	ROG14KGCA

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# WALL MOUNTED type INVERTER

# 1. DESCRIPTION OF EACH CONTROL OPERATION

#### 1. COOLING OPERATION

A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation frequency of the compressor.

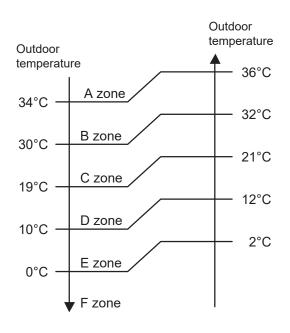
- \* If the room temperature is 6°C higher than a set temperature, the compressor operation frequency will attain to maximum performance.
- \* If the room temperature is some degrees lower than a set temperature, the compressor will be stopped.
- \* When the room temperature is between +6°C to -1°C of the setting temperature, the compressor frequency is controlled within the range shown in Table1. However, the maximum frequency is limited in the range shown in Fig.1 based on the indoor fan mode and the outdoor temperature.

( Table 1 : Compressor frequency range )

	Minimum frequency	Maximum frequency <u>∏</u>	Maximum frequency]
AO*G07KGCA	12rps	44rps	62rps
AO*G09KGCA	12108	47rps	67rps
AO*G12KGCA	12rps	58rps	83rps
AO*G14KGCA	12103	30103	00100

When the compressor operates for 30 minutes continuously at over the maximum frequency II, the maximum frequency is changed from Maximum Frequency II to Maximum Frequency II.

(Fig.1: Outdoor temperature zone)



( Table 2 : Limit of maximum speed based on outdoor temperature )

	Outdoor	Indoor fan mode			
	temp. zone	Hi	Ме	Lo	Quiet
AO*G07KGCA	A zone	62rps	36rps	24rps	18rps
	B zone	62rps	36rps	24rps	18rps
	C zone	62rps	36rps	24rps	18rps
	D zone	44rps	34rps	22rps	16rps
	E zone	44rps	34rps	22rps	16rps
	F zone	44rps	34rps	22rps	16rps
AO*G09KGCA	A zone	67rps	38rps	26rps	18rps
	B zone	67rps	38rps	26rps	18rps
	C zone	67rps	38rps	26rps	18rps
	D zone	47rps	36rps	24rps	16rps
	E zone	47rps	36rps	24rps	16rps
	F zone	47rps	36rps	24rps	16rps
AO*G12KGCA	A zone	83rps	42rps	30rps	18rps
	B zone	83rps	42rps	30rps	18rps
	C zone	83rps	42rps	30rps	18rps
	D zone	58rps	40rps	28rps	16rps
	E zone	58rps	40rps	28rps	16rps
	F zone	58rps	40rps	28rps	16rps
AO*G14KGCA	A zone	83rps	42rps	30rps	18rps
	B zone	83rps	42rps	30rps	18rps
	C zone	83rps	42rps	30rps	18rps
	D zone	58rps	40rps	28rps	16rps
	E zone	58rps	40rps	28rps	16rps
	F zone	58rps	40rps	28rps	16rps

#### 2. HEATING OPERATION

A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation frequency of the compressor.

- \* If the room temperature is lower by 6°C than a set temperature, the compressor operation frequency will attain to maximum performance.
- \* If the room temperature is some degrees higher than a set temperature, the compressor will be stopped.
- \* When the room temperature is between +1°C to -6°C of the setting temperature, the compressor frequency is controlled within the range shown in Table 3.

( Table 3 : Compressor frequency range )

	Minimum frequency	Maximum frequency
AO*G07KGCA AO*G09KGCA	12rps	110rps
AO*G12KGCA AO*G14KGCA	12rps	110rps

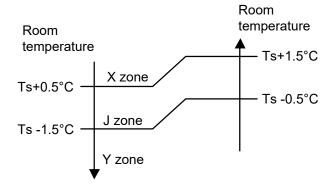
### 3. DRY OPERATION

The compressor frequency shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit body has detected as shown in the Table 4.

( Table 4 : Compressor frequency in Dry mode)

	Operating frequency
X zone	22rps
J zone	16rps
Y zone	0rps

(Fig.2: Compressor control based on room temperature)

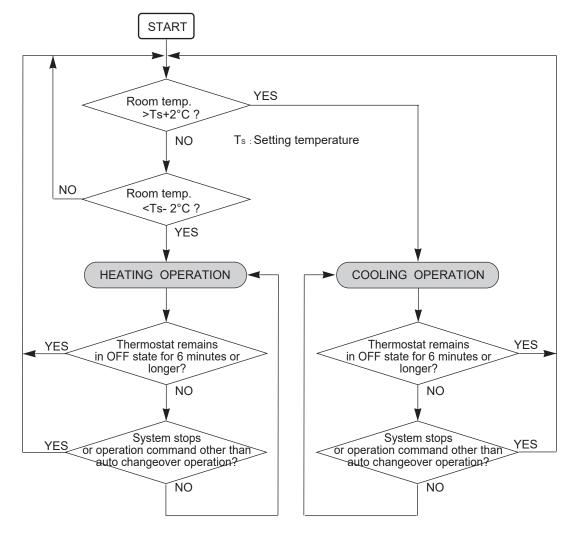


#### 4. AUTO CHANGEOVER OPERATION

When the air conditioner is set to the AUTO mode by remote control, operation starts in the optimum mode from among the Heating, Cooling, and Monitoring modes.

During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between  $18^{\circ}$ C and  $30^{\circ}$ C in  $0.5^{\circ}$ C steps.

(Fig. 3 : Operation flow chart in Auto changeover)



#### 5. INDOOR FAN CONTROL

#### 1. Fan speed

(Table 5: Indoor fan speed)

		Speed (rpm)			
Operation mode	Air flow mode	AS*G07KGTA	AS*G09KGTA	AS*G12KGTA	AS*G14KGTA
	Powerful	1200	1230	1290	1330
Heating	Hi	1130	1160	1220	1260
	Me+	1040	1070	1140	1160
	Me	950	980	1060	1080
	Lo	790	800	900	900
	Quiet	620	620	630	670
	Cool air prevention	550	550	550	590
	S-Lo	400	400	470	470
Cooling/ Fan	Powerful	1110	1170	1220	1290
	Hi	1040	1100	1130	1220
	Me	890	920	950	1000
	Lo	750	750	790	810
	Quiet	550	550	550	590
Dry		X zone: 550 J zone: 550	X zone: 550 J zone: 550	X zone: 550 J zone: 550	X zone: 590 J zone: 590

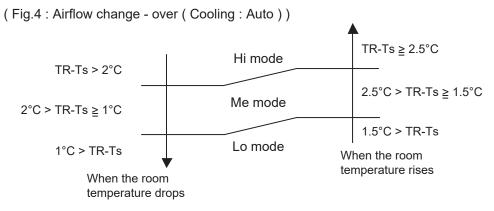
#### 2. FAN OPERATION

The airflow can be switched in 5 steps such as Auto, Quiet, Lo, Me, Hi, while the indoor fan only runs. When fan mode is set at [Auto], it operates on [Me] fan Speed.

#### 3. COOLING OPERATION

Switch the airflow [Auto], and the indoor fan motor will run according to a room temperature, as shown in Fig4.

On the other hand, if switched in [Hi] $\sim$ [Quiet], the indoor motor will run at a constant airflow of [Cool] operation modes Quiet, Lo, Me, Hi, as shown in Table 5.



TR : Room temperature Ts : Setting temperature

#### 4. DRY OPERATION

Refer to the Table 5.

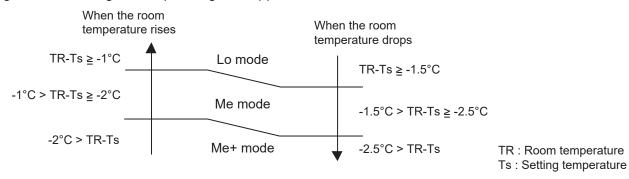
During the dry mode operation, the fan speed setting can not be changed.

#### 5. HEATING OPERATION

Switch the airflow [Auto], and the indoor fan motor will run according to a room temperature, as shown in Fig. 5

On the other hand, if switched in [Hi]  $\sim$  [Quiet], the indoor motor will run at a constant airflow of [Heat] operation modes Quiet, Lo, Me, High, as shown in Table 5.

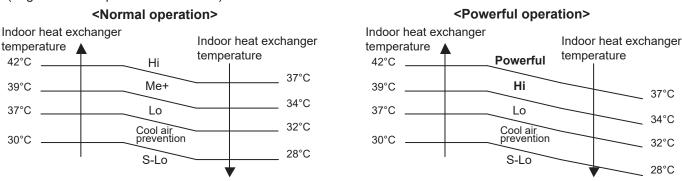
(Fig.5: Airflow change - over (Heating: Auto))



#### 6. COOL AIR PREVENTION CONTROL (Heating mode)

The maximum value of the indoor fan speed is set as shown in Fig.6 based on the detected temperature by the indoor heat-exchanger sensor on heating mode.

(Fig.6: Cool air prevension control)

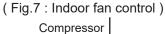


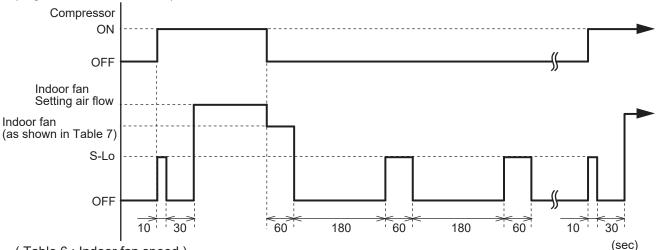
#### 7. MOISTURE RETURN PREVENTION CONTROL (Cooling mode& Dry mode)

Switch the airflow [Auto] at cooling mode, and the indoor fan motor will run as shown in Fig.7.

#### 8. INDOOR UNIT FAN (CONTROL FOR ENERGY SAVING (Cooling mode)

Switch the airflow at cooling mode, and the indoor fan motor will run as shown in Fig.7. It depends on the Function setting "Indoor unit fan control for energy saving."





(Table 6: Indoor fan speed)

	D	Cooling	
	X zone	J zone	Cooling
AS*G07/09/12KGTA	550rpm	550rpm	550rpm
AS*G14KGTA	590rpm	590rpm	590rpm

#### 6. OUTDOOR FAN CONTROL

#### 1. Outdoor Fan Motor

Following table shows the type of the outdoor fan motor. The control method is different between AC motor and DC motor.

(Table 7: Type of Motor)

AC Motor	DC Motor
	0

#### 2. Fan Speed

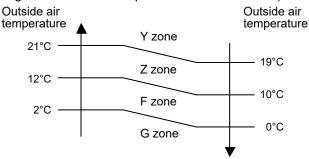
(Table 8: Outdoor fan speed)

(rpm)

	Zone 💥	Cooling	Heating	Dry
	Υ	990/ 800/ 680/ 550/ 480		990/ 730/ 680/ 600/ 470/ 380/ 340
071/004	Z	990/ 630/ 550/ 390/ 250/ 200	1070/ 780/ 600/ 450	990/ 630/ 550/ 390/ 250/ 200
07KGCA	F	990/ 300/ 270/ 240/ 220/ 200	1070/760/600/430	990/ 300/ 270/ 240/ 220/ 200
	G	990/280/250/220/200		990/280/250/220/200
	Υ	990/ 800/ 680/ 550/ 480		990/ 730/ 680/ 600/ 470/ 380/ 340
09KGCA	Z	990/ 630/ 550/ 390/ 250/ 200	1070/ 800/ 640/ 600/ 450	990/ 630/ 550/ 390/ 250/ 200
USKGCA	F	990/ 300/ 270/ 240/ 220/ 200		990/ 300/ 270/ 240/ 220/ 200
	G	990/280/250/220/200		990/280/250/220/200
	Υ	990/ 920/ 810/ 670/ 570/ 520		990/ 780/ 760/ 630/ 490/ 390/ 360
12KGCA	Z	990/ 630/ 610/ 450/ 310/ 200	1120/ 870/ 710/ 660/ 500	990/ 630/ 610/ 450/ 310/ 200
14KGCA	F	990/ 300/ 270/ 240/ 220/ 200	1120/010/110/000/000	990/ 300/ 270/ 240/ 220/ 200
	G	990/280/250/220/200		990/280/250/220/200

X Refer to Fig.8

(Fig.8: Outside air temperature zone selection)



- \* The outdoor fan speed mentioned above depends on the compressor frequency, outdoor heat exchanger and outside temperature.
  - (When the compressor frequency increases, the outdoor fan speed also changes to the higher speed. When the compressor frequency decreases, the outdoor fan speed also changes to the lower speed.)
- \* After the defrost control is operated on the heating mode, the fan speed keeps at the higher speed as table9 without relating to the compressor frequency.

( Table9 : Outdoor fan speed after the defrost )

AO*G07/ 09KGCA	1070rpm
AO*G12/ 14KGCA	1120rpm

#### 7. LOUVER CONTROL

#### 1. VERTICAL LOUVER CONTROL

(Function Range)

Each time the button is pressed, the air direction range will change as follow:

$$0 \longrightarrow 2 \longrightarrow 3 \longrightarrow 4 \longrightarrow 5 \longrightarrow 6$$

#### Types of Air flow Direction Setting:

ALL MODE :  $\bigcirc$   $\sim$   $\bigcirc$ 

The Remote Controller's display does not change.

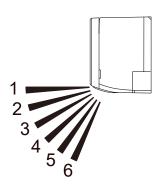


Fig.9: Air Direction Range

- Use the air direction adjustments within the ranges shown above.
- The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

Cooling / Dry mode : Horizontal flow ①

Heating mode : Downward flow 6

• During AUTO mode operation, for the first a few minutes after beginning operation, air-flow will be horizontal ①; the air direction cannot be adjusted during this period. The air flow direction setting will temporarily become ① when the temperature of the air -flow is low at the start of the Heating mode.

#### 2. ADJUST THE RIGHT-LEFT LOUVERS

· Move the Right-Left louvers to adjust air flow in the direction you prefer.

#### 3. SWING OPERATION

#### To select Vertical Airflow Swing Operation

When the swing signal is received from the remote controller, the vertical louver starts to swing.

(Table10 : Swinging Range)

	Range
Cooling / Dry mode Fan mode (① $\sim$ 4)	① ⇔ ④
Heating mode Fan mode (③~⑥)	3 ↔ 6

 The SWING operation may stop temporarily when the air conditioner's fan is not operating, or when operating at very low speeds.

#### To select Horizontal Airflow Swing Operation

(No function)

#### 8. COMPRESSOR CONTROL

#### 1. OPEARTION FREQUENCY RANGE

The operation frequency of the compressor is different based on the operation mode as shown in the Table 11.

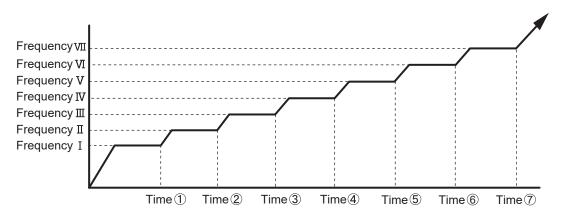
(Table 11 : Compressor frequency range)

	Cooling / Dry		Hea	ting
	Minimum	Maximum	Minimum	Maximum
AO*G07KGCA		62rps		
AO*G09KGCA		67rps		
AO*G12KGCA	12rps	83rps	12rps	110rps
AO*G14KGCA		83rps		

#### 2. OPEARTION FREQUENCY CONTROL AT NORMAL START UP

The compressor frequency soon after the start-up is controlled as shown in the Fig.10

(Fig.10 : Compressor control at start-up)



#### (Frequency)

Frequency I	Frequency <b>I</b>	FrequencyⅢ	Frequency IV	Frequency V	Frequency VI	Frequency VII
45rps	56rps	68rps	77rps	84rps	93rps	103rps

#### (Time)

Time	) Tir	me②	Time ③	Time4	Time ⑤	Time ⑥	Time 7
60se	; 14	0sec	170sec	220sec	280sec	360sec	430sec

#### 3. LIMITATION OF COMPRESSOR FREQUENCY BY OUTDOOR TEMPERATURE

The minimum compressor frequency is limited by outdoor temperature as shown in the Table12.

(Table12: Limitation of Compressor Frequency)

[Cooling/Dry]

	38°C		19°C		10°C		0°C	
	Over	Under	Over	Under	Over	Under	Over	Under
AO*G07/ 09/ 12KGCA	20rps	1	ps	1	ps	28r	ps	36rps
AO*G14KGCA	20rps	r	ps	20	rps	28r	ps	36rps

[ Heating ]

	19	°C	5°(	С	0°0	2	-1	5°C
	Over	Under	Over	Under	Over	Under	Over	Under
AO*G07/ 09KGCA	1rps	1rp	s	15	rps	36r	ps	37rps
AO*G12/ 14KGCA	1rps	1rp	)S	10	rps	17r	ps	25 rps

#### 9. TIMER OPEARTION CONTROL

#### 9-1 WIRELESS REMOTE CONTROLLER

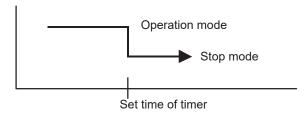
The Table 13 shows the available timer setting based on the product model.

(Table 13: Timer Setting)

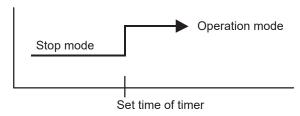
ON TIMER / OFF TIMER	PROGRAM TIMER	SLEEP TIMER	WEEKLY TIMER
0	0	$\circ$	0

#### 1. OPEARTION FREQUENCY RANGE

· OFF timer: When the clock reaches the set time, the air conditioner will be turned off.

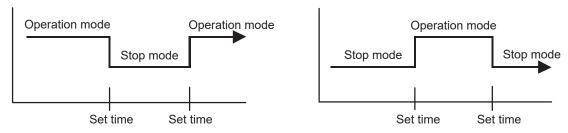


• ON timer: When the clock reaches the set time, the air conditioner will be turned on.



#### 2. PROGRAM TIMER

• The program timer allows the OFF timer and ON timer to be used in combination one time.



- Operation will start from the timer setting (either OFF timer or ON timer) whichever is closest to the clock's current timer setting.
  - The order of operations is indicated by the arrow in the remote control unit's display.
- SLEEP timer operation cannot be combined with ON timer operation.

#### 3. SLEEP TIMER

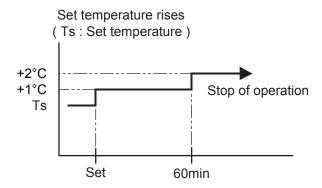
If the sleep is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time ON.

#### In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C.

It increases the setting temperature another 1°C after 1 hour.

After that, the setting temperature is not changed and the operation is stopped at the time of timer setting.

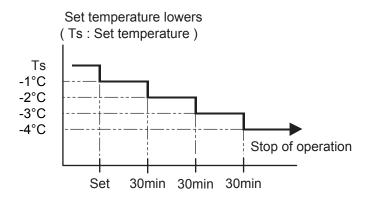


#### In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C.

It decreases the setting temperature another 1°C every 30 minutes.

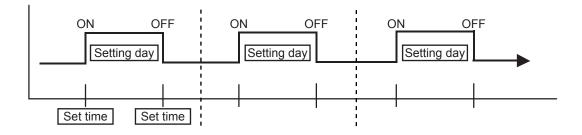
Upon lowering 4°C, the setting temperature is not changed and the operation stops at the time of timer setting.



#### **4. WEEKLY TIMER**

This timer function can set operation times of the each day of the week.

All days can be set together, the weekly timer can be used to repeat the timer setting for all of the days.



### 9-2 WIRED REMOTE CONTROLLER (OPTION)

The table13 shows the available timer setting based on the product model.

(Table13: Timer Setting)

ON TIMER / OFF TIMER	WEEKLY TIMER	DAY OFF
0	0	0

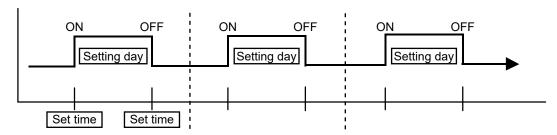
#### 1. ON TIMER / OFF TIMER

Same to 9-1 1. ON TIMER / OFF TIMER and shown in those.

#### 2. WEEKLY TIMER

This timer function can set operation times of the each day of the week.

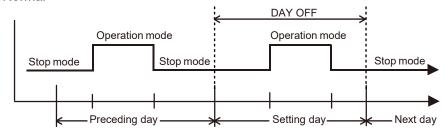
All days can be set together, the weekly timer can be used to repeat the timer setting for all of the days.



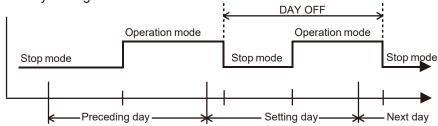
#### 3. DAY OFF setting

- · The DAY OFF setting is only available for days for which weekly settings already exist.
- If the operating time carries over to the next day (during a next day setting), the effective DAY OFF range will be set as shown below.

#### Normal



#### · Next day setting



• The DAY OFF setting can only be set one time. The DAY OFF setting is cancelled automatically after the set day has passed.

#### 10. ELECTRONIC EXPANSION VALVE CONTROL

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the Table15.

The compressor frequency, the detected temperature by the discharge temperature sensor,

the indoor heat exchanger sensor, the outdoor heat exchanger sensor, and the outdoor temperature sensor.

( Table 15 : The pulse range of the electronic expansion valve control )

	Operation mode	Pulse range
AO*G07KGCA	Cooling / Dry mode	
AO*G09KGCA	Cooling / Dry mode	Between 0 to 480 pulses.
AO*G12KGCA	Lloating mode	Between 0 to 400 pulses.
AO*G14KGCA	Heating mode	

- \* The expansion valve is set at 480 pulses 110seconds after the compressor had stopped.
- \* Initialization will start after 24 hours pass from the last initialization, and the compressor stops
- \* At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

#### 11. TEST OPERATION CONTROL

#### [ Operation method ]

The outdoor unit, may not operate, depending on the room temperature.

In this case, keep on pressing the MANUAL AUTO button of the indoor unit for more than 10 seconds.

The Operation lamp and Timer lamp will begin to flash simultaneously during cooling test run.

Then, heating test run will begin in about 3 minutes when HEAT is selected by the remote control operation. (When the air conditioner is running by pressing the test run button, the Operation lamp and Timer lamp will simultaneously flash slowly.)

#### [Release]

Perform the test operation for 60 minutes.

Pressing the MANUAL AUTO button of the indoor unit for more than 3 seconds.

#### [ Using the Wired remote control (Option) ]

If the Operation lamp is on, press the START/STOP button to turn it off.

Press the MODE and the FAN buttons at the same time for more than two seconds to start the test operation.

The operation lamp will light up and "o1" will be displayed on the set temperature display.

#### [Release]

Perform the test operation for 60 minutes.

Pressing the START/STOP button will stop the test operation.

#### [ Operation method ](With Wireless Remote Controller)

Before starting the test run, wait for 1 minute after connecting the power supply.

By the wireless remote controller

\* To start the run, press the "START/STOP" button, the "TEST RUN" button on the remote controller with a by using the tip of a ballpoint pen or other small object.

#### 12. PREVENT TO RESTART FOR 3 MINUTES (3 MINUTES ST)

The compressor won't enter operation status for 2 minutes and 20 seconds after the compressor is stopped, even if any operation is given.

#### 13. FOUR-WAY VALVE EXTENSION SELECT

At the time when the air conditioner is switched from the cooling mode to heating mode, the compressor is stopped, and the four-way valve is switched in 3 minutes later after the compressor stopped.

#### 14. AUTO RESTART

When the power was interrupted by a power failure, etc. during operation, the operation contents at that time are memorized and when power is recovered, operation is automatically started with the memorized operation contents.

When the power is interrupted and recovered during timer operation, since the timer operation time is shifted by the time the power was interrupted, an alarm is given by blinking (7 sec ON/2 sec OFF) the indoor unit body timer lamp.

[ Operation contents memorized when the power is interrupted ]

- · Operation mode
- · Set temperature
- · Set air flow
- Timer mode and set time (set by wireless remote controller)
- Set air flow Direction
- Swing
- · ECONOMY operation
- 10°C HEAT operation
- Outdoor low noise operation
- · Human sensor

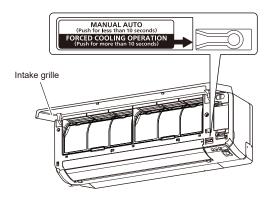
#### 15. MANUAL AUTO OPERATION (Indoor unit body operation)

When the remote control is lost or battery power dissipated, this function will work without the remote control. When MANUAL AUTO button is set more than 3seconds and less than 10seconds, MANUAL AUTO OPERATION will be started as shown in Table16.

To stop operation, press the MANUAL AUTO button for 3seconds.

(Table16: MANUAL AUTO OPERATION)

	Manual auto operation
OPERATION MODE	Auto changeover
FAN CONT. MODE	Auto
TIMER MODE	Continuous (No timer setting available)
SETTING TEMP.	24°C
SETTING LOUVER	Standard
SWING	OFF
ECONOMY	OFF



#### 16. FORCED COOLING OPERATION (TEST OPERATION)

When FORCED COOLING OPERATION is set, the operation is controlled as shown in Table 17.

(Table17: FORCED COOLING OPERATION)

	Forced cooling operation
OPERATION MODE	Cooling
FAN CONT. MODE	Hi
TIMER MODE	-
SETTING TEMP.	Room Temp is not controlled
SETTING LOUVER	Horizontal (It is changed follow as setting of remote controller)
SWING	OFF
ECONOMY	-

- Forced cooling operation is started when press MANUAL AUTO button for 10 seconds or more.
- During the forced cooling operation, it operates regardless of room temperature sensor.
- Operation LED and timer LED blink at the same time during the forced cooling operation.
   They blink for 1 second ON and 1 second OFF on both operation LED and timer LED (same as test operation).
- Forced cooling operation is released after 60 minutes of starting operation or pressing MANUAL AUTO button for 3 seconds.

#### 17. COMPRESSOR PREHEATING

When the outdoor heat exchanger temperature is lower than -4°C and the heating operation has been stopped for 30 minutes, power is applied to the compressor and the compressor is heated. (By heating the compressor, warm air is quickly discharged when operation is started.) When operation was started, and when the outdoor temperature rises to -2°C or greater, preheating is ended.

#### 18. 10°C HEAT OPERATION

10°C HEAT operation performs as below when pressing 10°C HEAT button or Weekly timer setting on the remote controller.

(Table 18: 10°C HEAT operation)

Mode	Heating
Setting temperature	10°C
Fan mode	Auto
LED display	Economy
Defrost operation	Operate as normal

#### 19. ECONOMY OPERATION

The ECONOMY operation functions by pressing ECONOMY button on the remote controller. At the maximum output, ECONOMY Operation is approximately 70% of normal air conditioner operation for cooling and heating.

The ECONOMY operation is almost the same operation as below settings.

(Table 19)

Mode	Cooling/ Dry	Heating
Target temperature	Setting temp.+1°C	Setting temp1°C

#### 20. HUMAN SENSOR CONTROL

The HUMAN SENSOR functions by pressing SENSOR button on the remote controller.

When the sensor detects that there is no one in the room for 20 minutes or more,

it automatically changes the operation as below settings.

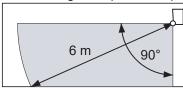
When someone comes back into the room, the human sensor will detect this, and automatically revert to the original settings.

( Table 20 )

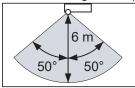
Mode	Cooling/ Dry	Heating
Target temperature	Setting temp.+2°C	Setting temp4°C

#### (Application range)

Vertical angle 90°(Side view)



Horizontal angle 100°(Top view)



The sensor unit should detect when the human body (estimate: 100cmX30cm) or the object which has more than 4 degreesC temp, difference from the background and are crossed with 1.0m/s speed in front of the sensor unit.

#### 21. OUTDOOR UNIT LOW NOISE OPERATION

The OUTDOOR UNIT LOW NOISE Operation functions by pressing OUTDOOR UNIT LOW NOISE button on the remote controller.

This operation stops the PFC control, and changes the Current release operation/release value. OUTDOOR UNIT LOW NOISE Operation mode can be used during cooling, heating and automatic operation. It can not be used in Fan and Dry mode

#### (Table 21)

<u>, , , , , , , , , , , , , , , , , , , </u>	
	Control / Release
Current release operation/release value	3.5A / 3.0A

#### 22. POWERFUL OPERATION

The POWERFUL OPERATION functions by pressing POWERFUL button on the remote controller. The indoor unit & outdoor unit will operate at maximum power as shown in Table22.

#### (Table22)

	Powerful operation
COMPRESSOR FREQUENCY	Maximum
FAN CONT. MODE	Powerful
SETTING LOUVER	Cooling/ Dry : 3, Heating : 6

Release Condition is as follows.

[Cooling / Dry]

- Room tenperature < Setting temperature - 0.5°C or Operation time has passed 20 minutes.

#### [Heating

- Room tenperature > <u>Setting</u> temperature +0.5°C or Operation time has passed 20 minutes.

#### 23. DEFROST OPERATION CONTROL

#### 1. CONDITION OF STARTING THE DEFROST OPERATION

The defrost operation starts when the outdoor heat exchanger temperature sensor (Tn) detects the temperature lower than the values shown in Table19.

( Table 19: Condition of starting Defrost Operation )

<u> </u>	<u> </u>	•	
1s⊤time defrosting	Compressor integrating operation time		
after starting operation	Less than 22 min.	22 to 62 min.	More than 62 min.
	Does not operate	- 9°C	- 5°C

Defrosting after 2ND time	Compr	essor integrating operation time	
upon starting operation	Less than 40 min.	More than 40min.	
	Does not operate	Outdoor heat exchanger temp. ≤ -17°C (at outside air temp. ≥ -10°C)	
		① Outdoor heat exchanger temp.< -20°C ② Outdoor heat exchanger temp.< Outside air temp. ③ Tn-Tn10< -5°C (and Tn< -6°C) ④ Tn-Tnb< -2°C (and Tn< -6°C) (at outside air temp. < -10°C)	

Tn10: Temperature of continuous operation at 10minutes.

Tnb : Back 5minutes temperature

Integrating defrost	Compressor integrating operation time		
(Constant monitoring)	More than 240 min. (For long continuous operation)	More than 215 min. (For long continuous operation)	Less than 10min.*1 (For intermittent operation)
	- 3°C	- 5°C	OFF count of the compressor 40 times.

<sup>\*1 :</sup> If the compressor continuous operation time is less than 10 minutes, the OFF number of the compressor is counted.

If any defrost operated, the compressor OFF count is cleared.

#### 2. CONDITION OF THE DEFROST OPERATION COMPLETION

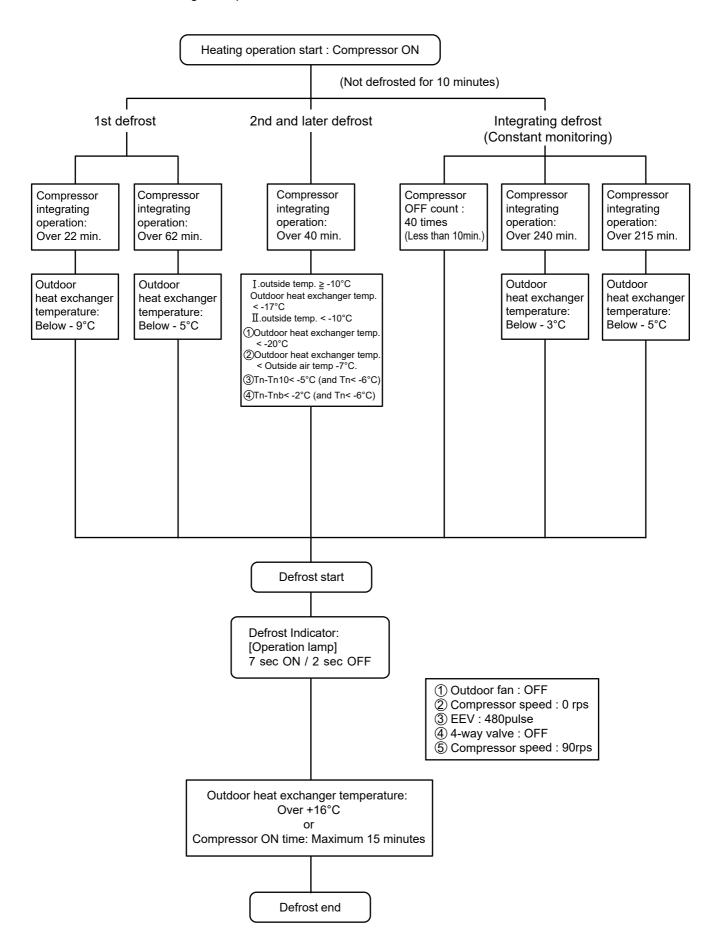
Defrost operation is released when the conditions become as shown in Table 20.

( Table 20 : Defrost Release Condition )

Release Condition
Outdoor heat exchanger temperature sensor value is higher than +16°C. or Compressor operation time has passed 15 minutes.

#### 3. Defrost Flow Chart

The defrosting shall proceed by the integrating operation time, outdoor temperature and outdoor heat exchanger temperature as follows.



#### 24. OFF DEFROST OPEARTION CONTROL

When operation stops in the [Heating operation] mode, if frost is adhered to the outdoor unit heat exchanger, the defrost operation will proceed automatically. In this time, if indoor unit operation lamp flashes slowly (7 sec ON / 2 sec OFF), the outdoor unit will allow the heat exchanger to defrost, and then stop.

#### 1. OFF DEFROST OPERATION CONDITION

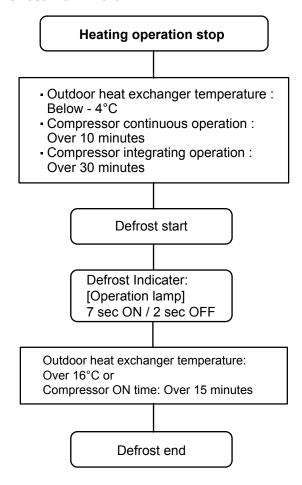
In heating operation, the outdoor heat exchanger temperature is less than - 4°C, compressor continuous operation more than 10 minutes, and compressor operation integrating time lasts for more than 30 minutes.

#### 2. OFF DEFROST END CONDITION

#### Release Condition

Outdoor heat exchanger temperature sensor value is higher than 16°C or Compressor operation time has passed 15 minutes.

#### **OFF Defrost Flow Chart**



#### 25. VARIOUS PROTECTIONS

#### 1. DISCHARGE GAS TEMPERATURE OVERRISE PREVENSION CONTROL

The discharge gas thermosensor (discharge thermistor: Outdoor side) will detect discharge gas temperature.

When the discharge temperature becomes higher than Temperature  $\rm I$ , the compressor frequency is decreased 20rps, and it continues to decrease the frequency for 20rps every 120 seconds until the temperature becomes lower than Temperature  $\rm I$ .

When the discharge temperature becomes lower than Temperature II, the protection control of the compressor frequency will be released.

When the discharge temperature becomes higher than Temperature III, the compressor is stopped and the indoor unit LED starts blinking.

( Table 25 : Discharge temperature over rise prevension control / Release temperature )

Temperature I	Temperature <u>I</u> I	Temperature III
104°C	101°C	110°C

#### 2. CURRENT RELEASE CONTROL

The compressor frequency is controlled so that the outdoor unit input current does not exceed the current limit value that was set up with the outdoor temperature.

The compressor frequency returns to the designated frequency of the indoor unit at the time when the frequency becomes lower than the release value.

( Table 26 : Current release operation value / Release value )

#### [ Heating ]

<u>.                                      </u>	0 1	
AO*G07KGCA AO*G09KGCA		
OT (C	Control / Release)	
17°C	5.5A / 5.0A	
17°C	7.0A / 6.5A	
5°C	7.5A / 7.0A	
5.0	8.5A / 8.0A	

OT : Outdoor Temperature

[ Heating ]

AO*G12KGCA		
OT (0	Control / Release)	
17°C	5.5A / 5.0A	
12°C	7.0A / 6.5A	
5°C	7.5A / 7.0A	
5 0	8.5A / 8.0A	

OT : Outdoor Temperature

#### [ Heating ]

AO*G14KGCA		
OT (C	Control / Release)	
17°C	7.0A / 6.5A	
17°C	9.0A / 8.5A	
5°C	10.0A / 9.5A	
5 C	10.0A / 9.5A	

OT : Outdoor Temperature

#### [Cooling]

OT: Outdoor Temperature

#### [Cooling]

AO*G12KGCA			
OT (C	ontrol / Release)		
46°C	4.0A / 3.5A		
40°C	5.0A / 4.5A		
400	6.0A / 5.5A		

OT : Outdoor Temperature

#### [ Cooling ]

AO*G14KGCA		
OT (C	ontrol / Release)	
46°C	4.5A / 4.0A	
	6.0A / 5.5A	
40°C -	8.5A / 8.0A	
40°C		

OT : Outdoor Temperature

#### 3. ANTIFREEZING CONTROL (Cooling and Dry mode)

The compressor frequency is decrease on cooling & dry mode when the indoor heat exchanger temperature sensor detects the temperature lower than Temperature I.

Then, the anti-freezing control is released when it becomes higher than Temperature II.

(Table 27 : Anti-freezing Protection Operation / Release Temperature)

Outdoor temperature	Temperature I	Temperature <b>I</b>
Over than 10°C *1 or 12°C *2	4°C	7°C
Less than 10°C *1 or 12°C *2	4 0	13°C

<sup>\*1.</sup> When the temperature rises.

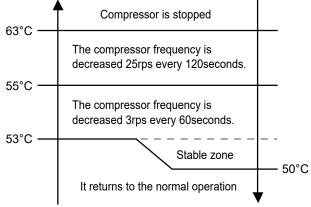
#### 4. COOLING PRESSURE OVERRISE PROTECTION

When the outdoor unit heat exchange sensor temperature rises to 65°C or greater, the compressor and the outdoor fan motor are stopped and trouble display is performed.

#### 5. HIGH TEMPERATURE RELEASE CONTROL (HEATING MODE)

On heating mode, the compressor frequency is controlled as following based on the detection value of the indoor heat exchanger temperature sensor.

#### [ Control System ] Indoor heat exchange temperature



<sup>\*2.</sup> When the temperature drops.



# WALL MOUNTED type INVERTER

## 2. TROUBLE SHOOTING

#### **2-1 ERROR DISPLAY**

#### 2-1-1 INDOOR UNIT AND WIRED REMOTE CONTROLLER DISPLAY

Please refer the flashing pattern as follows. Indoor Unit: AS\*G07/ 09/ 12/ 14KGTA

The OPERATION, TIMER and ECONOMY lamps operate as follows according to the error contents.

Error Contents	Indoor Unit Display			Wired Remote	Trouble
	OPERATION [ <b>I</b> ] (Green)	TIMER [也] <b>(Orange)</b>	ECONOMY [압] ( <b>Green</b> )	Controller Display	shooting
Serial communication error	1 times	1 times	Continuous	11	1.2
External Communication Error	1 times	8 times	Continuous	18	3
Indoor Unit Capacity Error	2 times	2 times	Continuous	22	4
Combination Error	2 times	3 times	Continuous	23	5
Indoor Unit Address Setting Error	2 times	6 times	Continuous	26	6
Connection Unit Number Error (Indoor Unit Wired Remote Controller Error)	2 times	9 times	Continuous	29	7
Indoor unit main PCB error	3 times	2 times	Continuous	32	8
Indoor Unit Motor Electricity Consumption Detection Error	3 times	3 times	Continuous	33	9
Manual auto switch error	3 times	5 times	Continuous	35	10
Indoor Unit Power Supply Error for Fan Motor	3 times	9 times	Continuous	39	11
Indoor Unit Communication Circuit (Wired Remote Controller) Error	3 times	10 times	Continuous	3A	12
Indoor Room Thermistor Error	4 times	1 times	Continuous	41	13
Indoor Heat Ex. Thermistor Error	4 times	2 times	Continuous	42	14
Indoor Unit Fan Motor Error	5 times	1 times	Continuous	51	15
Indoor Unit Error	5 times	15 times	Continuous	5U	2-15
Outdoor unit main PCB error	6 times	2 times	Continuous	62	16
PFC circuit error	6 times	4 times	Continuous	64	18
IPM Error	6 times	5 times	Continuous	65	19
Discharge Thermistor Error	7 times	1 times	Continuous	71	21
Heat Ex. Liquid Outlet Thermistor Error	7 times	3 times	Continuous	73	22
Outdoor Thermistor Error	7 times	4 times	Continuous	74	23

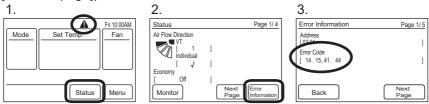
	Indoor Unit Display			Wired Remote	Trouble
Error Contents	OPERATION [   ] (Green)	TIMER [싆] <b>(Orange)</b>	ECONOMY [압] (Green)	Controller Display	shooting
Current Sensor Error	8 times	4 times	Continuous	84	24
Over Current Error	9 times	4 times	Continuous	94	25
Compressor Control Error	9 times	5 times	Continuous	95	26
Outdoor Unit Fan Motor Error	9 times	7 times	Continuous	97	27
4-way Valve Error	9 times	9 times	Continuous	99	28
Discharge Temp. Error	10 times	1 times	Continuous	A1	29

#### 2-1-2 WIRED REMOTE CONTROLLER DISPLAY (OPTION)

#### · 2-Wire

- 1. Check the error
  - 1. If an error occurs, an error icon appears on the "Monitor mode screen".

    Touch the [Status] on the "Monitor mode screen". The "Status" screen is displayed.
  - 2. Touch the [Error Information] on the "Status" screen. The "Error Information" screen is displayed. (If there are no errors, the [Error Information] will not be displayed.)
  - 3. 2-digit numbers correspond to the error code in the table below. Touch the [Next page] (or [Previous page]) to switch to other connected indoor units.



For the details of the indoor unit or outdoor unit error , refer to the error codes in each installation manual

#### 2-2 TROUBLE SHOOTING WITH ERROR CODE

Trouble shooting 1
OUTDOOR UNIT Error Method:

Serial communication error (Serial Reverse Transfer Error)

**Indicate or Display:** 

**Outdoor Unit: No indication** 

NO

Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 1 time Flash

Economy lamp: Continuous flash.

**ERROR CODE : [E : 11]** 

**Detective Actuators:** 

Outdoor unit Main PCB Outdoor unit fan motor

**Detective details:** 

When the indoor unit cannot receive the serial signal from Outdoor unit more than 2minutes after power ON, or the indoor unit cannot receive the serial signal more than 15seconds during normal operation.

Forecast of Cause:

1. Connection failure

2. External cause

3. Main PCB failure 4. Outdoor unit fan motor failure

Check Point 1-1: Reset the power and operate

• Does Error indication show again?

YES

Check Point 2: Check Connection

- Check any loose or removed connection line of Indoor unit and Outdoor unit.
  - >> If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical Manual.

Check Point 1-2: Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

ОК

Check Point 3: Check the voltage of power supply

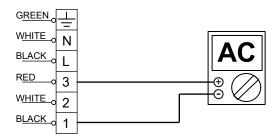
- Check the voltage of power supply
- >> Check if AC207V (AC230V -10%) 253V (AC230V +10%) appears at Outdoor Unit Terminal L N.

AC ⊘ º

ОК

Check Point 4: Check Serial Signal (Reverse Transfer Signal)

- Check Serial Signal (Reverse Transfer Signal)
- >> Check if Indicated value swings between AC90V and AC270V at Outdoor Unit Terminal 1 3.
- >> If it is abnormal, Check Outdoor unit fan motor. (PARTS INFORMATION 5)
- >> If Outdoor fan motor is abnormal, replace Outdoor unit fan motor and Main PCB.
- >> If Outdoor fan motor is normal, replace Main PCB.



# Trouble shooting 2 INDOOR UNIT Error Method:

Serial communication error (Serial Forward Transfer Error)

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 1 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE: [E:11]

NO

#### **Detective Actuators:**

Indoor unit Controller PCB Indoor unit Fan motor

#### **Detective details:**

When the outdoor unit cannot receive the serial signal from Indoor unit more than 10seconds.

#### Forecast of Cause:

1. Connection failure

2. External cause

3. Controller PCB failure 4. Indoor unit fan motor failure

#### Check Point 1-1: Reset the power and operate

Does Error indication show again?

YES

#### Check Point 2: Check Connection

- Check any loose or removed connection line of Indoor unit and Outdoor unit.
- >> If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical Manual.

Check Point 1-2: Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

ОК

Check Point 3: Check the voltage of power supply

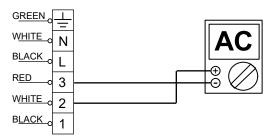
- Check the voltage of power supply
- >> Check if AC207V (AC230V -10%) 253V (AC230V +10%) appears at Outdoor Unit Terminal L N.

AC

ок

Check Point 4: Check Serial Signal (Reverse Transfer Signal)

- Check Serial Signal (Forward Transfer Signal)
- >> Check if Indicated value swings between AC30V and AC130V at Outdoor Unit Terminal 2 3.
- >> If it is abnormal, replace Controller PCB.
- >> If it is abnormal, Check Indoor unit fan motor. (PARTS INFORMATION 4)
- >> If Indoor unit fan motor is abnormal, replace Indoor unit fan motor and Controller PCB.



# Trouble shooting 3 INDOOR UNIT Error Method:

**External communication error** 

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 8 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE: [E:18]

**Detective Actuators:** 

**Detective details:** 

External communication error

After receiving a signal from the external I/O PCB, the same a signal has not been received for 15sec

Forecast of Cause:

1. Connection failure 2.External I/O PCB, Wi-fi adapter failure 3.Controller PCB failure

#### Check Point 1: Check the connection

- · Check any loose or removed connection of between the controller PCB to the external I/OPCB or Wi-fi adapter
- >>If there is an abnormal condition, correct it by refer to installation manual or the technical manual.
- Check the condition condtion on the external I/O PCB, Wi-fi adapter and the controller PCB (If there is loose connector, open cable or miss-wiring)



Check Point 2: Replace external I/O PCB, Wi-fi adapter

▶ If Check Point 1 do not improve the symptom, change External I/O PCB or Wi-fi adapter.



Check Point 3: Replace Controller PCB

► If Check Point 2 do not improve the symptom, change Controller PCB.

# Trouble shooting 4 INDOOR UNIT Error Method:

Indoor unit capacity error

Indicate or Display:

OOR UNIT Error Method: Outdoor Unit: No indication

Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 2 time Flash

Economy lamp: Continuous flash.

ERROR CODE : [E : 22 ]

**Detective Actuators:** 

**Detective details:** 

Indoor Unit Main PCB

When the total capacity of indoor units does not match outdoor capacity while 3 minutes after power-on.

#### Forecast of Cause:

1. The selection of indoor units is incorrect 2. Main PCB failure

#### Check Point 1: Check the total capacity of indoor unit

- Check the total capacity of the connected indoor units.
  - >> If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical Manual.



Check Point 2: Replace Main PCB

▶ If Check Point 1 do not improve the symptom, replace Main PCB.

# Trouble shooting 5 INDOOR UNIT Error Method:

Indicate or Display:

Outdoor Unit : No indication

Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 3 time Flash

Economy lamp: Continuous flash.

ERROR CODE : [E : 23 ]

**Detective Actuators:** 

**Combination error** 

Indoor unit

**Detective details:** 

1. When the outdoor unit type is multi.

#### Forecast of Cause:

1. The selection of indoor units is incorrect

#### Check Point 1 : Check the type of indoor unit

• Check the type of the connected indoor unit.

>> If abnormal condition is found, correct it.



Check Point 2: Replace Main PCB

▶ If Check Point 1 do not improve the symptom, replace Main PCB of Outdoor unit.

# Trouble shooting 6 <a href="INDOOR UNIT Error Method:">INDOOR UNIT Error Method:</a>

Indoor unit address setting error

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 6 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E: 26]

#### **Detective Actuators:**

Wired remote controller (2-Wire) Indoor unit Controller PCB circuit

#### **Detective details:**

When the address number set by auto setting and manual setting are mixed in one RC group.

When the duplicated address number exists in one RC group.

Forecast of Cause: 1. Wrong wiring of RCgroup 2. Wrong remote address setting 3. Indoor unit controller PCB failure

4. Remote controller failure

#### Check Point 1: Wire installation

☐ Wrong wire connection in RCgroup (Please refer to the installation manual)



#### Check Point 2: Wrong RCgroup setting

□ The given address number by auto setting (00) and the manual set number (Except 00) were not existing in one RCG.

☐ The remote controller address setting by U.I. were not existing same address.

☐ The duplicated address number is not existing in one RCgroup



Check Point 3: Check Indoor unit controller PCB

□ Check if controller PCB damage

□ Change controller PCB and check the Error after setting remote controller address

# Trouble shooting 7 INDOOR UNIT Error Method:

Connection unit number error (Indoor unit Wired remote controller error)

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 9 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E:29]

#### **Detective Actuators:**

Wired remote controller (2-Wire) Indoor unit Controller PCB circuit

#### **Detective details:**

When the number of connecting indoor units are out of specified rule.

Forecast of Cause: 1. Wrong wiring / Number of I.U, RC in RCgroup 2. Indoor unit controller PCB defective

Check Point 1: Wire installation

■ Wrong number of connecting indoor unit

 $lack egin{pmatrix} lack egin{pmatrix} lack$ 

Check Point 2: Check Indoor unit controller PCB

□ Check if controller PCB damage

□ Check if controller PCB and check the Error after setting remote controller address

# Trouble shooting 8 INDOOR UNIT Error Method:

Indoor unit main PCB error

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 2 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE: [E: 32]

#### **Detective Actuators:**

Indoor unit Controller PCB

#### **Detective details:**

When power is on and there is some below case.

- 1. When model information of EEPROM is incorrect.
- 2. When the access to EEPROM failed.

#### Forecast of Cause:

1. External cause 2. Defective connection of electric components 3. Controller PCB failure

NO

#### Check Point 1-1: Reset Power Supply and operate

Does Error indication show again?

## YES

#### Check Point 2:

Check Indoor unit electric components

- Check all connectors.
   (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.

## Check Point 1-2 :

Check external cause such as noise

- · Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



Check Point 3: Replace Controller PCB

► Change Controller PCB.

#### Note: EEPROM

EEPROM(Electronically Erasable and Programmable Read Only Memory) is a nonvolatile memory which keeps memorized information even if power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it can not change a partial contents. (Rewriting shall be done upon erasing the all contents.)

There is a limit in a number of rewriting.

INDOOR UNIT Error Method:

Indoor unit motor electricity consumption detection error

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 3 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE: [E: 33]

#### **Detective Actuators:**

Indoor unit motor electricity consumption detection error

#### **Detective details:**

When the voltage value or the current value of the motor go beyond the limits.

#### Forecast of Cause:

1. Fan motor failure 2. Main PCB failure

#### Check Point 1: Check rotation of Fan

- Rotate the fan by hand when operation is off.
   (Check if fan is caught, dropped off or locked motor)
- >>If Fan or Bearing is abnormal, replace It.



Check Point 2: Check ambient temp. around motor

- Check excessively high temperature around the motor.
   (if there is any surrounding equipment that causes heat)
- >>Upon the temperature coming down, restart operation.



Check Point 3: Check Indoor unit fan motor

- Check Indoor unit fan motor. (PARTS INFORMATION 4)
- >> if Indoor unit fan motor is abnormal, replace Indoor unit fan motor.



Check Point 4: Replace Power Supply PCB

▶ If Check Point 1-3 do not improve the symptom, replace Main PCB.

## Trouble shooting 10 INDOOR UNIT Error Method:

Manual auto switch Error

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 5 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E:35]

#### **Detective Actuators:**

Indoor unit Controller PCB Indicator PCB Manual auto switch

#### **Detective details:**

When the Manual Auto Switch becomes ON for consecutive 60 or more seconds

#### Forecast of Cause :

1. Manual auto switch failure 2. Controller PCB and Indicator PCB failure

#### Check Point 1: Check the Manual auto switch

- Check if Manual auto switch is kept pressed.
- Check ON/OFF switching operation by using a meter.
- >> If Manual auto switch is disabled (on/off switching), replace it.



ok

Check Point 2: Replace Controller PCB and Indicator PCB

▶ If Check Point 1 do not improve the symptom, replace Controller PCB and Indicator PCB.

# Trouble shooting 11 INDOOR UNIT Error Method:

Indoor unit power supply error for fan motor

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 9 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E: 39]

#### **Detective Actuators:**

Indoor Unit Controller PCB

#### **Detective details:**

When a momentary power cut off. When do not start fan motor.

#### Forecast of Cause:

1. External cause 2. Connection of connector failure 3. Controller PCB failure

#### Check Point 1: Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop : Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.



#### Check Point 2: Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 3: Replace Controller PCB

▶ If Check Point 1, 2 do not improve the symptom, replace Controller PCB.

## Trouble shooting 12 INDOOR UNIT Error Method:

Indoor unit Communication circuit (wired remote controller) error

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 10 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E:3A]

#### **Detective Actuators:**

Indoor unit Controller PCB circuit

#### **Detective details:**

Detect the communication error of microcomputer and communication PCB.

Forecast of Cause: 1.Communication PCB defective

2. Indoor unit controller PCB defective

#### Check Point 1: Check the connection of terminal

After turning off the power supply, check & correct the followings

□ Indoor unit - Check the connection the communication PCB and the controller PCB



Check Point 2: Replace the communication PCB

If the Check point 1 is ok, replace the communication PCB



Check Point 3: Replace the controller PCB

If condition is doesn't change, replace the controller PCB

## Trouble shooting 13 INDOOR UNIT Error Method:

#### Indicate or Display:

**Outdoor Unit: No indication** 

**Indoor Room Thermistor Error** 

Indoor Unit : Operation lamp: 4 time Flash, Timer lamp: 1 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E:41]

#### **Detective Actuators:**

#### **Detective details:**

Indoor unit Controller PCB Room temperature thermistor

When Room Temperature Thermistor open or short-circuit is detected.

#### Forecast of Cause:

1. Connector connection failure 2. Thermistor failure 3. Controller PCB failure

#### Check Point 1: Check connection of Connector

- · Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Remove connector and check Thermistor resistance value

Thermistor Characteristics (Approx. value)

Thermistor Characteristics	(дрргох.	value							
Temperature	-10°C	-5°C	0°C	5°C	10°C	15°C	20°C	25°C	
Resistance Value (kΩ)	58.2	44.0	33.6	25.9	20.2	15.8	12.5	10.0	
					1				



Temperature	30°C	35°C	40°C	45°C
Resistance Value (kΩ)	8.0	6.5	5.3	4.3

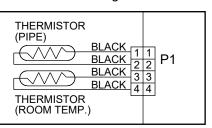
▶ If Thermistor is either open or shorted, replace it and reset the power.



#### Check Point 3: Check voltage of Controller PCB (DC5.0V)

Make sure circuit diagram of indoor unit and check terminal voltage at Thermistor (DC5.0V)





▶ If the voltage does not appear, replace Controller PCB.

## Trouble shooting 14 INDOOR UNIT Error Method:

Indicate or Display:

Indoor Heat Ex. Thermistor Error

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 4 time Flash, Timer lamp: 2 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE: [E: 42]

#### **Detective Actuators:**

**Detective details:** 

Indoor unit Controller PCB Heat Ex. temperature thermistor When Heat Ex. Temperature Thermistor open or short-circuit is detected.

#### Forecast of Cause:

1. Connector connection failure 2. Thermistor failure 3. Controller PCB failure

#### Check Point 1: Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Remove connector and check Thermistor resistance value

Thermistor Characteristics (Approx. value)

Thermistor Characteristics (Approx. value)								
Temperature	-30°C	-20°C	-10°C	-5°C	0°C	5°C	10°C	20°C
Resistance Value (k $\Omega$ )	1131.9	579.6	312.3	233.2	176.0	134.2	103.3	62.9
						1		



Temperature	30°C	40°C	50°C	60°C	63°C
Resistance Value ( $k\Omega$ )	39.6	25.6	17.1	11.6	10.4

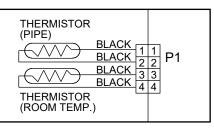
▶ If Thermistor is either open or shorted, replace it and reset the power.



#### Check Point 3: Check voltage of Controller PCB (DC5.0V)

Make sure circuit diagram of indoor unit and check terminal voltage at Thermistor (DC5.0V)





If the voltage does not appear, replace Controller PCB.

#### **INDOOR UNIT Error Method:**

#### **Indoor Unit Fan Motor Error**

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 5 time Flash, Timer lamp: 1 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E:51]

#### **Detective Actuators:**

## Indoor unit Controller PCB Indoor unit Fan motor

#### **Detective details:**

When the condition that actual frequency of Indoor Fan is below 1/3 of target frequency is continued more than 56 seconds.

#### Forecast of Cause:

- 1. Fan rotation failure 2. Fan motor winding open 3. Motor protection by surrounding temperature rise
- 4. Control PCB failure 5. Indoor unit fan motor failure

#### Check Point 1: Check rotation of Fan

- Rotate the fan by hand when operation is off.
   (Check if fan is caught, dropped off or locked motor)
- >>If Fan or Bearing is abnormal, replace it.



#### Check Point 2: Check ambient temp. around motor

- Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
- >>Upon the temperature coming down, restart operation.



#### Check Point 3: Check Indoor unit fan motor

- Check Indoor unit fan motor. (PARTS INFORMATION 4)
- >> If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.



#### Check Point 4: Replace Controller PCB

▶ If Check Point 1-3 do not improve the symptom, replace Controller PCB.

## Trouble shooting 16 OUTDOOR UNIT Error Method:

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Outdoor unit main PCB error Indoor Unit : O

: Operation lamp: 6 time Flash, Timer lamp: 2 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E:62]

#### **Detective Actuators:**

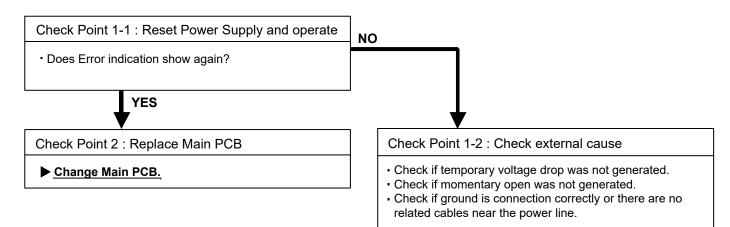
#### **Detective details:**

Outdoor unit Main PCB

Access to EEPROM failed due to some cause after outdoor unit started.

#### Forecast of Cause:

1. External cause (Noise, temporary open, voltage drop) 2. Main PCB failure



Indicate or Display:
Outdoor Unit: No indication

OUTDOOR UNIT Error Method: Outdoor Un Indoor Unit

: Operation lamp: 6 time Flash, Timer lamp: 4 time Flash

Economy lamp: Continuous flash.

ERROR CODE: [E: 64]

**Detective Actuators:** 

PFC circuit error

**Detective details:** 

Outdoor unit Main PCB When inverter output DC voltage is higher than 415V for over 3 seconds,

the compressor stops.

If the same operation is repeated 5 times, the compressor stops permanently.

Forecast of Cause:

1. External cause 2. Connector connection failure 3. Main PCB failure

Check Point 1: Check external cause at Indoor and Outdoor (Voltage drop or Noise)

• Instant drop : Check if there is a large load electric apparatus in the same circuit.

 Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.

 Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
 Check the complete insulation of grounding.



Check Point 2: Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



Check Point 3: Replace Main PCB

► If Check Point 1, 2 do not improve the symptom, change Main PCB.

#### Trouble shooting 19 **OUTDOOR UNIT Error Method:**

**IPM Error** 

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

**Indoor Unit** : Operation lamp: 6 time Flash, Timer lamp: 5 time Flash

**Economy lamp: Continuous flash.** 

**ERROR CODE** : [E : 65]

#### **Detective Actuators:**

Outdoor unit Main PCB Compressor Outdoor Fan Motor

#### **Detective details:**

- 1) When more than normal operating current to IPM in Main PCB flows, the compressor stops.
- 2) After the compressor restarts, if the same operation is repeated within 40sec, the compressor stops again.
- ③ If ① and ② repeats 5 times, the compressor stops permanently.

#### Forecast of Cause:

- 1. Defective connection of electric components 2. Outdoor Fan Operation failure
- 3. Outdoor Heat Exchanger clogged
- 4. Compressor failure
- 5. Main PCB failure

#### Check Point 1: Check connections of Outdoor Unit Electrical Components

- Check if the terminal connection is loose.
- Check if connector is removed.
- · Check erroneous connection.
- Check if cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Check Outdoor Fan, Heat Exchanger

- Is there anything obstructing the air distribution circuit?
- Is there any clogging of Outdoor Heat Exchanger?
- Is the Fan rotating by hand when operation is off?
- >> If the Fan Motor is locked, replace it.



#### Check Point 3: Check Outdoor Fan

- Check Outdoor Fan Motor. (Refer to Trouble shooting 28)
- >> If the Fan Motor is failure, replace it.



#### Check Point 4: Check Compressor

- Check Compressor. (PARTS INFORMATION 2)



#### Check Point 5: Replace Main PCB

#### ▶ If Check Point 1~ 4 do not improve the symptom, change Main PCB.

**OUTDOOR UNIT Error Method:** 

**Discharge Thermistor Error** 

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

**Indoor Unit** : Operation lamp: 7 time Flash, Timer lamp: 1 time Flash

**Economy lamp: Continuous flash.** 

**ERROR CODE** : [E : 71]

#### **Detective Actuators:**

Outdoor unit Main PCB

Discharge pipe temperature thermistor

#### **Detective details:**

When Discharge pipe temperature thermistor open or short-circuit is detected at power ON or while running the compressor.

#### Forecast of Cause:

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

#### Check Point 1: Check connection of Connector

- · Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Remove connector and check Thermistor resistance value

Thermistor Characteristics (Approx. value)

Thermistor Characteristics (Approx. Value)									
Temperature	-30°C	-20°C	-10°C	-5°C	0°C	5°C	10°C	20°C	30°C
Resistance Value ( $k\Omega$ )	1013.1	531.6	292.9	221.1	168.6	129.8	100.9	62.5	40.0
Temperature	40°C	50°C	60°C	70°C	80°C	90°C	100°C	110°C	120°C
Resistance Value (kΩ)	26.3	17.8	12.3	8.7	6.3	4.6	3.4	2.6	2.0

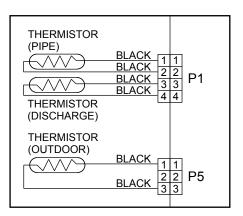
#### ▶ If Thermistor is either open or shorted, replace it and reset the power.



#### Check Point 3: Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)





▶ If the voltage does not appear, replace Main PCB.

**OUTDOOR UNIT Error Method:** 

Heat Ex. Liquid Outlet Thermistor Error

**Indicate or Display:** 

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 7 time Flash, Timer lamp: 3 time Flash

**Economy lamp: Continuous flash.** 

**ERROR CODE** : [E : 73]

**Detective Actuators:** 

Outdoor unit Main PCB

Heat exchanger temperature thermistor

#### **Detective details:**

When Heat exchanger temperature thermistor open or

short-circuit is detected at power ON or while running the compressor.

#### Forecast of Cause:

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

#### Check Point 1: Check connection of Connector

- · Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Remove connector and check Thermistor resistance value

Thermistor Characteristics (Approx. value)

Temperature	-30°C	-20°C	-10°C	-5°C	0°C	5°C	10°C	20°C	30°C
Resistance Value ( $k\Omega$ )	95.6	50.3	27.8	21.0	16.1	12.4	9.6	6.0	3.8

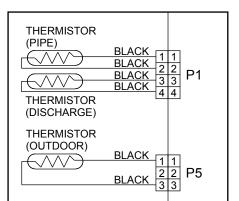
Temperature	40°C	50°C	60°C	70°C	80°C
Resistance Value ( $k\Omega$ )	2.5	1.7	1.2	8.0	0.6

#### ▶ If Thermistor is either open or shorted, replace it and reset the power.



#### Check Point 3: Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ If the voltage does not appear, replace Main PCB.



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OUTDOOR UNIT Error Method:

**Outdoor Thermistor Error** 

**Indicate or Display:** 

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 7 time Flash, Timer lamp: 4 time Flash

**Economy lamp: Continuous flash.** 

**ERROR CODE** : [E : 74]

**Detective Actuators:** 

Outdoor unit Main PCB
Outdoor temperature thermistor

**Detective details:** 

When Outdoor temperature thermistor open or short-circuit is detected at power ON or while running the compressor.

#### Forecast of Cause:

1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

#### Check Point 1: Check connection of Connector

- · Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.
- >>Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Remove connector and check Thermistor resistance value

Thermistor Characteristics (Approx. value)

Temperature	-30°C	-25°C	-20°C	-15°C	-10°C	-5°C	0°C	5°C	10°C
Resistance Value (kΩ)	224.3	159.7	115.2	84.2	62.3	46.6	35.2	26.9	20.7

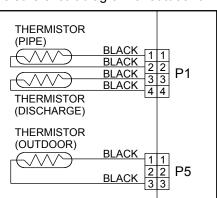
Temperature	15°C	20°C	25°C	30°C	35°C	40°C	45°C	50°C	55°C
Resistance Value ( $k\Omega$ )	16.1	12.6	10.0	8.0	6.4	5.2	4.2	3.5	2.8

#### ▶ If Thermistor is either open or shorted, replace it and reset the power.



Check Point 3: Check voltage of Main PCB (DC5.0V)

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



▶ If the voltage does not appear, replace Main PCB.



#### **Indicate or Display: Trouble shooting 24 OUTDOOR UNIT Error Method: Outdoor Unit: No indication Indoor Unit** : Operation lamp: 8 time Flash, Timer lamp: 4 time Flash **Current Sensor Error** Economy lamp: Continuous flash. ERROR CODE: [E:84] **Detective Actuators: Detective details:** When Input Current Sensor has detected 0A, while Inverter Compressor is Outdoor unit Main PCB operating at higher than 56rps, after 1minute upon starting the Compressor. (Except during the defrost operation) Forecast of Cause: 1. Defective connection of electric components 2. External cause 3. Main PCB failure Check Point 1-1: Reset Power Supply and operate NO Does Error indication show again? YES Check Point 2: Check Point 1-2: Check connections of Outdoor Unit Electrical Components Check external cause at Indoor and Outdoor (Voltage drop or Noise) - Check if the terminal connection is loose. - Check if connector is removed. • Instant drop : Check if there is a large load electric - Check erroneous connection. apparatus in the same circuit. · Check if cable is open. • Momentary power failure : Check if there is a defective >>Upon correcting the removed connector or mis-wiring, contact or leak current in the reset the power. power supply circuit. Noise: Check if there is any equipment causing harmonic OK wave near electric line.(Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding.

Check Point 3: Replace Main PCB

▶ If Check Point 1, 2 do not improve the symptom, change Main PCB.

#### Trouble shooting 25 **OUTDOOR UNIT Error Method:**

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

**Indoor Unit** 

: Operation lamp: 9 time Flash, Timer lamp: 4 time Flash

Economy lamp: Continuous flash.

ERROR CODE : [E : 94]

#### **Detective Actuators:**

**Over Current Error** 

#### Outdoor unit Main PCB Compressor

#### **Detective details:**

• "Protection stop by overcurrent generation after inverter compressor start processing completed" generated consecutively 10 times.

The number of generations is reset if the start-up of the compressor succeeds.

- Forecast of Cause: 1. Outdoor unit fan operation defective, foreign matter on hear exchanger, excessive rise of ambient temperature
  - 2. Inverter PCB failure
  - 3. Inverter compressor failure (lock, winding short)

#### Check Point 1: Check the outdoor unit fan operation, heat exchanger, ambient temperature

- No obstructions in air passages?
- · Heat exchange fins clogged
- · Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?



#### Check Point 2: Replace Main PCB

► If Check Point 1 do not improve the symptom, change Main PCB.



#### Check Point 3: Replace Compressor

▶ If Check Point 2 do not improve the symptom, change Compressor.

#### **Trouble shooting 26 OUTDOOR UNIT Error Method:**

**Compressor Control Error** 

**Outdoor Unit: No indication** 

**Indicate or Display:** 

**Indoor Unit** : Operation lamp: 9 time Flash, Timer lamp: 5 time Flash

Economy lamp: Continuous flash.

ERROR CODE : [E : 95]

#### **Detective Actuators:**

Outdoor unit Main PCB Compressor

#### **Detective details:**

(1) If the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops.

After the compressor restarts, if the same operation is repeated

2 within 40sec, the compressor stops again.

③ If ① and ② repeats 5 times, the compressor stops permanently.

#### Forecast of Cause:

1. Defective connection of electric components 2. Main PCB failure 3. Compressor failure

Check Point 1: Check Noise from Compressor

- Turn on Power and check operation noise.
- If an abnormal noise show, replace Compressor.



Check Point 2: Check connection of around the Compressor components

For Compressor Terminal, Main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to PARTS INFORMATION 2)
  - >>Upon correcting the removed connector or mis-wiring, reset the power.



Check Point 3: Replace Main PCB

► If Check Point 1,2 do not improve the symptom, change Main PCB.



Check Point 4: Replace Compressor

► If Check Point 3 do not improve the symptom, change Compressor.

#### **OUTDOOR UNIT Error Method:**

#### **Outdoor Unit Fan Motor Error**

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 9 time Flash, Timer lamp: 7 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE : [E : 97]

#### **Detective Actuators:**

Outdoor unit Main PCB Outdoor unit Fan motor

#### **Detective details:**

- ①When outdoor fan rotation speed is less than 100rpm in 20 seconds after fan motor starts, fan motor stops.
- ② After fan motor restarts, if the same operation within 60sec is repeated 3 times in a row, compressor and fan motor stops.
- ③ If ① and ② repeats 5 times in a row, compressor and fan motor stops permanently.

#### Forecast of Cause:

- 1. Fan rotation failure 2. Motor protection by surrounding temperature rise 3. Main PCB failure
- 4. Outdoor unit fan motor

#### Check Point 1: Check rotation of Fan

- Rotate the fan by hand when operation is off.
   (Check if fan is caught, dropped off or locked motor)
- >>If Fan or Bearing is abnormal, replace it.



#### Check Point 2 : Check ambient temp. around motor

- Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
- >>Upon the temperature coming down, restart operation.



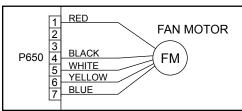
#### Check Point 3: Check Outdoor unit fan motor

- Check Outdoor unit fan motor. (PARTS INFORMATION 5)
- >>If Outdoor unit fan motor is abnormal, replace Outdoor unit fan motor.



#### Check Point 4: Check Output Voltage of Main PCB

• Check outdoor unit circuit diagram and the voltage. (Measure at Main PCB side connector)



Read wire	DC voltage
Red - Black	306-374V
White - Black	15±1.5V

► If the voltage is not correct, replace Main PCB.



#### **OUTDOOR UNIT Error Method:**

4-Way Valve Error

#### **Indicate or Display:**

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 9 time Flash, Timer lamp: 9 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE : [E : 99]

#### **Detective Actuators:**

Indoor unit Controller PCB Heat Ex. temperature thermistor Room temperature thermistor 4-way valve

#### **Detective details:**

When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops.

Cooling or Dry operation [Indoor heat exchanger temp.] - [Room temp.] > 10degC

Heating operation
 [Indoor heat exchanger temp.] - [room temp.] < - 10degC</li>

If the same operation is repeated 5 times, the compressor stops permanently.

#### Forecast of Cause:

- 1. Connector connection failure 2. Thermistor failure 3. Coil failure 4. 4-way valve failure
- 5. Controller PCB failure

#### Check Point 1: Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.
- >> Upon correcting the removed connector or mis-wiring, reset the power.



#### Check Point 2: Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?
  - >> Check characteristics of thermistor (Refer to Trouble shooting14,15),
    If defective, replace the thermistor



#### Check Point 3: Check the solenoid coil and 4-way valve

#### [ Solenoid coil ]

- Remove P60 from PCB and check the resistance value of coil. Resistance value is  $1.88 k\Omega \sim 2.29 k\Omega$  (at  $20^{\circ}$ C).
  - >> If it is Open or abnormal resistance value, replace Solenoid Coil.

#### [4-way valve]

- Check each piping temperature, and the location of the valve by the temperature difference.
- >> If the value location is not proper, replace 4-way valve.



#### Check Point 4: Replace Controller PCB

► If Check Point 1-3 do not improve the symptom, replace Controller PCB.

#### **OUTDOOR UNIT Error Method:**

Discharge Temp. Error

#### Indicate or Display:

**Outdoor Unit: No indication** 

Indoor Unit : Operation lamp: 10 time Flash, Timer lamp: 1 time Flash

**Economy lamp: Continuous flash.** 

ERROR CODE : [E : A1]

#### **Detective Actuators:**

Outdoor unit Main PCB
Discharge temperature thermistor

#### **Detective details:**

 "Protection stop by "discharge temperature ≥ 110degC during compressor operation"" generated 2 times within 24 hours.

#### Forecast of Cause :

1. 3-way valve not opened

- 2. EEV defective, strainer clogged
- 3. Outdoor unit operation failure, foreign matter on heat exchanger
- 4. Discharge temperature thermistor failure
- 5. Insufficient refrigerant

6. Main PCB failure

#### <Cooling operation>

Check Point 1: Check if 3-way valve(gas side) is open.

• If the 3-way valve(gas side) was closed, open the 3-way valve(gas side) and check operation.



#### Check Point 2: Check the EEV, strainer

- EEV (EEV2, indoor unit EEV) open?
- Strainer clogging check (before and after EEV, ACM oil return)

Refer to "Service Parts Information 3".



Check Point 3: Check the outdoor unit fan, heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Motor check (PARTS INFORMATION 5)



#### Check Point 4: Check the discharge thermistor

- Discharger thermistor characteristics check.
   (Check by disconnecting thermistor from PCB.)
  - \* For the characteristics of the thermistor, refer to the "Trouble shooting 22".



Check Point 5: Check the refrigerant amount

Leak check

#### <Heating operation>

Check Point 1: Check if 3-way valve(liquid side) is open.

 If the 3-way valve(liquid side) was closed, open the 3-way valve(liquid side) and check operation.



Check Point 2: Check the EEV, strainer

- EEV (EEV1, EEV2) open?
- Strainer clogging check (before and after EEV, ACM oil return)

Refer to "Service Parts Information 3".



### 2-3 TROUBLE SHOOTING WITH NO ERROR CODE

#### Trouble shooting 30

Indoor Unit - No Power

Check Varistor in Main PCB.

#### Forecast of Cause:

- 1. Power supply failure 2. External cause
- 3. Electrical components defective

## Check Point 1: Check Installation Condition Isn't the breaker down? - Check loose or removed connection cable. >>If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical Manual. OK Check Point 2: Check external cause at Indoor and Outdoor (Voltage drop or Noise) • Instant drop ----- Check if there is a large load electric apparatus in the same circuit. • Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit. \* Noise ----- Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding. OK Check Point 3: Check Electrical Components NO - Check the voltage of power supply. >> Check if AC207 - 253V appears at Outdoor Unit Terminal L - N. YES Check Fuse in Main PCB. >> If Fuse is open, check if the wiring between Terminal and Main PCB is loose, and replace Fuse.

>> If Varistor is defective, there is a possibility of an abnormal power supply.

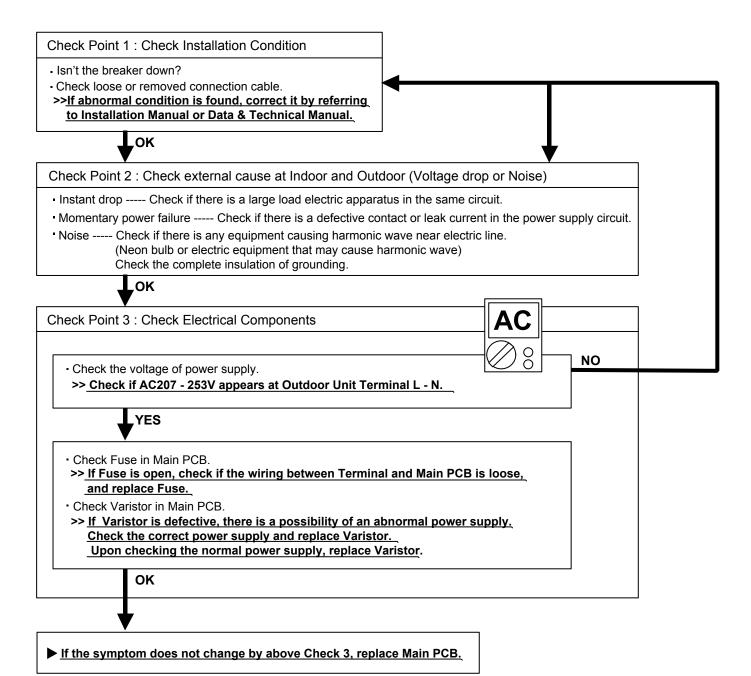
Check the correct power supply and replace Varistor.

Upon checking the normal power supply, replace Varistor.

Outdoor Unit - No Power

#### Forecast of Cause:

- 1. Power supply failure 2. External cause
- 3. Electrical Components defective



No Operation (Power is ON)

#### Forecast of Cause:

- 1. Setting/ Connection failure 2. External cause
- 3. Electrical Component defective

#### Check Point 1: Check indoor and outdoor installation condition

- Indoor Unit Check incorrect wiring between Indoor Unit Remote Control.
   Or, check if there is an open cable connection.
- · Are these Indoor Unit, Outdoor Unit, and Remote Control suitable model numbers to connect?
- >> If there is some abnormal condition, correct it by referring to Installation manual and
  \_Data & Technical Manual.



Turn off Power and check/ correct followings.

Is there loose or removed communication line of Indoor Unit and Outdoor Unit?

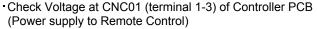
OK

#### Check Point 2: Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ---- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ---- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ---- Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
   Check the complete insulation of grounding.



#### Check Point 3: Check Wired Remote Controller and Controller PCB



- >> If it is DC13V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control
- >> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again) >> Replace Controller PCB
- >> If the symptom does not change by above Check 1, 2, 3, replace Main PCB of Outdoor unit.



No Cooling / No Heating

#### Forecast of Cause:

- 1. Indoor Unit error 2. Outdoor Unit error
- 3. Effect by surrounding environment
- 4. Connection pipe / Connection wire failure 5. Refrigeration cycle failure

#### Check Point 1: Check Indoor unit

- Does Indoor unit Fan run on High fan?
- Is Air filter dirty?
- Is Heat exchanger clogged?
- · Check if Energy save function is operated.



#### Check Point 2: Check Outdoor unit operation

- · Check if Outdoor unit is operating
- Check any objects that obstruct the air flow route.
- Check clogged Heat Exchanger.
- · Is the Valve open?



#### Check Point 3: Check Site condition

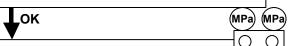
- Is capacity of Indoor unit fitted to room size?
- Any windows open? or direct sunlight?



#### Check Point 4:

Check Indoor/ Outdoor installation condition

- Check connection pipe (specified pipe length & Pipe diameter?)
- Check any loose or removed communication line.
- >> If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical Manual.

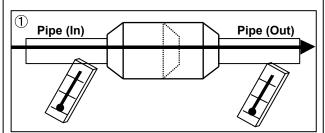


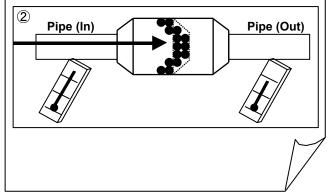
#### Check Point 5: Check Refrigeration cycle

- Check if Strainer is clogged (Refer to the figure at right).
- Measure Gas Pressure and if there is a leakage, correct it.
- >> When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.
- Check EEV (PARTS INFORMATION 3)
- Check Compressor (PARTS INFORMATION 1,2)

#### **Attention**

Strainer normally does not have temperature difference between inlet and outlet as shown in 1, but if there is a difference like shown in 2, there is a possibility of inside clogged. In this case, replace Strainer.





**Abnormal Noise** 

#### Forecast of Cause :

- 1. Abnormal installation (Indoor/ Outdoor)
- 2. Fan failure (Indoor/ Outdoor)
- 3. Compressor failure (Outdoor)

#### Diagnosis method when abnormal noise is occurred

- Abnormal noise is coming from Indoor unit. (Check and correct followings)
- Is Main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?



- Is Fan broken or deformed?
- Is the screw of Fan loose?
- Is there any object which obstruct the Fan rotation?

- Abnormal noise is coming from Outdoor unit. (Check and correct followings)
- Is Main unit installed in stable condition?
- Is Fan guard installed normally?



- Is Fan broken or deformed?
- Is the screw of Fan loose?
- Is there any object which obstruct the Fan rotation?



 Check if vibration noise by loose bolt or contact noise of piping is happening.



- Is Compressor locked?
- >> Check Compressor (PARTS INFORMATION 1,2)

#### Trouble shooting 35

Water Leaking

#### Forecast of Cause:

1. Erroneous installation 2. Drain hose failure

#### Diagnosis method when water leak occurs

- Is Main unit installed in stable condition?
- Is Main unit broken or deformed at the time of transportation or maintenance?



- Is Drain hose connection loose?
- Is there a trap in Drain hose?
- Is Drain hose clogged?



- Is Fan rotating?

#### Diagnosis method when water is spitting out.

• Is the filter clogged?



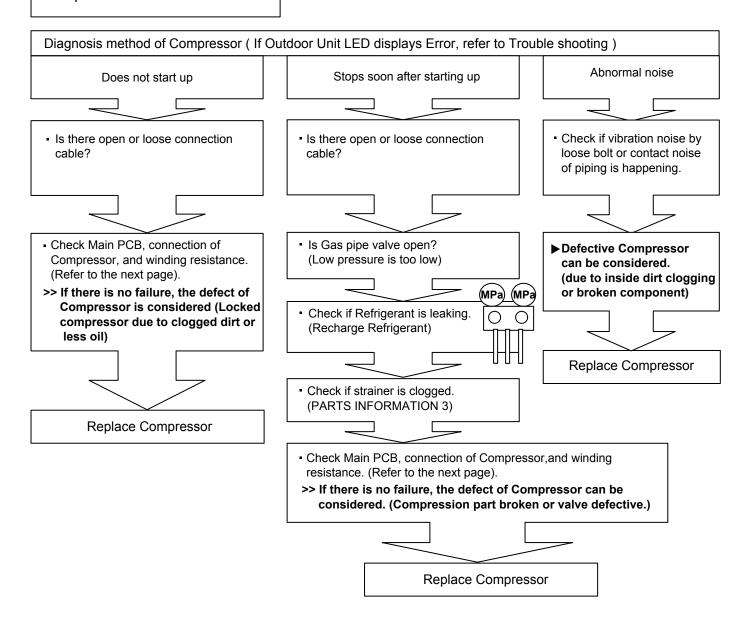
 Check Gas pressure and correct it if there was a gas leak.



### 2-4 SERVICE PARTS INFORMATION

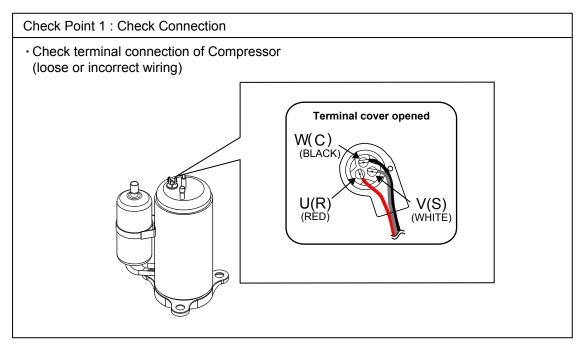
#### SERVICE PARTS INFORMATION 1

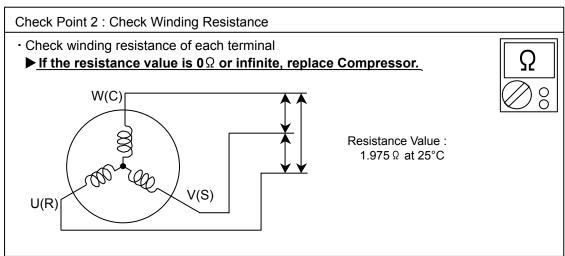
Compressor



#### **SERVICE PARTS INFORMATION 2**

**Inverter Compressor** 





Check Point 3: Replace Main PCB

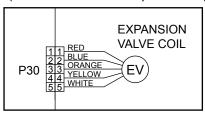
▶If the symptom does not change with above Check 1, 2, replace Main PCB.

#### **SERVICE PARTS INFORMATION 3**

Outdoor unit Electronic Expansion Valve ( EEV )

#### Check Point 1: Check Connections

Check connection of connector (P30)
 ( Loose connector or open cable )



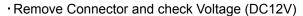
#### Check Point 2: Check Coil of EEV

 Remove connector, check each winding resistance of Coil.

Read wire	Resistance value				
White - Red					
Yellow - Red	<b>46</b> Ω ± <b>4</b> Ω				
Orange - Red	at 20°C	75			
Blue - Red		W 8			

#### ▶ If Resistance value is abnormal, replace EEV.

Check Point 3: Check Voltage from Main PCB.

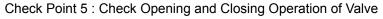


► If it does not appear, replace Main PCB.



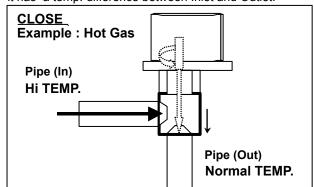
#### Check Point 4: Check Noise at start up

- Turn on Power and check operation noise.
- ► If an abnormal noise does not show, replace Main PCB.



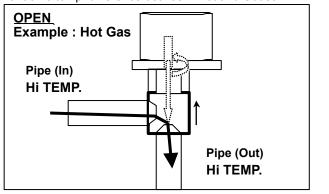
When Valve is closed,

it has a temp. difference between Inlet and Outlet.



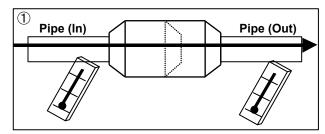
If it is open,

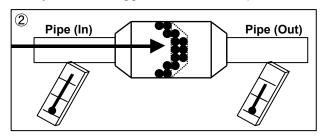
it has no temp. difference between Inlet and Outlet.



#### Check Point 6: Check Strainer

Strainer normally does not have temperature difference between inlet and outlet as shown in ①, but if there is a difference as shown in ②, there is a possibility of inside clogged. In this case, replace Strainer.





#### **SERVICE PARTS INFORMATION 4**

Indoor unit fan motor

#### Check Point 1: Check rotation of Fan

Rotate the fan by hand when operation is off.
 (Check if fan is caught, dropped off or locked motor)

>>If Fan or Bearing is abnormal, replace it.

#### Check Point 2: Check resistance of Indoor Fan Motor

• Refer to below. Circuit-test "Vm" and "GND" terminal.

(Vm: DC voltage, GND: Earth terminal)

>> If they are short-circuited (below 300 k $\Omega$ ), replace Indoor fan motor and Controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Blue)	Feed back (PG)

#### **SERVICE PARTS INFORMATION 5**

Outdoor unit fan motor

#### Check Point 1: Check rotation of Fan

• Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)

>>If Fan or Bearing is abnormal, replace it.

#### Check Point 2: Check resistance of Outdoor Fan Motor

- Refer to below. Circuit-test "Vm" and "GND" terminal.

(Vm: DC voltage, GND: Earth terminal)

>> If they are short-circuited (below 300 kΩ), replace Outdoor fan motor and Main PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Blue)	Feed back (FG)



# WALL MOUNTED type INVERTER

## 3. APPENDING DATA

#### 3-1. FUNCTION SETTING

#### **3-1-1 INDOOR UNIT**

#### Remote controller address setting

\* Because this setting is normally done automatically when 2-wire-type wired remote controller is installed, setting is unnecessary.

Multiple indoor units can be operated by using one wired remote controller. Set the unit number of each indoor unit.

Function Number	Setting Value	setting Description	Factory setting
	00	Unit no.0	•
	01	Unit no.1	
	02	Unit no.2	
	03	Unit no.3	
	04	Unit no.4	
	05	Unit no.5	
	06	Unit no.6	
00	07	Unit no.7	
	08	Unit no.8	
	09	Unit no.9	
	10	Unit no.10	
	11	Unit no.11	
	12	Unit no.12	
	13	Unit no.13	
	14	Unit no.14	
	15	Unit no.15	

<sup>\*</sup>When connecting Polar 3-core wired remote controller, set the remote controller address in the order of 0, 1, 2, ....., and 15.

#### Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function Number	Setting Value	Setting Description	Factory setting
11	00	Standard (400 hours)	
	01	Long interval (1,000 hours)	
	02	Short interval (200 hours)	
	03	No indication	•

<sup>\*</sup>When cdifferent type of indoor units (such as wall-mounted type and cassette type, cassette type and duct type, or other combinations) are connected using group control system, some functions may no longer be available.

#### Room temperature control for indoor unit sensor

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

Function	n number	Setting value	Setting des	scription	Factory setting
		00	Standard	setting	•
		01	No correction	on 0.0 °C	
		02	-0.5 °C		
		03	-1.0 °C	1	
		04	-1.5 °C	1	
		05	-2.0 °C	More cooling	
		06	-2.5 °C	Less heating	
		07	-3.0 °C	_	
30	31	08	-3.5 °C		
(For cooling)	(For heating)	09	-4.0 °C		
		10	+0.5 °C		
		11	+1.0 °C	<del>-</del>	
		12	+1.5 °C	<del>-</del>	
		13	+2.0 °C	Less cooling	
		14	+2.5 °C	More heating	
		15	+3.0 °C	1	
		16	+3.5 °C	† †	
		17	+4.0 °C		

#### Room temperature control for wired remote controller sensor

Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to Both "01".

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

Function	number	Setting value	Setting des	cription	Factory setting
		00	No corre	ection	+
		01	No correction	on 0.0°C	
		02	-0.5 °C		
		03	-1.0 °C	]	
		04	-1.5 °C	1	
		05	-2.0 °C	More cooling	
		06	-2.5 °C	Less heating	
		07	-3.0 °C	1	
35	36	08	-3.5 °C	1	
(For cooling)	(For heating)	09	-4.0 °C	1	
		10	+0.5 °C		
		11	+1.0 °C	1	
		12	+1.5 °C	1	
		13	+2.0 °C	Less cooling	
		14	+2.5 °C	More heating	
		15	+3.0 °C	1	
		16	+3.5 °C	1	
		17	+4.0 °C		

#### Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	<b>*</b>
40	01	Disable	

<sup>\*</sup>Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

#### Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	<b>*</b>
72	01	Both	

<sup>00:</sup> Sensor on the indoor unit is active.

#### Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
	00	А	<b>*</b>
44	01	В	
77	02	С	
	03	D	

#### **External input control**

<sup>&</sup>quot;Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode 1	<b>*</b>
	01	(Setting prohibited)	
	02	Forced stop mode	
	03	Operation/Stop mode 2	

#### Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the func tion setting 42 is set at "Both" (01).

Function number	Setting value	Setting description	Factory setting
48	00	Both	<b>*</b>
40	01	Wired remote controller	

<sup>01:</sup> Sensors on both indoor unit and wired remote controller are active.

<sup>\*</sup>Remote controller sensor must be turned on by using the remote controller.

#### Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
	00	Disable	
49	01	Enable	
	02	Remote controller	+

- 00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.
- 01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.
- 02: Enable or disable this function by remote controller setting.
  - As the factory setting, this setting is initially invalidated.
- When connecting VRF system using network converter, this setting must be set to "00" or "01".

#### **Switching functions for external output terminal**

Functions of the external output terminal can be switched.

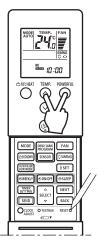
Function number	Setting value	Setting description	Factory setting
	00	Operation status	•
	01 to 08	(Setting prohibited)	
60	09	Error status	
	10	Indoor unit fan operation status	
	11	(Setting prohibited)	

#### 3-1-2 Procedures to change the Function Setting for wireless RC

- This procedure changes to the function settings used to control the indoor unit according to the installation conditions. Incorrect settings can cause the indoor unit malfunction.
- After the power is turned on, perform the "FUNCTION SETTING" according to the installation conditions using the remote controller.
- Settings will not be changed if invalid numbers or setting values are selected.

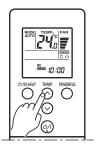
#### **Entering the Function Setting Mode**

 While pressing the POWERFUL button and SET TEMP.(^) button simultaneously, press the RESET button to enter the function setting mode.

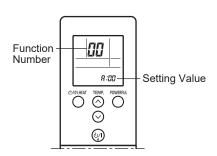


#### **Selecting the Function Number and Setting Value**

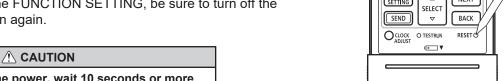
(1) Press the SET TEMP.(∧) (∨) buttons to select the function number. (Press the 10°C HEAT button to switch between the left and right digits.)



- (2) Press the POWERFUL button to proceed to setting the value. (Press the POWERFUL button again to return to the function number selection.)
- (3) Press the SET TEMP.(∧) (∨) buttons to select the setting value. (Press the 10°C HEAT button to switch between the left and right digits.)



- (4) Press the MODE button, in the order listed to confirm the setting. Please confirm that the beep sounds.
- (5) Next, please press the START/STOP(也/I) button. Please confirm that the beep sounds.
- (6) Press the RESET button to cancel the function setting mode.
- (7) After completing the FUNCTION SETTING, be sure to turn off the power and turn it on again.



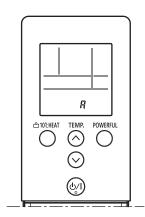
After turning off the power, wait 10 seconds or more before turning on it again.

The FUNCTION SETTING doesn't become active unless the power is turned off then on again.

#### **Selecting the Remote Controller Signal Code**

- (1) Press the START/STOP( $\circlearrowleft$ /I) button until only the clock is displayed on the remote controller display.
- (2) Press the MODE button for at least 5 seconds to display the current signal code. (initially set to  $\mathbb{R}$ ).
- (3) Press the SET TEMP.(△) (✓) buttons to change the signal code between ☐→ ☐→ ☐→ ☐ .

  Match the code on the display to the air conditioner signal code.
- (4) Press the MODE button again to return to the clock display. The signal code will be changed.



#### **⚠** CAUTION

- If no buttons are pressed within 30 seconds after the signal code is displayed, the system returns to the original clock display.
- In this case, start again from step 1.
   The air conditioner signal code is set to A prior to shipment.

## **3-2. Thermistor Resistance Values**

### **3-2-1 INDOOR UNIT**

Room temperature thermistor		
Temp (℃)	$Resistance(k\Omega)$	Voltage(V)
-10.0	58.2	0.73
-5.0	44.0	0.93
0.0	33.6	1.15
5.0	25.9	1.39
10.0	20.2	1.66
15.0	15.8	1.94
20.0	12.5	2.22
25.0	10.0	2.50
30.0	8.0	2.77
35.0	6.5	3.03
40.0	5.3	3.27
45.0	4.4	3.49

Indoor heat exchanger thermistor			
Temp (℃)	$Resistance(k\Omega)$	Voltage(V)	
-30.0	1131.9	0.21	
-25.0	804.5	0.29	
-20.0	579.6	0.40	
-15.0	422.9	0.53	
-10.0	312.3	0.69	
-5.0	233.2	0.88	
0.0	176.0	1.10	
5.0	134.2	1.36	
10.0	103.3	1.63	
15.0	80.3	1.92	
20.0	62.9	2.21	
25.0	49.7	2.51	
30.0	39.6	2.79	
35.0	31.7	3.06	
40.0	25.6	3.30	
45.0	20.8	3.53	
50.0	17.1	3.73	
55.0	14.1	3.90	
60.0	11.6	4.05	
63.0	10.4	4.14	

### **3-2-2 OUTDOOR UNIT**

Discharge thermistor		
Temp (℃)	Resistance(k $\Omega$ )	Voltage(V)
-30.0	1013.1	0.06
-25.0	729.1	0.09
-20.0	531.6	0.12
-15.0	392.3	0.16
-10.0	292.9	0.21
-5.0	221.1	0.28
0.0	168.6	0.36
5.0	129.8	0.46
10.0	100.9	0.57
15.0	79.1	0.71
20.0	62.5	0.86
25.0	49.8	1.03
30.0	40.0	1.23
35.0	32.4	1.43
40.0	26.3	1.65
45.0	21.6	1.88
50.0	17.8	2.11
55.0	14.8	2.34
60.0	12.3	2.57
65.0	10.3	2.79
70.0	8.7	3.00
75.0	7.4	3.19
80.0	6.3	3.37
85.0	5.4	3.54
90.0	4.6	3.69
95.0	4.0	3.83
100.0	3.4	3.96
105.0	3.0	4.07
110.0	2.6	4.17
115.0	2.3	4.26
120.0	2.0	4.33

Outdoor heat exchanger thermistor		
Temp (℃)	$Resistance(k\Omega)$	Voltage(V)
-30.0	95.6	0.24
-25.0	68.9	0.32
-20.0	50.3	0.43
-15.0	37.2	0.57
-10.0	27.8	0.73
-5.0	21.0	0.92
0.0	16.1	1.14
5.0	12.4	1.39
10.0	9.6	1.65
15.0	7.6	1.93
20.0	6.0	2.21
25.0	4.8	2.49
30.0	3.8	2.77
35.0	3.1	3.02
40.0	2.5	3.26
45.0	2.1	3.48
50.0	1.7	3.68
55.0	1.4	3.85
60.0	1.2	4.00
65.0	1.0	4.13
70.0	0.8	4.25
75.0	0.7	4.35
80.0	0.6	4.43

Outdoor temperature thermistor		
Temp (℃)	Resistance(k $\Omega$ )	Voltage(V)
-30.0	224.3	0.73
-25.0	159.7	0.97
-20.0	115.2	1.25
-15.0	84.2	1.56
-10.0	62.3	1.90
-5.0	46.6	2.26
0.0	35.2	2.61
5.0	26.9	2.94
10.0	20.7	3.25
15.0	16.1	3.52
20.0	12.6	3.76
25.0	10.0	3.97
30.0	8.0	4.14
35.0	6.4	4.28
40.0	5.2	4.41
45.0	4.2	4.51
50.0	3.5	4.59
55.0	2.8	4.65



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